Syllabus: ECON 674 – Capstone Research Project Winter 2018

Class meeting days (on campus):

Friday January 5th (Orientation) Friday March 23rd (Presentations)

Instructor:

Prof. Joel Blit

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Office Hours: TBD or by appointment

Background and Objectives:

Globalization and technological change are colluding to create an ultra-competitive business climate where firms must constantly reinvent themselves just to survive. Whereas fifty years ago, top firms could expect to remain dominant for generations, this is no longer true today. For example, in the 1960s a company in the S&P500, could expect to remain there for over half a century. Today, it can expect to remain on the list fewer than two decades.¹

To remain relevant in this new environment, firms are having to be nimbler. They can no longer rely on top executives and R&D centres to identify opportunities and find avenues for future growth. Increasingly, they are relying on a decentralized approach to innovation that is centred on entrepreneurial employees who think and act as entrepreneurs within their firm. These so-called "intrapreneurs" recognize problems and innovate to turn problems into opportunities. Today, firms are looking to employees at all levels to not only fulfill their daily duties, but also to recognize opportunities for the firm and undertake ventures that will help the firm renew itself.

This course will help you tap into your inner intrapreneur. You will be asked to think hard about potential opportunities at your coop employer. Did you encounter any problems while on coop and could solving these lead to opportunities for your employer (and for you if you drive that change)? Start by identifying several problems/challenges that your employee is facing. These could be operational, strategic, or other types of challenges. Next, whittle these down to the single problem/opportunity that you feel is most significant and learn everything that you can about that problem. Before problems can be effectively tackled, it is imperative that they are well defined and understood. Why does this problem exist? Why has it not yet been solved? You will be asked to provide an in-depth analysis of the problem, leveraging all the economics

 $^{^{\}mathrm{1}}$ source: Creative Destruction Whips Through Corporate America, Innosight, 2012

tools that you have learned. You will be evaluated not only on your analysis of the problem, but also on the importance of the problem that you have identified.

I would strongly advise that you start thinking about and researching your problem(s) during your coop placement. It is during this time that you will have access to people and resources at your workplace. I encourage you to interview key people in your organization (explain to them what you are doing) and ask about accessing relevant information. By January, you should have a good idea of what problem you are going to be analyzing.

Note: you are welcome to work in teams of 2 or 3 people, though clearly the expectations will be slightly different for a team of 3 than for someone working alone. If you do work in a team, you will have to choose a problem from one of your coop placements.

Deliverables:

Proposal: 10% of final grade (due Friday January 19)
Presentation: 25% of final grade (Friday March 23)
Participation: 5% of final grade (Friday March 23)
Final report: 60% of final grade (due Friday March 23)

You must submit a written proposal two weeks after our initial meeting. Your proposal should describe what problem/opportunity you will be examining and give an outline of the types of analyses that you expect of undertake. The proposal will normally be 1-2 pages in length. **Important**: note that the proposal is due only two weeks after our initial orientation meeting. The expectation is that you will be identifying suitable problems/opportunities during your coop placement in the Fall term.

We will all gather on campus on March 23rd for presentations. Your presentation will be 30 minutes followed by 15 minutes of questions and answers. You will be graded on both the content and quality of your presentation. I expect all of you to participate fully during the presentations as you will by then all be experts on analysing problems. I want you to ask the hard questions of your colleagues and to make constructive suggestions.

Your final report will also be due on March 23rd. It will typically be about 50 pages and be graded along four dimensions:

- 1. The importance of the problem that you have chosen. You must convince me that your problem is significant, using not only words, but also hard facts! (20%)
- 2. Your analysis of the problem. Did you offer a coherent analysis that leverages all the skills that you learned in your economics training? Is there evidence that careful research was conducted (interviewed relevant people, consulted appropriate sources, etc.) (40%)
- 3. Quality of writing/presentation. Is your paper written clearly, concisely, and without errors? Are your tables and figures clear and informative? (20%)

4. Overall quality of paper. Is this a paper that you would be proud to give to your coop supervisors or submit to a venture capital firm? (20%)

Problem Analysis:

Your problem analysis should include the following questions (borrowed from the UW Problem Lab):

- 1. What is the problem?
- 2. What are the boundaries of the problem?
- 3. Why is the problem important?
- 4. What is the context of the problem?
- 5. What is the history of the problem?
- 6. What mistakes have been made and why?
- 7. Who is the problem important to?
- 8. How important is the problem to those affected?
- 9. How many customers is the problem important to?

