Preamble

This document outlines additional terms and conditions ("Terms and Conditions") to the undergraduate or graduate residence contract between you ("you") and the University of Waterloo (the "Residence Contract", and together with the Terms and Conditions, the "Agreement") for the period of May 2020 through August 2020 (the "Term"). You and the University of Waterloo will be held accountable for, and agree to be bound by, these Terms and Conditions*. Single student residences at Ontario institutions are subject to a conditional exemption from the Landlord and Tenant Board. Other applicable federal or provincial legislation (including human rights), as well as the University of Waterloo policies and procedures, will be adhered to.

*Although every effort has been made to ensure the accuracy of information, it may be subject to correction or change without notice. These terms and conditions are only for the University of Waterloo and not the affiliated University Colleges.

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1.0 Residence eligibility

1.1 Eligibility requirements
To be eligible for residence admission and to maintain eligibility for accommodation throughout your contract, you must meet the following requirements:

- You must have previously resided in a University of Waterloo residence during the winter 2020 academic term. If you did not previously reside on campus for the winter 2020 term, you must have obtained an approved petition for residence due to implications of COVID-19 pandemic response.
- You must have provided the University of Waterloo with a signed Residence Contract.
- You must have paid all outstanding charges for damages, fines, etc. issued by or owing to the University of Waterloo.
- You must not have had previous significant behavioural issues, as determined by the University of Waterloo, in its sole and absolute discretion, in residence and/or have previously been evicted or banned from living in a University of Waterloo residence.

2.0 Residence contract

2.1 Contract period
An Undergraduate residence contract for spring 2020 begins on May 1 and ends August 16, 2020. A Graduate contract offer for spring 2020 and students participating on a spring 2020 work term begins on May 1 and ends August 28, 2020. Please refer to Section 6.3 for information in regards to specific move-out dates.

2.2 Termination
The Agreement may be terminated by the University of Waterloo due to the breach, as determined by the University of Waterloo in its sole and absolute discretion, of these Terms and Conditions, the Residence Contract, any policy identified in this Agreement, or any other policy, rule or regulation of the University of Waterloo, as amended from time to time, applicable to you. In the event of such termination, you will be required to immediately move out and vacate your residence room within 48 hours of delivery of notice of termination in writing by the University of Waterloo.

3.0 Residence fees

3.1 Residence fee chart*

<table>
<thead>
<tr>
<th>Residence and room type</th>
<th>Fall term</th>
<th>Winter or spring term</th>
<th>Full year fall and winter or fall and spring</th>
</tr>
</thead>
<tbody>
<tr>
<td>Traditional style: Village 1 (V1), Ron Eydt Village (REV), and UW Place - Claudette Millar Hall (CMH)</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Single Room (V1)</td>
<td>$3,932</td>
<td>$2,621</td>
<td>$6,553</td>
</tr>
<tr>
<td>Single Room (CMH)</td>
<td>$4,313</td>
<td>$2,875</td>
<td>$7,188</td>
</tr>
<tr>
<td>Interconnected Room (V1)</td>
<td>$3,753</td>
<td>$2,502</td>
<td>$6,255</td>
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<tr>
<td>Double Room (V1 &amp; REV)</td>
<td>$3,527</td>
<td>$2,352</td>
<td>$5,879</td>
</tr>
<tr>
<td>Double Room (CMH)</td>
<td>$4,111</td>
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<td>$6,851</td>
</tr>
<tr>
<td>Suite Style: Columbia Lake Village South (CLV-S), UW Place – Beck Hall (UWP), UW Place – Eby Hall (UWP), Wellesley Court (UWP), Wilmot Court (UWP), Waterloo Court (UWP), Woolwich Court (UWP), Mackenzie King Village (MKV)</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Double room (2-person loft bed) suite (UWP)</td>
<td>$3,704</td>
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<td>$6,174</td>
</tr>
<tr>
<td>Single room 2-bedroom suite (UWP)</td>
<td>$4,241</td>
<td>$2,828</td>
<td>$7,069</td>
</tr>
<tr>
<td>Single room 3-bedroom suite (UWP)</td>
<td>$4,015</td>
<td>$2,676</td>
<td>$6,691</td>
</tr>
<tr>
<td>Residence Type</td>
<td>Total 1st Year</td>
<td>Total 1st Semester</td>
<td>Total 2nd Semester</td>
</tr>
<tr>
<td>----------------------------------------------------</td>
<td>----------------</td>
<td>-------------------</td>
<td>-------------------</td>
</tr>
<tr>
<td>Single room 4-bedroom suite (UWP)</td>
<td>$4,015</td>
<td>$2,676</td>
<td>$6,691</td>
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<tr>
<td>Single room 4-bedroom townhouse (CLV)</td>
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<tr>
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<td>$3192</td>
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<tr>
<td>Single room 4-bedroom suite (MKV)</td>
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<td>$7,823</td>
</tr>
<tr>
<td>Minota Hagey (MH)</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Single room (MH)</td>
<td>$3,416</td>
<td>$3,416</td>
<td>$6,832</td>
</tr>
</tbody>
</table>

