# HOW TO MAKE COVER LETTERS LESS PAINFUL

2/19/2025

Anupama Aery Career Advisor, Centre for Career Development



### Whose land are we on?

We respectfully acknowledge that we work on the traditional territory of the Attawandaron (Neutral), Anishnaabeg, and Haudenosaunee peoples. The University of Waterloo is situated on the Haldimand Tract, which includes ten kilometers on each side of the Grand River: land promised and never returned to the Six Nations.

**Some incredible local community members on IG:** Bangishimo Johnston @bangishimo, Amy Smoke @amysmoke, C. Elizabeth Best @lizbot5000

**Support:** O:se Kenhionhata:tie – <u>Land Back Camp</u>, @ose.kenhionhatatie on IG

Reports: TRC Calls to Action, National Inquiry into MMIWG

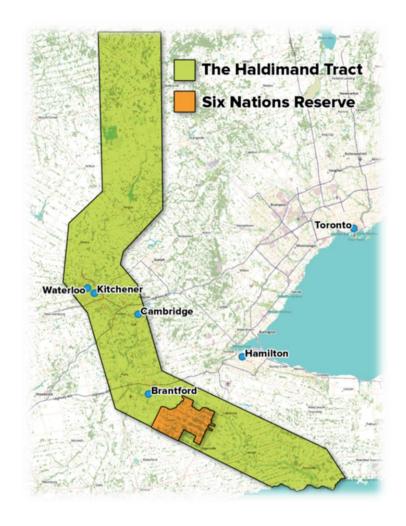
Reading: The Inconvenient Indian, 21 Things You May Not Have Known About

the Indian Act, This Place: 150 Years Retold

What land are you on? <u>native-land.ca</u>

Learning opportunity:

INDG 201 The Indigenous Experience in Canada





### **CHECKING IN!**



Sending off my cover letter!

### Share in the chat, if you're comfortable!

- A GIF (or emoji) that captures how you feel about cover letters!
- How do you usually send job applications? Through your smart phone, laptop or another device?

### Today's Agenda

- 1. Cover letter myth-busting
- 2. (Why) do I need a cover letter?
- 3. How to write a cover letter
- 4. What skills are employers looking for?
- 5. Going from skills identification to articulation
- 6. Q&A



### A Safe(r) Space

Going into this presentation, my intention is to create as safe a space as possible.

A safe space means different things for everyone, but we'll do our best! Let's keep 3 things in mind:

- Choice
- Respect
- Care

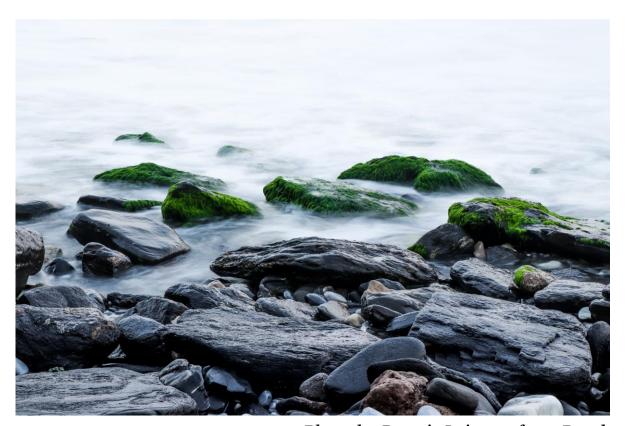


Photo by Dennis Leinarts from Pexels



### Housekeeping: co-creating a safe(r) space

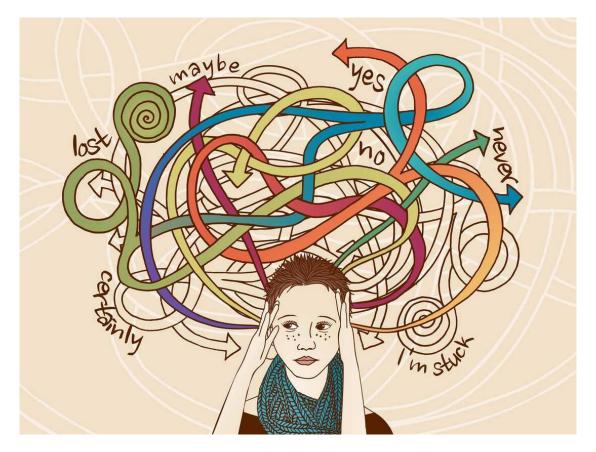
- Participate in the way that feels most comfortable for you!
- Please use the chat or raise your virtual hand to ask questions during presentation time.
  - Feel free to send me a direct message if you have a question or comment you would like to share anonymously
- Ask questions whenever! We'll also dedicate time at the end for Q&A
- If having tech issues, we'll do our best to troubleshoot
- Take what works for you, leave what doesn't.



