Thanks for applying to Student Family Housing! You are now on the waitlist for a family housing unit.

Why am I on a waitlist?

There are currently 82 family housing townhouses in Campus Housing residences. However, each year, we receive more student family housing applications than we have room for in our student family housing community.

The waitlist is a way for you to express interest, so that we can inform you when you reach the front of the line and a student family housing space opens up.

How long will it take to receive a housing offer?

Availability of spaces depends on when/if current student family residents decide to leave Campus Housing, which is not something we can predict.

Based on your waitlist position, we will try our best to give you an honest response as to what your chances are of receiving a family housing offer.

Please note that units may become available at any time throughout the academic year and a contract start date may not coincide with term start dates.

I can’t wait any longer, and I need a family housing unit right now. What can Campus Housing do for me?

We understand how hard and frustrating it might be to be on the waitlist. Although every effort is made to provide students on the waitlist with a family housing unit, we cannot make any guarantees.

When a family unit becomes available, offers are only made according to waitlist position. Out of fairness for others on the waitlist that also need Family Housing and are waiting, we do not evaluate or consider individual personal circumstances, as each student’s situation is unique.

As it may take a while to reach your spot on the waitlist, please feel free to explore any of the following resources:

- Visit the [Off-Campus Housing](#) website
- Visit the [Short-term Accommodations](#) website
- Reach out to a [Housing Advisor](#) to request additional Off-Campus Housing Resources for Students with Dependents

How do I check my waitlist position?

You can view your waitlist position by logging into your [Welcome Home login page](#) and following prompts to “View Your Spot on the Family Housing Waitlist”.
How do I keep my position on the waitlist active?

Once a term, we will send an email to the UWaterloo email accounts of students on the waitlist asking to confirm their interest in remaining on the family housing waitlist. If you wish to keep your waitlist position active, it is your responsibility to confirm your waitlist interest by the stated deadline.

If you fail to confirm your interest to remain on the waitlist by the specified deadline, then your family housing application will be cancelled. In order to be re-added to the waitlist, you must complete a new student family housing application. In this case, you will be re-added to the end of the waitlist.

You can remain on the family housing waitlist as long as you keep confirming your waitlist position. When a spot in family housing becomes available and you are next on the list, we will send your UWaterloo email account a family housing offer (pending continued eligibility). This offer will include details and deadlines on how to accept. Therefore, please ensure you are checking your UWaterloo email on a daily basis.

How do I edit my waitlist application?

If your family information changes, you can update your waitlist application by visiting the Welcome Home login page and following prompts to “Edit Your Family Housing Application”.

Please note that student families live in 2-bedroom townhouses that are designed to safely and comfortably accommodate up to a maximum of four (4) occupants. If your family size has changed and is now larger than four individuals, you are no longer eligible for family housing. In this case, we suggest that you look for off-campus housing instead (resources above).

I have received a waitlist offer! What if I do not/cannot accept it?

Congratulations on receiving an offer! If you do not (or cannot*) accept this offer by the deadline, please note that your application to student family housing will be cancelled.

We understand that sometimes students are interested in receiving another offer again in the future. In these cases, you are invited to reapply for family housing and rejoin the waitlist again at any point.

In order to be re-added to the waitlist, you must complete a new student family housing application. In this case, you will be re-added to the end of the waitlist.

*Please note, reasons that make you ineligible to accept your offer may include: no longer enrolled in full-time studies, inability to provide required documentation for family housing (e.g., marriage certificate, birth certificates, travel confirmation, etc.), family size is now more than 4 people, or other.