Food Advisory Board
Mystery Shoppers

Cody, Sabrina, Jon, Annie, Emily
Criteria

- 10 Point Scale (1 Low, 10 High)
- Customer Service
- Menu Variety
- Quality of Food
- Service Speed
- Value
- Cleanliness/Hygiene
Locations

- Cody: CEIT, Starbucks
- Sabrina: ML Diner, Bon Appetit
- Jon: Bon Appetit, Williams
- Emily: Williams, Bon Appetit
- Annie: Starbucks, ML Diner
Cody

- **CEIT**
  - Customer Service: 8
  - Variety/Menu: 7
  - Quality: 5
  - Speed of Service: 5
  - Value: 8
  - Cleanliness/Hygiene: 10

- Avg. Score: 7.1
Cody

- Starbucks
  - Customer Service: 10
  - Variety/Menu: 10
  - Quality: 9
  - Speed of Service: 6
  - Value: 7
  - Cleanliness/Hygiene: 10

- Avg. Score: 8.6
Sabrina

- ML Diner:
  - Customer Service: 10
  - Variety/Menu: 10
  - Quality: 7
  - Speed of Service: 10
  - Value: 8
  - Cleanliness/Hygiene: 9

- Avg. Score: 9
Sabrina

- Bon Appetit
  - Customer Service: 7
  - Variety: 6
  - Quality: 4
  - Speed of Service: 10
  - Value: 6
  - Cleanliness/Hygiene: 10

- Avg. Score: 7.1
Jon

- Bon Appetit
  - Customer Service: 6
  - Variety: 9
  - Quality: 8
  - Speed of Service: 10
  - Value: 8
  - Cleanliness/Hygiene: 9

- Avg. Score: 8.3
Jon

- Williams
  - Customer Service: 8
  - Variety: 9
  - Quality: 9
  - Speed of Service: 8
  - Value: 9
  - Cleanliness/Hygiene: 9

- Avg. Score: 8.6
Emily

- Williams:
  - Customer Service: 9.5
  - Variety/Menu: 9
  - Quality: 10
  - Speed of Service: 8.5
  - Value: 9
  - Cleanliness/Hygiene: 9

- Avg. Score: 9.2
Emily

- **Bon Appetit**
  - Customer Service: 6
  - Variety/Menu: 9
  - Quality: 9.5
  - Speed of Service: 7
  - Value: 8
  - Cleanliness/Hygiene: 8

- Avg. Score: 7.9
Annie

- Starbucks
  - Customer Service: 7
  - Variety/Menu: 10
  - Quality: 10
  - Speed of Service: 8
  - Value: 9
  - Cleanliness/Hygiene: 10

- Avg. Score: 9
Annie

- ML Diner
  - Customer Service: 9
  - Variety/Menu: 8
  - Quality: 9
  - Speed of Service: 7
  - Value: 8
  - Cleanliness/Hygiene: 9

- Avg. Score: 8.3