### Waterloo ExL Symposium 2018 Concurrent Session - Engaging Community Partners

12:45pm – 1:45pm

Presenters:

Leeann Ferries, Recreation and Leisure Studies **Brendan Wylie-Toal,** *Greenhouse Social Impact Incubator, St Paul's University College*  Wayne Chang, Conrad School of Entrepreneurship and Business

## Waterloo ExL

	Program	Engagement with Hosts/Community Partners	Outcomes for Students		
Leeann Ferries	Practicums for Therapeutic Recreation (TR) Students	Working with TR practitioners	Developing essential competencies, and real-world field experiencesInterdisciplinary team dynamics & innovation mindset		
Brendan Wylie-Toal	Workplace Innovation Program	Working with public service organizations			
Wayne Chang	Entrepreneurial Activities with New STEAM companies	Working with specific local organizations	Interdisciplinary team dynamics & entrepreneurial mindset		



## **Experiential Learning Typology**

Industry or community agency-sponsored research projects

Interactive simulations (e.g. health care settings)

### EXPERIENTIAL LEARNING

Capstone projects

On-campus work Teaching Labs

Performance-based learning e.g. theatre/ recitals

Apprenticeship

Service Learning

Internships Campus incubators

Co-ops

Applied Research Projects

### Work-Integrated Learning

Practicums

Field experience

**Clinical placements** 

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## **MAESD's Guiding Principles for Experiential Learning**

- 1. The student is in a *workplace* or *simulated workplace*.
- 2. The student is exposed to *authentic demands* that improve their employability, interpersonal skills, and transition to the workforce.
- 3. The experience is structured with *purposeful and meaningful activities*.

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- 4. The student *applies* university or college program *knowledge* and/or essential *employability skills*.
- 5. The experience includes student *selfassessment* and *evaluation* of the *student's performance and learning outcomes* by the employer and/or university/college.
- 6. The experience counts towards *course credit or credential completion* OR is *formally recognized* by the university/college as meeting the five criteria.



## **Therapeutic Recreation Practicums**

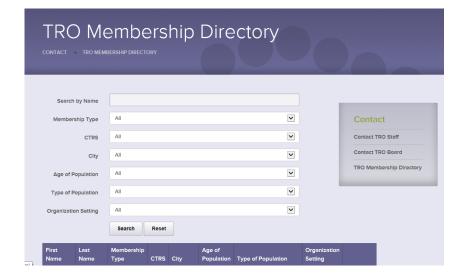
- Degree requirement
- Registration requirement professional practice
- 0.5 credit
- 105 hours
- Unpaid
- Credit/No Credit grading
- Academic components
- Bridging classroom to practice





## Setting the stage...

- New course design
- Learning outcomes competencies for practice
- Support
- Value for student and community partner
- Developing community partnerships
- Pre-placement requirements for each organization (e.g., VSS, immunizations, etc.)
- <u>Getting Started</u>





## **Course Components**

- 105 hours interspersed over one academic term (15 weeks)
- Student responsibilities professionalism
- Goal setting
- Weekly reflective journal entries
- Log of hours

- Program protocol assignment (literature-based program description)
- Student performance evaluations (midpoint and final)
- Student evaluation of the practicum experience



