Academic Leadership Program

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Conflict Management and Human Rights Office

- Conflict Management
  - Consultation
  - Mediation
  - Support
  - Coaching

- Human Rights
  - Information
  - Consultation
    - Preventative
    - Responsive

- Education & Training
WHO MIGHT COME TO YOU?

Basically ....
...anyone,
...at anytime.
WHAT CAN YOU DO TO PREPARE?

Assess ....
...the landscape,
...your skill set,
...your relationships.

http://passionpridepurpose.com/2014/07/08/questions-are-the-answer/
SO WHAT IS YOUR ROLE?

...facilitator,
...coach.
“Remember, all of us have been trained how to speak, how to read, and how to think. But very few of us have ever been trained how to listen.”

Stephen Covey
What is Conflict?

– Conflict is a form of competitive behaviour between people or groups (Boulding 1962).

– Occurring when people compete over perceived or actual incompatible goals or limited resources.
WHEN TO CONTACT CMAHRO

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