# **COVER LETTER MYTH BUSTING**

### **Common Cover Letter Misconceptions**

- Cover Letters are replicas of resumes
- Employers don't read cover letters
- Cover letters are time consuming
- Cover letters are a waste of my time



Stock photo from npr.org



# (WHY) DO I NEED A COVER LETTER?

### The function of a cover letter



- Cover letter = bridge between resume and interview
- A place to...
  - Demonstrate your interest in the role
  - Go into detail! (Skills, experiences, etc.)
  - Explain things if you want to
  - Show you've done your research



# Job Applications

#### **High priority**

Jobs that align very well with my interests/career goals

### **Mid-priority**

Jobs that are appealing but not in complete alignment with my interests/career goals

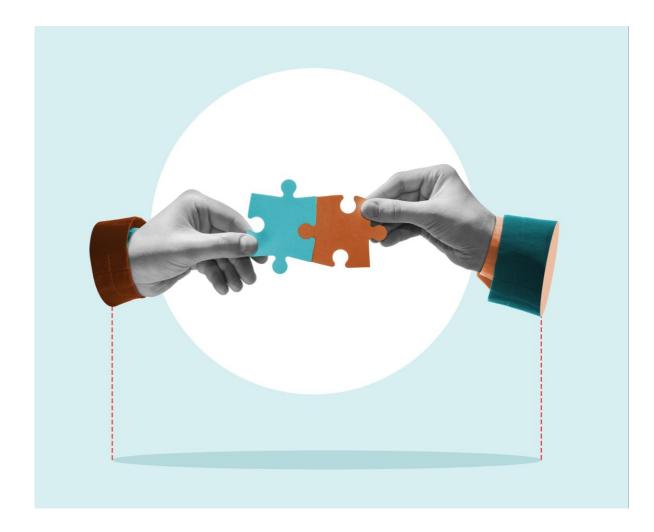
### **Low priority**

Jobs in minimal alignment with my interests/career goals

- When should I submit a cover letter?
- How much time should I invest tailoring my cover letter?
- Is it OK to submit a generic cover letter?

### How does a cover letter benefit you?

- Ensures job fit
  - If you can't make your cover letter sound authentic, should you be applying?
- Articulates your career story
  - Helps us self-reflect & articulate our story across contexts (e.g. interviews, LinkedIn)
- Creates future opportunities
  - Deepen your understanding of the sector



### EYE-CATCHING COVER LETTERS

What are some things we can do to make our cover letters stand out?

Please use the chat or raise your virtual hand to SHARE.

P.S. there are no right or wrong answers!

### HOW TO WRITE A COVER LETTER

### Recipe to Write a Cover Letter

# One option: Write your cover letter like a research paper!

- Form a hypothesis: You [x] are perfect for the job [y] because...
- Show the "correlation" between y & x
- You choose the variables!
  - Interests? Values?
  - Skills? Experiences?
- Make the formula yours!





### **Another way to write a Cover Letter**

# Another option: Write your cover letter like a creative writing project!

- Set the context; create story
- Who are the key actors?
- What actions did you undertake?
- What skills did you use?
- What was the consequence?
- Get creative! Applicable for all industries!





### LET'S TALK STRATEGY...

### STEP 1: Review the job description

- Reflect on 2-3 reasons you want the job
- Highlight key words / skills
- Pay attention to tone

### STEP 2: Research!

- Learn more about company: values, mission, etc.
- Consider scheduling an informational interview (informal chat with someone in the industry)

### STEP 3: Start writing!

Tailor the cover letter based on priority and capacity



### **Cover Letter Structure**

### **□** Opening

- Summarize how values/experience align with the company's requirements/mission
- Show enthusiasm by highlighting your reasons for applying
- Name the job you're applying to and how you found out about it

### □ Body

- 2-3 specific examples of why you're a good fit for the job
- Use **key words** from job posting

### □ Closing

- Reiterate your reason for applying
- Refer to your enclosed resume and provide contact information to follow-up



### Your Name & Contact Information

Salutation

# STRUCTURE of COVER LETTER



Date

Dear Ms. Johnson,

21 September, 2018

Canada

As the Vice-President of Finance and Operations at a national food chain, I bring proven success in enhancing productivity and gaining an advantage when it comes to profit margins. My work spans companies and business units at varying stages of growth, from start-up to multinational organizations.

