

CRE-MSD CRE-MSD

Exoskeletons: Reimagining Safety at Work – Working Smarter, Not Harder

A CRE-MSD Webinar

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Clark Dickerson, University of Waterloo (UW)



## Agenda

- Introduction
- Gap Analysis Why Exoskeletons?
- TMMC Exoskeleton History Recap
- Plan: Creating an Exoskeleton Standard/System
- Do: Detailed Implementation Plan
- Check: Measuring Exoskeleton Use
- Act: Results/Analysis
- UW Shoulder-Exoskeleton Evaluation
- Next Steps/Future Collaborations



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### Introduction

#### Seth Burt

- Health and Safety Specialist, TMMC
- Bachelors in Kinesiology with a Specialization in Ergonomics at the University of Waterloo
- Canadian Certified Professional Ergonomist (CCPE)

#### Toyota Motor Manufacturing Canada (TMMC)

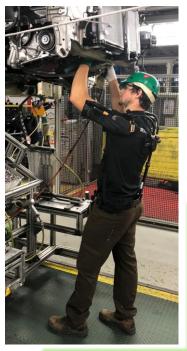
- Vehicle Assembly: Toyota Rav4, Lexus RX, Lexus NX (CS)
- 3 Plants at 2 Locations (Cambridge and Woodstock, Ontario, Canada)
- +10,000 Team Members (Employees)

#### 2014 – From Ironman

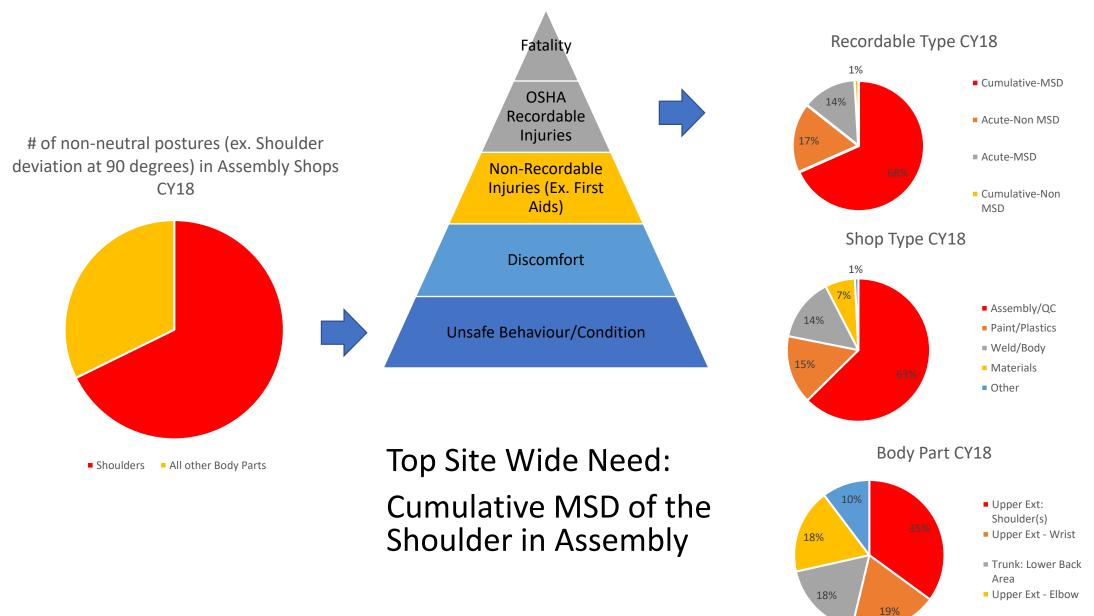


2018 – To Ironman



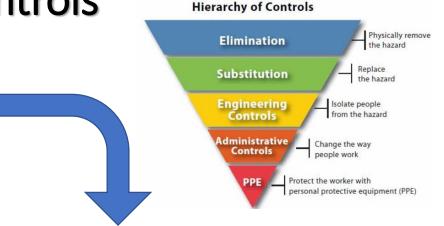


### CARES Gap Analysis – Heinrich's Accident Triangle



# CARES Gap Analysis – Hierarchy of Controls

	N	lorth 320	В	Cu	rrent Sou	ıth	1	West 320	В		Overa	ll Totals	
Complex Items	Trim	Chassis	Final	Trim	Chassis	Final	Trim	Chassis	Final	TMMC	All Trim	All Chassis	All Final
Vertical Outer Vehicle Reaching	213	82	153	91	45	63	6	8	232	893	310	135	448
Overhead Work	67	169	2	141	126	0	75	159	58	797	283	454	60
Engine Compartment Reaching	0	143	100	0	196	70	0	0	62	571	0	339	232
Centre Vehicle Reaching	34	21	154	76	70	57	19	6	78	515	129	97	289
Inner Panels & Dash	131	0	65	31	26	17	98	0	33	401	260	26	115
Under IP	132	32	48	8	21	29	46	48	12	376	186	101	89
Inner Hatch	52	0	66	12	17	51	43	0	119	360	107	17	236
Sub-line/Skillet	20	4	29	128	81	0	29	58	0	349	177	143	29
Tooling	31	29	41				32	22	37	192	63	51	78
Inner Luggage Area	43	2	34	9	28	0	62	0	4	182	114	30	38
Other (no specific category)	252	170	383	201	209	168	0	0	0	1383	453	379	551



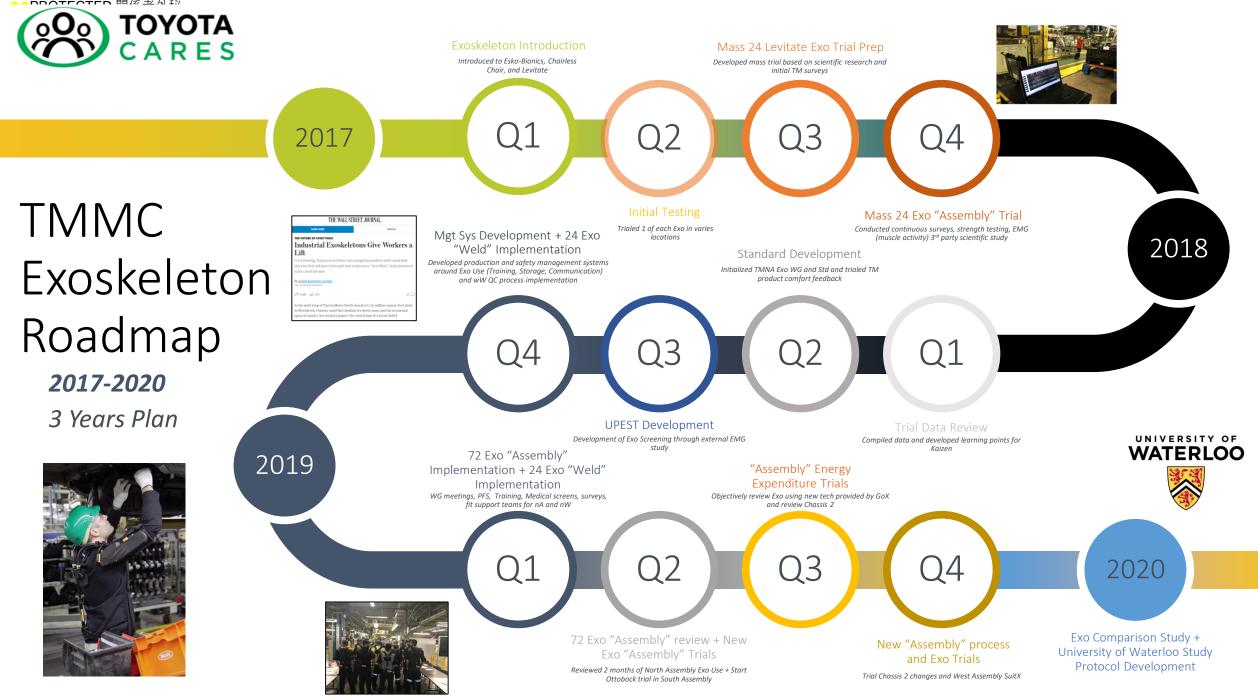
#### RISK MANAGEMENT OF OVERHEAD WORK ON CHASSIS 1 CONVEYOR

For the purpose of this evaluation, each control method was considered independently. Please note that a combination of control methods could also be considered and evaluated accordingly.