*Note: The fees listed above are for 2019-2020.*

3.2 Special dietary needs
Due to the many cultural and religious backgrounds of our students on campus, if you have severe or life threatening medically documented food allergies, you must register through the Accessible Housing process. The University of Waterloo does not guarantee you a residence placement with other students with similar food allergies. [https://uwaterloo.ca/housing/applications/housing-accommodations](https://uwaterloo.ca/housing/applications/housing-accommodations)

3.3 Deposits and initial payments
Students submitting new applications are required to pay a deposit when accepting their residence offer. Deposits are initial payments towards full residence fees.

3.4 Payment of fees
Residence fees along with other University of Waterloo charges are paid prior to the start of each term by the deadline required by the University of Waterloo from time to time. These fees are posted to your Quest account. If you have questions refer to the information on your Quest account summary for payment details and options. You can also track your Waterloo finance charges and adjustments on your Quest account.

3.5 Refunds
In the event of a refund being granted in accordance with Section 4.1, the value of such refund will be calculated on a pro-rated daily rate from the start date of your Residence Contract. You will not receive a refund if you cancel your Residence Contract within the last 30 days of the term of the Residence Contract.

3.6 Tax receipts
Residence fees cannot be claimed as rent for income tax purposes. Under the Income Tax Act, Universities are exempt from paying municipal property taxes.

Currently, the Income Tax Act stipulates that all students living in designated university (tax-exempt) student residences are limited to an Ontario Energy and Property Tax Credit claim based on an occupancy cost of $25 for the time they live in a student residence. Therefore, the maximum amount that can be claimed for income tax purposes is $25, subject to amendments to the Income Tax Act and related regulations from time to time.

4.0 Withdrawal and termination

4.1 Student cancellation
If you cancel your Residence Contract, University of Waterloo will provide you with a pro-rated refund of the remaining portion of your residence fees in accordance with Section 3.6. As set out in Section 3.6, you will not receive a refund if you cancel your Residence Contract during the last 30 days of the term of your Residence Contract.

4.2 University termination of contract
If the University of Waterloo terminates this Agreement for any reason, including as a result of behavioural issues, you may be refunded the remaining pro-rated balance of your residence fees at the discretion of
5.0 Room assignment

5.1 Room changes
Once you have moved into residence, if you wish to discuss a room change, you must contact the Don/Residence Life Coordinator (RLC) responsible for your current residence facility. You acknowledge and agree that the University of Waterloo shall not be obligated or required to grant any room change and each request shall be reviewed on a case by case basis. NOTE: Room changes are only completed under exceptional circumstances.

Transferring rooms may result in an additional charge and/or an adjustment in fees, depending on your new room type and location. Additional charges will be posted to your Quest account by the Finance Department. Failure to complete the room change can result in an additional charge.

5.2 Subletting
Only you may occupy your residence room. Your room and any other space in residence cannot be shared with, or sublet to, another person.

