# Tracking Eye Movement When Observing Statistical Graphics

by

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I understand that my report may be made electronically available to the public.

#### Abstract

This project is an investigation of where people look when they make simple decisions about statistical graphics. The goal is to learn how different people's eye path may be when they observe the same image, and answer a specific question. A Tobii eyetracker was used, and a slideshow application integrated with eye tracking software to record the path of people's eyes on the screen during each slide. Plots were created to test a variety of features in plots, and plots used included scatterplots, boxplots and Chernoff faces. Participants were recruited, and data gathered on their eye path, as well as answers to the questions asked while they viewed the images, and some demographic information. A subset of the data is then presented here, showing the eye path as an overlay on the image shown. Based on the images it is shown that some people seem to take a more methodical approach than others, and people's paths seem very different depending on the plot shown. More analysis is needed to determine any relationship between the answers to the questions asked and the eye track, and there is lots of potential for further research in this area.

#### Acknowledgements

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### Introduction

The goal of this project is to investigate where people look when viewing statistical graphics. There is a big question of whether different people looking at the same image with the same question in mind will observe the same key elements, and come to the same conclusion. By using an eye tracking device when presenting a slideshow of images, each with a simple associated question, we have measured the path of the person's eyes on the screen. Three types of plots were displayed for participants, each with a different common question. The bulk of this project involved setting up the eye tracking device and slideshow software, and generating a variety of appropriate plots to use in the slideshow. Once everything was set up, and ethics clearance procured, 21 participants were recruited to participate in the experiment. Some results from those samples are presented here, leading to some preliminary conclusions about how people view and make decisions about plots.

#### 1.1 Background Information and Prior Research

The eye provides us with vision through a combination of structural properties. The cornea, the outside layer of the eye, is shaped so that light refracts towards the back of the eye. The pupil, the black center, changes in size in order to allow the right amount of light to refract. The iris, the coloured part surrounding the pupil, controls the changes in the pupil size. Once light passes through the front of the eye, it is registered using the retina at the back of the eye, where the information is then passed to the brain for interpretation. As a result of the complete anatomy of the eye, we have detailed central vision and blurry peripheral vision. The less detailed peripheral vision often brings our attention to objects worth more

investigation that lay outside of the central vision, leading to examination directly. Using an eye tracking system, the available data describes where the pupil is pointed and hence approximately where the central vision is directed, but can not tell us about what a person notices peripherally. The point where the eyes are directed and focused on (so in this study the point on the computer screen the eye is directed at) is called the gaze point. The hope given a study such as this is that people will always investigate relevant details directly, but they may also use an unknown amount of information gained using peripheral vision. The human brain uses many strategies of classifying objects and patterns based on a quick glance, so it is not expected that a person would direct their eyes to every detail that they register.

Previous studies using eye tracking have been used for a variety of applications, including for understanding the human brain, testing web design, marketing, and many more. One early study tests how the question asked about an image effects the direction of the gaze point on a plot (Yarbus, 1967). See Figure 1.1 for details. This study confirms the importance of the question asked when eye tracking, which is a very relevent result in the design of this eye tracking study.

Previous studies have also been performed regarding how well people can perform visual tests of hypotheses. In a 2009 paper by Buja et al, a lineup test is proposed whereby a graphic of the data is presented randomly positioned amongst 19 other graphics with data simulated from the real data to be consistent with the null hypothesis. Under the null hypothesis, the viewer has a probability of 1/20 of choosing the real data set. This protocol was recently used in a study in which it was confirmed that people are comparable and sometimes better than formal tests for model diagnostics (Majumder, Hofmann, Cook, 2013). We tried two such tests, one with boxplots, one with scatterplots, to observe where people are looking.

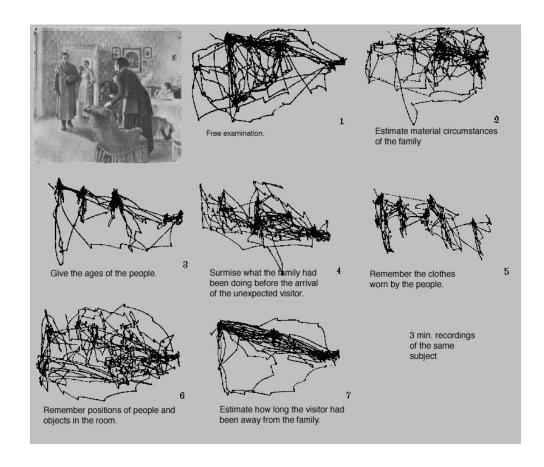


Figure 1.1: Demonstration of the question that is asked changing the type of gaze path seen. The first image (top left) was shown to participants, and the other images show one participant's gaze path when asked each of the different questions. (Yarbus, 1967)

## Eye Tracking

#### 2.1 Eye Tracking with Tobii

A Tobii X2-30 Compact Eye Tracker has been used to track eye movements over time. The tracker is a small device that attaches to the bottom of a monitor or laptop screen, and given a person is within range, both eyes are detected and data is recorded. Data received from the tracker includes the eye's position in space, the location on the screen the eye is directed at, pupil diameter and more. The frequency of measures is about 30Hz, though sometimes interruptions lead to less data. The measurement used to detect the eye is a Pupil Centre Corneal Reflection technique (PCCR), where essentially a light is shone from the device and eyes are detected based on pattern recognition in the reflection of the light. Both the pupil and cornea locations are known based on the reflection, which leads to a vector describing the direction of gaze. In order to direct data to a user interface, a few sample programs were included with the eye tracker which were then adapted to the needs of this project. All coding for this project was done using Python.

Since every user has individual characteristics, a calibration procedure is used before tracking. Calibration creates a model of the individual's eye based on the characteristics of the reflections recorded. When calibration is started the user is instructed to look at dots as they appear on the screen. The location of the dots is set the same for all users, so that the model can match the recorded pupil and cornea location to where they are looking on screen. An image showing the quality of the calibration is shown after, with vectors for each calibration dot showing the difference between the user's gaze point and the calibration dot.

## 2.2 Creation of a Plot Slideshow Eye Tracking Program

Of the sample programs included, the most similar program to our needs is an application that calibrates the eye tracker to the user and then shows the approximate relative location of the eyes in space. Using that program as a starting point, the major items to change were to record the gaze point on the screen rather than displaying the eye location in space, and to create a slideshow option with gaze recorded individually for each slide. Since the eye tracking software makes the gaze point on the screen as easily available as the eye's location, switching from one to the other was quite simple. Gaze point is recorded as numeric values, to 12 decimal digits. After calibration, the value of the gaze point corresponds to the location of the gaze on the monitor, scaled so both horizontally and vertically the range of gaze points within the screen is [0,1] Accessing the gaze point to output to a file was a matter of extracting the eye tracker's information and then changing the variable type to be a string to output to file.

The slideshow is integrated with the eye tracking code so that when the slideshow begins a new window is opened, a timer runs, and the image is changed when the timer runs out. The window that opens has a widget in it containing the image to be shown, and the widget is reprinted every time the image changes. At first a Python 'image' widget was used, but that interfered with the eye tracking so that no information was printed to file, so a Python 'pixbuf' drawable image widget was then used, solving the interference problem. During calibration a new window is opened while the tracker is recording data, so the code for calibration was used and modified in order to generate the slideshow. During the slideshow, output files are saved in folders according to the section of the study and participant number, for ease of use later.

#### 2.3 Data Challenges

Some challenges are associated with the eye tracking data, that lead to questions of how to best represent a gaze path. When gaze point is recorded, the left and right eye each have a point. Given an accurate calibration and normal conditions, the left and right eye show differences in gaze point. For users that seem to not calibrate as well, or with changing environmental conditions (the user's location, amount of moisture in the eye, or others), the difference between the two eyes grows. There are also some times where the two eyes

are measured to be looking in very different places for just a moment in time. These moments seem to be errors in measure, but there is no way to tell what may have happened at that time to lead to a discrepancy, and whether that result is worth recording. It would be possible to average the two eye's gaze locations to get an approximate location where the person is trying to look, but since that may remove important information from the data, both tracks are shown for this study.

Another challenge with the data is that the gaze is measured for some distance outside of the monitor, which leads to values outside of the [0,1] boundary of the coordinates of the edges of the screen. The measures outside the screen should be still accurate as long as they are recorded, but it does pose a problem for presentation, since the values outside what appears on the screen may be cut off.

## Generating Plots

Three types of plots were used in this study, scatterplots, Chernoff faces, and matrices of plots. Of the scatterplots most were generated using the algorithms shown below, and two were previously used having been generated using distance data. The Chernoff faces were entirely generated using the R iris dataset. The matrices of plots were also used previously for testing a slightly different problem, in identifying how good people are at choosing the real data among images randomly generated from real data to satisfy some null hypothesis.

Scatterplots were chosen because they are a commonly known type of plot, and even in randomly generated data some structure seems to be present. Given two independently uniformly randomly generated variables, a scatterplot may show distinct clumps of points, lines or shapes in the data and places with more white space present. In order to emphasize each of the mentioned patterns (clumps, lines, and white space), plots were generated with each feature specifically introduced. The goal is to test whether people look more often at the inserted patterns more than in the random uniform data, and whether they look at potential patterns in a completely random uniform plot.

