The Role
• Ensure the smooth running of the event by guiding guests to key locations and accurately answering questions at the ceremony.
• Act as the primary point of contact for graduands and guests during a stressful and exciting day.
• Maintain professionalism and unwavering kindness to provide a positive experience.
• Ushers represent the University to thousands of newcomers to campus; excellent customer service skills are required.

The Commitment:
• Review an orientation video (provided in advance of training).
• Attend a mandatory one-hour training session.
• Note: there are 4 ceremonies taking place October 20th – October 21st.

Shift times:
• 08:50 a.m. - 05:45 p.m.
• 08:50 a.m. - 05:30 p.m.

The Experience
• Great opportunity to enhance your skillset and support a special community event.
• Expand your professional and social networks. Connect with new graduates, staff, faculty, leadership, and other volunteers across campus.
• Experience the celebration and excitement that comes with the graduation of our students.
• Note: this role will wear a robe during the ceremony, remain standing for long periods and be in close proximity with others.
• Please wear a white dress shirt/blouse, black or dark blue pants/skirt, and black dress shoes.
• Ushers will be paid $20 per hour, for up to 40 hours worked.

For more information please email: ambassadors.convocation@uwaterloo.ca