5.4 Special accommodations
If you have a disability or chronic medical condition, the University of Waterloo will make every reasonable effort to place you in a room that works best for you. AccessAbility Services will work in collaboration with Waterloo Residences to place you in a room that accommodates your needs, but you must provide prior notice and documentation to permit the University of Waterloo can find the best fit quickly.

If you require specific accommodation due to a physical, sensory, environmental, medical, psychological, sleeping disorder, life threatening allergies, or learning disability related issue, you must contact AccessAbility Services at access@uwaterloo.ca.

If you require accommodation due to your height (taller than 6'4" or 195 cm), please check the appropriate box on your residence application. We will attempt to place you in a room with a longer mattress (subject to availability).

Non-life threatening allergies and serious dietary issues (i.e. peanut allergy) can be accommodated through room assignment.

The University of Waterloo respects, appreciates, and encourages diversity. We are committed to fostering equitable learning and living environments for all students. Some residence accommodations have shared private or semi-private spaces. We use the gender that you have identified on University of Waterloo records to assist with your room assignment. If you have questions or concerns, contact Waterloo Residences at housing@uwaterloo.ca. We are committed to find the right fit for you in our community. Some of our on-campus partners such as the Equity Office, AccessAbility Service, Student Success Office, and The Glow Centre for Sexual and Gender Diversity may be able to assist us in finding a solution.

5.4 Contingencies
Although rare, facilities or services may become unavailable as a result of factors that are beyond the control of the University of Waterloo. Under such circumstances, and subject to Section 13.2.1, the University of Waterloo reserves the right to make assignments, provide alternative arrangements, substitute services, or terminate the Agreement as the situation requires. In the event of larger than anticipated residence applications, high enrolment, or other factors beyond immediate control of the University of Waterloo, repurposing of spaces may occur. This repurposing may include, but not
limited to, uses of lounges as self-contained residence rooms, increasing the initially intended occupancy for rooms, or using spaces not owned or operated by the University of Waterloo’s Department of Housing and Residences. These rooms will be furnished and have similar expectations as all other residence rooms.

In the event that the University of Waterloo must make decisions in the face of major disruptive events beyond its control, it will do so on the direction of relevant authorities, as appropriate, subject to Section 13.2.1. In some circumstances, you may be placed in alternative accommodations or housing arrangements until a regular room assignment becomes available. The University of Waterloo reserves the right to place limits on the number of residents to be reassigned in order to maximize space for new first year residents. New residents will be assigned to their preferred building to the extent possible. Failure to honour assignment preferences will not void this Agreement. The University of Waterloo reserves the right, in its sole and absolute discretion, to change room or building assignments, assign roommates, and consolidate vacancies from time to time.

6.0 Move-in/move-out

6.1 Move-in
You will be emailed your move-in information prior to your move-in date. Please arrive on campus on your assigned date. Go to your residence building and check in at the residence Front Desk. There will be clearly defined volunteers and staff ready to assist you. You will be provided with your keys.

6.2 Late arrival
Failure to check into your room by 12 noon on May 11 will result in the cancellation of your residence booking. Your initial payment will be forfeited and you will be canceled from your residence booking. Exceptions will be made for students who have submitted an online Late Arrival Form by the deadline stated on the Waterloo Residences webpage.

6.3 Move-out
You are allowed to stay in your assigned room until the last day of the term of the Residence Contract and/or any agreed extension period. Residents on an undergraduate booking must vacate their room by 12 noon on August 16, 2020. Graduate students and students on a work term are eligible to remain in their residence room until 12 noon on August 28, 2020. Upon vacating your assigned room, you are responsible for removing all garbage and recycling from your room/suite. Not sure when you need to move-out? You will receive official notification and move-out details via email. Room checks are done by the student and residence staff, before you move out, to record any damages and to confirm that everything is unplugged, garbage is emptied, and windows are closed.

You accept financial responsibility for any missing furniture/fixtures, or any damages found in the your personal or shared residence space which shall be billed to your account.

You also accept financial responsibility for any cleaning charges resulting from your personal or shared residence space being left in an unacceptable state of cleanliness, or garbage or unwanted items left in the space which shall be billed to the student's account.
7.0 Keys and locks

7.1 Keys
Your key(s) are your responsibility. You may not lend your key(s) to any other person under any circumstance or leave them where they may be taken. You are strongly advised to lock your door when leaving your room.