Chernoff faces were chosen because of the prior research of eye tracking on faces. Chernoff faces were originally proposed as a 2-dimensional visualization of multivariate data since people are so good at recognizing faces and the subtle differences between them (Chernoff, 1976). Essentially, a cartoon human face is presented for every unit under measure in a data set. Dimensions of the facial features correspond to the variables measured for each unit, so that for example, one variable determines face width, one variable determines nose height, and so on for all variables measured. The question here is do people

notice some features more than others in a set of Chernoff faces, and does the feature mapping matter. Research (Freiwald, Tsao, Livingstone, 2009) has also shown that it is the most extreme facial features that cause the highest amount of neurons to fire in a primate's brain. For that reason, caricatures may be a very recognizable way of drawing a person, because the most recognizable elements of that person are featured. In order to test that question, faces were generated using different feature mappings with the same information, and eye tracking should show approximately which features every person looks at.

Plot matrices were chosen because of prior research testing people's ability to find one different plot in a group (Buja textitet al., 2009). Two types are used here, all boxplots and all scatterplots. Scatterplot matrices contain one image with real data, and 19 others in the which the original data has been changed so that y values are randomly mixed and paired with x values, and so the two dimensions become independent. Boxplot matrices contain paired boxplots, where one image shows two different populations, and the rest show randomly sampled identical populations paired. In both cases, the information of interest is whether all participants will look at all plots before making a decision, and what type of strategy they might use. Since the premise of choosing which data is different should have a 1/20 probability given no information is used, the hope is that the gaze point path will show where people look when they are able to choose the real data.

#### 3.1 Generating Scatterplots with Structure

Given the goal of finding which features of graphs people look at the most, data was generated both with no underlying structure and with some known underlying structure. Structure of interest includes clumps of points, points forming lines within the plot, and extra whitespace being added. A scatterplot with no underlying contrived structure can be created by sampling from a uniform distribution in two variables. A resampling technique was used to create clumpy data or lines in the data, using the algorithm as follows:

#### Algorithm 1:

- 1. Sample  $(x_1, y_1), ..., (x_n, y_n)$  from Uniform (0, 1),
- 2. For each sampled point  $i, i \in 1, ..., n$ , select an error parameter in each direction  $(\sigma_{xi}$  and  $\sigma_{yi})$  and a rotation parameter  $(\theta_i)$ ,

- 3. Resample m points from the original points, with replacement, maintaining the associated error and rotation parameters,
- 4. Generate a jittering value for each resampled point using the normal distribution and error parameters, such that  $\delta_{xj} \sim \text{Normal}(0, \sigma_{xj})$  and  $\delta_{yj} \sim \text{Normal}(0, \sigma_{yj})$  for resampled point j, where  $j \in 1, ..., m$ , and
- 5. Rotate each pair of jittering values using a rotation matrix,

$$\begin{pmatrix} \cos(\theta) & -\sin(\theta) \\ \sin(\theta) & \cos(\theta) \end{pmatrix}$$

In order to create plots with extra holes of whitespace, the following algorithm was used:

#### Algorithm 2:

- 1. Sample  $(x_1, y_1), ..., (x_n, y_n)$  from Uniform (0, 1),
- 2. Sample  $(c_1, d_1), ..., (c_m, d_m)$  from Uniform (0, 1), to be the center of each area of whitespace, and
- 3. Given set radius r, remove all points from the uniformly generated data that lies within r Euclidean distance from any point  $(c_i, d_i)$ .

#### 3.2 Generating Chernoff Faces

The R built-in iris dataset was used to generate images with 3 Chernoff faces for comparison. In this data, 4 measurements are taken of irises, all of which are categorized as one of 3 varieties: setosa, versicolor and virginica. The measurements, or variables, are sepal length, sepal width, petal length and petal width. In order to generate faces with both subtle and bold differences, as well as faces showing a variety of the possible spectrum of features, each set of 3 faces either contained either 3 different varieties of irises or 3 of the same variety. Four different mappings of facial features to variables were also used to explore which features people may notice more. The faces function in the R package appack was used, which maps variables to 15 features total, which are height of face, width of face, structure of face, height of mouth, width of mouth, smiling, height of

eyes, width of eyes, height of hair, width of hair, style of hair, height of nose, width of nose, width of ear and height of ear. All plots had the 3 faces in random order, though the same plots were used for all participants. The features were assigned to variables as follows:

- 1. All features: all 15 possible features of the face are associated with one variable,
- 2. Repeating features, variables are repeated as is default in the faces function (R aplpack faces), excluding the features face shape, height and width,
- 3. Most important features: the 4 seemingly most important features were selected to represent the 4 variables, namely eye height, hair style, smile and ear width, and
- 4. Least important features: the 4 seemingly least important features were selected to represent the 4 variable, namely face height, face width, face shape, and ear height.

#### 3.3 Overview of Plots Used

Overall, 30 plots were shown to participants, with the details in Table 3.1 and Table 3.2. See algorithm details for parameter definitions.

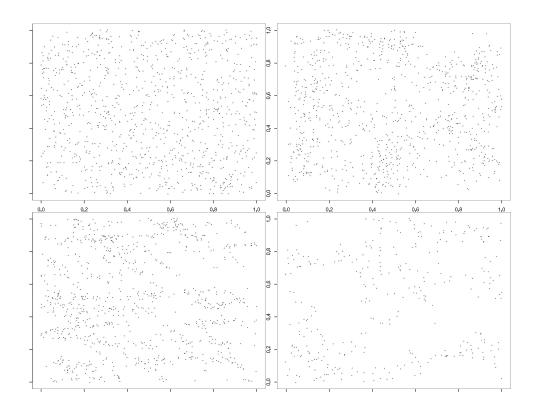


Figure 3.1: Sample scatterplots from slideshow. Top Left: Generated from Uniform(0,1). Top Right: Data with artificial circular clumps. Bottom Left: Data with artificial lines. Bottom Right: Data with artificial holes of whitespace.

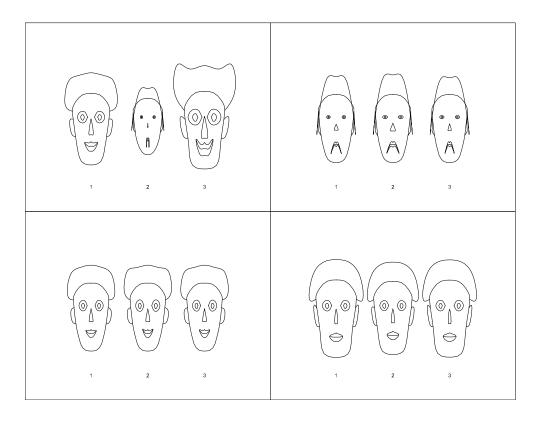


Figure 3.2: Sample Chernoff faces from slideshow. Top Left: One iris from each category, one variable, all facial features. Top Right: All setosa irises, all 4 variables, all facial features used except face shape, width, and height. Bottom Left: All versicolor irises, one variable used, facial features used are: smiling, height of eyes, style of hair and width of ear. Bottom Right: All verginica irises, one variable used, facial features used are: height of face, width of face, shape of face and height of ear.

Plot Type	Plot number	Description
Scatterplots	1-2	Randomly generated from $UNIF(0,1)$ , one with 500
		points, the other with 1000.
	3	Clumps: $n = 100, m = 900, \sigma_x = \sigma_y = 0.05$ , no rotation.
	4	Lines: $n = 100, m = 900, \sigma_x = 0.009, \sigma_y = 0.1, \theta = \pi/2$
		or $\theta = \pi/4$ . Lines, half of which are horizontal and half
		of which are at an angle of $\pi/4$
	5	Lines and Clumps: $n = 100, m = 400, \sigma_x = 0.08$ or
		$0.05, \sigma_y = 0.08, \theta = \pi/4$ . Lines at $\pi/4$ angle and clumps
		with larger variance.
	6	Lines and Clumps: $n = 100, m = 900, \sigma_x = 0.01$ or
		$0.07, \sigma_y = 0.08, \theta = \pi/4$ . Vertical lines and slightly
		asymmetrical clumps.
	7-8	Holes: $n = 500, m = 15, r = 0.05, 0.1$ . Essentially 15
		holes, in one plot with radius of 0.05 and in the other
		radius of 0.1.
	9-10	Plots taken from real data

Table 3.1: List of scatter plots in slideshow shown to all participants.

Plot Type	Plot number	Description
Plot Matrix	1-2	Scatterplot Matrix: 20 plots in a grid taken from previous experiments.
	3-4	Boxplot Matrix: 20 boxplots in a grid, taken from previous experiments.
Chernoff Faces	1-4	Only one variable used, repeated over all facial features. One plot using one iris from each type, the others using all from one type for each of the other 3 types.
	5-8	All variables used, each of the 4 is repeated on 3 facial features. Face shape, face height and face width are not included. One plot using one iris from each type, the others using all from one type for each of the other 3 types.
	9-12	Only one variable used, repeated on the 4 features chosen to be most noticeable. The four features are smiling, height of eyes, style of hair and width of ear. One plot using one iris from each type, the others using all from one type for each of the other 3 types.
	13-16	Only one variable used, repeated on the 4 features chosen to be most noticeable. The four features are height of face, width of face, shape of face and height of ear. One plot using one iris from each type, the others using all from one type for each of the other 3 types.

Table 3.2: List of plot matrices and Chernoff faces in slideshow shown to all participants.

## Experimental Design

#### 4.1 Overview of Experiment

With the goal of demonstrating where people look as they interpret plots, the eye tracker was used to record the gaze path on the screen while a person views a slideshow of images. Three categories of images were used, each testing a different data visualization given an appropriate question.

