

# ACCESSABILITY SERVICES

## STUDENT ACCESS VAN

The Student Access Van is a safe, accessible, and reliable on-campus transportation shuttle service that is offered through AccessAbility Services for students with temporary or permanent disabilities.

### Eligibility

- Eligibility for this service is based on documentation from a licensed health care practitioner. Documentation must clearly indicate a diagnosis of disability affecting mobility and be classified as temporary or permanent.
- All temporary classifications must include a date range in which this service is required.



### Boundaries

- The Student Access Van picks up and drops off students across the Waterloo campus. Please visit AccessAbility Services' website for a list of pick-up and drop-off locations.
- The boundaries include:
  - University Avenue
  - Westmount Road Phillip Avenue
  - UW Residences
  - Wilfrid Laurier University Peters Building
  - Columbia Street

### Our drivers

- AccessAbility Services hires University of Waterloo students as drivers who have had a police check and hold a valid G level, point free, Ontario driver's license. Occasionally, drivers may provide assistance with loading or unloading passengers.

### Hours of operation

- Monday – Thursday 8:00AM – 7:00PM
- Friday 8:00AM – 5:30PM
- Rides needed after 7:00PM Monday-Thursday will be scheduled with the City Cabs (519-747-7777) Service

### Preparing for your ride

- Pick-up times are on a half hour basis. Please book pick-ups to occur a half hour prior to the beginning of your class or appointment.
- If for any reason you require a change in your schedule, it is your responsibility to contact the Student Access Van driver at [aas-sav@uwaterloo.ca](mailto:aas-sav@uwaterloo.ca) or call 226-220-7601

AccessAbility Services, Needles Hall 1401, Phone: 519-888-4567 Ext. 35082  
Email: [access@uwaterloo.ca](mailto:access@uwaterloo.ca) Website: [uwaterloo.ca/accessability-services](http://uwaterloo.ca/accessability-services)