You can find additional details and examples by following this link: https://docs.google.com/document/d/107rNaEvfYsStGebwg0jL820gnN2EOEqOv1mLKISbWIY/edit#)

In addition, your report should include a section discussing how you intend to (or would) tackle/solve the problem. Note, that offering "solutions" is not the primary focus of your report, but you should nonetheless give the reader some idea of how you would convert the problem into an opportunity.

During our initial orientation meeting I will discuss the methodology and my expectations in more detail.

Tools and Resources:

- 1. Your colleagues and managers at your coop placement
- 2. Your fellow students in the capstone course
- 3. The UW Problem Lab
- 4. The UW library

The UW Problem Lab could be an invaluable resource. The problem lab encourages students to think about important problems and has developed a methodology to analyse these (see https://docs.google.com/document/d/107rNaEvfYsStGebwg0jL820gnN2EOEqOv1mLKISbWIY/edit#). The lab also has sample problems and experts that you can consult. I also encourage you to pitch your problem at one of the pitch competitions that are held every term (see http://velocity.uwaterloo.ca/problempitch/). You may just win the \$5000 prize.

I am also available over the course of the term if you have any questions or want to discuss your problem.

Absence from Presentations day:

You must present your problem in person on the day of presentations. Failure to do so will earn you a grade of zero both for your presentation and for participation. Because of the nature of the day, presentations cannot be rescheduled.

Late Submission of Proposal/Report:

Late submissions will incur a penalty of 10% per day for the first five days. After five days, your proposal/report will not be accepted and you will earn a grade of zero.

Cross-listed course

Please note that a cross-listed course will count in all respective averages no matter under which rubric it has been taken. For example, a PHIL/PSCI cross-list will count in a Philosophy major average, even if the course was taken under the Political Science rubric.

Academic Integrity

Academic Integrity: In order to maintain a culture of academic integrity, members of the University of Waterloo are expected to promote honesty, trust, fairness, respect and responsibility. See the UWaterloo Academic Integritity webpage and the Arts Academic Integrity webpage for more information.

Discipline: A student is expected to know what constitutes academic integrity, to avoid committing academic offences, and to take responsibility for his/her actions. A student who is unsure whether an action constitutes an offence, or who needs help in learning how to avoid offences (e.g., plagiarism, cheating) or about "rules" for group work/collaboration should seek guidance from the course professor, academic advisor, or the Undergraduate Associate Dean. When misconduct has been found to have occurred, disciplinary penalties will be imposed under Policy 71 – Student Discipline. For information on categories of offenses and types of penalties, students should refer to Policy 71 - Student Discipline. For typical penalties check Guidelines for the Assessment of Penalties.

Grievance: A student who believes that a decision affecting some aspect of his/her university life has been unfair or unreasonable may have grounds for initiating a grievance. Read Policy 70 - Student Petitions and Grievances, Section 4. When in doubt, please be certain to contact the department's administrative assistant who will provide further assistance.

Appeals: A decision made or penalty imposed under Policy 70 - Student Petitions and Grievances (other than a petition) or Policy 71 - Student Discipline may be appealed if there is a ground. A student who believes he/she has a ground for an appeal should refer to Policy 72 - Student Appeals.

Accommodation for Students with Disabilities

Note for students with disabilities: The AccessAbility Services office, located on the first floor of the Needles Hall extension (1401), collaborates with all academic departments to arrange appropriate accommodations for students with disabilities without compromising the academic integrity of the curriculum. If you require academic accommodations to lessen the impact of your disability, please register with the AS office at the beginning of each academic term.