

IST ANNUAL PLAN 2015: ENABLING THE FUTURE

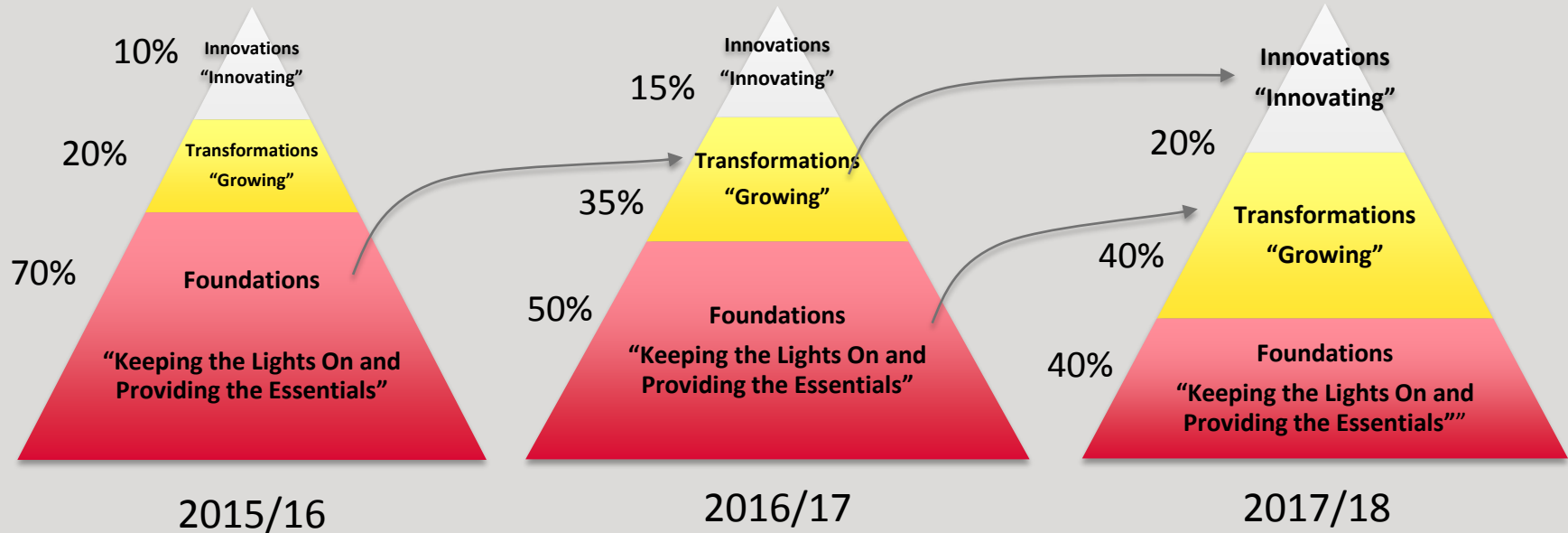
CTSC



March 2015



SHIFTING TO GROWTH AND INNOVATIONS



Plan Overview & Context: Make strategic investments in critical IT foundations today, to enable increased focus on transformative and innovative work in the future.



UNIVERSITY OF
WATERLOO

WHY DO WE NEED TO DO THIS?

- Enable UW Strategic Plan themes
- Efficiencies
- Ensure compliance and manage risk
- Empower users & enhance user experience
- Ensure a robust IT foundation now and into the future



COST OF STATUS QUO

Single Points of Failure	→	Solaris
Reputation	→	WCMS Web
Not meeting client needs	→	Reporting, Analytics
Burning Platforms	→	Identity Management
Support critical processes	→	HRMS, SIS, Finance



THE LANDSCAPE & EMERGING IT ECOSYSTEM

- Cloud
- Analytics/Big Data
- Internet of Things
- Collaboration, Integration, People



ANNUAL PLANNING PROCESS

- Gathered >100 initiatives & 3 year plans
- Feb 2, IST Exec workshop presented 'top 5 initiatives' for FY15/16 in context of 3 year plans
- Initiatives are based on input from various committees, departments, known pain points, ITSP, other strategic plans, IT directions, UW Themes
- Budget, discussion with Provost
- March, review with UCIST