- 1. **Scatterplots:** Participants were asked if the given scatterplot looks like it was generated randomly from a uniform distribution. Before the start participants were shown an example including 5 uniformly random plots and one not random plot.
- 2. Matrix of scatterplots or boxplots: Here images created previously were used, in which 20 plots are shown as a matrix. One of the 20 plots contains real data, and the others contain data generated to approximately follow the same distribution. There were 2 images with all scatterplots to compare, and 2 images with all boxplots to compare. The participants were asked which plot looks most different from the others, using any criteria they think is appropriate. Before starting, participants were shown a panel of 6 scatterplots and a boxplot in order to explain the question and inform the participants about the basics of boxplots.
- 3. Chernoff Faces: In this section, Chernoff faces generated from the iris data set (default in R) were presented in sets of 3, and participants were asked which face looks most different from the others. Before starting, participants were shown a set of Chernoff faces generated from the mtcars data set (built-in in R), for a quick

explanation of what the faces represent. mtcars contains data from 11 variables measured on 32 different varieties of cars.

All participants viewed the same images, but the order within the category of image was randomized individually for every person.

#### 4.2 Participant Demographics

Participants were recruited through the UW gradstudies mailing list, and reimbursed with a \$5 gift card. Of 21 total participants, all were either current grad students or had graduate degrees, and all were in the age range from 20-39. There was one more male than female participants, and participants stated a range from 1 to 10 courses taken in statistics or quantitative methods courses. Participants were also asked for both the number of hours spent browsing the web and number of hours computer gaming in a week. All confidential information has been removed from the data, so participants are numbered from 1 through 21.

#### 4.3 Process for Participants

Every participant was given basic information about the study and asked to meet to perform the experiment. Firstly each person needed to sign a consent form, and fill out the demographics information. The process was then explained, by showing where the eye tracker is and describing what types of images to expect. Each person was given a brief explanation about each type of plot, with examples, and an explanation of the questions they were being asked. They then had the chance to ask questions about what was expected of them during the slideshow. The last element of set-up was adjusting the person and screen to be at good distance and angle for the tracker to work. The tracker was then calibrated to the person, and the slideshow started. During the slideshow, the participant was asked to verbally answer the question associated with each slide, which was then written down. When the slideshow was complete, the participant was handed their gift card and signed a remuneration form associated with it.

#### 4.4 Ethics Considerations

In order to sample human participants, clearance must be given from the University of Waterloo Ethics Clearance Committee. Researchers must complete ethics training via an online tutorial called Course on Research Ethics (CORE). Once trained in ethics, a detailed application is completed prior to all testing, which includes information about recruitment strategy, remuneration, consent forms, email templates, and more.

### Results

Data output from the eyetracker looks like a series of coordinates, one set for each eye. Since the eyetracker runs at 30Hz, there are approximately 30 measurements recorded every second, less when the eye tracker does not pick up the person's eyes for a moment. Demographic information and participants' answers to the questions about the plots were also recorded in association with the recorded path.

#### 5.1 Gaze Point Plots

The simplest way of presenting the data recorded is to plot the path data on top of the image as shown. Recorded locations are plotted with a line connecting the successive points. At times of rapid eye movement the exact location of the gaze is not known, but as the gaze fixes on something there is a clump of points indicating the person was investigating that point further. Since there were 30 plots total and 21 participants, there is no good way to look at everything at once, so here we present some sample plots which lead to more specific questions about the data. Sample plots were chosen to show different types of plots, and many different users.

In viewing the plots of the paths, particularly in the plot matrices, it is interesting to note that some participants have very organized looking paths, with mostly horizontal and vertical lines between fixations. It seems that perhaps those people are using a more methodical approach of looking at each individual plot and comparing to neighbors. In others, the path is very chaotic and the participant seems to cover more space of the plot. None

of the plots show a participant looking at every image, so it is apparent that peripheral vision must play some part in the decision of which plot is most different.

In the Chernoff faces data, it appears that some paths may be off center. This problem could indicate poorly calibrated participants, or some error in matching the paths to images. What is clear from the faces is that every person does not look at the same features. Some participants focus on the hair while some focus lower on the face towards the mouth. In the figures dedicated to one participant each, it seems that each person has used similar criteria for the different images, since the paths for each person seem distinct from one another.

If there is a problem with how the paths and images are lined up it would be very difficult to tell on the scatterplot paths, however the trend that can be seen is that people generally focus near the center of the image and rarely look near the edges. In addition, the paths between users looks very different, and once again some seem to show more organization and others cover more surface area.

#### 5.2 Participant Comments and Inconsistencies in Data

While most participants had no trouble finding a position where their eyes were well tracked, of the 21 one person was not consistently tracked no matter where they were sitting. As a result, for that person not every image shown has an associated path, and the paths for images that were recorded are probably less useful since there are large gaps in time between the tracker following the participant's eyes. Although in the testing stages eyeglasses appeared to not affect the ability of the tracker, for two participants the tracking was working better without glasses, and those participants chose to remove their glasses for the duration of the tracking. Other causes of missing data may be from the participant blinking, the participant gesturing and blocking the light from the tracker, or the participant moving out of range during the slideshow.

Since the slideshow ran continuously with no way to pause or interrupt, all participants had the same length of time viewing each image, but some found it challenging to provide an answer within the time. From those participants who found it most difficult, I heard feedback after that it was frustrating that they did not have time to look at everything

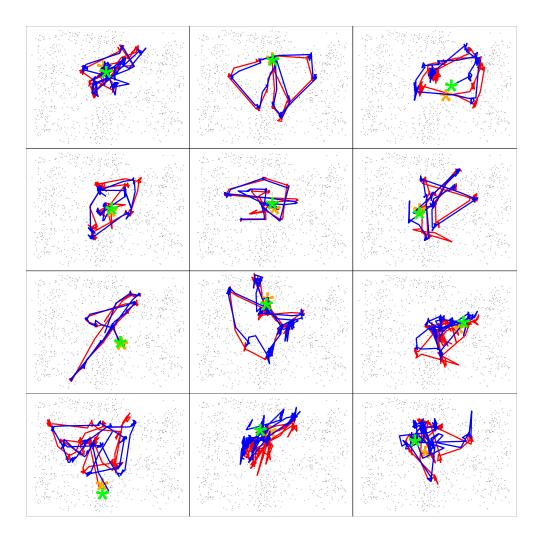


Figure 5.1: 12 participants' tracked eye paths. Red is the left eye, blue is the right. The orange point marks the starting point of the left eye and the green point the start of the right (both of which are off of the screen in some images).

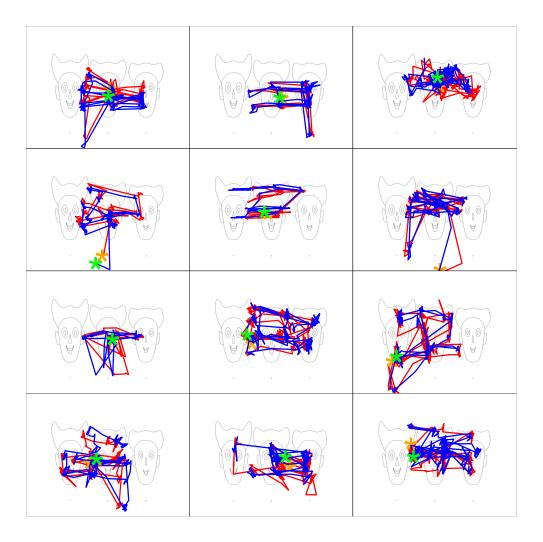


Figure 5.2: 12 participants' tracked eye paths. Red is the left eye, blue is the right. The orange point marks the starting point of the left eye and the green point the start of the right (both of which are off of the screen in some images).

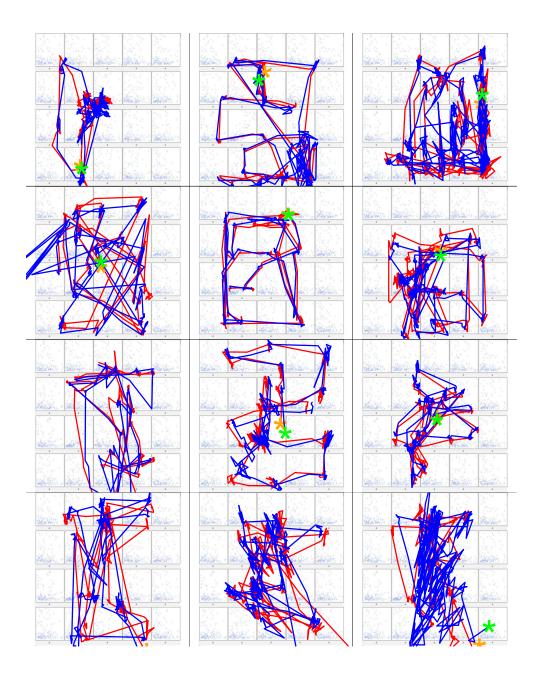


Figure 5.3: 12 participants' tracked eye paths, participants shown here chosen based on the amount of data available. Red is the left eye, blue is the right. The orange point marks the starting point of the left eye and the green point the start of the right (both of which are off of the screen in some images).

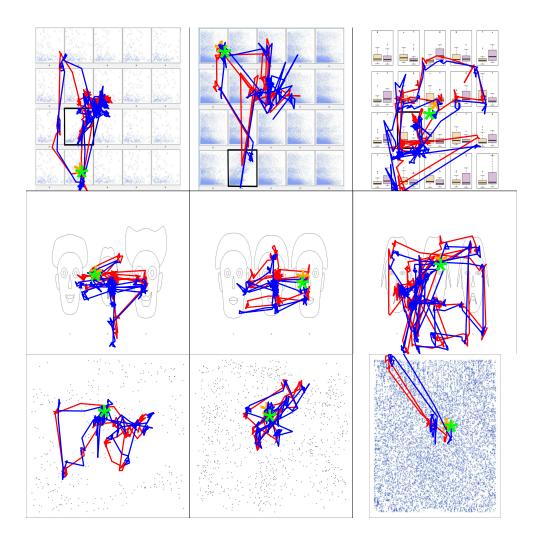


Figure 5.4: Participant 2, eye path on a subset of the images shown. In plot matrices, the participant's choice of the most different plot is indicated by the black box.

