

# Improving Care Through the Use of Technology in Waterloo Wellington

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MED TECH 2016

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# Outline

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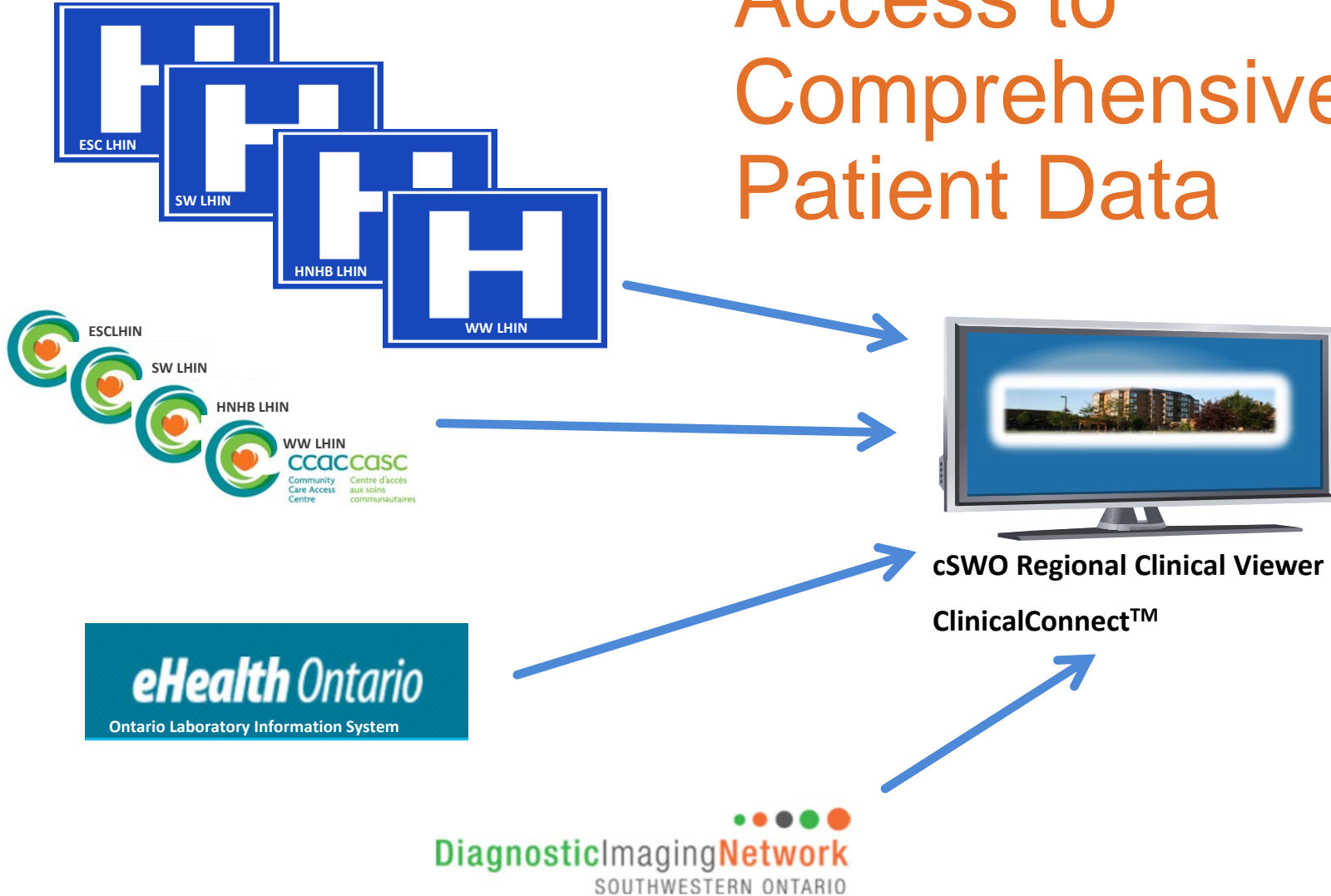
- eHealth Centre of Excellence
- Electronic Health Record
- Transfer of Patient Data between Information Systems
- Electronic Referrals
- Telemedicine and Telehomecare
- Improving Data Quality and Clinical Decision Support
- Digital Order Sets