7.2 Lost keys
If you lose your key(s), you must immediately report such loss to your residence Front Desk. If you lose your key(s), spare key(s) will be issued for up to 7 business days to allow you to find the original. If after 7 business days your key(s) has not been returned, you will be assessed a $100 fee to cover the cost of a lock change. Roommates will receive a new key free of charge. If you lose your key more than once, additional fees and sanctions may be applied at the sole and absolute discretion of the University of Waterloo.

7.3 Returning keys
If you fail to return your key(s) at move out, you will be assessed a $100 fee to cover the cost of a lock change.

7.4 Locks
You must report damaged or malfunctioning locks, lights and other safety hazards immediately to the Maintenance Co-ordinator email account specific to that building. Extra locks of any kind are not permitted on doors, windows or furnishings.

7.5 Room lockout
You are expected to keep your keys with you at all times. If you lock yourself out of your room, you can get help from your residence Front Desk. If being locked out becomes a pattern of behaviour, you will be expected to meet with your Residence Life Co-ordinator as determined by the University of Waterloo in its sole and absolute discretion, and you may be subject to additional fees and sanctions.

7.6 University personnel entering rooms/suites
Authorized University of Waterloo personnel may enter your room or suite without prior notice for the following reasons: to ensure health, safety or general community welfare, to make repairs to your accommodations and the equipment servicing it, to inspect the condition of your room or suite, to silence an alarm or other noise within a living space that interferes with the reasonable enjoyment of the community, to reduce or prevent water damage during a flood or pipe burst, and to investigate compliance with and possible breaches of this Agreement or other University of Waterloo policies. You agree that University of Waterloo staff, University of Waterloo appointed security guards, University of Waterloo Campus Police, or any person designated by the University of Waterloo, the Residence Life Co-ordinator, Dons, and/or Residence Life Staff have the right to enter the room and the residence at any time, in performance of any of their duties.

If you request a repair, a work order will be created and will your request will be considered authorization to enter your room. Except in the event of an emergency or safety related concern, notice of entry, other than a work order, will be provided 24 hours in advance.

Notwithstanding anything in this Agreement, minor repairs and/or maintenance requests made by you that do not interfere with your reasonable enjoyment of a residence room may be delayed or rejected to minimize physical contact of University of Waterloo employees and students in accordance with COVID-19 policies, guidelines, and procedures set by the University of Waterloo and applicable government authorities.
8.0 Residence facilities

8.1 Room
Your room is equipped with a twin-size bed, mattress (36" X 78"), desk and chair, study light, bookshelf, closet, dresser, waste basket, and Internet connection. Additional furniture (or storage of furniture) is not allowed in your room or suite without permission from the University of Waterloo, as granted through Residence Life Management. Some rooms are furnished with other bed sizes, which will be communicated to students booked into those spaces.

8.2 Room Condition Form
Upon moving in to your residence room, you must complete an online Room Condition Form. This form is retained by the University of Waterloo at your residence office as a check against loss or damage to the room and its contents. Prior to completing your Room Condition Form, you agree to thoroughly survey your and every piece of furniture identified in Section 8.1 to ensure nothing is missing or damaged. You will report any damages or excessive wear and tear to your room or furniture to the University of Waterloo in the Room Condition Form. You agree to assume responsibility for any damages to the room or any damaged or missing furniture not listed on your Room Condition Form.

8.3 Property storage
The University of Waterloo does not accept responsibility for the storage or safekeeping of any property abandoned in residence rooms.

8.4 Air-conditioning
Air-conditioning units are not permitted in residence. If you require air-conditioning for medical reasons, you must submit supporting medical documentation to the University of Waterloo via Waterloo Residences. You will be considered for special residence placement or a room change.

8.5 Damage and loss
We hold you financially responsible for any damage or loss to your room or its contents and also for the cleanliness of your room when you vacate.