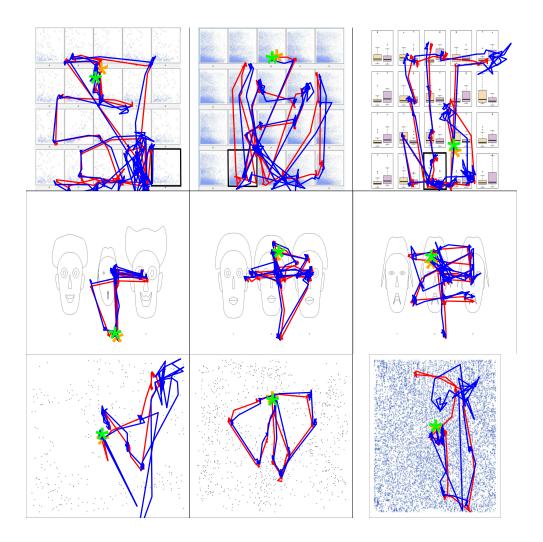


Figure 5.5: Participant 3, eye path on the same subset of images as previously. In plot matrices, the participant's choice of the most different plot is indicated by the black box.

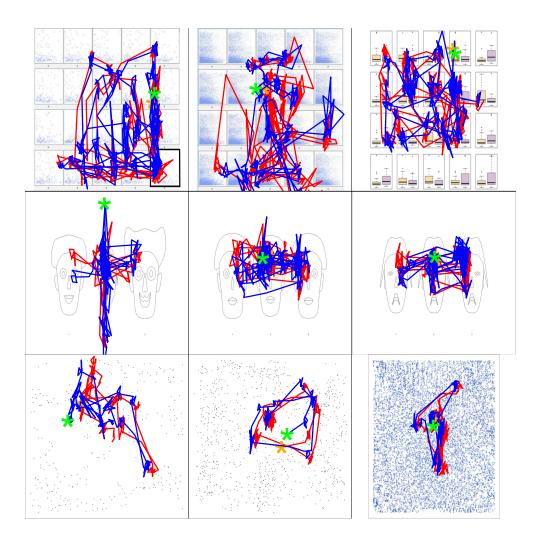


Figure 5.6: Participant 7, eye path on the same subset of images. In plot matrices, the participant's choice of the most different plot is indicated by the black box. This participant indicated that they couldn't choose a most different plot in 2 of the three cases shown.

before deciding. Since many other participants didn't have a problem, it seems that people were using different approaches to answer the questions, and some people did not have time to produce a confident answer. In the future, this may be an area to address with either an interactive slideshow with the participant controlling it, or with a sample slideshow to start out, so that participants know what the given amount of time will be and can adjust their methods.

## Chapter 6

### Conclusions

To conclude, the experiment described here was a success given that there was data collected on the path of participants' gaze when observing statistical graphics. The Tobii eye tracker used was portable and provided good quality of data for a variety of users. Participants in the study were asked to view a slideshow of plots and answer simple questions, for which their eye were tracked and answers were recorded. All participants were able to answer the questions and did not have trouble understanding the process. All the plots used in the study are reproducible and all scatterplots and Chernoff faces were generated methodically in order to cover a variety of cases.

Missing data from the tracking is a concern that is not easy to fix given the current system. One person seemed to not track as well as the others, and even with participants with a consistent track there are inconsistencies due to blinking, gesturing or moving out of range. The missing points would be more of a concern for a more thorough analysis, so for the purposes of this report only the participants with the best data (most gaze points tracked) have been displayed.

By observing the plots shown, it can be seen that different participants definitely used different approaches to answering the questions. It was surprising that paths in all cases did not seem to cover the whole image, and in the case of the plot matrices no participant examined all of the plots in any image. In the case of Chernoff faces it appears that there may be an issue with calibration or scaling since some paths seem to be off center from the given face, and this possibility requires more examination. The Chernoff faces do, however, show that people are looking at different features even on the same image. Some

participants focused lower on the face, towards the nose and mouth and some focused upwards around the hair and eyes. This study was a fairly quick first look at where people look when they view plots, and using this as a starting point there could be countless other investigations involving different styles of plots, different questions, a more interactive system of testing, and of course further analysis.

# Chapter 7

#### Further Work and Recommendations

The research completed in this study is primarily a preliminary look at use of eye tracking in a data visualization context. In the future, further analysis of the current data would be recommended since this report does not use any quantitative methods of drawing conclusions based on the data. It could be interesting to look at the relationship between the participant's answers and how their eye tracking plots look. Clustering algorithms could be applied to determine if there are similarities between people's response based on their path. In the Chernoff face data in particular it may be interesting to split the path into sections by face to find a density of points on each face separately.

For future studies using the same device, it would be recommended to check on the calibration to see if a scaling problem did exist at all. A possible way to check this would be to run the same experiment but incorporate slides similar to the calibration slides which contain dots for the participant to focus on. By viewing the path when the participant views the dot, it should be possible to see if the path lines up with exactly what appeared on the screen. Since some participants noted that the time frame was too short, there could be a couple different solutions. Making the slideshow interactive would be one, so that participants have the chance to change the image when they are done viewing. Another option would be to implement a training set of images, so that the participants are more ready for the slideshow when it begins. A training set of images could also help participants to identify their answers to the questions. Some participants preferred to point in the plot matrix section, but it would have been more accurate for tracking to avoid any gesture blocking the light from the tracker. If participants were informed ahead of time how to verbally choose a plot, and had a chance to practice, it may help that issue.

# **APPENDICES**

# Appendix A

### **Ethics Clearance**

UNIVERSITY OF WATERLOO

http://iris.uwaterloo.ca/ethics/form101/ad/reports/certificateB1.asp?i...

#### UNIVERSITY OF WATERLOO

#### OFFICE OF RESEARCH ETHICS

Notification of Ethics Clearance of Application to Conduct Research with Human Participants

Principal/Co-Investigator: Wayne Oldford Student Investigator: Amanda Murdoch

Department: Statistics and Actuarial Science
Department: Computational Mathematics

ORE File #: 19958

Project Title: Data visualization - Human Factors

This certificate provides confirmation the above project has been reviewed in accordance with the University of Waterloo's Guidelines for Research with Human Participants and the Tri-Council Policy Statement: Ethical Conduct for Research Involving Humans. This project has received ethics clearance through a University of Waterloo Research Ethics Committee.

Note 1: This ethics clearance is valid for one year from the date shown on the certificate and is renewable annually. Renewal is through completion and ethics clearance of the Annual Progress Report for Continuing Research (ORE Form 105).

Note 2: This project must be conducted according to the application description and revised materials for which ethics clearance has been granted. All subsequent modifications to the project also must receive prior ethics clearance (i.e., Request for Ethics Clearance of a Modification, ORE Form 104) through a University of Waterloo Research Ethics Committee and must not begin until notification has been received by the investigators.

Note 3: Researchers must submit a Progress Report on Continuing Human Research Projects (ORE Form 105) annually for all ongoing research projects or on the completion of the project. The Office of Research Ethics sends the ORE Form 105 for a project to the Principal Investigator or Faculty Supervisor for completion. If ethics clearance of an ongoing project is not renewed and consequently expires, the Office of Research Ethics may be obliged to notify Research Finance for their action in accordance with university and funding agency regulations.

Note 4: Any unanticipated event involving a participant that adversely affected the participant(s) must be reported immediately (i.e., within 1 business day of becoming aware of the event) to the ORE using ORE Form 106. Any unanticipated or unintentional changes which may impact the research protocol must be reported within seven days of the deviation to the ORE using ORE form 107.

Maureen Nummelin, PhD Chief Ethics Officer

Julie Joza, MPH Senior Manager, Research Ethics

OR Sacha Geer, PhD Manager, Research Ethics

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# Appendix B

# Details of Participant Experience

Participants were recruited using an email approved by the Office of Research Ethics. They were instructed to email if they were interested, at which point a time would be scheduled for them to come in. Once participants emailed, they were scheduled using Doodle, and instructed to meet in a small meeting room to perform the testing. When participants arrived, they were first given the consent form, demographics survey and remuneration acknowledgement to complete. They were then told about the nature of the study, where their eyes would be tracked while watching a slideshow of plots and answering simple questions about the plots. Three images were shown on paper to describe the types of plots that they would be seeing.

Firstly, a panel of 6 scatterplots (Figure B.1), of which 5 were generated randomly from a uniform distribution, and 1 of which was generated to be 'clumpy' as descrived above. Participants were told which plots were uniformly random and which one wasn't, and were told that the question for the scatterplot section would be "Does this scatterplot look like it was generated randomly from a uniform distribution?" They were also told about the next section, which would be panels of plots, where rather than 6 plots at once they would be looking at 20. Then the question was "Which of the following plots looks most different from the others?" If asked for clarification here, it was emphasized that any criteria could be used to answer, and it not necessary to justify an answer.

The next plot shown was a comparison of two boxplots in one plot (Figure B.2), similar to the boxplots in the panel in the study. For all participants who didn't feel confident about their knowledge of boxplots, a description was given of where the mean and quantiles are located, and the possibilty of outliers.