# eHealth Centre of Excellence

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# Access to Comprehensive Patient Data



Funded by eHealth Ontario



# Supporting Transitions in Care – Direct Booking and HRM

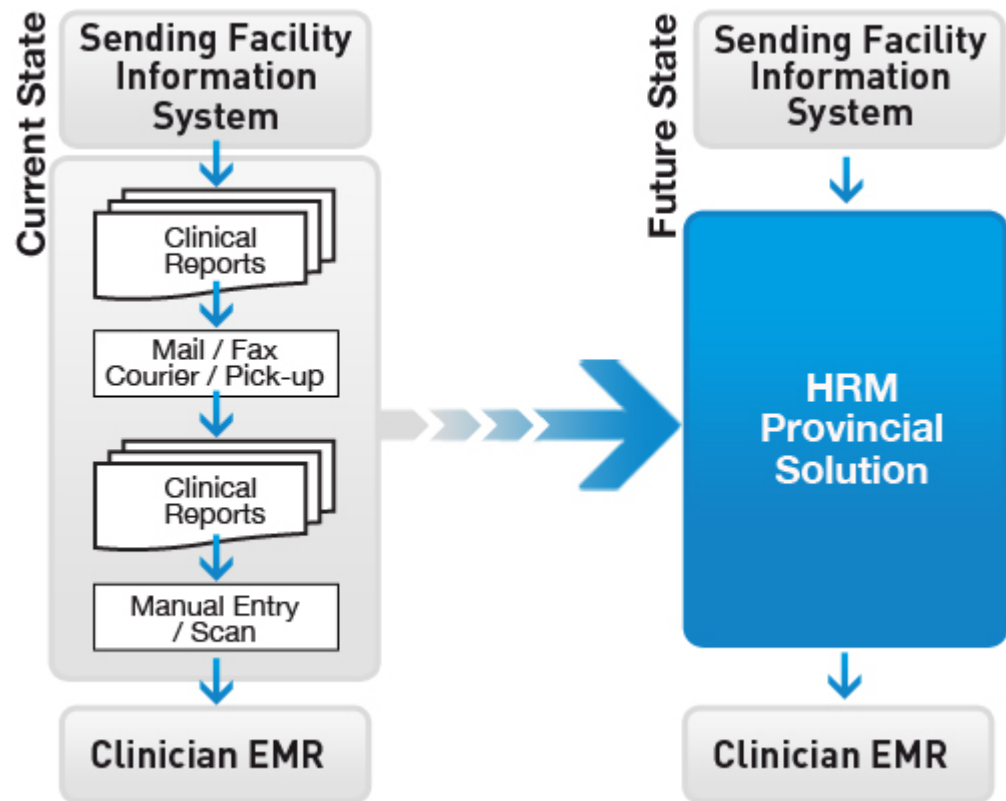