Desription of Control Method	Safety	Quality	Productivity	Implementation Time	Cost	Overall Evaluation	Score	Estimated Costs/Comments
ELIMINATE TASKS (Engineering Controls) - Automated machinery - Robolics	0	0	Δ	х	х	x	5	- Automated machinery: 350,000 - \$650,000 - Collaborative robots: \$300,000 - \$450,000
ELIMINATE RISKS (Engineering Controls) - Rotating carrier with height adjustable platforms	0	0	0	х	х	x	6	- Rotating carriers (+/- 90 degrees): \$70-80 million - Height adjustable platform (+/- 30cm): \$35,000 - \$100,
REDUCE RISKS (Engineering Controls) Height adjustable platforms Hotstüfts Assist armsfrou balancers Atternative tooling	Δ	Δ	Δ	Δ	Δ	Δ	5	- Height adjustable platform (+/- 30cm): \$35,000 - \$100, - Assist arms/tool balancers: \$2,500 - \$10,000 - Hoistsliffs to handle/position parts: \$35,000 - \$250,000 - Atternative tooling: \$2,000 - \$10,000 (fr electric \$30,000
MITIGATE RISKS (Administrative Controls) - Re-balance elements	х	-	-	-	-	-	-	<ul> <li>Moving elements into alternative processes could impe cumulative exposure within the process, but <u>does not el</u> risk factor</li> </ul>
MITIGATE RISKS (PPE) - Exoskeleton	Δ	0	0	Δ	Δ	ο	8	- Supporting the upper extremity in non-neutral shoulder may reduce muscular effort to perform tasks, but <u>does r</u> <u>eliminate</u> the risk factor
REDUCE EXPOSURE (Administrative Controls) - Job rotation	х	-	-	-	-	-	-	- Job rotation could impact cumulative exposure over th does not eliminate the risk associated with each proces

### Trial Upper Body Exoskeletons

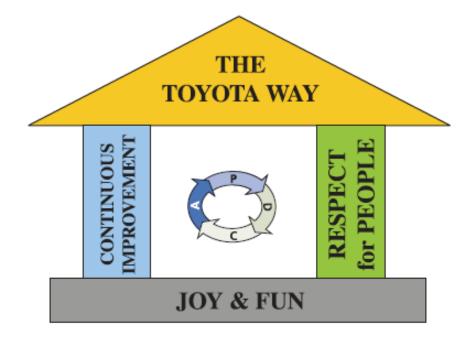






### The Toyota Way = PDCA

The Toyota Way, supported by the two main pillars of **"Continuous Improvement" (Kaizen)** and **"Respect for People"**, defines Toyota's mission as a corporation, as well as the values the company delivers to customers, shareholders, fellow Team Members, business partners and the global community.





## Plan: Establishing a Standard

#### **Toyota North American Standard**

- Scope
- Purpose/Philosophy
- Roles and Responsibilities
- Definitions
- Procedures:
  - Exoskeleton Specifications
  - Selection Criteria
  - Training Requirements
  - Storage
  - Medical Prior to First Use
  - Fit Testing
  - Issuance
  - Post Deployment:
    - Mandatory Usage/Volunteering Usage
    - Medical Screens
    - Inspection and Fit Checks
    - Cleaning and Maintenance
    - Donning and Doffing
    - Cartridge Change-out Schedule
    - Auditing/Recordkeeping
  - Standard Forms
    - Comfort survey, strength testing/medical evaluation form, voluntary use forms, etc.