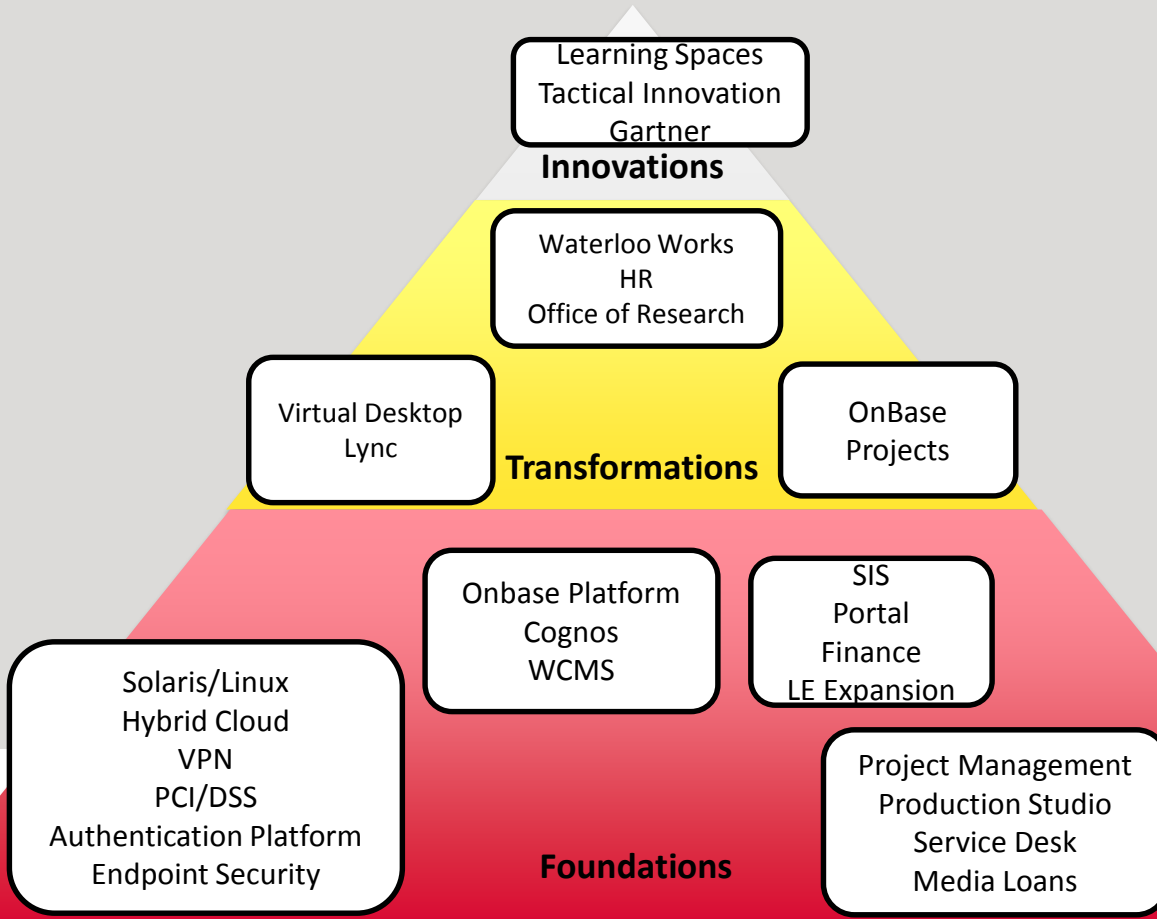


OUR RECENT SUCCESSES: FY14/15

- Student Portal
- Quest Mobile
- Concur
- PeopleSoft PIF Knowledge Centre
- Space Management PIF
- Application Governance
- Learning Outcomes Assessment PIF activities
- Infrastructure: Firewall, WiFi, Virtualization, Cell tower



OUR PRIORITY INITIATIVES: FY15/16






Tactical Innovation =

- EA Development
- Risk Management
- Project, Portfolio Strategy & Planning
- Service Quality
- T&L Governance
- + Quick Interim Solutions