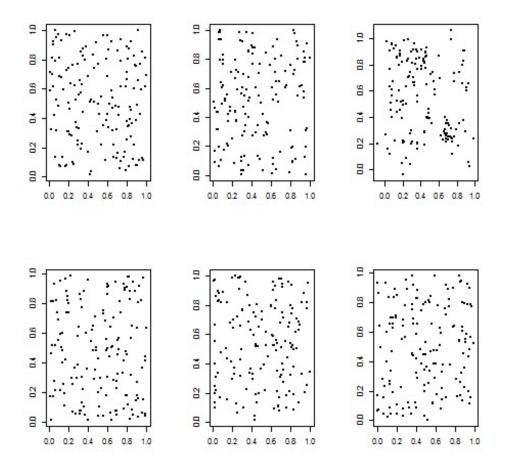


Figure B.1: Scatterplot matrix example shown to participants

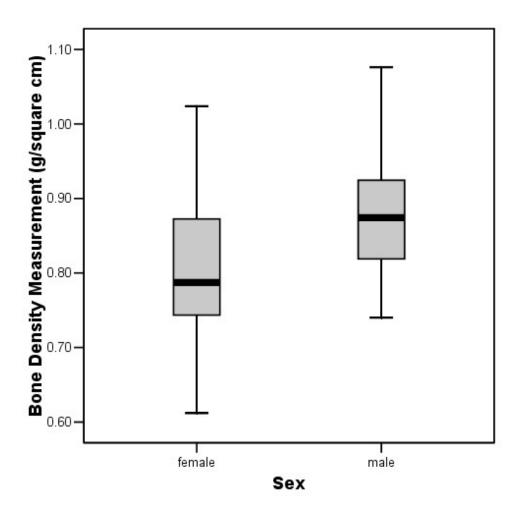


Figure B.2: Boxplot example shown to participants

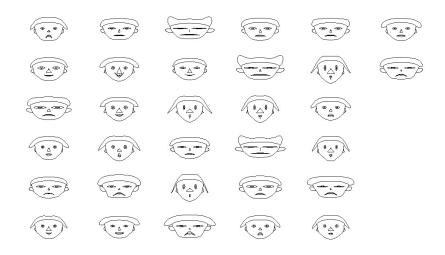


Figure B.3: Chernoff face example shown to participants

The last plot shown was 32 Chernoff faces (Figure B.2) from the mtcars data set. Participants were given a brief description of what the meaning of the faces was, along with an example. They were told the facial features represent variables, and each face corresponds to a unit studied. The example that was used was if people are in a study, and one of the variables measured about them is their height, then the person's height could then correspond to the hairstyle of the cartoon face. In that case, a very different hairstyle would mean very different values of height between participants. They were then told that the question would be "Of these faces, which one is most different from the others, or are they the same?"

Once any questions were answered, and both the types of plots and the example were clear, participants moved on to calibrating the eye tracking device. First, a visual tool from the tracker was used to find the best position for the person to sit, and when the person was being tracked consistently, calibration began. Some participants who wore glasses were not tracked well, and in that case a sample image was shown on the screen to see if running the slideshow without glasses would be okay, and in all cases it was okay and the tracking was improved by the removal of glasses. In a small number of cases, calibration had to be run multiple times because it did not collect enough data on the first time.

Once calibration was complete, the slideshow began. Scatterplots were shown for 4 seconds each, after which there was a break (and blank screen) for 15 seconds. Next up was plot matrices shown for 10 seconds each, again followed by a break for 15 seconds. Lastly were the Chernoff faces, shown for 6 seconds each. All images in the slideshow are shown in Figures B.4-7.

When the slideshow was complete, participants were given their Tim Horton's gift card, and asked if they had any comments about the process. Common comments were that the time frame was too slow, participating took less time than expected, and many people asked about the goals of the study and the use of the data. One participant mentioned wanting to change answers but not being sure whether a first instinct or a best guess was the goal.

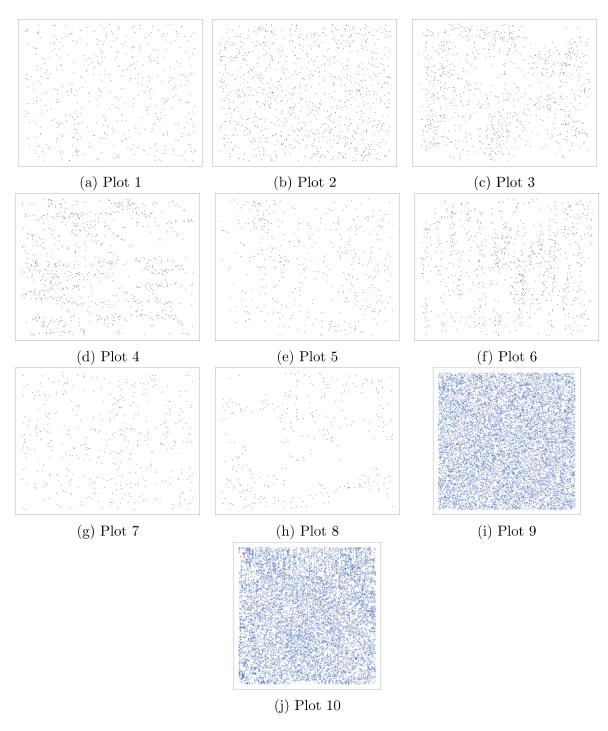


Figure B.4: Scatterplots used in slideshow

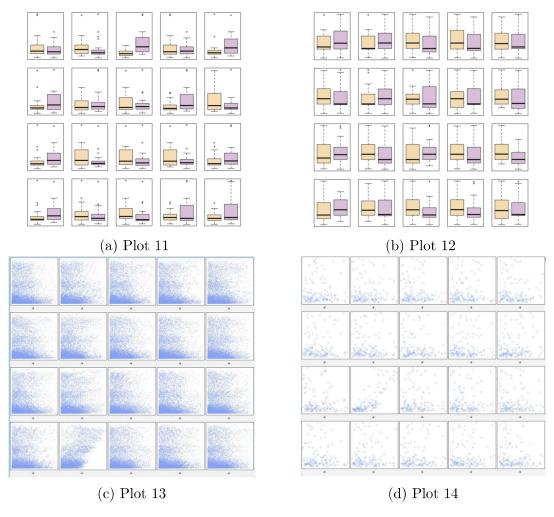


Figure B.5: Plot matrices used in slideshow

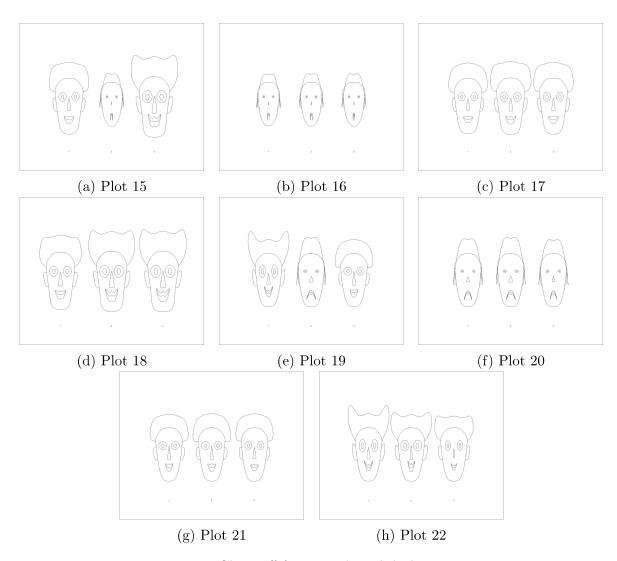


Figure B.6: Chernoff faces used in slideshow, part 1

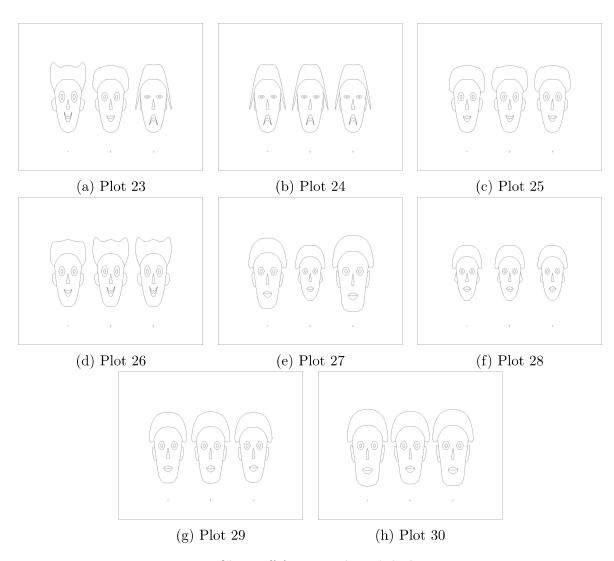


Figure B.7: Chernoff faces used in slide show, part  $2\,$ 

Appendix C

Extra Plots

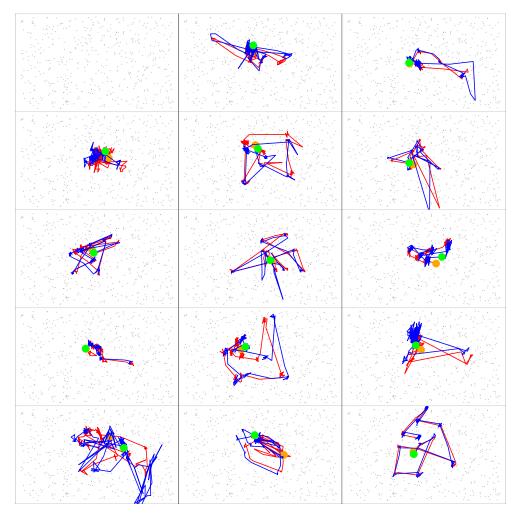


Figure C.1: Plot 1: Paths for 14 participants with complete data, top left is the original plot.