ERG S 03 Exoskeletons Usage Standard

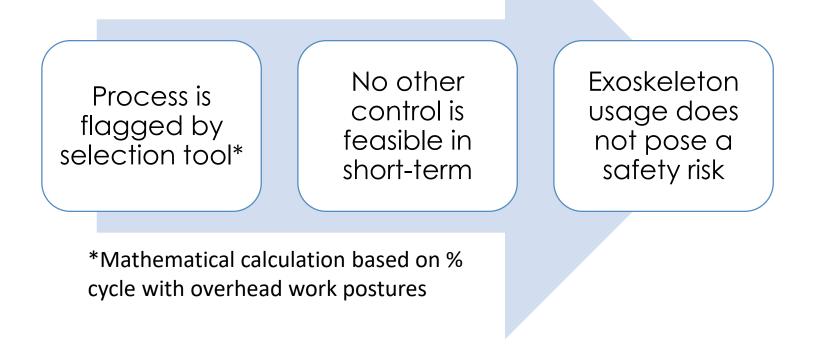


		AT	ТАСНМ	ENT 1 - I	EXOSKE	LETON DE	EPLOYI	VENT			Situat	ton spurring JKK		1)N0		ile slandards wing the 3					1
	JKK S	tep 1	Identify the	objectives	and final o	utputs of the jo	ь							Estanda	<u>"</u>	Seps of JHK					
[			c	ustomer		Production	team memò	bers							- · · ·	Handards 😁					
	1)Objec	tive of job	le	ie al state for	oustomer	For team m the device.	embers to I	have the knowledg	ge and understanding	of the device alon	g with a comfortable	e fit receiving full	benefits of	5 1014 10	VE	3)Petom					_
l	2)Final	output				Team mem	bers to be	wearing the device	e in des ignated proo	esses without cono	erns or issues within	n four weeks of de	ployment	problem and improve the "Mandards	SM	andares to	i the				
					urk process											Ser la					
חורי. ר			nrk nmces	1											V ·						
	Those involved	Stopp AGR. Stopp Leader Piblication Sater Plant Safety Vendor Earnaction LSMPH	ter ener ener ener ener ener t t t t t t t t t t t t t												Ce Follow up						
(2) B	reak do	wn the pro	cess into v	work elemen	ts																
	L.			~	H5D			>NH2D	~N40D	~N-30D	-3614D	~NFD	~N (65.61)	t) -+7 (2nd shift)	Net	-N+8 (2nd shift	0 - N+7 (1st shift	4	V+14	~N+21	~N+28
	7	kam Member							٦	G	participate in pre- shift conditioning (2weeks-6-10 min prior to shift deliy)		Complete	0	Ramp up phase i- (3- 3 days) wear	Ramp up phase i- (3-5 days)	Remp up phase 2- (3-5	Temp up phase	Ramp up phase 3- (3-5	Ramp up phase 3- (3- 3 days)	E
		Shop MG/R					Give Names/ TMB of Taget	Team member roll out communication-			Support pre-shift conditioning (2weeks-6-10 min prior to shift deivi-	Arrange to get storage lockets Sub-essembled &	for TM both shifts following 2		device 30 min/day each applicable process	wear device 30 min/day each applicable process	deys) wear device 60/90 min/day each applicable	2-(3-5 days) weardevice 60/90 min/day each applicable process	days) wear device all quarter - each applicable proces s-	wear device all quarter - each applicable	
	red .	roduction GL			initial meeting with area mgment to review JKK	Time Budy- Welktime to & from proposed	Process to Safety for cleanance	6 min stretch - purpose, scientific meantch, beckeround,	Determine # exoskeletons/ accessories to order based on Red processes/		staggershifts by one week Communicate	place storage locker in dedicated location	condition/ education (staggered shifts by one	Deployment meeting to	following initial fitting-1st shift	following initialitizing- 2nd shift	process 1stanift	2nd shift	process- orgoing Listishift	process - origoing 2nd shift	Pollow up with Shop/Teget Lives reprofine
	Those invol	Production Safety	Consider Red Processes / High injury/dc processes &	Complete TSNS risk essess	& ensure support / storage method - both shifts	storage sres & process		deployment schedule, TM feedback.from other areas, FAQ	deta/Process Selection tool. Complete ringi for exceletors &	Work with Process G/L &/A/M both shifts, vendor, El	preshift exoskeleton overview timeline/ exoskeleton education: basics, troubleshooting, gonnies/doffine.	Sub-assemble units when arrive when arrive-label with	week) Cycle TM online for 2-3 rotations to identify fit &	eview Kamp up schedule/ Expectations							eny concerns or questions/ reflection
		Pant Safety	process es & Exo Process Select tool to identify Target Proces ses	jequip interactj w/online use	both shirts			Langending Sangen													
		Vendor																			
	Ľ	Early Intervention									lead pre-shift	]		1			Support TM cond	erns/ self-care tips			
l		LNS/PH				Ne	mes/15/18 giver	n .	Send quote/prepare			-									



## Plan: Ergonomic/H&S Management Systems

How does one decide what process/TM needs an Exoskeleton?



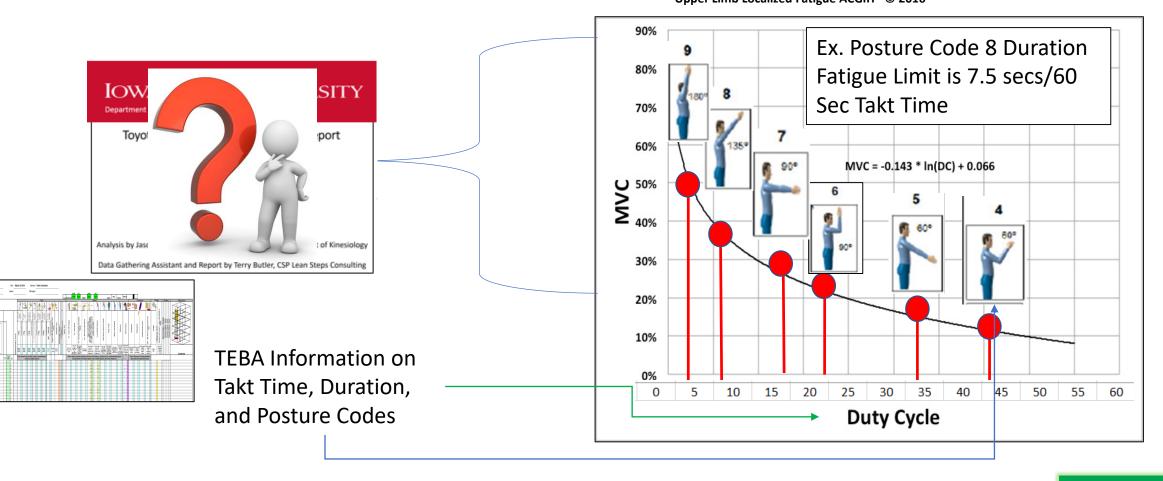


### Plan: Ergonomic/H&S Management Systems

How does one decide what process/TM needs an Exoskeleton?

Risk Assessment Methodology

ACGIH - Upper Limb Localized Fatigue TLV Upper Limb Localized Fatigue ACGIH® © 2016



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# Plan: Ergonomic/H&S Management Systems

How does one decide what process/TM needs an Exoskeleton?

- Risk Assessment Methodology
- Complete Risk Assessment (UPEST)

Upperbody Postural Exoskeleton Screening Tool (UPEST)

Takt Time (s) =	69					# OF RE	D RISKS				DURATION SPENT IN RED RISK POSTURES										
*If a process exceed	ls threshold, Exoskeleton use	is prompted		Right	: Side			Left S	Side			Right	Side			Left	: Side				Fuenda
Shop	Line	Process		90°	135°	)	900	90°	<b>1</b> 35°	180%		90°	135°	180%		90°	135°	)	Total Right Shoulder Duration	Duration	Exceeds One or More Threshold
		•	6 -	7 🔻	8 -	9 🗸	6 🔽	7 🔹	8 🔻	9 🔻	6 -	7 -	8 -	9 -	6 -	7 -	8 -	9 -	•	*	,Т
North Assembly	Chassis 1 Group 1	FLOORTUBES	19	0	11	0	18	0	13	0	38	0	22	0	35	0	26	0	60	61	YES
North Assembly	Chassis 1 Group 1	BREATHER HOSE	21	0	5	0	26	0	4	0	35	0	8	0	45	0	8	0	43	53	YES
North Assembly	Chassis 1 Group 1	HV CABLE 2	3	0	7	2	8	0	7	2	6	0	15	3	16	0	13	3	24	32	YES
North Assembly	Chassis 1 Group 1	FUEL TANK INSTALL	2	0	0	0	10	0	0	0	8	0	0	0	24	0	0	0	8	24	YES
North Assembly	Chassis 1 Group 1	FUEL TANK TIGHTEN	25	0	0	0	27	0	5	0	40	0	0	0	62	0	14	0	40	76	YES
North Assembly	Chassis 1 Group 1	INLET PIPE INSTALL	10	0	5	0	8	0	5	0	16	0	12.6	0	14	0	10.6	0	28.6	24.6	YES
North Assembly	Chassis 1 Group 2	GROMMETS	3	0	12	0	4	0	11	0	6	0	26	0	8	0	24	0	32	32	YES
North Assembly	Chassis 1 Group 2	HOLE PLUGS	3	0	11	1	3	0	9	1	10	0	27	1	6	0	21	1	38	28	YES
North Assembly	Chassis 1 Group 2	RH ENGINE INSTALL	2	0	4	0	5	0	4	0	5	0	12	0	10.5	0	12.5	0	17	23	YES
North Assembly	Chassis 1 Group 2	BALL JOINT	2	0	6	1	8	0	5	1	2	0	16	1	16	0	15	1	19	32	YES
North Assembly	Chassis 1 Group 2	SHIFTER CABLE	21	0	7	0	10	0	19	0	53	0	13	0	29	0	38	0	66	67	YES
North Assembly	Chassis 1 Group 2	MOUNT TIGHTEN	10	0	0	0	3	0	8	0	22	0	0	0	9	0	17.6	0	22	26.6	YES
North Assembly	Chassis 1 Group 2	REAR EXHAUST	2	0	11	0	7	0	6	0	5	0	24	0	23	0	12	0	29	35	YES
North Assembly	Chassis 1 Group 2	HEATSHIELD	8	0	0	0	16	0	5	0	16	0	0	0	38	0	11	0	16	49	YES
North Assembly	Chassis 1 Group 2	FRONT EXHAUST	7	0	7	0	6	0	3	0	15.2	0	12	0	12.2	0	5	0	27.2	17.2	YES

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# Plan: Ergonomic/H&S Management Systems

How does one decide what process/TM needs an Exoskeleton?

