Promoting systems thinking and challenging students to tackle "wicked problems" through an interdisciplinary student case competition

Katelyn Godin PhD (C), Amanda Raffoul PhD (C) School of Public Health and Health Systems

UW Teaching and Learning Conference 2017 April 27, 2017

Who we are



Katelyn Godin, occasional tree hugger.

HEALTH

Amanda Raffoul, Beyonce superfan.

What makes a problem "wicked"?



Characteristics of wicked problems

• Problems have many causes

• No one solution

• "Fuzziness"

Naaldenberg et al. (2009); Murgatroyd (2010)

Obesity systems map



Vandenbroeck, Goossens, & Clemens (2007)

Take-away points

- Systems-thinking is key for examining today's wicked problems and solutions
- Systems-thinking can be embedded in education at numerous levels
- Specific classroom assessments and activities can be used to promote students' use of systems-thinking
- There are numerous challenges and learning benefits of using these classroom strategies



What is "systems-thinking"?

- A lens used to look at the world and the complex challenges within it
- A recognition of the complexity underlying the whole of a system and the interrelationships between each factor
- Rooted in interdisciplinarity
- An effective approach for tackling "wicked problems"

Naaldenberg et al. (2009); Brown et al. (2010)

A shift to systems-thinking

- Need to equip students with 21st century skills
 - Creativity
 - Critical thinking
 - Teamwork
 - Ability to work in interdisciplinary groups
 - Leadership
 - Translate knowledge in a meaningful way
 - Presentation skills

Systems-thinking in education

- Departmental-level
- Program-level
- Course-level
- Individual assignments & activities

Opportunities P.1

Inquiry/problem-based learning

- Real world problem
- Tangible products that will be used by others
- Process of offering a solution, testing, revising

Murgatroyd (2010); Mobley et al. (2014); Sharp (2015)

Opportunities P.2

• Guest lecturers

 Creating a system maps/ conceptual framework

 Interdisciplinary journal clubs and book discussions

Murgatroyd (2010); Mobley et al. (2014); Sharp (2015)

Benefits P.1

- Development of high-level cognitive learning outcomes
- Students more apt to make mistakes
- Better comprehension of problems
- Greater student engagement
- Learning the culture and language of other disciplines

Benefits P.2

- Reinforce and connect earlier knowledge
- Students learn from each other
- Challenge pre-conceived notions
- Building tolerance and respect for other disciplines
- Disadvantaged students benefit most

Challenges P.1

• Course curricula that examine wicked problems from one disciplinary lens

• Risk aversion

• Limited resources

Murgatroyd (2010); Thurman, Volet, & Bolton (2009); Mobley et al. (2014); Neuhauser et al. (2007)

Challenges P.2

• Communicating across disciplines

• Lack of inter-departmental collaboration

• Individualistic learners

• + it's tough!

Murgatroyd (2010); Thurman, Volet, & Bolton (2009); Mobley et al. (2014); Neuhauser et al. (2007)

The Perfect Pitch





Event Timeline

9:15 – 9:30	Presentation of the case wicked problem
9:30 - 11:00	Groups prepare their pitch
11:00 – 12:00	Introduction of panelists Presentations 3 min. pitch, 5 min. questions
12:00 - 12:30	Lunch, tallying of votes
12:30	Announcement of winners!

The challenge

Objective

Pitch

 The Region of Waterloo is concerned that current LRT construction is having an adverse impact on the use of active transportation (AT) in the community, and has allocated \$1M to support efforts to improve AT in this year.

> Develop a creative and effective initiative to promote AT among individuals living in the Region of Waterloo

- Create a PowerPoint presentation detailing your pitch. You should outline the following:
 - Description of your initiative, Expected impact, Stakeholders and partners, Timeline, Resources/costs, Limitations and challenges

Participants



Judges

- (*Clockwise*) Michelle Pinto, Theron Kramer, Dr. Rhona Hanning, Robin Mazumder
- Judges scored pitches according to:
 - creativity, use of evidence, demonstration of interdisciplinarity, presentation, and viability



Outcomes

 Facilitation and logistics of activity very smooth

• High degree of engagement from students

• Diversity in judging panel allowed for constructive feedback to groups

Challenges

- Recruitment of students outside of health-related fields
- Many groups focused on single, innovative interventions, rather than multi-component approaches
- Preparation of event planning timeline, case study, and promotion materials was timeintensive
 - Materials can be re-used for future events

In Closing



References

- Chanan, A., Vigneswaran, S., & Kandasamy, J. (2012). Case study research: training interdisciplinary engineers with context-dependent knowledge. *European journal of engineering education*, 37(1), 97-104.
- Hmelo-Silver, C. E., Duncan, R. G., & Chinn, C. A. (2007). Scaffolding and achievement in problem-based and inquiry learning: A response to Kirschner, Sweller, and Clark (2006). *Educational psychologist*, *42*(2), 99-107.
- Mobley, C., Lee, C., C. Morse, J., Allen, J., & Murphy, C. (2013). Learning about sustainability: an interdisciplinary graduate seminar in biocomplexity. *International Journal of Sustainability in Higher Education*, *15*(1), 16-33.

Murgatroyd, S. (2010). 'Wicked problems' and the work of the school. European Journal of Education, 45(2), 259-279.

- Naaldenberg, J., Vaandrager, L., Koelen, M., Wagemakers, A. M., Saan, H., & de Hoog, K. (2009). Elaborating on systems thinking in health promotion practice. *Global Health Promotion*, *16*(1), 39-47.
- Neuhauser, L., Richardson, D., Mackenzie, S., & Minkler, M. (2007). Advancing transdisciplinary and translational research practice: Issues and models of doctoral education in public health. *Journal of Research Practice*, *3*(2), 19.
- Ng, B. L., Yap, K. C., & Hoh, Y. K. (2011). Students' perception of interdisciplinary, problem-based learning in a food biotechnology course. Journal of Food Science Education, 10(1), 4-8.
- Sharp, E. (2015). Interdisciplinary experiences: a postgraduate geographer's perspective. *Journal of Geography in Higher Education*, 39(2), 220-225.
- Thomas, I. (2009). Critical thinking, transformative learning, sustainable education, and problem-based learning in universities. *Journal of Transformative Education*, 7(3), 245-264.
- Thurman, J., Volet, S. E., & Bolton, J. R. (2009). Collaborative, case-based learning: how do students actually learn from each other? *Journal of Veterinary Medical Education*, 36(3), 297-304.
- Vandenbroeck IP, Goossens J, Clemens M. Foresight Tackling Obesities: Future Choices—Building the Obesity System Map. Government Office for Science, UK Government's Foresight Programme. https://www.gov.uk/government/uploads/system/.../obesity-map-full-hi-res.pdf. (2007) Accessed 21 February 2017.