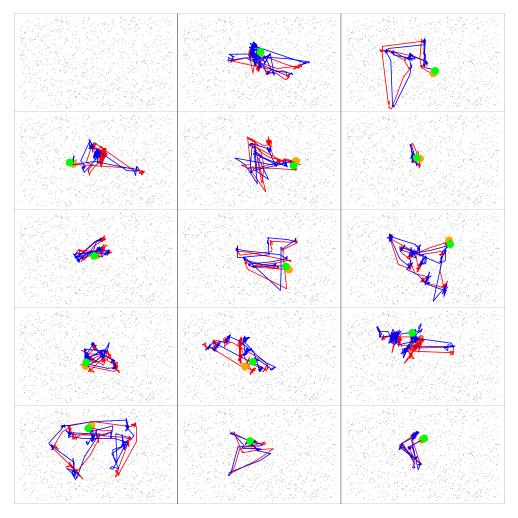


Figure C.2: Plot 2: Paths for 14 participants with complete data, top left is the original plot.

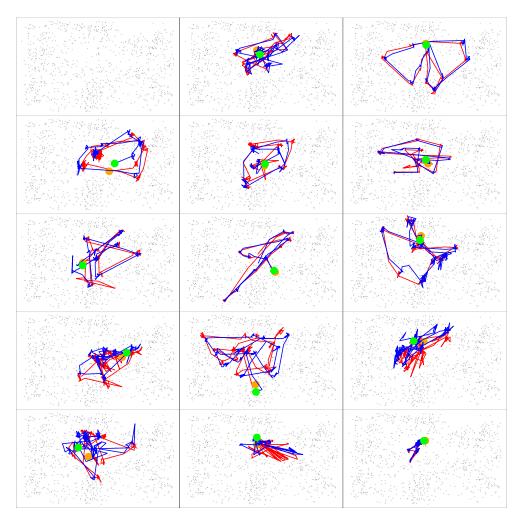


Figure C.3: Plot 3: Paths for 14 participants with complete data, top left is the original plot.

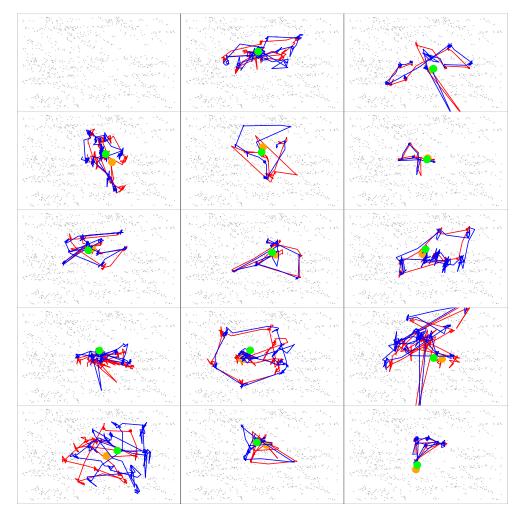


Figure C.4: Plot 4: Paths for 14 participants with complete data, top left is the original plot.

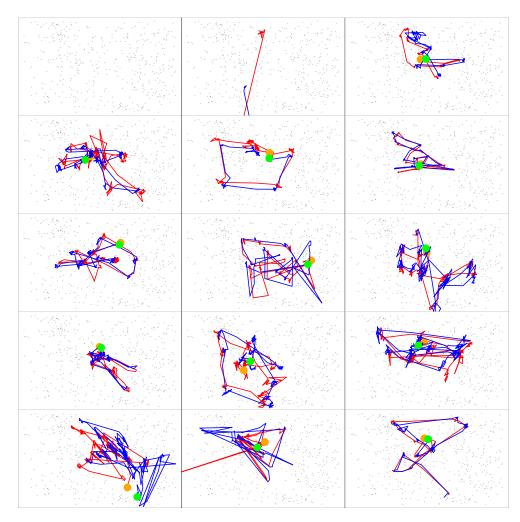


Figure C.5: Plot 5: Paths for 14 participants with complete data, top left is the original plot.

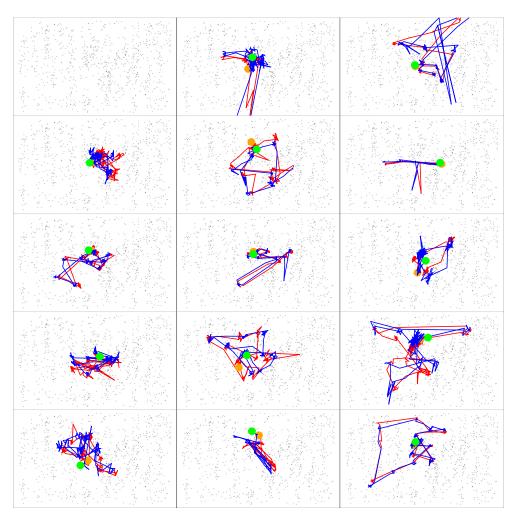


Figure C.6: Plot 6: Paths for 14 participants with complete data, top left is the original plot.

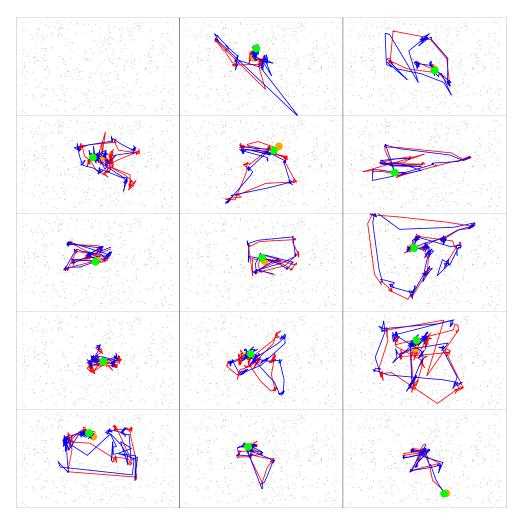


Figure C.7: Plot 7: Paths for 14 participants with complete data, top left is the original plot.

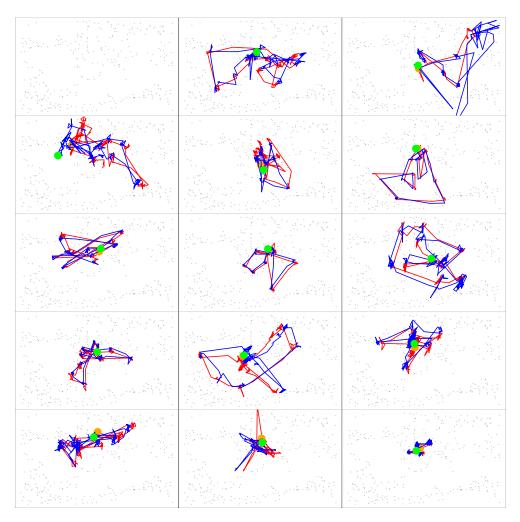


Figure C.8: Plot 8: Paths for 14 participants with complete data, top left is the original plot.

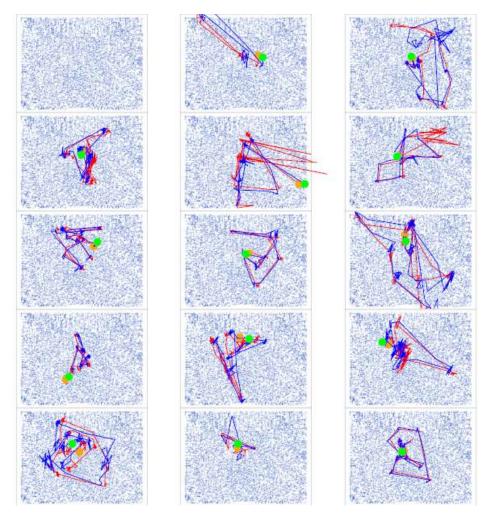


Figure C.9: Plot 9: Paths for 14 participants with complete data, top left is the original plot.

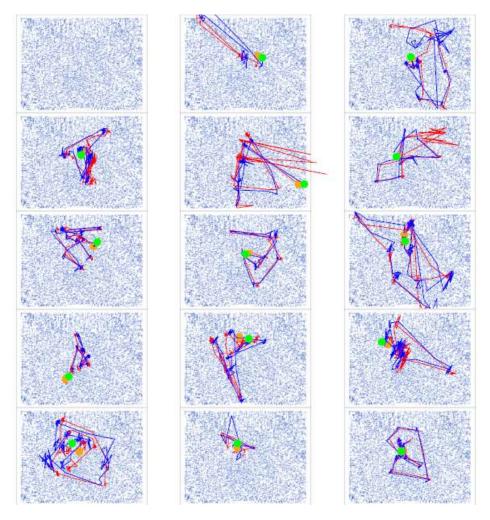


Figure C.10: Plot 10: Paths for 14 participants with complete data, top left is the original plot.

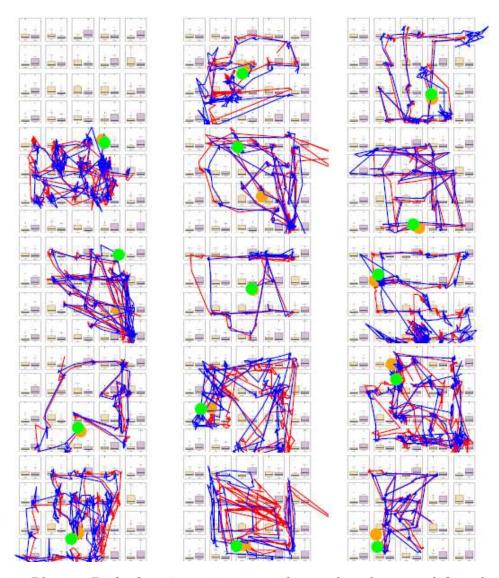


Figure C.11: Plot 11: Paths for 14 participants with complete data, top left is the original plot.