WATERLOO  
WELLINGTON



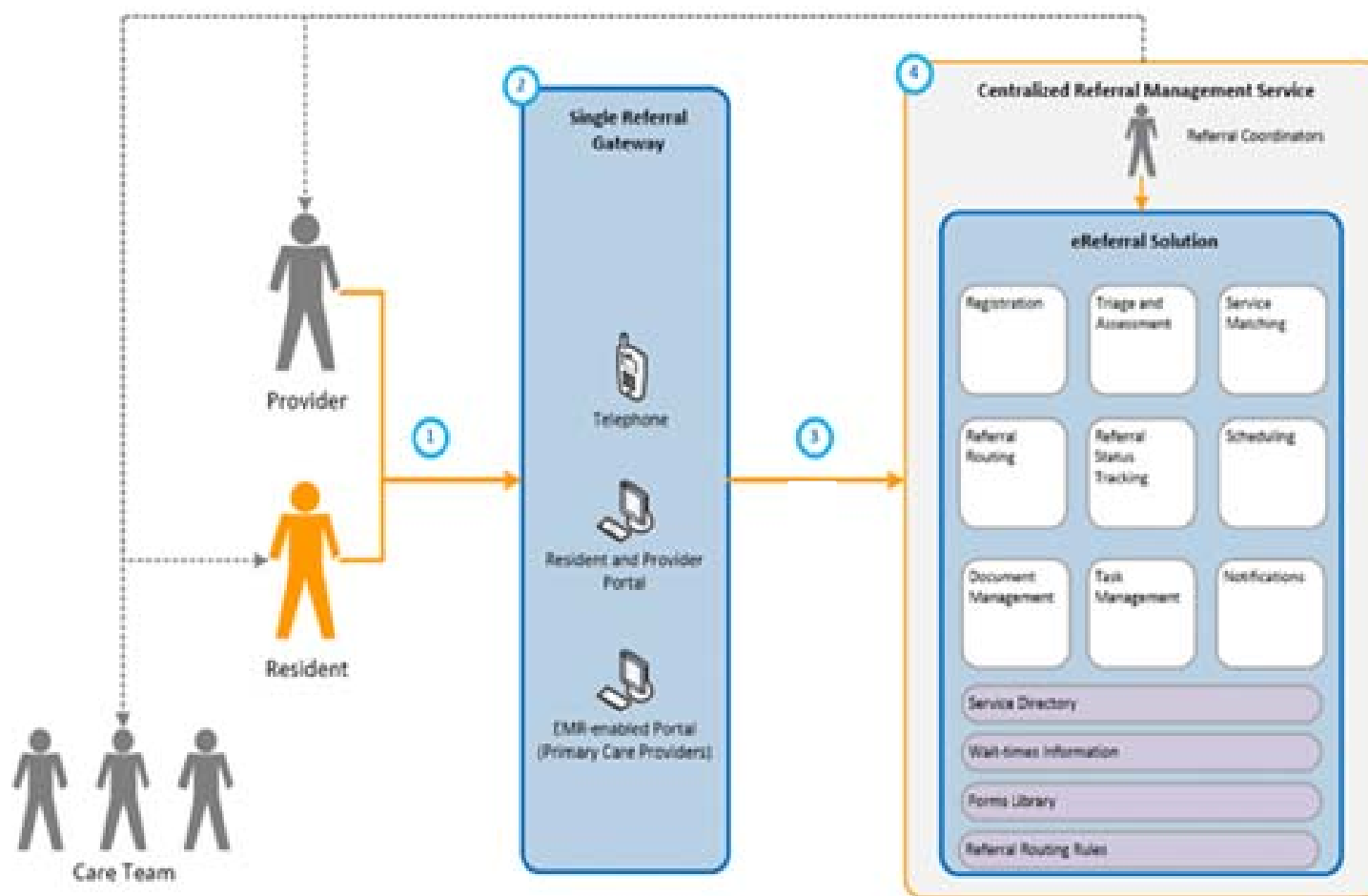
Coordinated Access



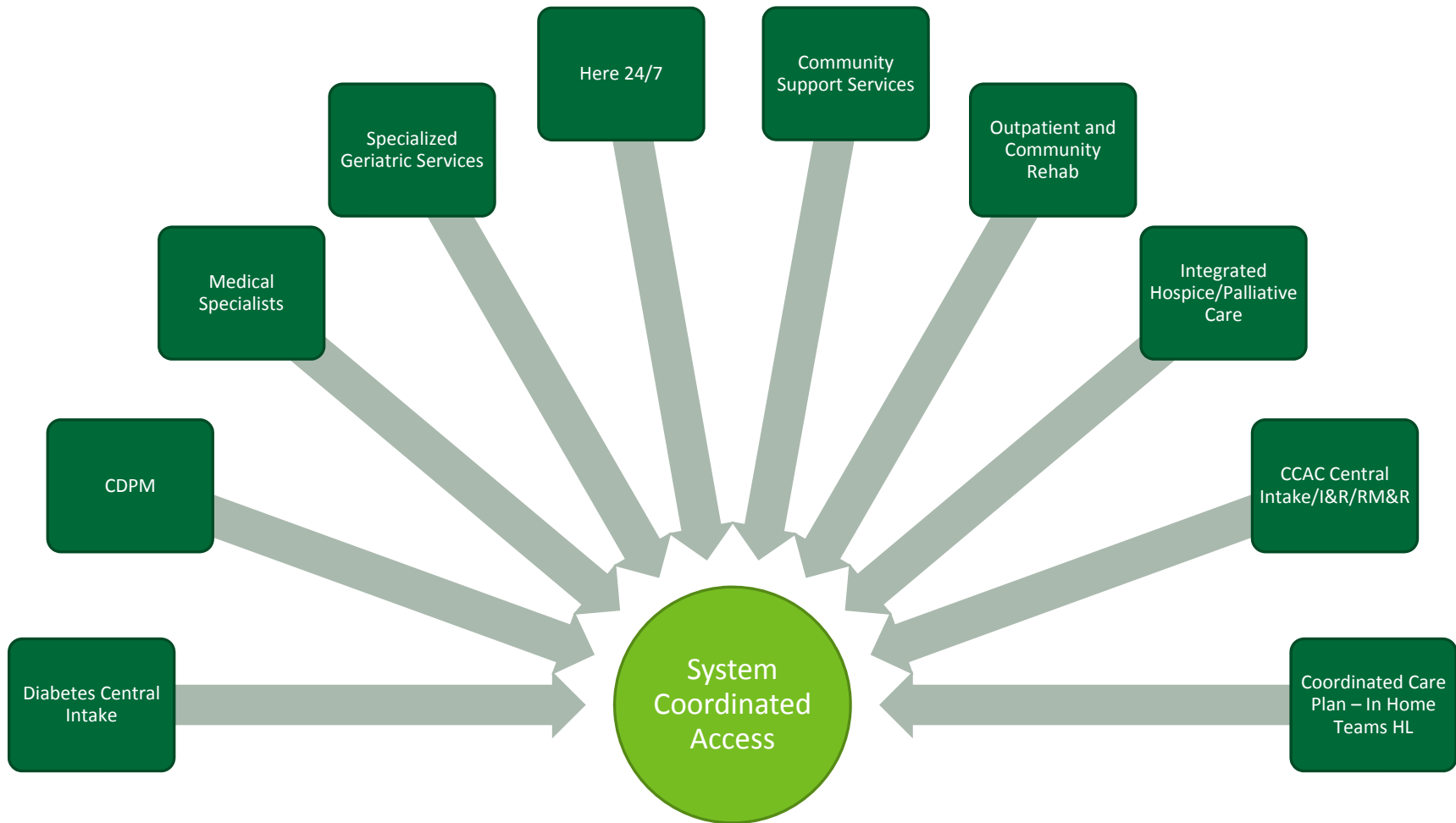
## Hospital Report Manager (HRM)



# System Coordinated Access – Equitable