

QUEST MOBILE – STATUS UPDATE

Nov 27, 2014

Nancy Pariag and Adam Wlad



WHAT IS QUEST MOBILE?

- A new student interface to Quest, launching in mid-November, 2014
- This new interface simplifies and modernizes existing functionality for usage on smartphones and tablets
- Android, Apple, and Blackberry-based mobile devices are supported



WHAT ARE THE BENEFITS FOR STUDENTS?

- Students can easily perform core Quest functionality on personal mobile devices in a secure manner
- Initial functionality includes the ability to:
 - » view grades and class schedules
 - » add, drop, and swap classes
 - » search for classes
 - » view and update personal information
 - » upload citizenship documentation
 - » view program and advisor information
 - » register for a GO pass

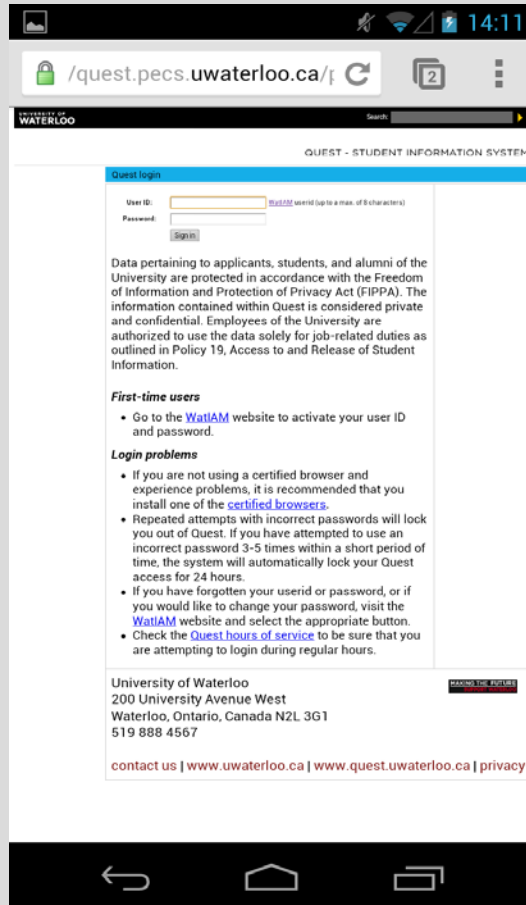


WHAT IS THE IMPACT ON STUDENTS?

- Students will automatically be directed to Quest Mobile when accessing Quest on a mobile device
- The Quest full site version will also be accessible via the “Full site” link on the Quest Mobile login page
- A student’s Quest Mobile session will expire after 10 minutes of inactivity – to reduce the risk of unauthorized access on a lost or stolen device



LOGIN PAGE



14:11

/quest.pecs.uwaterloo.ca/

UNIVERSITY OF WATERLOO

QUEST - STUDENT INFORMATION SYSTEM

Quest login

User ID: (Must be entered up to a max. of 8 characters)

Password:

Sign In

Data pertaining to applicants, students, and alumni of the University are protected in accordance with the Freedom of Information and Protection of Privacy Act (FIPPA). The information contained within Quest is considered private and confidential. Employees of the University are authorized to use the data solely for job-related duties as outlined in Policy 19, Access to and Release of Student Information.

First-time users

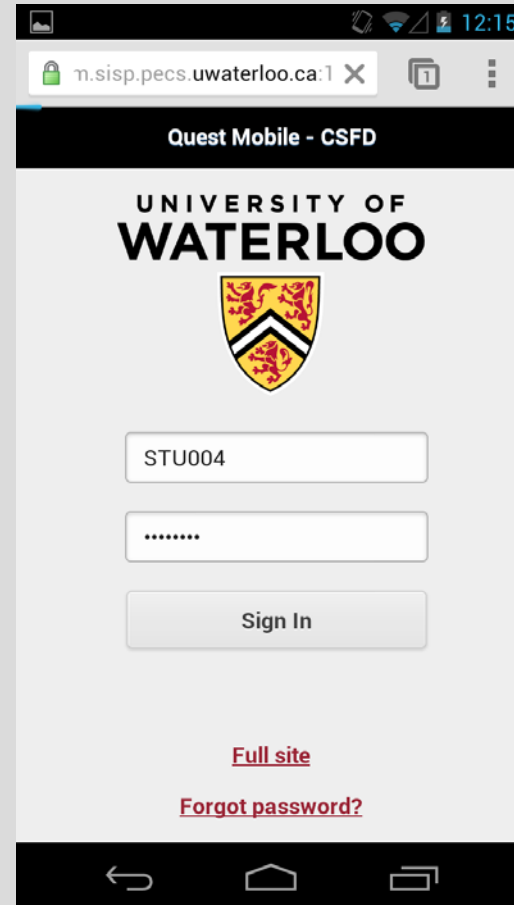
- Go to the [WatIAM](#) website to activate your user ID and password.

