# Thanks for applying to Student Family Housing! You are now on the waitlist for a family housing unit.

## Why am I on a waitlist?

There are currently 82 family housing townhouses in Campus Housing residences. However, each year, we receive more student family housing applications than we have room for in our student family housing community.

The waitlist is a way for you to express interest, so that we can inform you when you reach the front of the line, and a student family unit becomes available.

## How long will it take to receive a housing offer?

Availability of spaces depends on when/if current student family residents decide to leave Campus Housing, which is not something we can predict.

Based on your waitlist position, we will try our best to give you an honest response as to what your chances are of receiving a family housing offer.

Please note that units may become available at any time throughout the academic year and a contract start date may not coincide with term start dates.

## I can’t wait any longer, and I need a family housing unit right now. What can Campus Housing do for me?

We understand how hard and frustrating it might be to be on a waitlist. Although every effort is made to provide students on the waitlist with a family housing unit, we cannot make any guarantees.

When a family unit becomes available, offers are only made according to waitlist position. Out of fairness to others on the waitlist that are also waiting for and need Family Housing, we do not evaluate or consider individual personal circumstances, as each student’s situation is unique.

As it may take a while to reach your spot on the waitlist, please feel free to explore any of the following resources while you wait:

* Visit the [Off-Campus Housing](https://uwaterloo.ca/off-campus-housing/) website
* Visit the [Short-term Accommodations](https://uwaterloo.ca/campus-housing/short-term-accommodations) website
* Reach out to a [Housing Advisor](mailto:housing@uwaterloo.ca?subject=Request%20for%20Off-Campus%20Housing%20Resources%20for%20Students%20With%20Dependents) to request additional Off-Campus Housing Resources specifically for Students with Children/Dependents

## How do I check my waitlist position?

You can view your waitlist position by logging into your [Welcome Home login page.](https://waterloo.rms-inc.com/Page/StudentLanding) Click the *“Family Housing”* button and then the “*View Your Spot on the Family Housing Waitlist*” button.

## How do I keep my position on the waitlist active?

Once a term, we will send an email to the **UWaterloo email accounts** of students on the waitlist asking to confirm their interest in remaining on the family housing waitlist. If you wish to keep your waitlist position active, it is **your responsibility** to confirm your waitlist interest by the stated deadline.  If you do not have a UWaterloo email address, you will receive this communication at the permanent address associated with your UW admission application.

If you fail to confirm your interest in remaining on the waitlist by the specified deadline, then your **family housing application will be removed from the waitlist**. To be re-added to the waitlist, you must contact [housing@uwaterloo.ca](mailto:housing@uwaterloo.ca). In this case, you will be re-added to **the end of the waitlist**.

You can remain on the family housing waitlist as long as you keep confirming your waitlist position each term. When a spot in family housing becomes available and you are next on the list, we will send your UWaterloo email account a family housing offer (pending continued eligibility). This offer will include details and deadlines on how to accept. Therefore, please ensure you are checking your UWaterloo email on a daily basis.

## How do I edit my waitlist application?

If your family information changes, you can update your waitlist application by visiting the [Welcome Home login page.](https://waterloo.rms-inc.com/Page/StudentLanding) Click the *“Family Housing”* button and then the “*Edit Your Family Housing Application*” button.

Please note that student families live in 2-bedroom townhouses that are designed to safely and comfortably accommodate up to a **maximum of four (4) occupants**. If your family size has changed and is now larger than four individuals, you are no longer eligible for family housing. In this case, we suggest that you look for off-campus housing instead (resources above).

## I have received a waitlist offer! What if I do not/cannot accept it?

Congratulations on receiving an offer!

If you do not (or cannot\*) accept this offer before the offer expiry date, please note that **your application to student family housing will be removed from the waitlist**.

**We cannot postpone or delay a family housing offer**. If the move-in date of the offer does not work for your family then you can choose to decline your offer.

We understand that sometimes students are interested in receiving another offer again in the future. In these cases, you are invited to contact [housing@uwaterloo.ca](mailto:housing@uwaterloo.ca) to be re-added to the waitlist. In this case, you will be re-added to **the end of the waitlist**.

\**please note, reasons that make you ineligible to accept your offer may include (but are not limited to): no longer enrolled in full-time studies, inability to provide required documentation for family housing (e.g., marriage certificate, birth certificates, travel confirmation, etc.), family size is now more than 4 people, or other.*

## I have received a waitlist offer! Can I move in earlier OR defer accepting it to a later month?

Congratulations on receiving an offer!

Please note, Family Housing contract start dates **cannot be changed to start earlier or deferred to start later**. When you receive a family housing offer, it is only valid for a housing contract that starts on the month listed in the offer.

For example, if you receive a family housing offer with a start date of September 1, the offer cannot be amended to start earlier on August 1 or August 15. It also cannot be deferred to start later on October 1 or November 1 instead.

If the housing contract start date listed on your family housing offer does not work for you, then you can choose to decline your offer and **your application to student family housing will be removed from the waitlist**.

We aim to give applicants more than 2 months' notice prior to the move-in date to allow them to give adequate notice to their current landlord if needed (the standard requirement in Ontario for notice is 60 days).

We understand that sometimes students are interested in receiving another offer again in the future. In these cases, you are invited to contact [housing@uwaterloo.ca](mailto:housing@uwaterloo.ca) to be re-added to the waitlist. In this case, you will be re-added to **the end of the waitlist**.

**My spouse will be travelling from another country to join me in Family Housing, can I still accept an offer if they do not arrive on the move-in day?**

You are encouraged to apply for student family housing even if your spouse is currently living internationally. When you receive an offer for student family housing it will include a move-in date (it will be aligned with the first day of the month). If your spouse will not be present on move-in day you must provide us with documentation that your spouse intends to travel to join you in your unit within the first month of your tenancy. This documentation may include VISA approval and/or proof of confirmed travel.