## Squire John's 2018/2019 Rental Participant Information Sheet



Rental Rates (All rates are daily, equipment to be returned by 4:30 pm, taxes extra)

Skis, Boots & Poles	\$45 Adult, \$27 Children (based on sizing, usually under 8 years old) Individually - Skis \$28.50, Boots \$28.50 and Poles \$10
Snowboards & Boots	\$45 Adult, \$35 Children (based on sizing, usually under 8 years old) Individually - Boots \$28.50, Board \$30.00
Snowshoes	\$25
Helmet	\$11.50
Demo Skis	<b>\$50.00 Atomic, Blizzard, Dynastar, Rossignol, Stockli &amp; Volkl</b> (does not include boots or poles) (refundable if you purchase new skis from us before March 15, 2019)

**To Book Rental Equipment**: (additions, changes and deletions need to be done at least 2 days before the event – so if your event is on a Friday all requests need to be in by the end of Tuesday)

- 1. Log on to the rental website at https://secure.squirejohns.com
- 2. Go to Section 3 New Rental for this event, and choose your location and event date.
- 3. Choose your group from the list. (If it does not appear on the list check with your group coordinator to make sure they have contacted Squire John's to open the website.)
- 4. Fill in all the required information and SUBMIT your request. Note: each time you rent you will need to use a new password.
- Save the confirmation email so you have your username (email address) and password. If you need to edit or delete your rental request go to <u>https://secure.squirejohns.com</u> Section 1 and use your username and password to access your information.
- 6. If you are booking rentals for more than one person start at Section 3 for each person and use a unique password for each person.

Squire John's is not set up to handle the volume of calls registering by phone would generate and the rental desk is not always staffed. Equipment reservations are required to ensure equipment availability. Only those without internet access or those with questions will need to call Donna van Brussel (705-445-4606) to arrange rentals.

Equipment is picked up and dropped off at the rental shop at the club unless you are informed of other arrangements. Visit the shop for all your on hill needs – mittens, gloves, hats, helmets, goggles, neck warmers, skis, snowboards, demo skis, hand and toe warmers, and service for skis and snowboards.

## How to contact us:

Contact: Donna van Brussel <u>donnavb@squirejohns.com</u> Rental Hotlin

Rental Hotline: 705-445-4606

## Cancellation Policy

Individual cancellations can be deleted by the group coordinator or participant on the website until the site locks 2 days before the event. Cancellations after that time may be made by contacting Donna van Brussel (705-445-4606). Cancellations must be confirmed – leaving a voice message is NOT considered confirmed. Please cancel as soon as you know you will not be requiring equipment as last minute cancellations cannot always be confirmed. 10:00 a.m. the business day before an event is the absolute last possible time to cancel (if Donna is available). Unless cancelled, the full cost of the reservation will be charged.