Discursive constructions of transformative experiences in (interviews from) a study abroad program

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Intro:

Our focus:

- transformative learning in study abroad
- students' own perceptions as described in interviews (not factual/objective "truth" about cultures)
- participants' perspective: making learning visible

Our study abroad program:

- Canadian "summer language school" in Mannheim, Germany
- 6 weeks July August
- first time in 2014: cohort of 9 students
- for-credit second-year German courses for UW students
- classroom instruction and field trip/excursion-based learning with local students

Data and Method:

Data:

- 5 summer school students participating in interviews with graduate student interviewers
- Interviews pre, during and after SA
- Selected excerpts for analysis

Sample interview questions:

- Can you think of an experience you have had where something happened that you knew was somehow culturally "wrong"?
- Can you think of an experience that you were worried about previously that actually turned out to be surprisingly easy/pleasant/ fun?
- Can you think of an experience that you were not worried about previously that actually turned out to be very difficult to handle?
- What kinds of things would have been helpful to know before you left?
- What are the most important relationships to you during your time in Germany?
- What are/were you hoping to get out of your time in Germany?
- What do you think you learned while you were abroad?

Research focus:

Research questions:

- What do participants perceive as significant in shaping their linguistic and cultural identities?
 - What do they perceive as significant experiences?
 - <u>How</u> do they describe those as learning experiences, i.e. as moments that triggered changes that can be regarded as identity changes?

Research background:

- Identity and positioning (Benwell & Stokoe 2009; Harré & Van Langenhove 1991)
- Study abroad: identity (Kinginger 2004, 2010, 2013) and transcultural/symbolic competence (Kramsch 2013; Kramsch & Whiteside 2008)
- Method: interaction analysis (Sidnell & Stivers 2013)

Example 1: Becky_i 21:08, 793-94, "figured out"

```
min 21:08
778
     INT: do you have any feelings there:,
779
           or do you just think oh it's different.=I have to deal with it.
780
           (.)
           *"thinking" gaze upward*
               781
     BEC: *uh **(0.2) ** I think fit's ***ffine.*=it's just*** di[fferent.]
782
     INT:
                                                               [okay.
783
           it's [just ] different [okay.
                [ *smiles* ]
                               [*nod *nod]
784
     BEC: [*°yea:h.°*] [*yea:h=*ah.] <<smile voice> I've go-
                    *moves hands in gesturing position*
785
           I've got *like a* system go- like going.>=
           =so I don't like (.) buy too much,
786
     INT:
           m h[m,
                                *swipe w/r/hand*
787
     BEC:
           [and while they're *scanning,=*
              *bagging gesture*
788
           =I *put a few things* in my backpack?
                    *moving items sideways gesture*
789
     BEC: and then *grab the other [things°] off the table; *
790
     INT:
                                   [°v:eah.°]
                          *hands/arms back to home position*
791
     BEC: "and then finish *up." .h*
```

Example 1 cont.

```
*moving items sideways gesture*
789
     BEC:
           and then *grab the other [things°] off the table; *
790
      INT:
                                      [°y:eah.°]
                            *hands/arms back to home position*
791
      BEC:
           °and then finish *up.°.h*
792
     BEC: °yeah.°
793
     BEC: so I- I have like (.) it k- it kind of figured out for
794
            the grocery stor[e,
795
     INT:
                             [m [hm,
                                                      *slight shoulder shrug*
                                [a:nd but like (.) uhm *post office,* and like
796
     BEC:
797
            (0.4) other stores "like bookstores,"
798
      INT:
           yeah?
                *shoulder shrug* **nod**
799
      BEC: uHm *(0.4)* **like** there's not as much like (.)
800
            to [worry] about.=
801
      INT:
           [no. ]
802
     BEC: =>yeah.<
```

Example 2: Becky_r 03:33, 73-146, "day of rest"

```
113 INT: yeah.=nod
           u:m it's i guess a public like (.) day of rest.
114 BEC:
           *C nods*
     INT:
115
          *(0.4)
116
     BEC: um (.) cause i know* in um °hh (in a-)
           i'm not sure if it is in ukraine;
117
118
           but i just know like (.) throughout my life my: mom
119
           and my grandma and my dad would always tell me like-
119a
           'h <<quoting> no becky don't do-
120
           eh it's sunday don't do any work;
121
           like don't do don't clean your room don't do homework
122
           just just relax.>
123
           "h i'll be like i don't understand why;
124
           so i'm not gonna.
125
                                                 *nod nod nod*
           so i always like did homework and so. *and stuff.*
126
     BEC:
           "hh um and now i just kinda get it and it just kinda=
127
     BEC:
                       *C smiles, nods*
           =clicks that *it's like "it's your relaxing day; "*
128
```

Example 2 cont.

```
129
    BEC: even though i di:d like um 'h still do homework while
130
           i was in germany on sundays.
131
    INT: okay.
    BEC: um (.) ah i still took the time to like go out and
132
133
          like relax a bit.
134
    INT: m hm.
135
   BEC: hang out with some friends-
136
   BEC: even if it's like ove:r like lunch;
           *C nods*
          *(0.2)
137
138
    BEC: you know.
139
          (0.2)
140
    BEC: yeah.*
141
    INT: just to do some stuff with other people.
142
   BEC: m hm.
143
    INT: okav.
144
    BEC:
         get away from the work.
145
    INT:
         okay.
146
         (0.2)
147
    INT: and wha' what what other kinds of differences;
148
           i mean that's a pretty that's a pretty big one.
```

Summary of observations:

Identity as described in these interviews: noticing changes about themselves, e.g.:

- Ex. 1: becoming a resourceful and successful participant in local encounters
- Ex. 2: developing symbolic competence by positioning oneself with regard to different cultural practices
- Other examples: dealing with difficult identity issues: going from a successful learner of German in Canada to an inexperienced/struggling learner of German in Germany

Transformative includes:

- figuring out complex interactional phenomena and how to navigate and manipulate them
- repositioning oneself culturally by (re-)evaluating and adopting certain new practices

Implications for pre-departure training:

Awareness raising:

- non-linear identity development is a part of study abroad
- identity (positioning) is context-depending and changing
- encourage/force reevaluation of held perspective and beliefs
- sources prompting change can be external (ex. 1) or internal (ex. 2)
- transformational experiences may be positive or negative

Training method:

- work with transcript of interactions (e.g. study abroad experience interviews, interactions in different settings)

Thank you!

Danke!

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Addl. Example: Dana 11:17, 409-426, "the nearest atm"

```
409 INT: have you had any language issues since you've
410
      been here? with german?
411 DANA: no: like i've TRIED to talk to someone, like ah
412
         they were asking me directions, = so: where's the
413
         nearest (.) atm, and i'm like oh there's one in
414 parADeplatz
415 INT: okay
416 DANA: and then they stared at me sort of blankly
417
         an- i'm like (.) (n-yeah) in the parADeplatz
like is there anywhere=is there anyone NEARer?
419 INT: yeah
420 DANA: and i'm like no i don't know this: city
421 INT: yeah
422 DANA: yeah
423 INT: and you were doing that in german or english?
424 DANA: in: german
425 INT: in german?
426 DANA: yeah
```