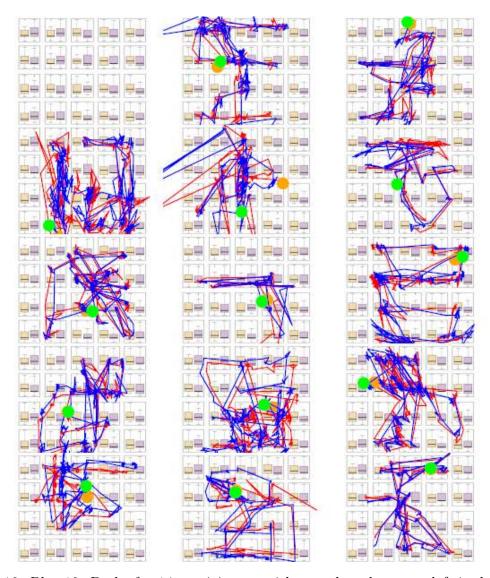


Figure C.12: Plot 12: Paths for 14 participants with complete data, top left is the original plot.

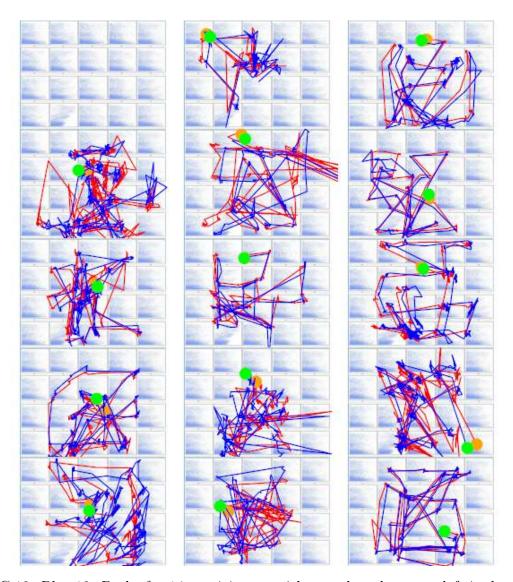


Figure C.13: Plot 13: Paths for 14 participants with complete data, top left is the original plot.

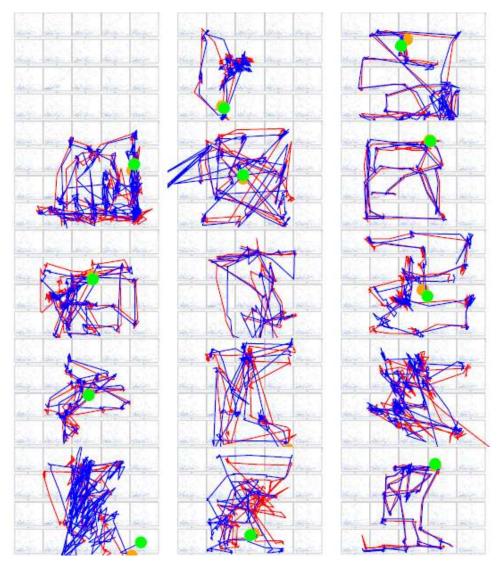


Figure C.14: Plot 14: Paths for 14 participants with complete data, top left is the original plot.

Appendix D

Extra Plots

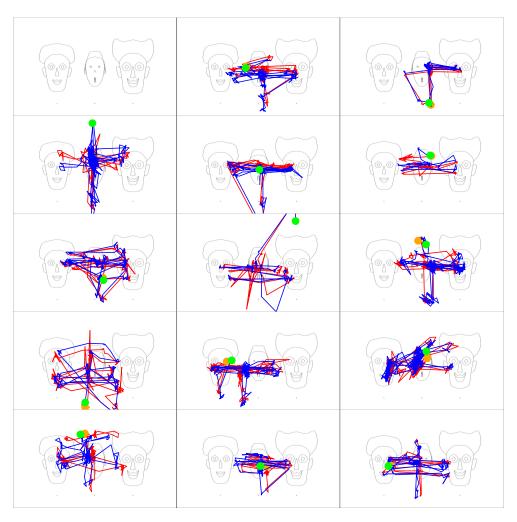


Figure D.1: Plot 15: Paths for 14 participants with complete data, top left is the original plot.

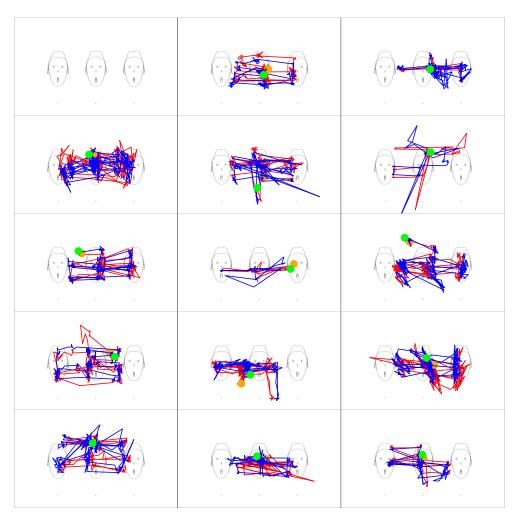


Figure D.2: Plot 16: Paths for 14 participants with complete data, top left is the original plot.

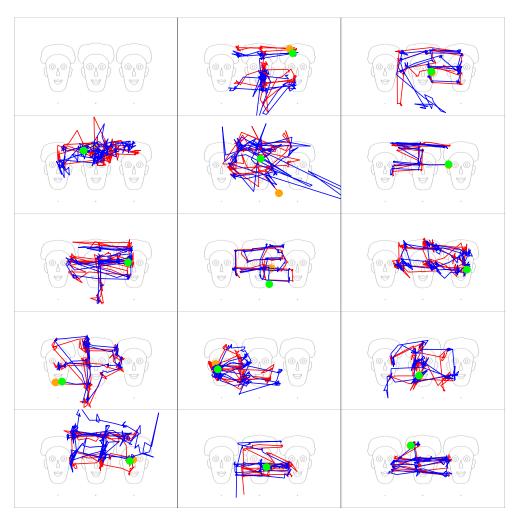


Figure D.3: Plot 17: Paths for 14 participants with complete data, top left is the original plot.

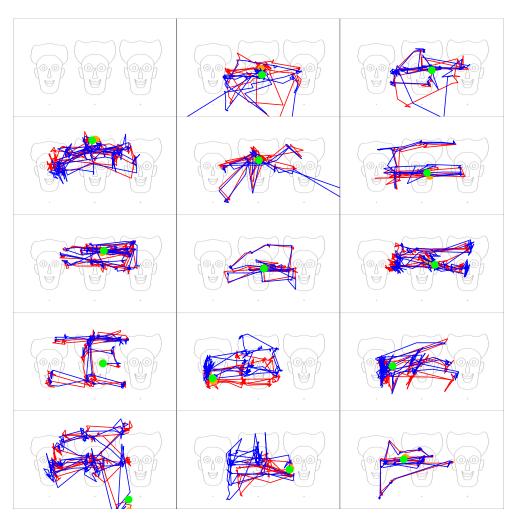


Figure D.4: Plot 18: Paths for 14 participants with complete data, top left is the original plot.

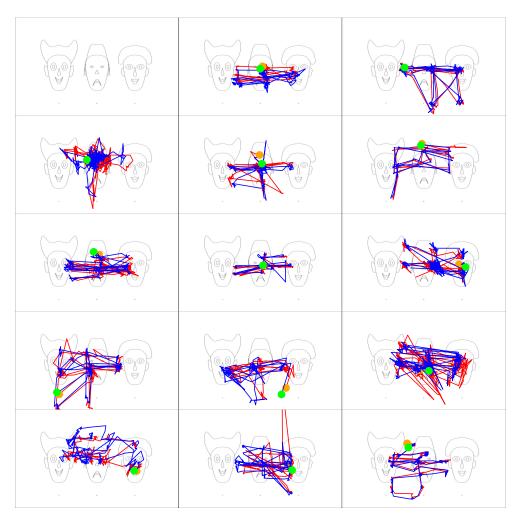


Figure D.5: Plot 19: Paths for 14 participants with complete data, top left is the original plot.

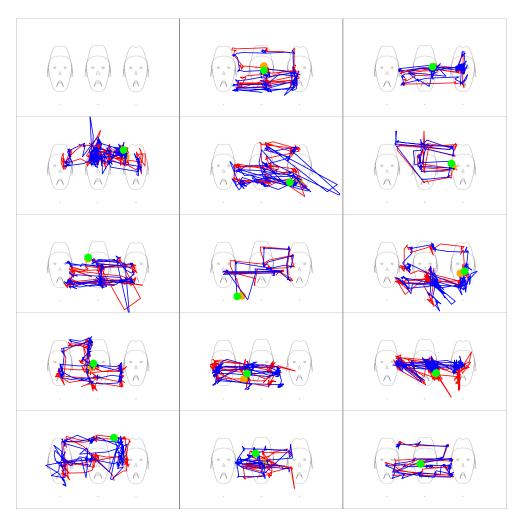


Figure D.6: Plot 20: Paths for 14 participants with complete data, top left is the original plot.