### **Course Components** cont'd.

Recreation & Leisure Studies University of Waterloo	University of W Recreation and Practicum Eval	Leisure Studies							6.     Professional Development cont'd.     1     2     3     4     5     N/C			
Recreation 253 Practicum in Therapeutic Recreation Agreement Form This agreement outlines the instructor and student expectations for the Practicum in Therapeutic Recreation. It must be completed, signed by the practicum supervisor, and submitted to the practicum instructor before the student will be enrolled in the course. Course enrolment must take place before the student begins his/her practicum hours.	1	UNIVERSITY OF WATERLOO DEPARTMENT OF RECREATION AND LEISURE STUDIES PRACTICUM IN THERAPEUTIC RECREATION STUDENT PERFORMANCE EVALUATION							Enthusiasm: Motivated to learn; strives to improve; keenly interested in position			
Student Information: Name:	Student Nan	Student Name Supervisor's Name						-	Strengths: Please indicate your impressions of the student's academic, professional, and/or personal strengths. What improvements has the student made during his/her placement with you?			
E-mail Address:	Site		Ē	Practicum	hours/wee	ek.		-				
Practicum Information:         Supervisor:       Term:         Agency:       Email:         Practicum hours will be interspersed over one academic term through the following option:         1 day/week over 15 weeks (7 hours/week)       Start Date:         3-week block (35 hours/week)	Please rate 1           for each item           1 - Consiste           2 - Needs Ir           3 - Some Im           4 - Meets C           5 - Consiste	Evaluation Period       Midterm Evaluation       Final Evaluation         Please rate the student's performance in the following areas by checking the appropriate column for each item.       - Consistently Does Not Meet Competency         1 - Consistently Does Not Meet Competency       - Needs Improvement in Meeting Competency         3 - Some Improvement Shown in Meeting Competency         4 - Meets Competency         5 - Consistently Exceeds Competency         N/O - No Opportunity to Observe						Suggestions for Continued Development: Please identify any areas which you feel would benefit from further development				
Other Brief description of role:	1. Thera	1 2 3 4 5 N/O			5	N/O	Please provide an overall rating for this student.					
Student's signature: Date: Supervisor's signature: Date:	Ability collec Identi asses Assis asses	sment to identify information to iduring assessment ication of appropriate sment tools with interpretation of sment results							Excellent: Consistently exceeds competencies and expectations; functions autonomous professional level     Very Good: Frequently exceeds competencies and expectations; functions with high autonomy     Satisfactory: Meets expectations and competencies; functions well with supervision; ha shown improvement			
Instructor's signature: Date: Submission Deadlines:	2. Thera	with communicating with client and others peutic Recreation ention Plan							Below Average: Needs improvement in meeting expectations and competencies; require close supervision     Poor: Consistently does not meet expectations and competencies; requires continuous supervision: needs improvement throuchout all areas			
Midterm evaluation due: Final evaluation due: Weekly Reflective Journal, Program Protocol Assignment, and Practicum Evaluation Form due:	Assis releva Assis centre	ention Plan with development of nt intervention plan with formation of client- g goals with selection of		0				0	Supervisor's Signature Date			
		priate interventions	п	п	п	п	п	п				

Grading Note: This course will be offered on a credit/no credit basis. Students must receive a satisfactory evaluation to receive credit for this course.

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Student's Signature

Date

### **GreenHouse Workplace Innovation Partnership**

- Experiential learning program that places interdisciplinary teams of youth into public service organizations to discover and test new innovations
- Each group is assigned to an organizational challenge
- Students spend up to 50 hours with host organization
- Process focused on three phases:
  - Inspiration
  - Innovation
  - Implementation



### **GreenHouse Workplace Innovation Partnership**











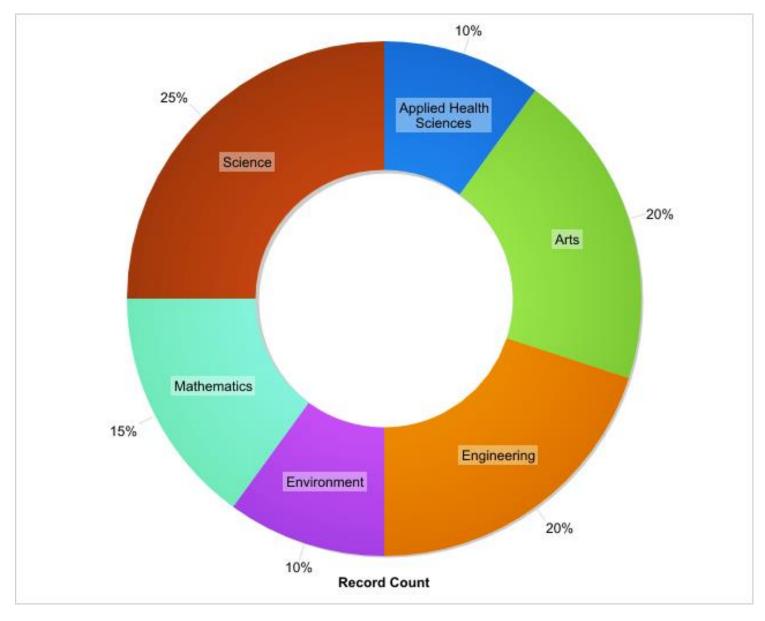
Canadian Mental Health Association Waterloo Wellington Association canadienne pour la santé mentale Waterloo Wellington

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## **Examples of Challenges**

- Suicide contagion
- Spontaneous play
- Scheduling
- 9-5 vs 24/7 service delivery
- Access to care for refugee populations







# **Engagement Strategies**



## **Host Organization Engagement**

- What is the value-proposition to the host organization?
  - Looking for organizations that are feeling the innovation crunch
  - Influx of young people creates real benefits
  - Many companies are looking to improve their campus presence
- Scoping meetings and clear roles/expectations
  - Engagement exists on a spectrum
  - Sign MOUs
  - Innovation Brokers
  - Multi-department innovation committees
  - Get meetings in people's schedules a term in advance



