Connecting to the Campus VPN

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www.ahs.uwaterloo.ca

AHS Computing
How to Connect

• Use Internet Explorer (IE) and go to:
  http://cn-vpn.uwaterloo.ca
• If you can’t remember use Google!
• When prompted enter your WATIAM username and password
Installing the Client

- Once authenticated click on
- This is the first step to install the client software on your computer
Adding a Trusted Site

• The VPN is predicated on providing a secure connection
• Therefore it is necessary to add the connection point to the trusted sites list
• Instructions are on the page

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Trusted Sites

Selected a zone to view or change security settings.

- Internet
- Local intranet
- Trusted sites
- Restricted sites

Trusted sites
- This zone contains websites that you trust not to damage your computer or your files.
- You have websites in this zone.

Security level for this zone
- Allowed levels for this zone: All
  - Medium
    - Prompts before downloading potentially unsafe content
    - Unsigned ActiveX controls will not be downloaded
- Enable Protected Mode (requires restarting Internet Explorer)
- Custom level...
- Default level

Add this website to the zone:
https://cn-vpn.uwaterloo.ca

Websites:
- http://*.cinemanow.com
- http://*.qflix.com
- http://*.roxio.com
- http://redirect.sonic.com
- http://redirect2.sonic.com
- Require server verification (https:) for all sites in this zone

OK Cancel Apply

Close

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Java

• Make sure that you have the latest version of Java installed

• Go to http://www.java.com to download the latest version
ActiveX Control

• Click on
• You may be prompted to install an ActiveX Control
Error?

- If you do not add the Trusted Site then you will get an error
Prompt
Client Downloader

- Be patient!
- The latest version of the software will be downloaded and installed
Installation of Software

• Read carefully when installing software from an online source.
Authenticating

- When prompted enter your username and password
- WATIAM credentials
Disconnecting from the VPN

• Locate the icon for the VPN in the system tray

• Click on Disconnect
Reconnecting

- Locate the VPN icon in the Menu
- Click on Connect
- Enter your username and password
Connection Status

Virtual Private Network (VPN)

Connection Information
- State: Connected
- Mode: Split Tunnel
- Duration: 00:00:32

Bytes
- Sent: 23407
- Received: 24869

Frames
- Sent: 127
- Received: 61

Control Frames
- Sent: 1
- Received: 1

Client Management
- Administrative Domain: uwaterloo.ca

Address Information
- Client (IPv4): 172.16.36.5
- Client (IPv6): Not Available
- Server: 129.97.2.257

Transport Information
- Protocol: DTLS
- Cipher: RSA_AES_128_SHA1
- Compression: None
- Proxy Address: No Proxy

Feature Configuration
- FIPS Mode: Disabled
- Trusted Network Detection: Disabled
- Always On: Disabled

Secure Mobility Solution
- Status: Unconfirmed
- Appliance: Not Available

Reset  Export Status...