- Risk Assessment Methodology
- Complete Risk Assessment (UPEST)
- Exhaust all other viable controls



Shoulder Posture Risks	New Control Method	Proposed Countermeasures	Estimated Cost per Process	Estimated Timeline	Shoulder Posture Risk Impact	Cost/Impact
	ELIMINATE TASKS (Engineering Controls)	<ul> <li>Robotic arms to pick, locate and install floor tubes into the vehicle</li> <li>Robot to install grommets</li> </ul>	All Robots: \$700,000 - \$1,300,000	- Approximately 1 year per robot (x2)	61 Eliminated	\$11,475 – \$21,312 per Risk Eliminated
61	ELIMINATE RISKS (Engineering Controls)	<ul> <li>Rotating carriers (+/- 90 degrees): \$70-80 million <ul> <li>300 carriers, carrier</li> <li>structure &amp; drives</li> </ul> </li> <li>Height adjustable platform (+/- 30cm): \$35,000 - \$100,000</li> </ul>	Carriers, carrier structure, drives and height adjustable platforms: \$2,801,400 - \$3,204,000 *carrier cost divided by 25 processes on Chassis 1 conveyor	<ul> <li>Carriers: 18 months</li> <li>(based on previous order)</li> <li>Carrier structure and drives: Plant shutdown</li> <li>Height adjustable platform: ~1 month</li> </ul>	61 Eliminated	\$45,925 – \$52,525 per Risk Eliminated
	REDUCE RISKS (Engineering Controls)	- Height adjustable platforms - Hoists/lifts - Assist arms/tool balancers - Alternative tooling	Hoists/lifts to handle/position parts: \$35,000 - \$250,000 Height adjustable platform (+/- 30cm): \$35,000 - \$100,000	- Approximately 1 year for all equipment	2 Eliminated 2 Mitigated 57 Untouched	\$35,000 - \$175,000 per Risk Eliminated & Mitigated (with risk still present)
	MITIGATE RISKS (Engineering PPE Controls)	- Exoskeleton	10 Exoskeleton Suits: \$40,000	- Approximately 1 month	61 Mitigated (Elimination TBD)	\$656 per Risk Mitigated – Muscle activation lowered by 20-35%



## Plan: Ergonomic/H&S Management Systems

#### How does one decide what process/TM needs an Exoskeleton?

- Risk Assessment Methodology
- Complete Risk Assessment (UPEST)
- Exhaust all other viable controls
- Complete Safety Risk Assessment

	Exoskeleton Trial - Risk identification and TM consent form								
The	follo	wing are the risks associated with using	the exos	keleton e	quipment and corresponding countermeasures:				
Hazard No.	Vitto Zeco UL 12	Hazard - Risk	Eval	luation	Countermeasure	Cho	ck		
			Severity	S1		Severity	S1		
			Exposure	F1	<ol> <li>Practical offline levitate training session completed by participating Team</li> </ol>	Exposure	F1		
1.6		Impact, Striking - Contact by spring mechanism	Probability	P2	Member. TM taught how to remove device.	Probability	P1		
			Risk Level	м		Result	L		
	Operator		Me	dium		Very	Low		
			Severity	S1		Severity	S1		
			Exposure	F1		Exposure	F1		
1.4		Entanglement	Probability	P2	<ol> <li>Practical levitate user training session completed by participating Team Member. TM's taught how to quickly remove device.</li> </ol>	Probability	P1		
			Risk Level	м	tadgrit now to quickly remove device.	Result	L		
	Operator		Me	dium		Very	Low		
- I - I					Supervisor:	Date:	_		
		ign below to acknowledge you understanc e:		associted	I with completing this trial:				



### Plan: Shop Specific Management Systems

- How does one know which process are Exoskeleton required?
  - Visualization, EIS (Process Instructions)
- How/where does one store the Exoskeleton suit?
  - Storage requirements
- How does one know if the equipment is functioning properly?
  - Training and TPM
- How can one ensure TM's are wearing the Exoskeletons as required
  - Compliance auditing
- Where can one review safety concerns with the Exoskeletons
  - Training and EIS (pictures, key points of movement around pitch and equipment)



# Plan: Addressing TM Concerns

- How does one addressing fit/comfort concerns?
  - Educate TMs on proper fit techniques developed by vendor
  - Measure/fit TMs to ensure proper equipment is purchased
  - Ensure adequate knowledge of fit is enacted when initially fitting the TMs
  - Set up a method to record TM concerns
  - Provide time for TMs to be re-fitted if required
  - Working with vendor to make product improvements
- Will one develop other direct or indirect injury/problems while wearing an Exoskeleton?
  - Medical screening of TMs to predict potential concerns
  - Develop surveillance program that will track TM's well-being
  - Conduct strength evaluations to measure condition of the TM over time while taking part in the program
  - Have a means of medical contact for immediate concerns
  - Conduct Safety assessment for each process to ensure external factors will not harm the TM





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### **Do: Exoskeleton Implementation Action Items**

		Exoskeleto																			
	Group Re	monsible									Ye	ear									
Implementation Activity	вгоир ке	sponsible		Month1		Month2		ſ	Month3		Month4		Mo	onth5	ľ	Nonth	i6->	Status			
	Lead	Support	W1	W2 W3	8 W4	W5 1	N6 W	7 W8	<b>W</b> 9	w10 w1	1 W12	2 W13 W	14 W1	5 W16 V	V17 W1	18 W19 W	v20w21	1 W22 W	23 W24		TMMC Exoskeleton Pr
E-IMPLEMENTATION																					
Review potential exoskeleton process through UPEST	Health and Safety/Health Service Provider	Users/Management																			Training
onduct hierarchy of control (exhaust all controls) review	Users/Management	Health and Safety/Health Service Provider																			
Conduct safety risk assessment per process	Users/Management	Health and Safety/Health Service Provider																			
Screen TMs for any potential medical concerns and add TMs to medical surveillance program	Health and Safety/Health Service Provider	Users/Management																			
Pre-Exoskeleton fit test for purchasing/Purchase Exoskeletons	Health and Safety/Health Service Provider	Users/Management						X													NASA Task Load Index
Conduct time study walk time to and from process to storage units and create storage lockers for TM suits	Users/Management	Health and Safety/Health Service Provider																			Hart and Staveland's NASA Task Load Index (TLX) method assesses work load on flve 7-pointscales. Increments of high medium and low estimates for each point result in 21 gradations on the scales.
Delivery training package/educate each TMs on history, storage, maintenance, fit, safety etc.	Health and Safety/Health Service Provider	Users/Management																			Name Task Date
Conduct initial strength/conditioning tests	Health and Safety/Health Service Provider	Users/Management																			Mental Demand Howmentally demanding was the task?
Conduct readiness/weekly meetings	Health and Safety/Health Service Provider	Users/Management																			Very Low Very High Physical Demand Howphysically demanding was the task?
IMPLEMENTATION																					
Exoskeletons Arrive/Fit TMs with personalized Exoskeletons suits	Health and Safety/Health Service Provider	Users/Management																			Very Low Very High Temporal Demand Howhuried or rushed was the pace of the task?
Provide 1 to 1 support for fitting	Health and Safety/Health Service Provider	Users/Management																			Very Low Very High
reate ramp up schedule to allow transition from non- Exoskeleton to Exoskeleton	Users/Management	Health and Safety/Health Service Provider																			Performance How successful were you in accomplishing what you were asked to do?
Conduct initial surveys of TMs	Health and Safety/Health Service Provider	Users/Management																			Perfect Failure Effort Howhard did you have to work to accomplish your level of performance?
Complete TPM Sheets	Users/Management	Health and Safety/Health Service Provider																			Very Low Very High
Add problem follow up sheets	Health and Safety/Health Service Provider	Users/Management																			Frustration Howinsecure, discouraged, imitated, stressed, and annoyed wereyou?
Continue weekly meetings	Health and Safety/Health Service Provider	Users/Management																			Very Low Very High
ST-IMPLEMENTATION						,															
Provide 1 to 1 support for fitting	Users/Management	Health and Safety/Health Service Provider																			
Continue regular survey/data collection	Health and Safety/Health Service Provider	Users/Management																			
Complete TPM Sheets	Users/Management	Health and Safety/Health Service Provider																			
Add problem follow up sheets	Health and Safety/Health Service Provider	Users/Management																			
Continue weekly meetings	Health and Safety/Health Service Provider	Users/Management																			
Feedback kaizen ideas to vendor	Health and Safety/Health Service Provider	Users/Management																			1. 11
Conduct periodic strength/conditioning tests	Health and Safety/Health Service Provider	Users/Management																			