Login problems

- If you are not using a certified browser and experience problems, it is recommended that you install one of the [certified browsers](#).
- Repeated attempts with incorrect passwords will lock you out of Quest. If you have attempted to use an incorrect password 3-5 times within a short period of time, the system will automatically lock your Quest access for 24 hours.
- If you have forgotten your userid or password, or if you would like to change your password, visit the [WatIAM](#) website and select the appropriate button.
- Check the [Quest hours of service](#) to be sure that you are attempting to login during regular hours.

University of Waterloo
200 University Avenue West
Waterloo, Ontario, Canada N2L 3G1
519 888 4567

contact us | [www.uwaterloo.ca](#) | [www.quest.uwaterloo.ca](#) | [privacy](#)




12:15

m.sisp.pecs.uwaterloo.ca/1

Quest Mobile - CSFD

UNIVERSITY OF WATERLOO



STU004

.....

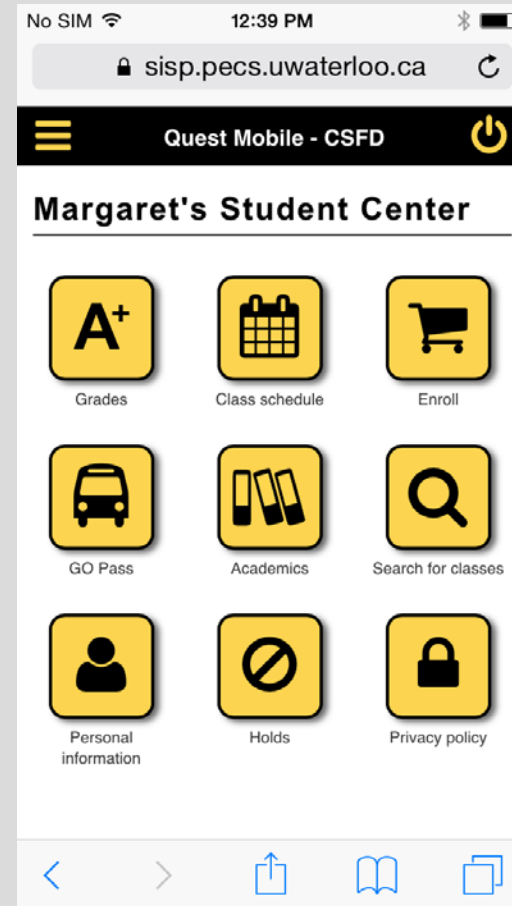
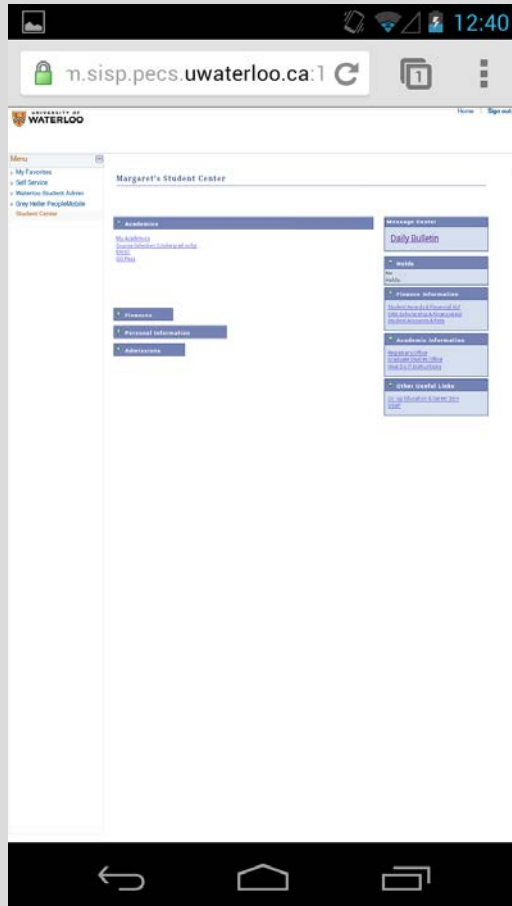
Sign In

[Full site](#)

[Forgot password?](#)

» Simplification – Less Text!

