Job Application

***Special Event Residence Ambassadors (SERA) are the first people that prospective and incoming students meet when they visit Campus Housing during special event days (Fall Open House, March Break Open House, and You @Waterloo Day) ! That means they get to show their UW and Residence pride to hundreds of people in a day!***

***Special Event Residence Ambassadors (SERA) are insightful, enthusiastic, and charismatic individuals who are passionate about sharing their residence experience! SERAs are responsible for staffing the 100% Guarantee booth at PAC, direct visitors to specific residences, staff the Campus Housing tent on the ring road, and giving campus visitors engaging and informative* tours of the residence facilities and sharing their stories and experiences. You will work closely with the Coordinator, Residence Ambassadors and other members of Campus Housing's Marketing team to build your resume with relevant and transferrable skills.**

**This is a 1 Day position for Fall Open House. It requires you to work on campus during Fall Open House on November 9th. You do not need to be living in residence in to work in this position, however students living in Campus Housing will be given priority. Hours can be flexible.**

**Preferences will be given to students who have lived/are living in residences.**

**There are 25-35 openings for this position. This is a great way to get involved.**

**We are looking for someone who:**

* is passionate about the residence experience, and is enthusiastic about promoting residence to prospective students
* is excited by the chance to share their experiences and stories
* is an excellent and confident communicator
* has strong time management and organization skills
* can effectively lead large groups
* is a team player
* is punctual

**What you'll do:**

* Participate in Fall Open House on Saturday November 9th, 2024
* Attend one training session and any other training requirements before Fall Open House
* Provide insightful and engaging in-person tours of general residence facilities
* Interact with incoming first year students and families
* Staff the Campus Housing tent on the ring road; enjoy the beautiful spring weather; interact with incoming first year students and families; direct people to specific residences
* Serve as a face for Campus Housing and provide excellent customer service to prospective University of Waterloo students and their families.
* Work alongside our team to ensure tours start and end on-time.

**Rate of pay:**$16.60 per hour   
Time Commitment: 4 – 6.5 hours on Saturday November 9th

**To apply, please fill out the application here:** [**https://uwaterloo.ca1.qualtrics.com/jfe/form/SV\_0vOv7ZL8nG0287A**](https://uwaterloo.ca1.qualtrics.com/jfe/form/SV_0vOv7ZL8nG0287A)