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## **Check: Trial Comparison**

	2017 - Initial	2019 - Current
Vehicle Type	Corolla (Sedan)	Rav4 (SUV)
Duration	2 Months	4 Months
# Exoskeletons/Users	24	72
# Processes/Jobs	9	6-5
Study Design	Exoskeleton Use vs. No Exoskeleton Use	Exoskeleton Use Only
Subjective Measures	Informal Feedback/RPE/Equipment Functional Scoring/Discomfort Survey	Informal Feedback/Equipment Functional Scoring/Discomfort Survey/NASA TLX
<b>Objective Measures</b>	Injury-Discomfort Rate/Strength Conditioning Testing/EMG(Limited)	Injury-Discomfort Rate/Strength Conditioning Testing(Limited) /Energy Expenditure(Limited)
Production Rate	Full 100% Build	3 Month Ramp Up to 100%

# CARES Check: Subjective Trial Measurables

Measurable	Source	Purpose/ Measure	Exoskeleton Application	Current Results
Informal Feedback	Internally Created	Provides an opportunity to voice any positive or negative comments the TM may have with Exoskeleton management	These comments are useful to drive creating a better system for Exoskeleton Management	Good mix of positive and negative comments for Kaizen. Continues to range but initially on Fit concerns and then centered around process design
Rating of Perceived Exertion (RPE)	Borg's Scale (both Gunnar Borg of 6-10 and CR10 Scale)	Rating perceived exertion during exclusively physical activity	Determines by process the physical demands on the TM and measured with and without Exoskeleton	Initial Results -5/9 Processes Evaluated at 100% Positive Change. Others at >50% Change
Equipment Functional Score	Internally Created	Rating the usefulness/effectiveness of the equipment (1-"Interferred" with their job tasks to 5 – "Very Helpful" in assisting their work) – Likert Scale	Determines process(Job Task)- Exoskeleton interactions and highlights potential improvements to job	Initial Results - 93% Positive Change (Pre-Post Usage). <u>Current Results</u> - TM's Concerns with Workflow/ Pace/ Design as the top issue
Discomfort Survey	Internally Created	Measuring subjective discomfort of the TM (0 - "No Discomfort" to 5 – "Extreme Discomfort")	Identifying any discomforts with wearing the Exoskeleton both MSD discomforts or surface level concerns	Initial Results - 88% Positive Change (Pre-Post Usage). <u>Current Results</u> – TM discomforts increased overtime with increased production rate
NASA Task Load Index (TLX)	Hart and Staveland's Developed Tool	Subjective, multidimensional assessment tool that rates perceived workload in order to assess a task, system, or team's overall effectiveness or other aspects of performance	Determining a holistic subjective demand of using an Exoskeleton while working on a process	$\frac{Current Results}{Workload increased overtime with increased production rate. Also validates Equipment Function Score$



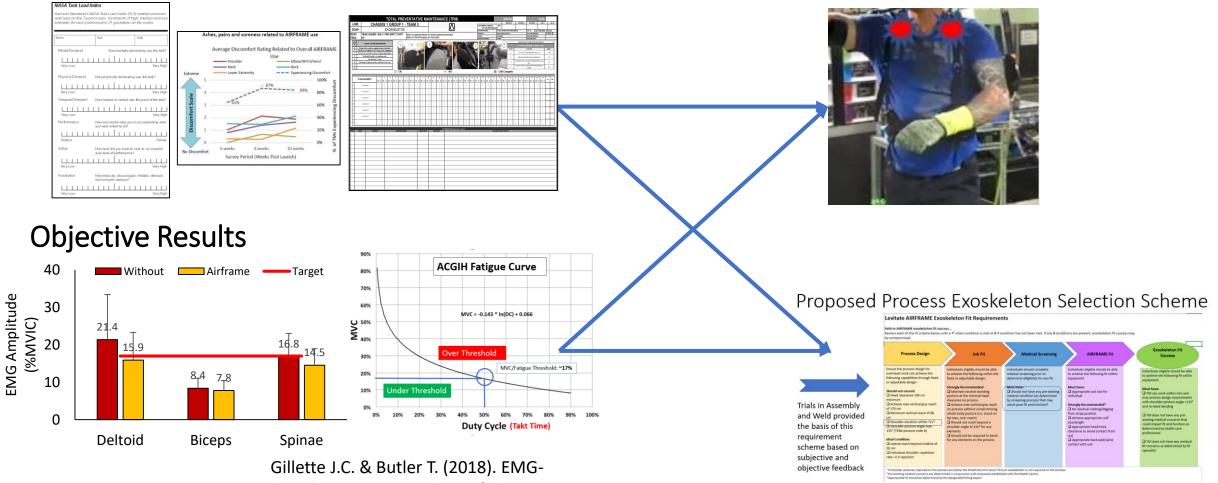
## **Check: Objective Trial Measurables**