Referral

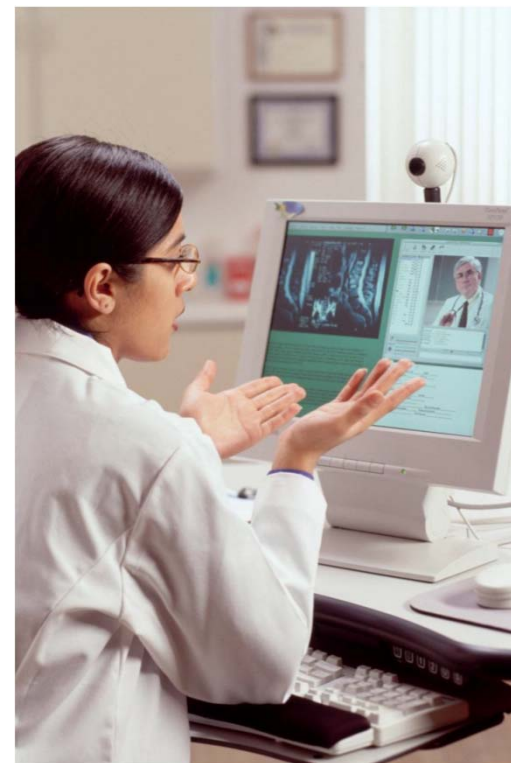


# SCA Referral Pathways



# Increasing Access to Specialists through Telemedicine

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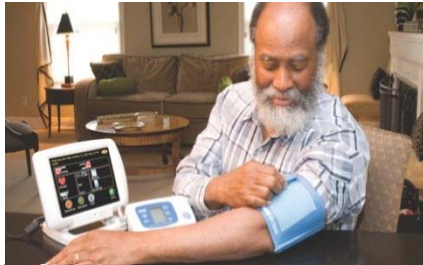