TECHNOLOGY AND INVESTMENT CONVERGENCE

UW Strategic Theme:
Experiential Learning

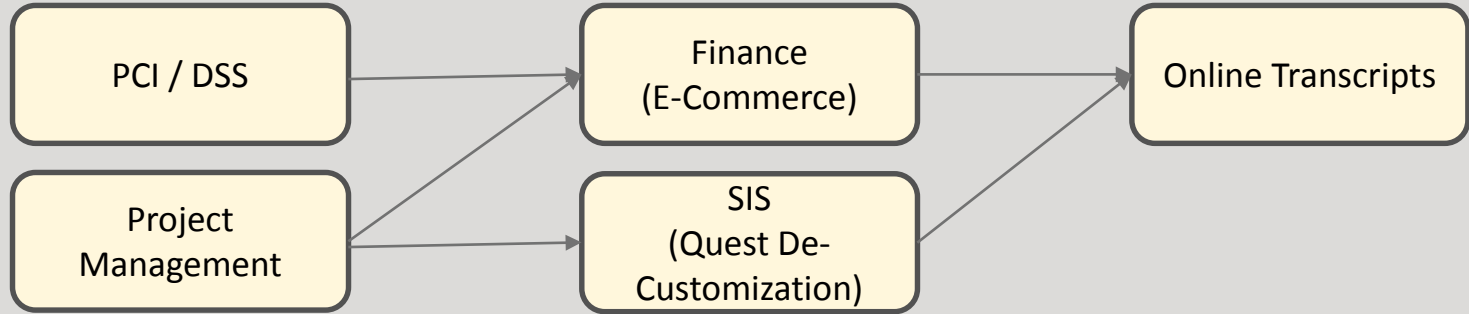
Services	Project Management Service Desk	Wrks Intvw. Day Service	Works Mobility
Applications		Works/Orbis	
Data Management	Identity Mgt. (IAM) HRMS Re- Implementation	Cognos Platform/ Projects	Works Analytics
Infrastructure	Authentication Platform Hybrid Cloud	Lync	
	 Foundations	 Transformations	 Innovations
		Year 1	Year 2/3

» Our Priority Initiatives

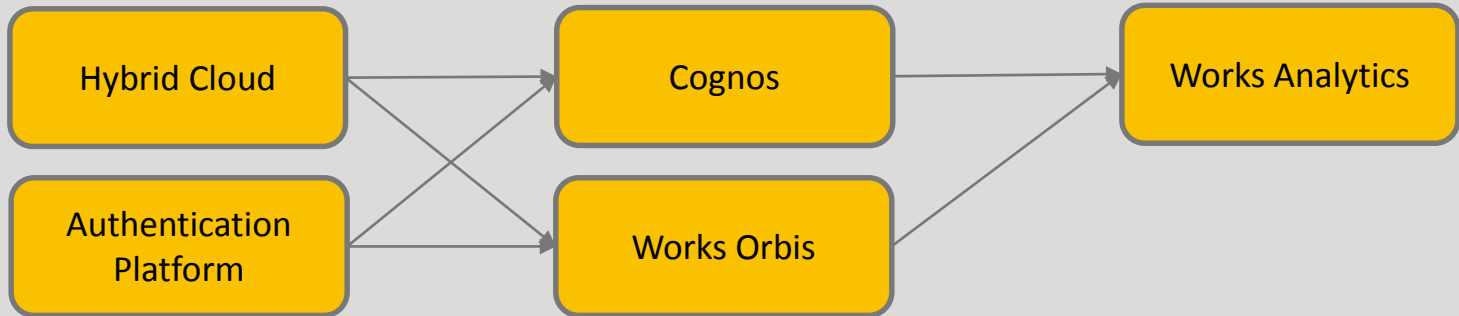


IT ENABLEMENT PATHWAYS (EXAMPLES)

Enabling
Ordering of
Transcripts
Online
in SIS



Enabling
Waterloo
Works



Our Priority Initiatives

OTHER NOTABLE INITIATIVES

- Home
- Advancement
- Waterloo International
- RT4 Implementation
- Webstore – allow software to be downloaded instead of visiting EC2
- Media Loans Online – Move loaned media (8 mm, VHS, DVD) online



NEXT STEPS

- Refining of the Must Dos and Should Dos
- Budget confirmation with Provost
- Complete discussions with the management committees for major initiatives and/or other key stakeholders



DISCUSSION

... questions, comments, thoughts, ...