Measurable	Source	Purpose/ Measure	Exoskeleton Application	Current Results
Injury/Discomfort Rate	OSHA Recordability/ Occupational Health Evaluation	Measures any injury/discomfort the TM using the Exoskeleton may have	To determine if injury rate is improved or maintained from the use of Exoskeleton or any injury/discomfort attributed to wearing the Exoskeleton.	<u>Initial Results</u> – 200% Injury Rate Improvement Comparing Set periods of Exoskeleton Intervention vs Non-Intervention <u>Current Results</u> – 133% Injury Rate Improvement comparing set periods of Exoskeleton Intervention vs Non-Intervention
Strength Testing/Conditioning	Various special tests comply practiced by Kinesiologist/Physical Therapist	Maximal Voluntary Isometric Contraction (MVIC) Tests for specific isolated muscle groups measured by force gauge	To determine over time if the TM will loose muscular condition/strength	Initial Results - No evidence on strength conditioning loss during Exoskeleton interventionTMMC and TMMK Combined Average Force Difference (lbs) After 4-8 Weeks Use x Test (n=26)• Positive Change• Positive Change• 0.55• 0.85• 1.25• 1.25• Test 1• Test 2• Test 2• Test 4• Test 4• Test 5• Test 5• Test 6
Electromyography (EMG)	Cram and Steger EMG sensing device	Electric diagnostic medicine technique for evaluating and recording the electrical activity produced by skeletal muscles through the use of MVIC	Measures the increase or decrease in %MVIC in a process to measure against ACGIH fatigue curve (2016) or between use and non-use	Initial Results - 8 out of 9 process show significant change in decreased %MVIC on larger shoulder and back muscle groups
Energy Expenditure (HR/VO2)	Hill concept of maximum oxygen update	Predictive VO2 is the predictive maximum rate of oxygen consumption measured during incremental exercise. Measures cardiorespiratory fitness and endurance	Identifying TMs and processes that are experiencing high level of exertion between long duration or between use and nonuse	processes were evaluated. 3/4

# Act: Results to Program or Redesign - Initial

#### Subjective Results

Equipment Design



\*Next steps are to confirm or disprove this selection scheme through similar cycled processes

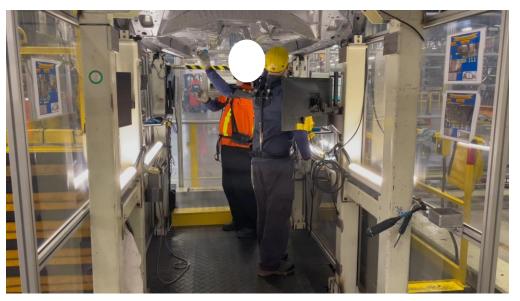
Gillette J.C. & Butler T. (2018). EMGbased ergonomic analysis of the Levitate Airframe at Toyota Canada. Toyota Motor Manufacturing Canada.