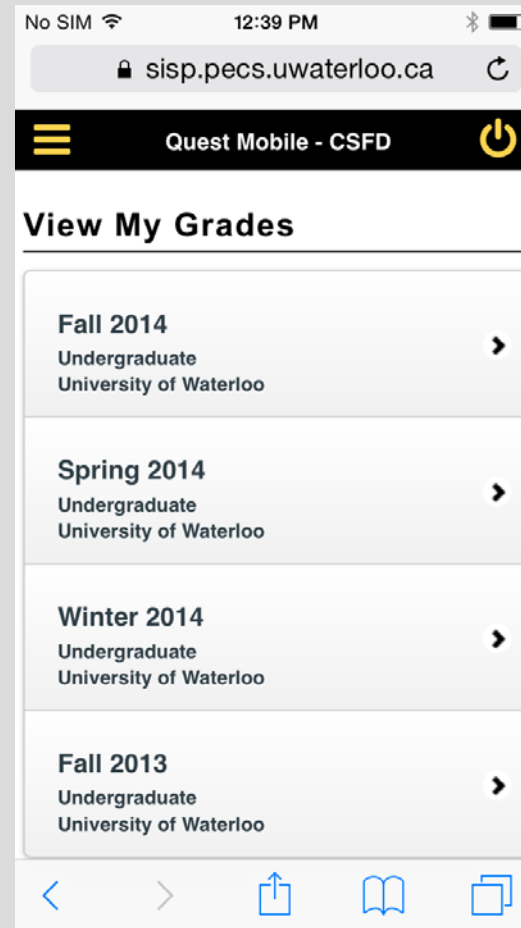
HOMEPAGE



» Modernized UI – Tile Based Navigation with Highly Used Pages Readily Accessible

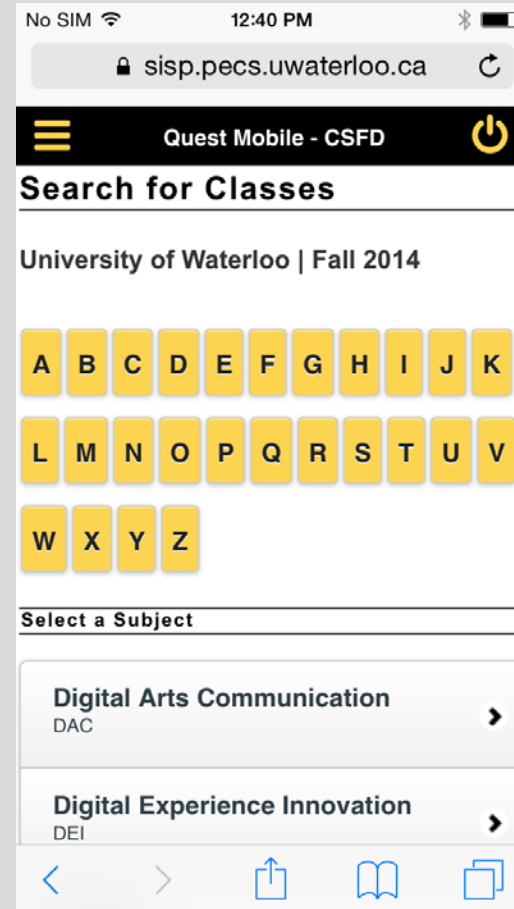
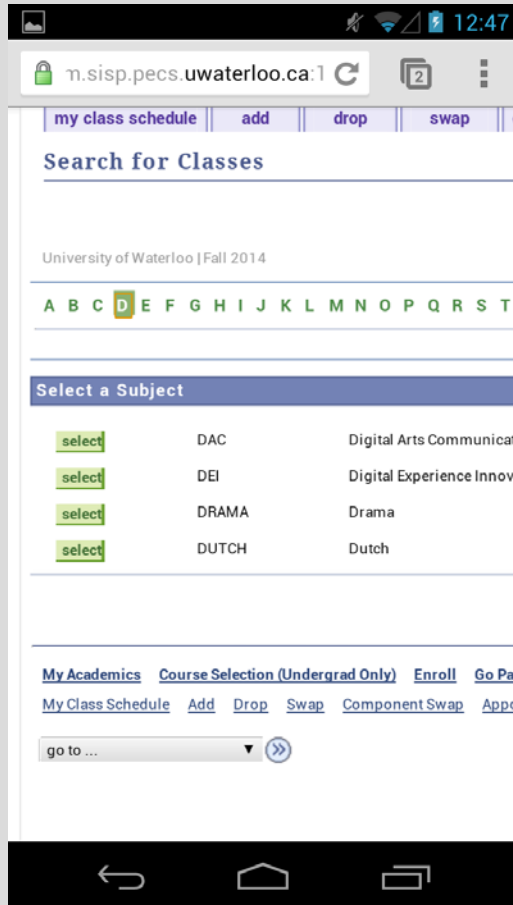