With over 20 years of achieving profitability and long-term growth, I seek to monitor budgets and sales numbers closely to identify areas for improvement. I am known for enhancing performance through technology upgrades, implementing best practices, a improving employee training protocols.

Examples of my achievements include:

Employment Avenue. Toronto,

- Drove successful launch of start-up organization through contemporary hiring pract defining product implementation, and developing go-to-market strategies to achieved.
   50% margins and \$15M+ revenue within my first three years.
- Managed daily operations of a \$100M+ consumer goods department that introduce complete line of products to the U.S. and Canada, improving profit margins by 14%.
- Proved a vital team member that conducted a complete leadership reorganization resulted in a 10%improvement in productivity within the sales department and a 1! improvement within the technical team.

As a skilled professional with a CPA degree and a background in analyzing and improving sales numbers, I am confident I will prove an asset to your company and respectfully submit my application for your review. I would like to request a meeting to discuss how I can help meet your goals. I am available at your convenience and hope to hear from you soon.

Thank you for your consideration.

Sincerely, John Doe Respects & Your Name

Opening

Body

Closing

M novoresume.com



Name & Address of Recipient

# WHAT SKILLS ARE EMPLOYERS LOOKING FOR?

### MAKING YOUR CASE

Why are you a match for the job?

- Identify the employer's "wish list"
- Identify your skills & experiences
- Create a table if it helps!





### **IDENTIFY REQUIRED SKILLS**

### What required skills can you identify?

### **Library Shelver – Job Posting**

We're looking for individuals with exceptional eyes for detail to step into the inner workings of our library system. At WPL, Shelvers play an important role in our day-to-day operations with their knack for process, friendly faces, and their ability to keep things impeccably neat and tidy to allow our customers to have a superb library experience.



### IDENTIFY/ RECOGNIZE REQUIRED SKILLS

### What you'll do:

- Use automated sorter to check in and sort materials
- Shelve materials in the library according to the Dewey Decimal System
- Maintain a <u>tidy</u> library space
- Be a <u>friendly face</u> to customers by responding to basic questions and referring them to our staff

### What we're looking for:

- Highly detail-oriented individuals with a flair for neatness and organization
- Warm and friendly personalities who keep the customer always in mind
- Responsible and dependable individuals that can work with minimal supervision
- People who enjoy a job with both physical and mental demands



### MATCH YOUR EXPERIENCE WITH REQUIRED SKILLS

Job requirement	<b>Evidence that I meet them</b>
Attention to detail	Citing research
Warm and friendly	Teaching assistant
Physical and mental demands	UWaterloo swim team member
Minimal supervision / dependable	Independent research
Neat and tidy	Organizing books and journals



### HOW CAN WE IMPROVE THIS MIDDLE PARAGRAPH?

"As a graduate student, I have the interpersonal skills necessary for this job. As a member of the swim team, I also have the abilities needed to physically carry and shelve materials. Having worked as a content writer with marketing experience, a major portion of my work involved writing articles and reports as well as managing meetings with clients situated in Australia, Europe, UK and the US, so I have the communication skills needed for this position as well."

Key words: attention to detail, neat and tidy, physical and mental demands, responsible and dependable, minimal supervision, warm and friendly personality



### **IMPROVED VERSION**

"My experience as a graduate student at the University of Waterloo has equipped me with the skills needed to be a dependable member of the shelving team. In my independent research, I need to stay organized with all the books and journals I reference and pay detailed attention to the current research in my field – all with minimal supervision. As a teaching assistant, I also support 25+ students every term with their coursework. My teaching evaluations indicate that my warm and friendly personality makes students feel comfortable approaching me with questions and concerns. I believe these interpersonal skills will be an asset in this customer-facing role."

**Key words:** attention to detail, neat and tidy, physical and mental demands, responsible and dependable, minimal supervision, warm and friendly personality



# GOING FROM IDENTIFICATION TO ARTICULATION

How can you prove that you have these skills?