### **Act: Comparison of Successes and Challenges**

A comparison of our "Weld" vs "Assembly" Exoskeleton Applicable Processes

#### "Weld" Process



Cycle Time – 20 Minutes/Vehicle

Average time spent in one overhead Shoulder Rep/Position – 120 Seconds

#### "Assembly" Process



Cycle Time – 1 Minute/Vehicle

Longest time spent in one overhead Shoulder Rep/Position – 8 Seconds

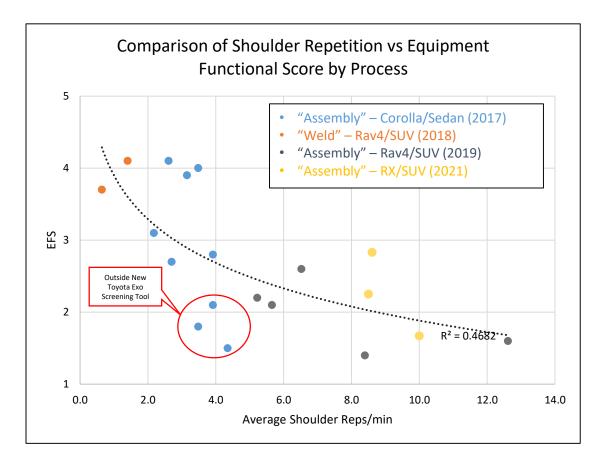


### **Act: Comparison of Successes and Challenges**

A comparison of our "Weld" vs "Assembly" Exoskeleton Applicable Processes

Sh	ops
Weld	Assembly
0	×
0	×
0	×
0	0
0	×
0	×
0	×
0	×
Δ	Δ
0	×
0	Δ
	Weld

\*Highlight refers to dynamic work\*

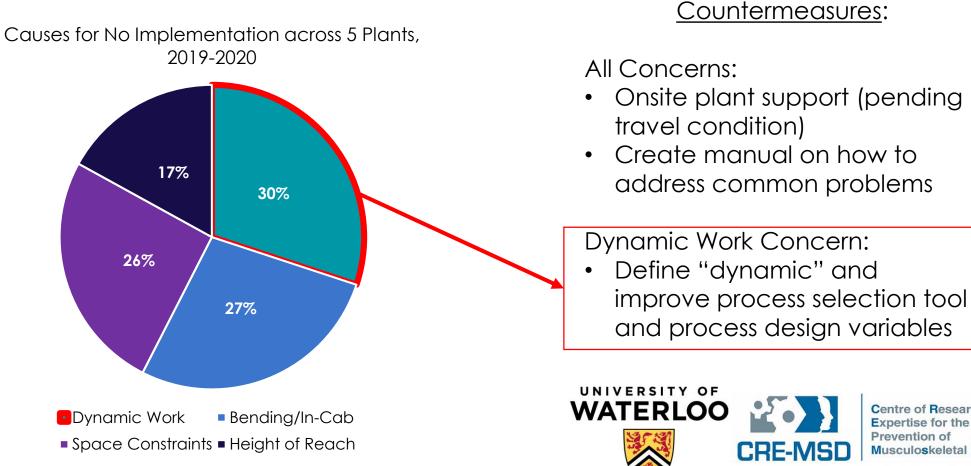


\*Optional Exoskeleton Usage Only after 3 Months of Required Use

\*Required Exoskeleton Issued Process for 2+ Years



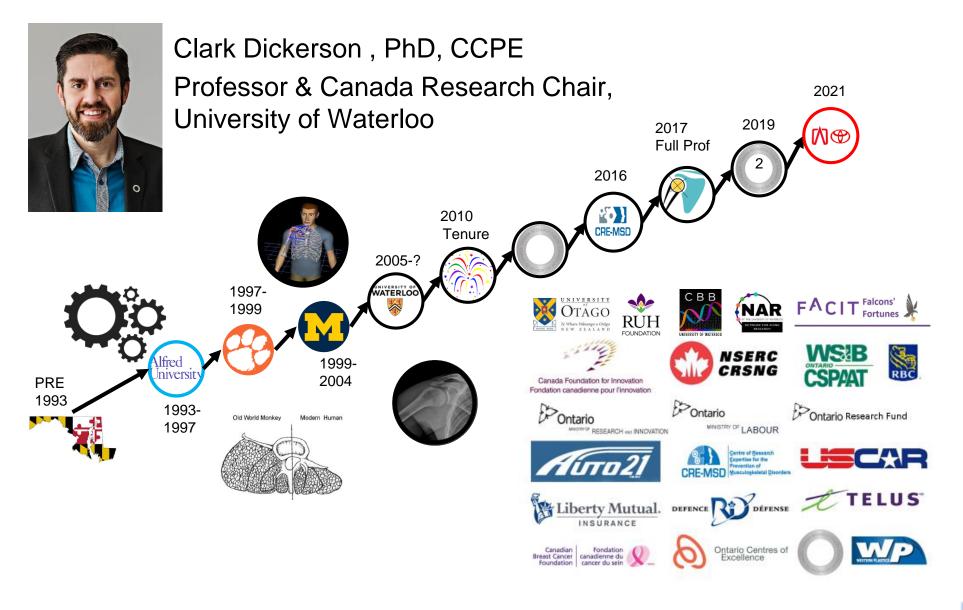
## Act: A Call For Research - Current



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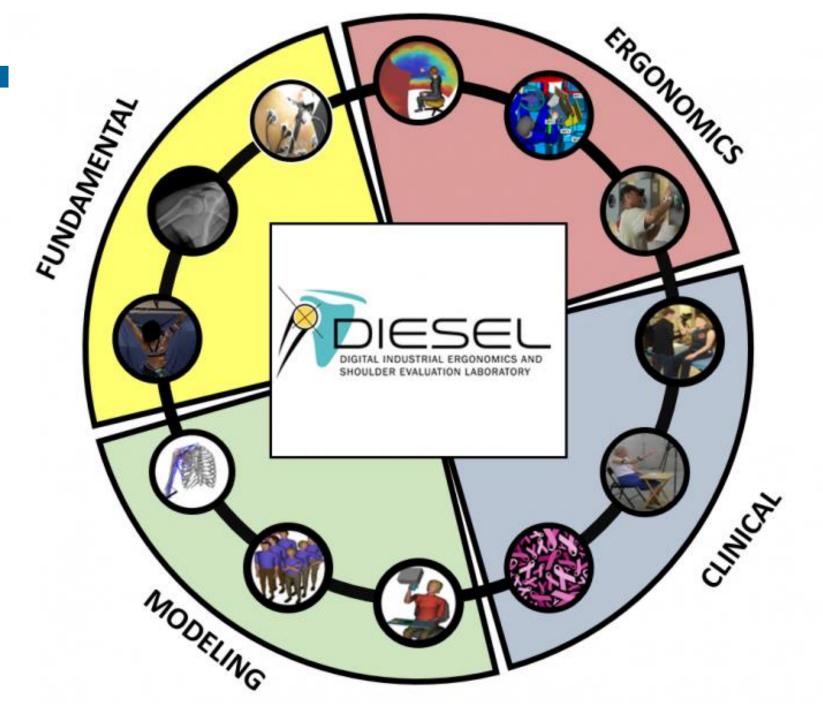
# ~28 Years of Mechanics



# RESEARCH MEETING PRACTICE TO PREVE TAL DISORDERS







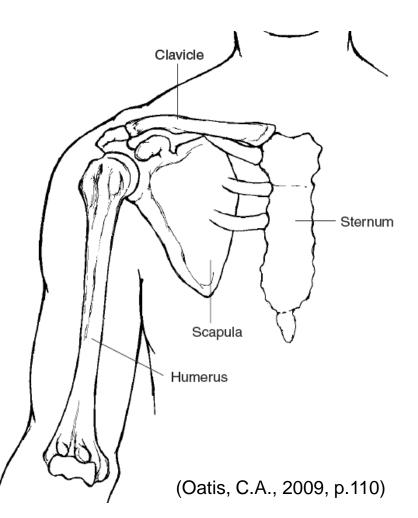


# **About Shoulders**

• A 'complex', not a joint

 Complexity of issues complicates effective, simple responses

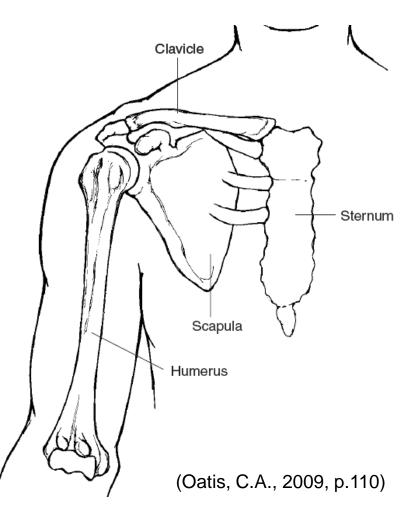
 Many components can and do fail for various nuanced reasons





# **Shoulder Characteristics**

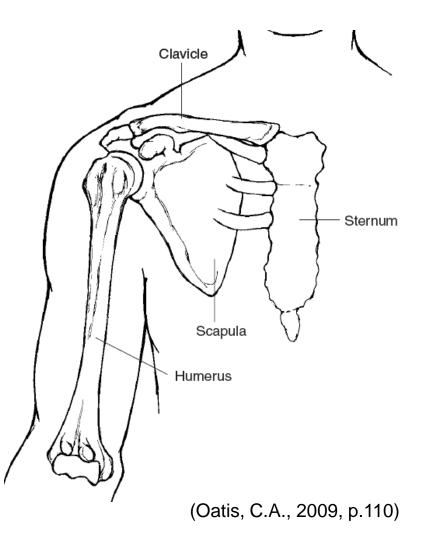
- Extreme mobility
  - 3.5 joints move in rhythm
  - Many contributions to hand placement in space
- Instability
  - Highly susceptible to perturbation
  - Muscles major contributors





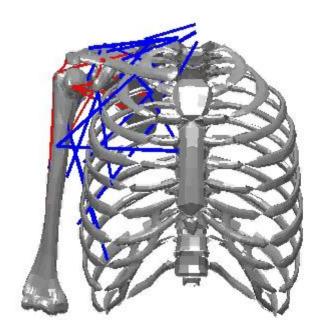
# **Shoulder Pathomechanics**

- Soft-tissue dominated
  - Muscular fatigue
  - Ligamentous joint support
  - Tendon failure/damage (particularly rotator cuff)

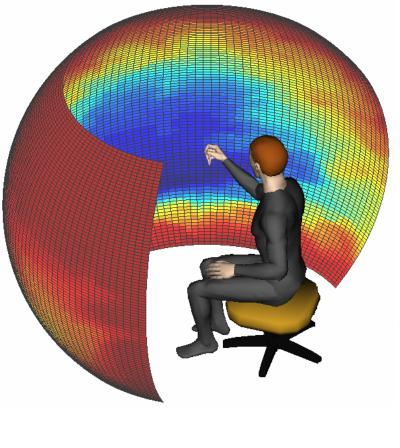




# An Intricate Symphony

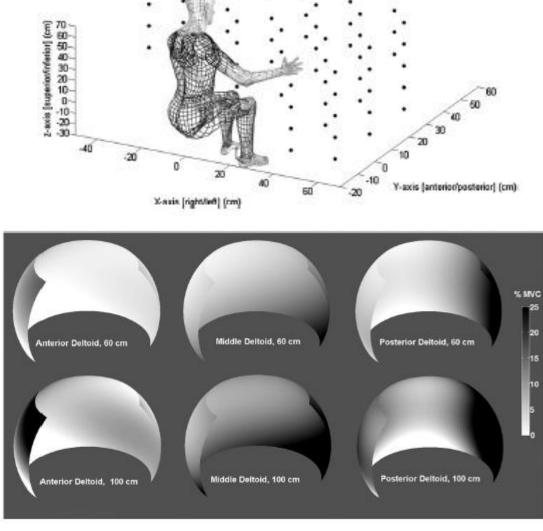


# **Defining Capacity**



**RESEARCH MEETING PRACTICE TO** 

CRE-MSD



Nadon, McDonald et al., 2012+



# **Overhead Work**

# Overhead work: Identification of evidence-based exposure guidelines

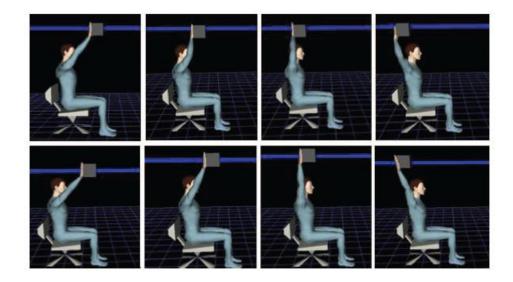
Jason R. Grieve and Clark R. Dickerson\* Department of Kinesiology, University of Waterloo, Waterloo, Ontario, Canada