TERM SELECTION



» Simplification – 2 UI Elements Become 1

SEARCH FOR CLASSES

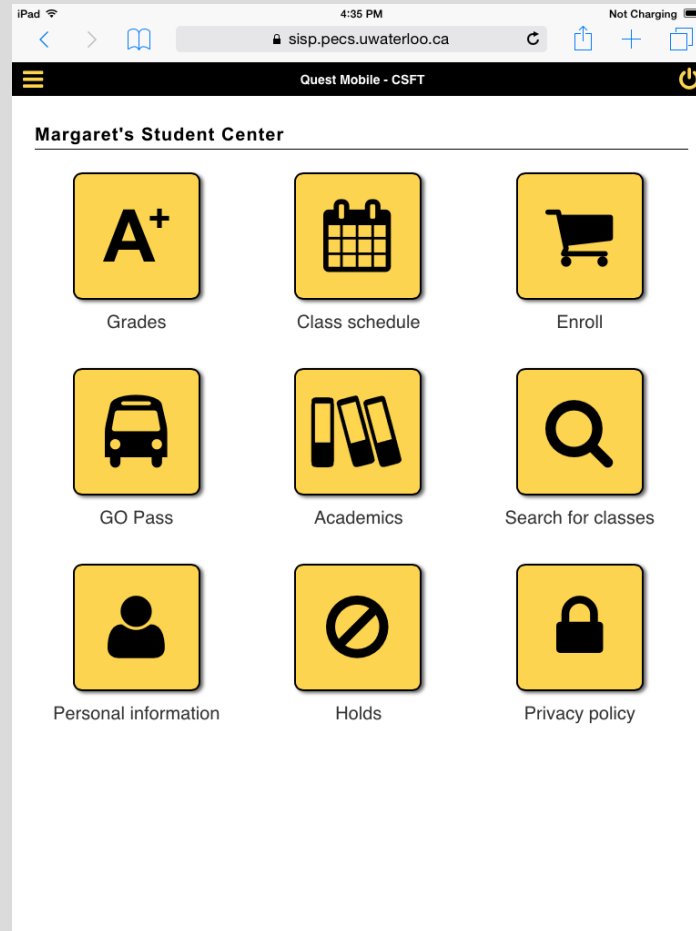


Simplification – 3 UI Elements Become 1

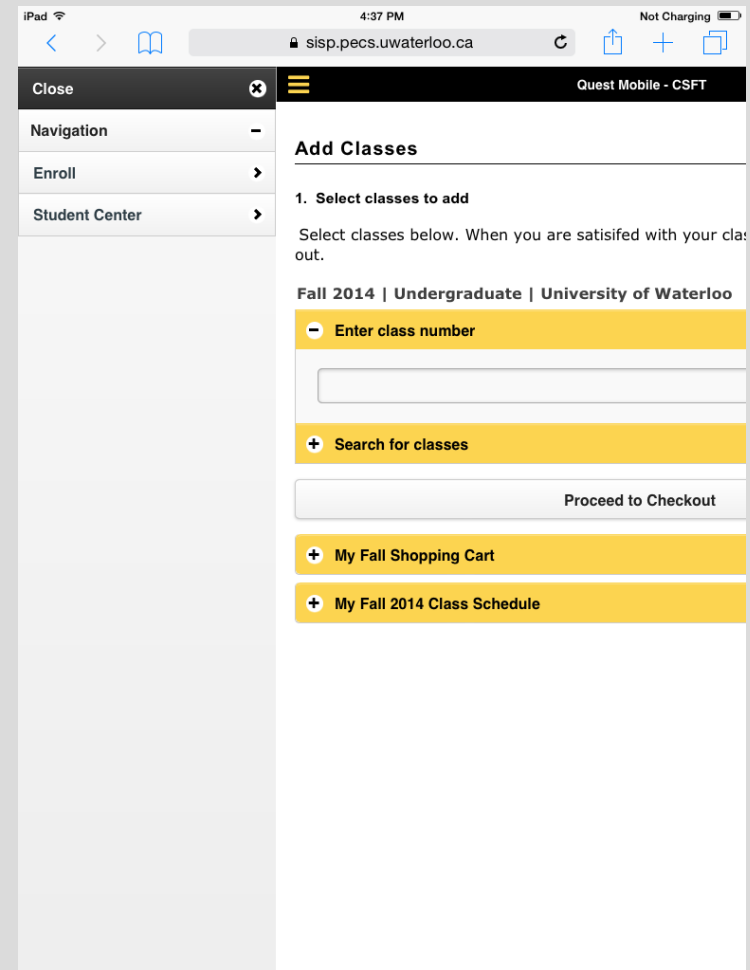
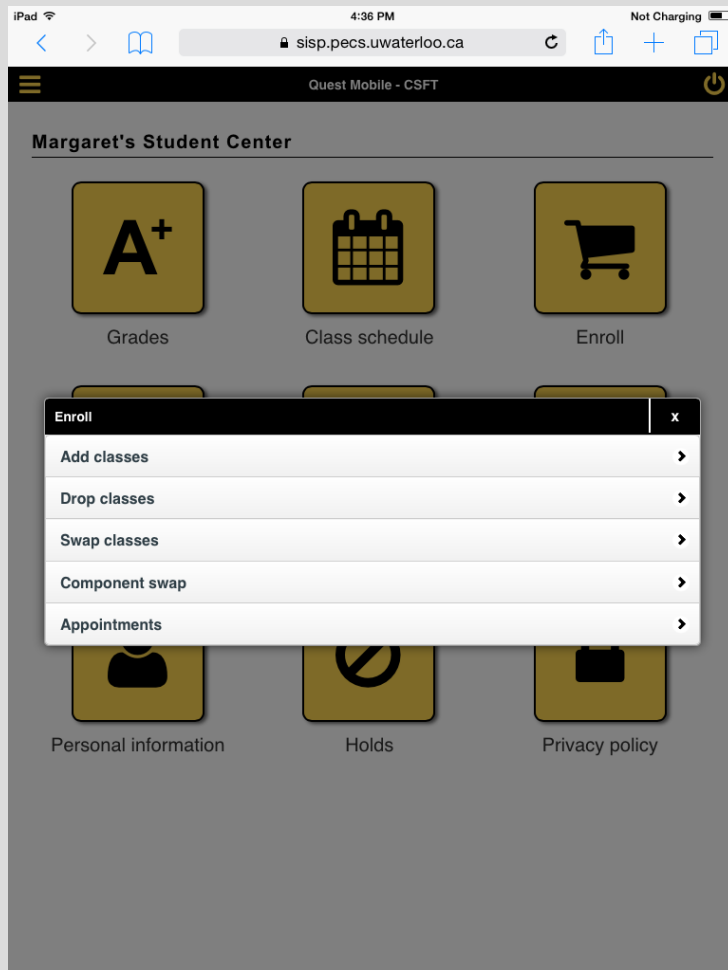
SAMPLE QUEST MOBILE PAGES



STUDENT CENTER HOMEPAGE



NAVIGATION AND BREADCRUMBS



GRADES

iPad 4:35 PM Not Charging
sisp.pecs.uwaterloo.ca

Quest Mobile - CSFT

View My Grades

Change Term

Spring 2014 | Undergraduate | University of Waterloo
To view Academic Standing, run an unofficial transcript.

