

Alumni Experience Ambassador

The Role

As the first point of contact when guests arrive at Convocation, Alumni Experience Ambassadors welcome graduates and their families to the celebration!!

In this role, you will:

- Proactively greet guests with enthusiasm and positivity, and share in their excitement of the day.
- Engage in conversations around next steps for graduates, share opportunities that exist with joining the "Alumni Club" and share your experience as an alum.
- Support graduates and their guests by directing them to various convocation locations.
- Answer questions as they arise.

The Commitment:

- Review an orientation video (provided before training).
- Attend a mandatory one-hour training session.
- There are 14 ceremonies taking place June 11-15.

<u>Shift times:</u>

- 12:00 -2:30pm (Tues-Sat)
- 4:00-6:30 pm (Tues- Sat)
- 8:00 10:00 pm (Wed-Sat)

The Experience:

- Support new fellow UWaterloo alumni during this important milestone.
- Expand your professional and social networks by connecting with new graduates and other alumni.
- Experience the celebration and excitement that comes with graduation and relive the nostalgia of your own convocation.

In this role, you still stand for long periods of time. One branded t-shirt will be provided at your first shift, and you are expected to bring the shirt for any following shifts.