# GROUP EQUIPMENT RENTAL INFORMATION

## SQUIRE JOHN'S 2012/2013

	<b>Rental Rates</b>	(All rates daily and include tax, equipment to be returned by 4:30 pm)
	Skis, Boots& Poles	\$45 Adult, \$27 Children (based on sizing, usually under 8 years old) Skis \$28.50, Boots \$28.50 and Poles \$10
	Snowboards & Boots	\$45 Adult, \$35 Children (based on sizing, usually under 8 years old) Boots \$28.50, Board \$30.00
	Snowshoes	\$25
	Helmets	\$11.50
	Demo Skis	\$45 Atomic, Dynastar, Nordica, Rossignol, Salomon & Volkl  - does not include boots or poles  - refundable if you purchase new skis from us before March 15, 2012
	Demo Van	\$395.50 Demo Van includes various skis from Atomic, Dynastar, Nordica, Rossignol, Salomon & Volkl. (On hill from 9:30am – 2:00pm, payment due on booking, based on first come, first served basis.)

### How does the process work?

As soon as you, as Group Coordinator, book your ski day contact **Donna van Brussel at Squire John's office** (705-445-4606 or rentals@squirejohns.com). If there is a possibility your group will require rentals, Donna will open the online booking system for you. This should be done as soon as your event is booked so the online site is properly set up for your group and ready when your invitations go out. A credit card is required at this time if you are paying as a group. The online booking site address (https://secure.squirejohns.com) should be included in the invitation as well as any equipment rental costs if participants are paying for their own equipment.

Participants book all rentals through our online booking website. Squire John's is not set up to handle the volume of calls registering by phone would generate and the rental desk is not always staffed. Equipment reservations are <u>required</u> to ensure equipment availability. Only those without internet access will need to call Donna van Brussel (705-445-4606) to arrange rentals.

Reservations are cut off and the online site locked three business days before an event.

Payment for group rentals must be made on the day of the event in the Squire John's store at the club. Cash, cheque, credit card or debit card may be used for payment. Please pick up your receipt at the rental shop the day of your event as invoices are not mailed.

Any additional people accompanying your group that have not reserved must wait until all of the reserved groups have been serviced, and then there is no guarantee that we will have equipment available so make sure that all people that are participating have reserved equipment.

#### How to contact us:

Contact: Donna van Brussel Email: dvanbrussel@squirejohns.com Rental Hotline: 705-445-4606

### **Cancellation Policy**

To help us serve all guests better, group cancellations require 48 hours notice. Cancellations for groups of 10 or more require 72 hours notice and are subject to a 50% booking fee. Individual cancellations can be deleted by the group coordinator or participant on the website until the site locks. Cancellations after that time may be made by contacting Donna van Brussel (705-445-4606). Cancellations must be confirmed – leaving a voice message is NOT considered confirmed. Please cancel as soon as you know you will not be requiring equipment as last minute cancellations cannot always be confirmed. 10:00 am the business day before an event is the absolute last possible time to cancel (if Donna is available). Unless cancelled, the full cost of the reservation will be charged.