Class Grades - Spring 2014

ECON 201 Microeconomic Theory 1 Units: 0.50 Grade: 99 Grade Points: 49.500
ENGL 210F Genres of Business Communicat Units: 0.50 Grade: Grade Points:
SMF 206 Couples, Marriages, & Families Units: 0.50 Grade: Grade Points:



ADD CLASSES

iPad 4:36 PM Not Charging

sisp.pecs.uwaterloo.ca

Quest Mobile - CSFT

Add Classes

1. Select classes to add

Select classes below. When you are satisfied with your class selections, proceed to check out.

Fall 2014 | Undergraduate | University of Waterloo

- Enter class number

Add to Cart

+ Search for classes

Proceed to Checkout






+ My Fall Shopping Cart


+ My Fall 2014 Class Schedule



SEARCH FOR CLASSES

iPad 8:28 AM 31%

< >  sisp.pecs.uwaterloo.ca    

Quest Mobile - CSFT 

Search for Classes

Institution

Term

Select at least 2 search criteria. Click Search to view your search results.

- Class Search Criteria

Course Subject

Course Number

Course Career

Show Open Classes Only

Use Additional Search Criteria to narrow your search results.

+ Additional Search Criteria



SELECT A SUBJECT

The screenshot shows a mobile browser interface on an iPad. The address bar displays 'sisp.pecs.uwaterloo.ca'. The page title is 'Quest Mobile - CSFT'. Below the title is a 'Search for Classes' section for 'University of Waterloo | Fall 2014'. This section features a grid of yellow buttons with letters A through Z. Below the grid is a 'Select a Subject' section with a list of subjects, each with a right-pointing arrow.

Search for Classes

University of Waterloo | Fall 2014

A B C D E F G H I J K L
M N O P Q R S T U V W X
Y Z

Select a Subject

- Accounting
ACC
- Academic Integrity
ACINTY
- Actuarial Science
ACTSC
- Accounting and Financial Managment
AFM
- Applied Health Sciences
AHS
- Applied Mathematics
AMATH
- Anthropology
ANTH
- Applied Language Studies
APPLS
- Arts and Business
ARBUS



CLASS SCHEDULE

iPad 4:37 PM Not Charging
 sisp.pecs.uwaterloo.ca

Quest Mobile - CSFT

My Class Schedule

List View
 Weekly Calendar View

<< Previous Week
 Next Week >>

+ Week of 10/27/2014 - 11/2/2014

Time	Monday Oct 27	Tuesday Oct 28	Wednesday Oct 29	Thursday Oct 30	Friday Oct 31	Saturday Nov 1	Sunday Nov 2
8:00 AM	ECON 101 - 001 LEC - Lecture 8:30AM - 9:20AM MC - Mathematics & Computer 2054						
9:00 AM							
10:00 AM							
11:00 AM							
12:00 PM							

iPad 4:37 PM Not Charging
 sisp.pecs.uwaterloo.ca

Quest Mobile - CSFT

My Class Schedule

List View
 Weekly Calendar View

Fall 2014 | Undergraduate | University of Waterloo

+ ECON 101 - Intro to Microeconomics

[Exam Information](#)

+ ECON 102 - Intro to Macroeconomics

[Exam Information](#)

+ PSYCH 101 - Introductory Psychology

[Exam Schedule](#) [Materials](#)



GO PASS

iPad 4:36 PM Not Charging

sisp.pecs.uwaterloo.ca

Quest Mobile - CSFT

GO Transit Student ID Card

- + What is it?
- + Who is eligible?
- + Agreement Information
- You are applying for a

Go Transit Student ID Card (valid September 1, 2014 to October 31, 2015)

Our records indicate you have already been issued a card for this registration period.
If you have lost or damaged your card you must obtain a new one from GO Transit.
Please see Agreement Information above.



STUDENT FEEDBACK

- “Very simple, easy. Any student should be able to use it with ease”
- “Change ‘Go’ button to something more intuitive”
- “I like the black and gold”
- “Can’t wait to start using this!”
- “Icons that are most important/most used should be at the top”
- “Great! Much better than fighting with the desktop version of Quest on my phone”



BEFORE AND AFTER FEEDBACK