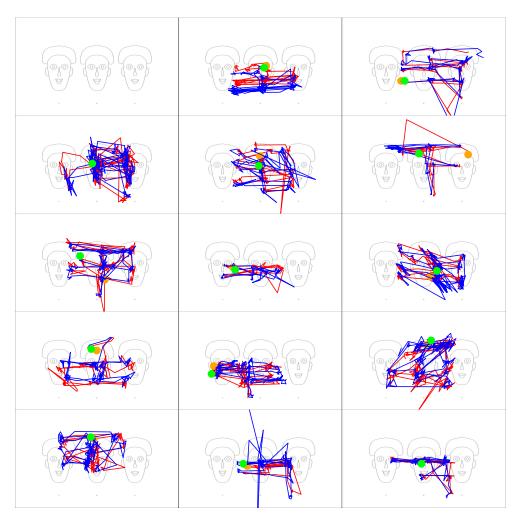


Figure D.7: Plot 21: Paths for 14 participants with complete data, top left is the original plot.

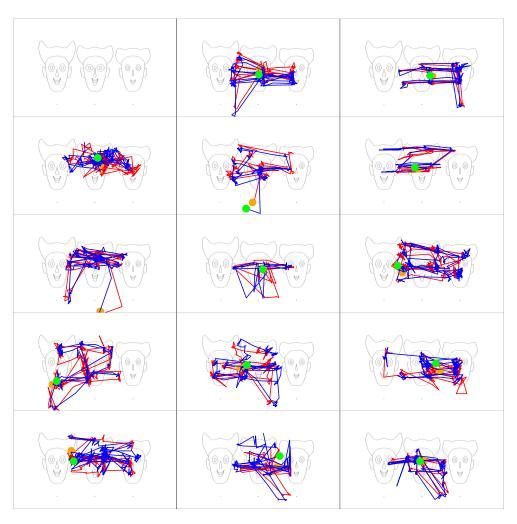


Figure D.8: Plot 22: Paths for 14 participants with complete data, top left is the original plot.

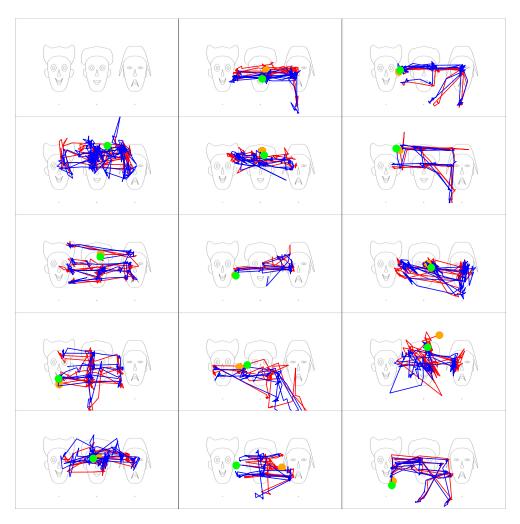


Figure D.9: Plot 23: Paths for 14 participants with complete data, top left is the original plot.

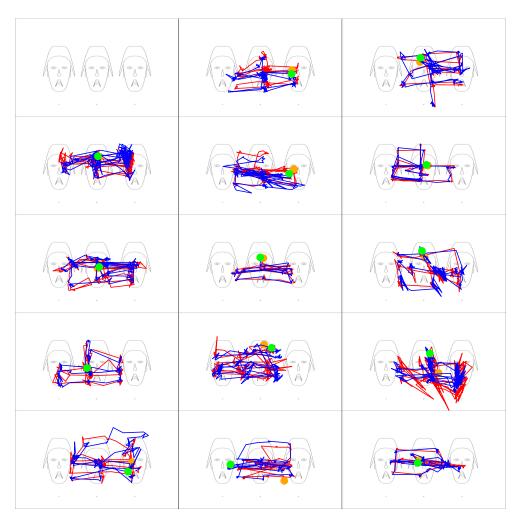


Figure D.10: Plot 24: Paths for 14 participants with complete data, top left is the original plot.

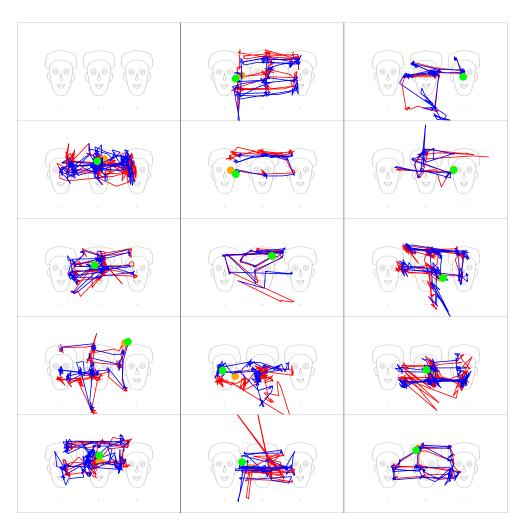


Figure D.11: Plot 25: Paths for 14 participants with complete data, top left is the original plot.

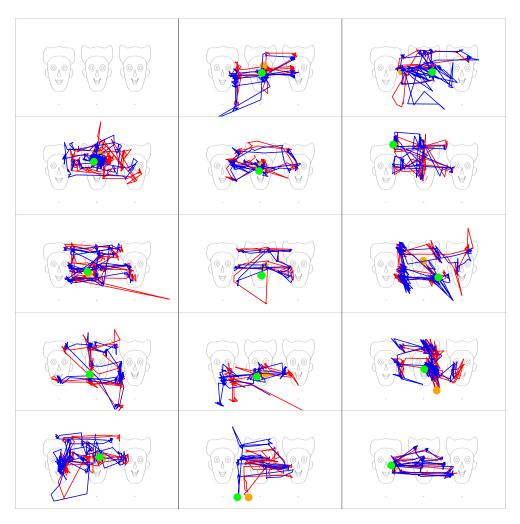


Figure D.12: Plot 26: Paths for 14 participants with complete data, top left is the original plot.

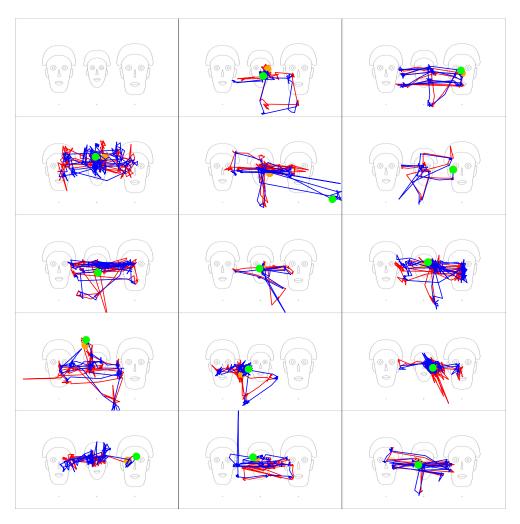


Figure D.13: Plot 27: Paths for 14 participants with complete data, top left is the original plot.

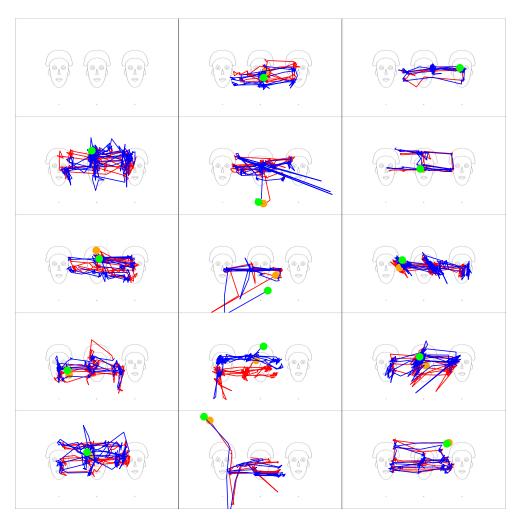


Figure D.14: Plot 28: Paths for 14 participants with complete data, top left is the original plot.

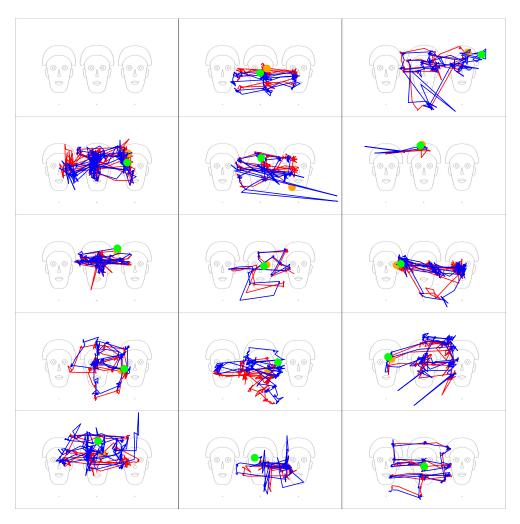


Figure D.15: Plot 29: Paths for 14 participants with complete data, top left is the original plot.

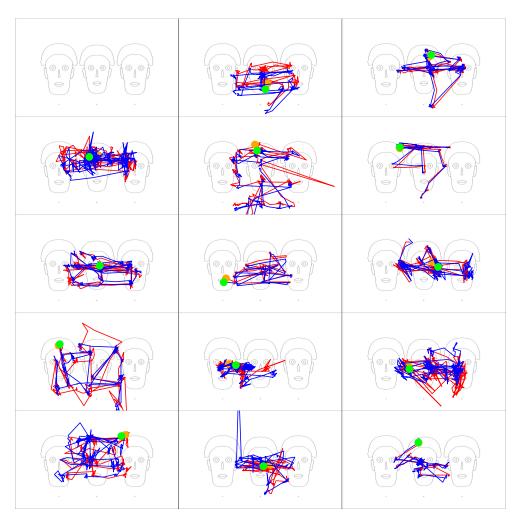


Figure D.16: Plot 30: Paths for 14 participants with complete data, top left is the original plot.

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