# Concerned about an individual's well-being?

Ensure YOU and others are safe before intervening

**During Office Hours** 

(8:30 a.m. - 4:30 p.m.)



Who do I call?



**Outside of Office Hours** 

**PHYSICAL DISTRESS** 



519-888-4096

- Health Services building
- Open for urgent primary care

https://uwaterloo.ca/campus-wellness/health-services

# **EMOTIONAL DISTRESS**



**Counselling Services** 

519-888-4096

- Needles Hall Expansion, 2nd floor
- Phone and video appointments available

https://uwaterloo.ca/campus-wellness/counselling-services

# **AGGRESSIVE BEHAVIOUR**



Special Constable

519-888-4911 or 519-888-4567 ext.22222

**Service** 

Commissary building

https://uwaterloo.ca/special-constable-service/

## LIFE THREATENING ISSUE



9-1-

Non-emergency Waterloo Regional
Police Services: 519-653-7700





#### **SPECIAL CONSTIBLE SERVICE**

519-888-4911 or 519-888-4567 ext.22222

- On duty 24 hours a day
- Trained to make an initial assessment of the student
- Have access to appropriate resources



#### **EMPOWER ME**

1-833-628-5589

- Available 24/7, confidential, multilingual, culturally sensitive, gender and faith inclusive
- Counselling available via phone, video and in person https://wusa.ca/services/student-supports/empower-me/



#### **GOOD2TALK**

1-866-925-5454

- Available 24/7
- Confidential and anonymous https://good2talk.ca/



### **HERE 24/7**

1-844-437-3247

- Available 24/7
- Addiction, memtal health and crisis services https://here247.ca/