Information for Associate Deans, Chairs and Associate Chairs - Orientation 2016

Student Success Office

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[https://uwaterloo.ca/student-success/; @uwaterloolife](https://uwaterloo.ca/student-success/; @uwaterloolife)

1. **Services and programs for students**
   a. Academic support
      i. peer coaching and referrals
      ii. workshops
      iii. UNIV 101 (part of the Foundation term initiative with faculties)
      iv. faculty specific initiatives (e.g. IDEAS clinic in Engineering, supported learning groups in Science)
   b. Student experience
      i. new student transition – orientation each term (UG/G, transfer, international, exchange, out-of-province/American)
      ii. Student Leadership Certificate Program
      iii. peer mentorship programs and training
      iv. communications and student engagement (e.g. integrated communications, Student Portal)
   c. International student support
      i. orientation/transition
      ii. int’l peer community
      iii. events; liaise with International and Canadian Student Network (Feds)
      iv. international student advising (4 certified immigration advisors)
   d. Student mobility programs (Waterloo Int’l)
      i. exchange (incoming and outgoing processes)
      ii. short term programs (e.g. service learning)
      iii. pre-departure training (LEARN) for all students going abroad (any program)
      iv. Global Experience Certificate Program

2. **Strategic initiatives with Faculties (2016-18)**
   a. Internal transfer students: review and recommendations to improve process and experience
   b. International student support: review and recommendations
   c. Graduate student experience: review and recommendations
   d. Success through advising
      i. continue Community of Advisors
      ii. continue annual conference
      iii. continue monthly coffee chats
      iv. review and recommendations around resources and training for advisors
Contacts:

Faculty Relations Managers

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