### The Body Paragraph(s)



- Show, don't tell
- Use specific examples!
- Use S.T.A.R. approach to structure examples
  - Situation (What, when, who, why, where?)
  - Task (what action did you take?)
  - Action (What skills did you use?)
  - **R**esult (What was the outcome?)



### WHAT'S MISSING?

"I am able to work effectively as part of a team."

Please use the chat or unmute to SHARE.

P.S. there are no right or wrong answers!

### **Show Don't Tell!**

### **Telling**

"I am able to work effectively as part of a team."

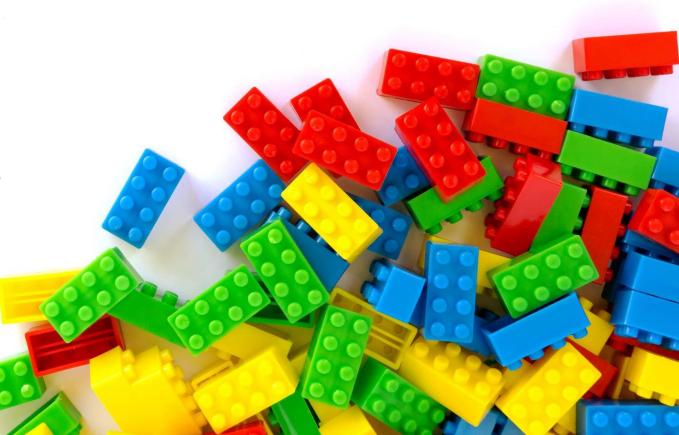
### **Showing**

<b>S</b> ituation	In my mechanical engineering class this year,
<b>T</b> ask	I was required to collaborate with my peers on building a functional robot.
Action	As team lead, I leveraged my project management skills to delegate tasks as well as my communication skills to resolve inter-personal conflicts.
Result	We received top marks and our prototype will be used as an example for future classes.



### **SMART TAILORING**

- Don't write every cover letter from scratch!
- Look for patterns and recurring key words in job postings
- Try out the Lego approach:
  - Paragraphs = building blocks
  - Swap out the opening and closing paragraphs
  - Prepare multiple middle paragraphs to pick and choose from



### **WE'D LOVE TO HEAR FROM YOU!**

These workshops are for you! We are always looking for ways to improve. Please complete the feedback survey delivered to your inbox after this session.



# **TAKEAWAYS**

### **KEY TAKEAWAYS**

- Employers are busy make your cover letter stand out!
- The process of writing cover letters benefits YOU
- Tailor your cover letters efficiently!
- Study the job description carefully
  - Match your skills/experience with what they're looking for!
- Show don't tell
  - Use the S.T.A.R. model

## **SUPPORTS & RESOURCES**

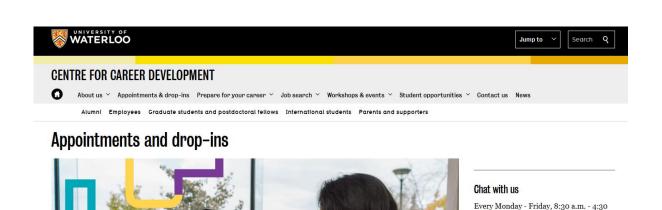
### A NOTE ON SAFETY AND DISCLOSURE IN COVER LETTERS

- Social safety: you can share, but you don't have to share
- Emotional safety: what is coming up for you when writing this cover letter?
- Accommodations: can be requested through the company's Human Resources department
- Protected grounds from the Ontario Human Rights Code:
  - "Age, Ancestry, Colour, Race, Citizenship, Ethnic Origin, Place of Origin, Creed, Disability, Family Status, Marital Status, Gender Identity, Gender Expression, Receipt of public Assistance, Record of Offences, Sex, Sexual Orientation" The Ontario Human Rights Code | Ontario Human Rights Commission (ohrc.on.ca)



### **Additional Support**

- Visit the Centre for Career
   Development (virtually or in-person)
   for one-on-one support with your job
   search and application documents,
   including resumes & cover letters
- Same day 20-minute drop-ins
- 30-minute appointments
- https://uwaterloo.ca/careerdevelopment/appointments-drop-ins



### We offer both virtual and in-person appointments to help you explore your possibilities.

#### Resources at your fingertips

p.m. ET, get your questions answered

CONNECT WITH US THROUGH
Live chat

through our live chat.

As you work your way through your career journey, we are here to help.



# **QUESTIONS?**

# WATER LOO



Centre for Career Development