

Job Application

Residence Ambassadors (RA) are the first people that prospective and incoming students meet when they visit Campus Housing! That means they get to show their UW and Residence pride on a daily basis!

Residence Ambassadors are insightful, enthusiastic, and charismatic individuals who are passionate about sharing their residence experience! RAs are responsible for giving campus visitors engaging and informative tours of the residence facilities and sharing their stories and experiences. You will work closely with the Coordinator, Residence Ambassadors and other members of Campus Housing's Marketing team to building your resume with relevant and transferrable skills.

This position requires you to be living in residence for the Spring 2026 term.

What we are looking for:

- The Residence Ambassador program provides a part-time paid leadership opportunity to students during the winter term and is a great way to get involved in your university and residence community.
- You do not need to be living in Residence to be a Residence Ambassador in the Spring term.
- **During the Spring term, Residence Ambassadors will be offering regular in person tours and creating content on campus (optional).**
- For this position we're looking for:
 - Someone who is passionate about the residence experience, and is enthusiastic about promoting residence to prospective students
 - Someone who is excited by the chance to share their experiences and stories
 - **Someone who has strong time management and organization skills, can follow instructions, and is willing to adjust to feedback**
 - Someone who is an excellent and confident communicator
 - Someone who can effectively lead large groups
 - Someone who is a team player
 - (Optional) Someone who is willing to record live footage and photography of their personal residence space and have the recorded content shown to parents, prospective, and incoming students
 - (Optional) Someone who is/wants to be a video content creator

What you'll do:

- Provide insightful and engaging in-person tours of **general residence facilities and your room** during the set tour times.
- Serve as a face for Campus Housing and provide excellent customer service to prospective University of Waterloo students and their families.
- Work alongside our Desk Services team to ensure tours start and end on-time.
- Work alongside the Visitor's Centre Student Ambassadors who bring visitors to residence as part of the overall campus tour.
- Participate in the You@ Waterloo Day for the full day (date: Saturday, May 23rd, 2026)
- Attend on-going training sessions done in various forms
- Create digital content when opportunities arise

Rate of pay: \$17.60 per hour

Time Commitment: Varies depending on each student's availability and where the students live; will only occasionally exceed 8 hours a week

To apply for Spring 2026, please complete the application form here:

https://uwaterloo.ca1.qualtrics.com/jfe/form/SV_b7LFOLu0AeN0ynl.

Students who would like to apply for this job must first obtain a social insurance number or have already applied for a social insurance number and will receive it before the start of the term they are applying to work with us. Students must be eligible to work in Canada.

We encourage you to apply early. Priority will be given to early applications.

The University of Waterloo acknowledges that much of our work takes place on the traditional territory of the Neutral, Anishinaabeg and Haudenosaunee peoples. Our main campus is situated on the Haldimand Tract, the land granted to the Six Nations that includes six miles on each side of the Grand River. Our active work toward reconciliation takes place across our campuses through research, learning, teaching, and community building, and is co-ordinated within our Office of Indigenous Relations.

The University values the diverse and intersectional identities of its students, faculty, and staff. The University regards equity and diversity as an integral part of academic excellence and is committed to accessibility for all employees. The University of Waterloo seeks applicants who embrace our values of equity, anti-racism and inclusion. As such, we encourage applications from candidates who have been historically disadvantaged and marginalized, including applicants who identify as First Nations, Métis and/or Inuk (Inuit), Black, racialized, a person with a disability, women and/or 2SLGBTQ+.

The University of Waterloo is committed to accessibility for persons with disabilities. If you have any application, interview, or workplace accommodation requests, please contact hirehousing@uwaterloo.ca.