Topics from UCIST IT Governance Processes Workshop

Update at CTSC 3 April 2014 Andrea Chappell

Workshop objective

Establish an operating model to ensure primarily IT strategic topics are addressed by UCIST, with:

- 6-month-horizon agenda
- Formalized meetings with
 - appropriate background and purpose in advance
 - recorded conclusions on topic discussions
- Redirecting operational, non-IT, and detailed technical matters to other appropriate forums

Item 1: 6 month agenda

- Identify important topics. Consider:
 - Waterloo milestones and events
 - UCIST's strategic responsibilities
 - Cyclic agenda times (return regularly)
 - Major infrastructure/architecture topics
 - Others ...

Item 1: Agenda Topic "Package"

- Template for presenters (advance info)
- Still being finalized, possibly:
 - Topic Origin and Expectation
 - Brief description
 - Topic Sponsor or Champion, other Presenter(s)
 - Other committees attended
 - Mapping to User-based Strategic Objectives
 - Deadline for UCIST response
 - UCIST meeting date
 - Topic time estimate
 - Submission date to UCIST Secretary
 - Expanded Description (Background)
 - Recommendation of Presenter

Item 1: Protocol for meetings

- E.g.,
 - UCIST meeting frequency and length
 - How to sustain longer horizon, strategic agenda?
 - How are agenda items added/accepted?
 - Who presents? E.g., sponsor sets up the topic, project manager may present (with coaching).
 - Formalize "conclusion" of topic discussion

Item 2: IT resource group

Discussed resource groups for UCIST. Further discussion yet. Examples:

- Infrastruct./Arch.
 - CTSC What groups report/input thru CTSC?
- Tech-enabled T&L areas E.g., input through:
 - UGrad Ops, Grad Ops, LEO
- Student services E.g., input through:
 - STAC
- Web Steering Committee:
 - Web Advisory Committee is its operational group
- Admin:
 - Admin Info Gov Cttee (AIGC): Info mgmt compliance may infrequently bring items to UCIST
 - Consider how PeopleSoft/Oracle apps plus other major bus. apps interface to UCIST

Thoughts on ToR

Consider what changes might be needed.

Next steps

- Finalize 6-month agenda.
- Finalize agenda item package and guidelines based on workshop input.
- Complete any ToR changes.