If you are assigned to a suite-style/townhouse accommodation, you are jointly responsible, with the other occupant(s) of the suite, for damage or loss sustained in the common areas of that accommodation. In some circumstances, you and other students in your building or area may be held accountable for damage to that building or area.

You hereby agree that the University of Waterloo and its employees, agents, directors, trustees, officers and members assume no responsibility for, and shall not liable for, any loss or damage to your personal property or injury to person, however caused.

8.6 Asbestos in buildings
The University of Waterloo maintains an Asbestos Management Program, conforming to Ontario Regulation 278/02 – Designated Substance – Asbestos on Construction Projects and in Buildings and Repair Operations. Some Waterloo Residence buildings do contain asbestos. An up-to-date inventory of the presence of asbestos in buildings has been completed. Asbestos poses a health risk only when fibers are present in the air that people breathe. In the event of renovations, repairs and construction, University of Waterloo will comply with all applicable regulations and legislation to protect everyone who works or lives in areas that may contain asbestos. The University of Waterloo’s Safety Office offers ongoing support and maintains the policy to ensure the asbestos management program is followed in campus buildings.

8.7 Mold
You must report any issues with your room, including the presence of mold or mildew. Should you believe mold is present in your room, or any residence common spaces, you must report this information to your residence facilities staff who will work towards resolving the issue. The presence of mold will not require you to vacate or move residence assignments. Should the room condition or condition of common space affect a new or preexisting medically documented need, you must
complete the Accessible Housing process to explore a room change if required
uwwaterloo.ca/housing/applications/housing-accommodations

9.0 Residence network
The residence network is a wireless and wired network that provides Internet and campus network access throughout residences. All areas of residence rooms are provided with a wireless Internet connection. Wireless access is provided in both the 2.4 GHz band, as well as the 5 GHz band. The wireless signal strength should be no less than -75 dBm on either wireless band. Network issues can be reported to the Residence IT Service Desk. Residence networks, within University of Waterloo residences, follow the general guidelines on use of Waterloo computing and network services. Guidelines can be found here: uwwaterloo.ca/information-systems-technology/about/policies-standards-and-guidelines/campus-network/guidelines-use-waterloo-computing-and-network-resources

9.1 Misuse
The following are specific items that are considered misuse. They could result in immediate disconnection of your Internet connection without notice, and/or other sanctions as deemed appropriate by the University of Waterloo in its sole and absolute discretion, including, but not limited to, the following:

- Uploading, downloading or sharing of any copyrighted materials including, but not limited to, movies, music, games, and software.
- Setting up of any server including, but not limited to, DHCP, SQL, FTP, WSeb, File and IIS.
- Conducting unlawful activity.
- Scanning the network for any reason.
- Malicious hacking in any form.
- Sharing of any material deemed inappropriate or offensive.
- Tampering with or removing wireless access points in residence, or any other network hardware in residence.
- Any activity that degrades the performance, or impacts the security, of the network.
- Broadcasting a wireless network of any sort, including access point wireless printers.
- Spoofing, or imitating, any official University of Waterloo networks such as eduroam or uw-wifi-setup-no-encryption.

Problems arising from use for purposes other than those intended by the University of Waterloo will be seen as misuse. If you feel that the residence network does not meet your needs, you are welcome to arrange for an outside Internet Service Provider (ISP) at your own expense. Prior to arranging an alternative ISP, the Residence IT Service Desk should be consulted to ensure the required infrastructure exists. The University of Waterloo reserves the right to disconnect (without notice) any port if misuse is suspected. Misuse could ultimately result in disciplinary action up to and including eviction from residence and/or referral for academic disciplinary action. Commercial or criminal use of network resources is strictly prohibited, as is any use that may impact the performance of the network. You are expected to comply fully with both the letter and the spirit of the law with respect to copyright and patents and thereby honour intellectual property rights.