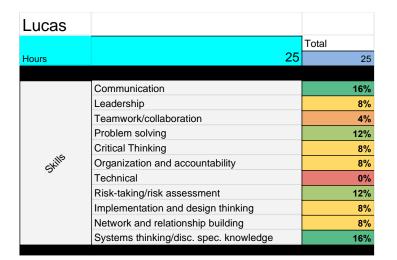
# Outcomes

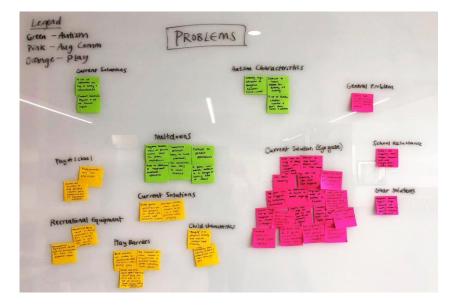
Students and Host Organizations



## **Learning Outcomes for Students**

- Understand and apply PBL and innovation management concepts
- Apply skills and knowledge to real world problems
- Identify and analyze needs in the public service sector to identify opportunities for innovation
- Develop and test innovations for the public service sector and/or their clients





### **Outcomes for Employers**

- & Increased staff engagement in innovation management
- & Creation of tools and policies:
  - ✗ Online portal for Here 24/7 (CMHA)
  - ℜ Post-vention suicide protocol for community organizations (CMHA)
  - **℁** Solutions still in development for other partners



- Overview of program
  - BET 300 Foundations of Venture Creation
  - Experiential learning student opt-in projects (10% course grade, 4-5 weeks duration)
  - Team-based and interdisciplinary, e.g. Eng, Math, Sci & Arts students (S2018)

### Engagement strategies

- Students' startups in the course learn business model innovations
- Community Partners' business model canvas specific elements are iterated by student team
- Community Partners' also uWaterloo alumni and early stage companies (long term objectives)

### Students and Community Partners outcomes

- Students experience environment with many constraints for Value Creation, Delivery & Capture
- Students build entrepreneurial mindset
- Community Partners gain faster cycle times in business model iterations



Key Partners **Key Activities** Value Propositions Relationships **Customer Segments** Same-side Platform Development Network Effects Connect with your friends. Data Center Cross-side Discover & Learn, **Operations Mgmt** Network Effects Internet Users Express yourself Reach. **Content Partners** Relevance, Advertisers and (TV Shows, Social Context. **Key Resources** Marketers Channels Movies, Music, Engagement News Articles) Website, Facebook Platform Mobile Apps Personalized and **Developers** Social Experiences, Social Distribution, Facebook Ads, Technology Payments **Facebook Pages** Infrastructure **Developer Tools** and APIs **Cost Structure Revenue Streams** Marketing and Data center Research and Payment Ad Revenues Free Sales costs Development Revenues General and Administrative

#### Facebook – World's leading Social Networking Site (SNS)

www.businessmodelgeneration.com

https://businessmodelinnovationmatters.wordpress.com/tag/facebook-business-model/



### **Teaching the Entrepreneurial Mindset to Engineers,** -Bosman & Fernhaber 2018

 Entrepreneurial Mindset (working definition) The inclination to discover, evaluate and exploit opportunities
 Some key insights

There are many types (and sizes) of entrepreneurial opportunities Being entrepreneurial requires the creation of value Being entrepreneurial requires embracing uncertainty

## Waterloo ExL

IJEBR 23,3

### Learning styles of entrepreneurs in knowledge-intensive industries

Robert M. Gemmell

Scheller College of Business, Georgia Institute of Technology, Atlanta, Georgia, USA