Table 1 Key factors to consider for jobs that include overhead work (extracted from Fischer *et al.*<sup>30</sup>)

Factors that reduce risk	Factors that increase risk
<ul> <li>Work is close to the body</li> <li>Low frequency of arm elevation</li> <li>Low precision requirements</li> <li>Duty cycles less than 50%</li> <li>Primary applied force is in the vertical plane</li> <li>Arm at less than 60° elevation</li> <li>Arm free to rotate externally</li> <li>Arm elevated &gt;90° for less than 10% of work shift</li> <li>Low hand force requirements</li> </ul>	<ul> <li>Extended reaches</li> <li>High frequency of arm elevation</li> <li>High precision requirements</li> <li>Duty cycle greater than 50%</li> <li>Primary applied force is in the horizontal plane</li> <li>Arm elevations in 60–120° range</li> <li>Arm forced to rotate internally</li> <li>Arm elevated &gt;90° for more than 10% of the work shift</li> <li>High hand force requirements</li> </ul>



# **Overhead Work**



Work Configuration \* Direction

Chopp et al., 2010+



# Upper Extremity Passive Exoskeletons

• Intention is to reduce shoulder demands

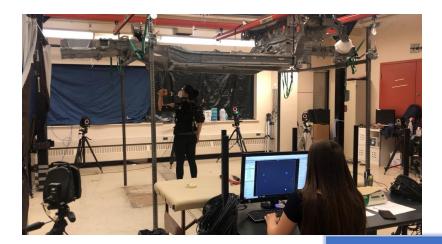
- Most quantifications of effectiveness focus on specific muscle demands
  - These may or may not relate to injury
  - They are often defined for very short exposures
  - Effectiveness across jobs and with respect to fatigue are very partially known



# Goals of the Partnership

- Assess exoskeleton effectiveness
  - New metrics (fatigue, kinematics)
  - More varied tasks
  - Advanced fatigue evaluation
  - Improved rotator cuff characterization
  - Evidence-based implementation guidance







# It's not just me...is it?

 Researching the impact of industrial-use exoskeletons on muscular fatigue and kinematics of the shoulder will continue to provide a more robust appraisal of their efficacy to reduce shoulder-related MSD.

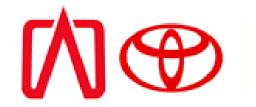
- McFarland & Fischer, 2019



# Why work together?



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TOYOTA CARES

# Act/Plan: Kaizen/Next Steps

#### **Evidence Based Research**

- Evaluate internally using accessible tools to measure/survey Exoskeleton usage
- Partnering with local Universities (UW) to produce more internal research on current and future Exoskeleton products to measure: Benefits, Limitations and Impact/Application
- Continue partnership with ASTM and others to support gathering more external research on Exoskeleton usage to ensure healthy and safe users of equipment

#### Strong Long-Term Gain

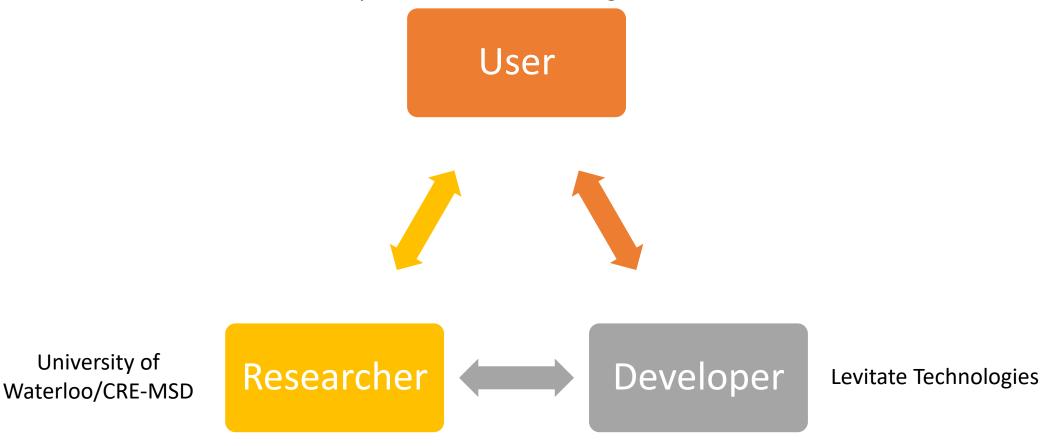
- Review and improve current process design around Exoskeleton use, evaluate long term usage, and determine ROI/burden reduction through research
- Continue partnership with ASTM to support stronger management systems for our management team and end-users by sharing and learning best practices in Exoskeleton management





### TMMC's Exoskeleton Product Triangle

Toyota Motor Manufacturing Canada





# Exoskeleton Developers – New Innovation

- Upper Body Exoskeletons (Levitate -Airframe, Esko Bionics - EksoVest, Ottobock - Paexo, SuitX – ShoulderX)
- Lower Body Exoskeletons (Noone Chairless Chair, SuitX – LegX)
- Other emerging/related technologies (GoX Labs, LifeBooster, Ansell/ProGlove)





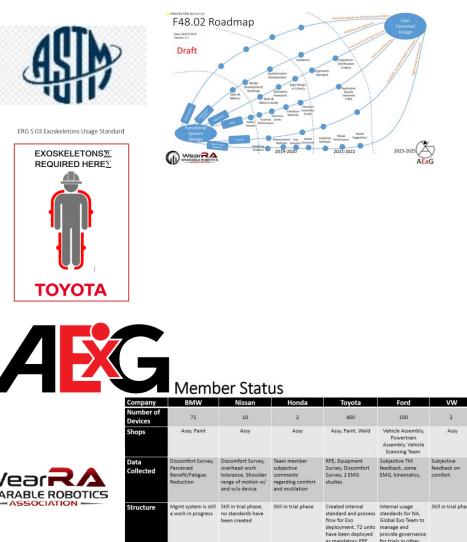


- ロロヘエヒヘエヒロ 朋友 主人 私

# Exoskeleton User - Standards/Info Sharing

"No secrets in Safety"

- ASTM F48 Exoskeletons and Exosuits Committee: First International Exoskeleton Standard.
- Toyota North America Exoskeleton Usage Standard: First Industrial Working Exoskeleton Standard
- Automotive Exoskeleton Group: Partnership Program Across Automotive/Aeronautical Manufacturing groups sponsored by Wearable Robotics Association





### Exoskeleton Research – Short/Long Term Studies

- IOWA State University: First Partnership with Levitate Technologies
- NIOSH: Longitudinal Effects of Shoulder Exoskeletons
- University of Waterloo/DIESEL/CRE-MSD: Dynamic work study







Clark R. Dickerson, Ph.D., CCPE

Canada Research Chair in Shoulder Mechanics

Professor

Department of Kinesiology Faculty of Applied Health Sciences Cross-appointed, Systems Design Engineering Chairperson, International Shoulder Group (2019-2023) Associate Director, Research, Centre for Research Expertise for the Prevention of Musculoskeletal Disorders (CRE-MSD) Principal Investigator, Digital Industrial Ergonomics and Shoulder Evaluation Laboratory (DIESEL)

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