9.2 Security
You are expected to ensure that any device you connect to the residence network is secure and does not pose a risk to yourself or others. Up-to-date virus protection is essential. The University of Waterloo will not be held responsible for damage, or data loss, to any network connected device that is vulnerable in any way. Developments that pertain to information technology may change from time to time, and you are expected to abide by these policies. Please visit uwwaterloo.ca/housing/technology on a regular basis to stay up-to-date.
9.3 Network Limitations
The residence network is an enterprise grade network that has security features enabled which are incompatible with some devices. Devices that rely on the ability to communicate with each other over the network (inter-client communication) will not function on the network; some examples of these devices are Chromecasts, wireless printers, wireless speakers, smart home accessories, etc. Devices that do not support WPA2-Enterprise encryption can be whitelisted to connect to uw-wifi-setup-no-encryption on a case by case basis. Uw-wifi-setup-no-encryption is an unencrypted network; users of this network are advised to practice caution in which traffic is sent over this network, and the University of Waterloo assumes no responsibility for any data loss or device vulnerability caused by use of this network.

10.0 Cleaning and maintenance

10.1 Cleaning
You are responsible for maintaining an acceptable level of cleanliness in your residence. This obligation is not only for your residence room, but includes all common areas in your residence, including TV areas, game rooms, washroom facilities, cafeterias, etc. You must use the garbage and recycling containers provided. If you live in a suite-style/townhouse accommodation, it is your responsibility to ensure that your unit's common areas, washroom facilities and provided appliances are properly maintained and cleaned on a regular basis.

You are expected to clean your room/unit prior to leaving at the end of term. Any damage beyond normal wear and tear or any excess cleaning required by the University of Waterloo will be billed to you.

10.2 Pest control
The University of Waterloo has an established and successful procedure in the unlikely event that a case of bedbugs is confirmed. The University of Waterloo will work closely with any resident who suspects that bedbugs may be present in their room. This includes testing and, if applicable, treatment. If you suspect a case of bedbugs, you must immediately notify your Residence Front Desk or Maintenance Co-ordinator. You must not move to a friend's room, floor lounge or take your belongings anywhere else. The University of Waterloo's practice is not to relocate you due to the increased risk of spreading. We will work closely with you and require your full participation. Our full bedbug procedure can be found online at uwaterloo.ca/housing/about/policy/procedures.

10.3 Facility improvement/construction
There are ongoing campus and city construction, renovation and maintenance projects occurring at and/or adjacent to a number of residences on the main campus. Noise due to facility improvement and cleaning, that can be disruptive to residents, will typically not begin before 9 a.m. These activities may begin earlier due to emergencies beyond the control of the department. Outdoor service activities adjacent to the residences, such as grass cutting and garbage removal, may cause noise that some residents find disruptive. The department attempts to ensure these activities do not begin before 7 a.m.

Construction of new buildings, renovations, and maintenance occur year-round on campus and continue through midterm and final exam periods. Measures are taken to minimize disruption and at times options are provided to students for alternate study spaces. The University of Waterloo ensures that prudent construction practices are followed at all times, however there may be disruptions and inconveniences such as noise, dust, and/or temporary interruption of some services. Please note that there will be no compensation or reduction to residence fees due to any disruptions.

10.4 Noise and Vibration
Due to the proximity of some University of Waterloo residences to the Waterloo Central Railway and the Region's LRT line (ION), projected noise levels may exceed the Noise Level Objectives approved by the Regional Municipality of Waterloo and may cause concern to some individuals.
Moreover, each unit within the Claudette Millar Hall building has been fitted with a forced air-duct heating system suitably sized and is currently equipped with an air conditioning system. It is agreed that the University of Waterloo shall have no liability for any noise levels which may exceed the Noise Level Objectives.

11.0 Residence community standards

11.1 Noise
The University of Waterloo will take reasonable care to ensure that the environment in your residence is conducive to university life and studying, but is not responsible for unreasonable or unavoidable noise or disturbance caused by others or by matters outside its control. For consideration of other residents, subwoofers are prohibited in residence. Excessive noise is considered irresponsible behaviour especially in a community where every resident expects to be able to work and sleep in peace and quiet. Your noise levels must not infringe on someone else’s reasonable expectations. Failure to comply with reasonable noise requirements shall constitute grounds for eviction from residence.