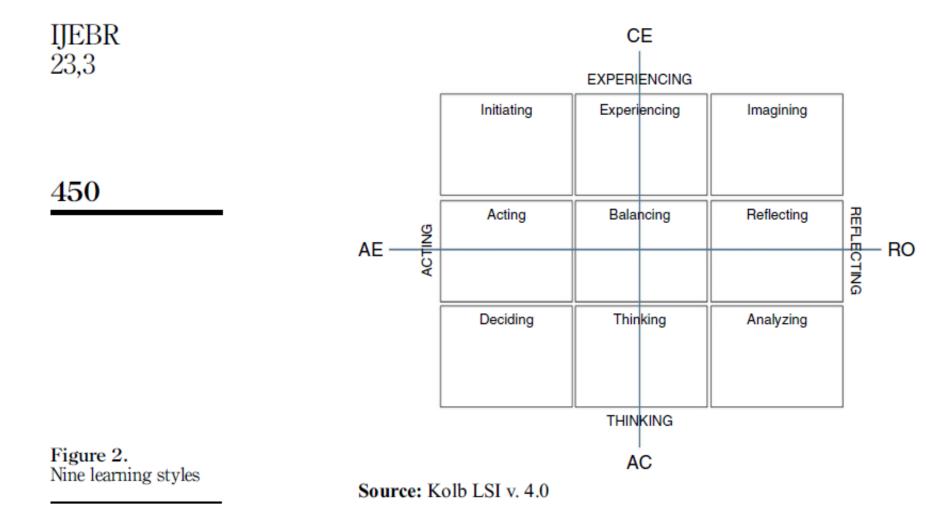
### 446

Received 15 December 2015 Revised 13 March 2016 6 June 2016 25 June 2016 29 June 2016 Accepted 29 June 2016

#### Abstract

Purpose – The purpose of this paper is to explore whether there is a prevalent entrepreneurial learning style trait associated with successful knowledge industry entrepreneurial practice.
 Design/methodology/approach – The paper reviews prior entrepreneurship studies utilizing experiential learning theory and examines the learning style preferences of 168 knowledge industry entrepreneurs to deduce a hypothesized entrepreneurial learning style. The entrepreneur participants' Kolb Learning Style Inventory scores are modeled to explore causal links to individual and firm level entrepreneurial success.
 Findings – Preference for the Kolb Active Experimentation (AE) learning mode over Reflective Observation (RO) predicts adoption of a key entrepreneurial innovation behavior and significant entrepreneurial performance benefits. In contrast to published theories, the RO learning mode exhibits surprising negative effects on entrepreneurial performance. Data analysis also reveals that 90 percent of sampled co-founder/ partners had at least one partner with the hypothesized entrepreneurial style.

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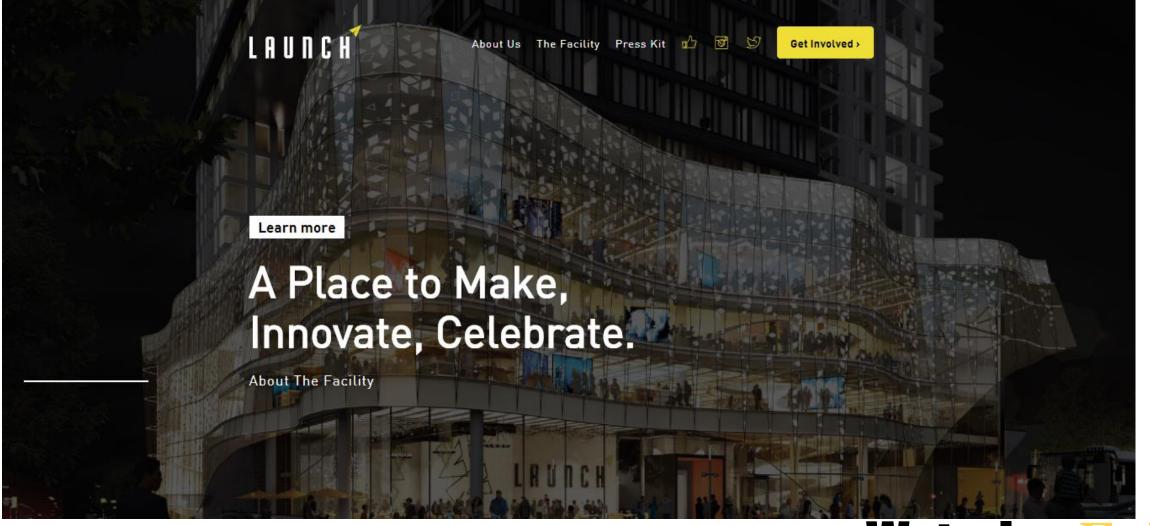
### LAUNCH Waterloo (uWaterloo alumni co-founders)

- LAUNCH STEAM (Science, Technology, Engineering, Arts and Math) powered programs for a curious, creative and connected Waterloo Region
- 70 King Street North, Waterloo, ON (King St and Bridgeport Road)
- https://launchwaterloo.ca/ and https://stratawaterloo.ca/

- Starterhacks (uWaterloo alumni co-founders)
  - Students from universities & high schools as first time hackers only, annual hackathon held on campus
  - 50%-50% gender split and develop skills for Design, Coding Development and Business
  - https://www.starterhacks.ca/



### **LAUNCH Waterloo**



## Waterloo ExL

### **Starterhacks**





### **Starterhacks**

### STARTERHACKS

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**Business** 

Develop a business plan, understand various funding options and hone your pitching skills.

