

Job Application

Special Event Residence Ambassadors (SERA) are the first people that prospective and incoming students meet when they visit Campus Housing during special event days (Fall Open House, March Open House, and You @Waterloo Day)! That means they get to show their UW and Residence pride to hundreds of people in a day!

Special Event Residence Ambassadors (SERA) are insightful, enthusiastic, and charismatic individuals who are passionate about sharing their residence experience! SERAs are responsible for directing visitors to specific residences, staff the Campus Housing tent on the ring road, and give campus visitors engaging and informative tours of the residence facilities and sharing their stories and experiences. You will work closely with the Coordinator, Residence Ambassadors and other members of Campus Housing's Marketing team to build your resume with relevant and transferrable skills.

This is a 1 Day position for You @ Waterloo Day. It requires you to work on campus during the event, on Saturday May 23rd. **You do not have to be living in residence this Spring term to apply for the position.**

There are many openings for this position. This is a great way to get involved.

We are looking for someone who:

- is passionate about the residence experience, and is enthusiastic about promoting residence to prospective students
- is excited by the chance to share their experiences and stories
- is an excellent and confident communicator
- has strong time management and organization skills
- can effectively lead large groups
- is a team player
- is punctual

What you'll do:

- Participate in the You @ Waterloo Day on Saturday May 23rd, 2026
- Attend training sessions before the Fall Open House
- Provide insightful and engaging in-person tours of your residence and suite/room
- Staff the Campus Housing tent on the ring road; interact with incoming first year students and families; direct people to specific residences
- Serve as a face for Campus Housing and provide excellent customer service to prospective University of Waterloo students and their families.

Rate of pay: \$17.60 per hour

Time Commitment: 6 – 8.5 hours on Saturday May 23rd; 5-7 hours for training in the weeks before
Students who would like to apply for this job must first obtain a social insurance number.

To apply please fill out the application here:

https://uwaterloo.ca/qualtrics.com/jfe/form/SV_2rfcKVavnE1x2IM

We encourage you to apply early. Priority will be given to early applications.