Conflict Management and Human Rights Office

- **Conflict Management**
  - Consultation
  - Mediation
  - Support
  - Coaching
  - Workplace Assessments

- **Human Rights**
  - Information
  - Consultation
    - Preventive
    - Responsive

- **Education & Training**
WHO MIGHT COME TO YOU?

Basically ....
...anyone,
...at anytime.

http://passionpridepurpose.com/2014/07/08/questions-are-the-answer/
WHAT CAN YOU DO TO PREPARE?

Assess ....
...the landscape,
...your skill set,
...your relationships.

http://passionpridepurpose.com/2014/07/08/questions-are-the-answer/
SO WHAT IS YOUR ROLE?

...facilitator, ...coach.

http://passionpridepurpose.com/2014/07/08/questions-are-the-answer/
“Remember, all of us have been trained how to speak, how to read, and how to think. But very few of us have ever been trained how to listen.”

Stephen Covey
What is Conflict?

- Conflict is a form of competitive behaviour between people or groups (Boulding 1962).
- Occurring when people compete over perceived or actual incompatible goals or limited resources.
WHEN TO CONTACT CMAHRO

Contact:

Matt Erickson  
ext. 33765  
erickson@uwaterloo.ca

Jeremy de Boer  
ext. 39526  
jdeboer@uwaterloo.ca

Lynn Long  
ext. 35671  
l3long@uwaterloo.ca

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