# Connecting with Caregivers

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# Telehomecare



**Patient**

Confident self management



**Telehomecare Nurse**

Monitoring and coaching



**Care Team**

Collaborative care



**Technology**

Early intervention, reinforced behaviour change



# Electronic Medical Record Data

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*The Primary Health Care Voluntary Reporting System (PHC VRS) was decommissioned by the Canadian Institute for Healthcare Information.*

*“This initiative showed that most EMR data was free text, making data extraction and analysis labour-intensive and unsustainable on a large scale.”*



# Project Synergy Partners

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cSWO  
New Vision FHT Guelph FHTAOHC  
Wat Region FHO Manitoba PIN Initiative North York FHT  
Cancer Care Ontario East Wellington FHT Sunnybrook FHT Prompt  
Wat Reg NP Led Clinic Andrew St FHO University of Waterloo  
Mount Forest FHT SW CCAC Partnering For Quality Centre for Family Medicine  
Canada Health Infoway COACH Northfield@the Boardwalk FHO Wise Elephant FHT  
Langs CHC Ontario Medical Association McMaster University WWLHIN  
eHealth Ontario CMHA WWD Health Quality Ontario AFHTO  
WW CCAC ICES EMERALD CIHI Conestoga College Cognisant MD  
OntarioMD ENCODE FM CPCSSN

# Click and Code Data Standardization

Discuss HPV Vaccine  
Discuss Smoking

**alive** CHF EA • Diabetes Visit EA • All Conditions EA • SOAP • Lab Req • BP • Guidelines • Conditions List • Problem List EA

next visit

Nov 4, 2015

zEncounter - Problem\_List

Select Disease Category

- Cardiovascular Diseases
- Mental Health
- Respiratory Diseases
- Endocrine Diseases
- Musculoskeletal Diseases
- Pain
- Cancer
- Nervous System Diseases
- Infectious Diseases
- Gastrointestinal Diseases
- Diseases associated with Pregnancy
- Ocular Diseases
- Kidney Diseases
- Gynecological Diseases
- Prostate Diseases
- Ear Diseases
- Hematologic Diseases

Discard Finish Later Finish

Conditions categorized by disease type

Nov 4, 2015

zEncounter - Problem\_List

Select Disease Category

- Cardiovascular Diseases
- Mental Health
- Respiratory Diseases
- Endocrine Diseases
- Musculoskeletal Diseases
- Pain
- Cancer
- Nervous System Diseases
- Infectious Diseases
- Gastrointestinal Diseases
- Diseases associated with Preg
- Ocular Diseases
- Kidney Diseases
- Gynecological Diseases
- Prostate Diseases
- Ear Diseases
- Hematologic Diseases

Discard Finish Lat

zEncounter - PL\_cardiovascular diseases

Cardiovascular Diseases

- Coronary artery disease (CAD)
- Hypertension
- Hyperlipidemia
- Congestive Heart Failure (CHF)
- Acute myocardial infarction (AMI)
- Past history of myocardial infarction
- Unstable angina
- Angina
- Cerebrovascular accident (CVA)
- Atrial Fibrillation
- Heart valve disease
- Peripheral vascular disease (PVD)

Is this EA working for you?

Click to send feedback to project team

Discard Finish Later Finish

Standardized terms

Integrated feedback

next visit: not booked

Hypertension

standardized, \*coded and searchable

andemic H1N1 vaccine Nov 4, 2015



# Enhanced Patient Care Opportunities

Opportunity to use teams to enhance patient care through the use of Medical Directives and standardized process flow/ EMR Information.

Edit Reminders

Edit

Reminder Name:

CPP Prob SNOMED CT any item starts with DB-61030  
Or  
CPP HPH SNOMED CT any item starts with DB-61030  
and  
Creatinine [Cr] months since latest  $\geq 12$

alive CHF EA • Diabetes Visit EA • All Conditions EA • SOAP • Li

! Insert Lab Req - Select Diabetes Long

# Changing Practice Using Data

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109 % increase in creatinine tests



82% decrease in unvaccinated CHF patients



91 clinicians using standard CDPM templates



3 options for Primary Care to pursue EMR value

# Digital Order Sets

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# Thank you

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# Contact

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