

Everyone struggles at some point

From transition to university life, to changes in expectations, to relationships, there are a lot of reasons you might seek help for your mental health. 1 in 5 Canadians experience a mental health concern in their lifetime. **You are not alone.**

Signs that something might not be quite right

If you notice any of the following situations, consider getting some support:

- Your mood is low for more than two weeks
- You've lost focus or motivation
- You're having difficulty sleeping or your energy levels are poor
- You feel extreme loneliness
- You think about harming yourself
- You feel extreme fear about certain situations

Counselling Services is here to support you

We offer a variety of confidential services at no charge to University of Waterloo students who are currently registered or are on a co-op term. Our mental health professionals are here for you and interested in helping you through whatever you are experiencing. Our regular [hours](#) are Monday to Friday 8:30 a.m. to 4:30 p.m. We are located in **Needles Hall Addition on the 2nd Floor**. Our phone number is 519-888-4567 ext. 32655.



Emergency appointments

Emergency appointments are available during our regular hours and are provided to any student who is at **immediate risk** of self harm or harming someone else, or has recently experienced a trauma.

Booked appointments

Regular booked appointments can be made and scheduling depends on the urgency of your needs. When you meet with a counsellor they will listen to your concerns and develop a plan that suits your individual situation and needs.

Walk-in appointments

Walk-in appointments are available each **Wednesday and Thursday between 11:30 a.m. and 3:30 p.m.** These appointments are 90-minutes in length and are focused on finding you practical solutions for your most pressing concern.

UW MATES peer counselling

Peer counselling is available on a walk-in or booked basis. [MATES](#) student volunteers are trained by Counselling Services and are available to offer confidential support to students struggling with social issues, mental health issues, and transitioning to university life.

Coping Skills seminars

Coping Skills seminars are 1-hour seminars that focus on cultivating resilience, challenging thinking, managing emotions, and changing behaviour. They are offered a variety of times per term and can be registered for on LEADS. You can also view them [online](#).

Group therapy and workshops

Our [groups](#) and [workshops](#) provide you with the opportunity to learn more about topics such as: Managing anxiety and stress, regulating emotion, increasing motivation, sustaining recovery from depression, learning to meditate, and much more. Registration is online through LEADS.

More information about all of our services can be found at: <https://uwaterloo.ca/campus-wellness>

Other campus resources

University of Waterloo Centre for Mental Health Research (CMHR)

Located on the first floor of the PAS Building, the CMHR offers accessible, effective mental health services for both students and non-students of all ages in the Region of Waterloo. For more information or to book an appointment, please go to <https://uwaterloo.ca/mental-health-research/> or call 519-888-4567 ext. 33842.

Health Services

Health Services professionals can help you with mental health concerns. With a referral from a Health Services physician, you can schedule an appointment with a psychiatrist in the mental health office. Our mental health nurse is also located in Health Services and can provide help with transition of care and phone safety checks. Counsellors from Counselling Services also work in the mental health office and you can schedule your appointments there if you prefer. To book an appointment call 519-888-4096 or drop in to the Health Services building.

After-hours and other resources

If you need to speak with someone outside of our regular hours the following resources are available 24/7.

Good2Talk

[Good2Talk](#) is a free confidential help line for post-secondary students.

1-866-925-5454

Grand River Hospital Mental Health Emergency Care

[Grand River Hospital](#) offers 24/7 emergency care for mental health emergencies. 834 King Street West, Kitchener. 519-749-4300 x 6880.

Here 24/7

[Here 24/7](#) is Waterloo Region's Mental Health and Crisis Services team.

1-844-437-3247

WatSAFE app

Download the [WatSAFE](#) app to have access to a list of support contacts at all times.