11.2 Guests
During the Term, it is prohibited to have guests in residence common areas as well as residence rooms in accordance with physical distancing practices as recommended by Public Health organizations in response to the COVID-19 pandemic. For more details refer to the Region of Waterloo Public Health website.

Failure to comply with the above prohibition may result in disciplinary action against you, including your eviction from residence. For certainty, University of Waterloo reserves the absolute right to prohibit any person not paying residence fees from entering residence at any time.

11.3 Commercial use
The use of a residence room, residence facility, mailbox, phone line, or network connection for any commercial purposes is prohibited. A business may not be operated in residence.

11.4 Posters
Posters or promotional materials must be approved in writing by the University of Waterloo via Waterloo Residences before posting. Use two-sided poster mounts (available at the residence Front Desk) when putting up posters. The University of Waterloo may require you to remove any material that is deemed to contribute to a poisonous environment, promotes unwanted comments and/or contributes to a negative community atmosphere. You will ensure at all times that posters do not obstruct smoke detectors, fire alarms or sprinklers to avoid violating safety codes.

11.5 Illness
Due to the communal nature of residence living, people suspected of being infected with a communicable disease are required to seek medical attention and inform the University of Waterloo’s Residence Life staff. If you suspect that you may be ill due to COVID-19, you must immediately contact the University of Waterloo’s Residence Life staff at reslifeteam@uwaterloo.ca.

11.6 Pets
Residents are prohibited from keeping non-service pets/animals of any kind in their rooms or common areas. Exception: fish in aquariums. Registration through the Accessible Housing process (uwaterloo.ca/accessible-housing) and following the Service Animal Verification guidelines (uwaterloo.ca/secretariat/policies-procedures-guidelines/service-animal-verification) is required to accommodate service animals in residence.

11.7 Compliance with Laws
The following activities are prohibited in and around the room and residence: behavior by you that, as determined by the University of Waterloo it is sole and absolute discretion, (a) interferes with the rights of another individual(s) to the peaceful use and enjoyment of such individual's
room or the common areas in residence; (b) creates a nuisance and/or disturbance to an individual or community; (c) endangers your health, safety and security or that of another individual(s), (d) compromises any personal or the University of Waterloo property, (e) attacks the dignity/integrity of an individual, and/or (f) breaks the laws of the Province of Ontario or the laws of Canada applicable therein.

11.8 Covid-19 Rules
Regardless of whether you have or believe you have contracted COVID-19, you must comply at all times with all laws, regulations, rules and recommendations related to COVID-19 enacted or directed by any applicable government authority ("COVID-19 Rules"). In particular, you agree to comply at all times with all COVID-19 Rules set out by the Region of Waterloo Public Health and Emergency Services (see https://www.regionofwaterloo.ca/en/health-and-wellness/2019-novel-coronavirus.aspx for details), including those with respect to social distancing and self-isolation. For certainty, if you fail to comply with any COVID-19 Rules, you will be in breach of the Agreement and the University of Waterloo may take disciplinary action against you, including eviction, without further notice.

12.0 Safety and Security

12.1 Compliance
It's important that students behave responsibly and do not compromise their own safety or endanger the health and safety of others. You are expected to exercise care and good judgment with regard to your own personal safety and the safety of others. While the University of Waterloo staff attempts to secure the physical access of the residences, you are responsible for making good choices for your own personal safety. The Residence Life Co-ordinator and the Residence Life management team, on behalf of the University of Waterloo, reserves the right to determine what constitutes unsafe practices in their sole and unfettered discretion.

You shall comply with instructions given by the University of Waterloo employees or representatives (including residence staff), campus police and other people in authority within your residence. When asked to do so, you will honestly identify yourself or any of your guests to any University of Waterloo employees or representatives, University of Waterloo Police Services, security or Waterloo Regional Police Service personnel or any other authority figure authorized from time to time to attend at the residence.

12.2 Access to residence rooms
You must ensure that all floor doors are firmly closed and locked at all times. You are prohibited from entering another student's room or disturbing another resident's property without permission. Unauthorized entry into any University of Waterloo residence facilities, including any storeroom, office, cafeteria, etc., is strictly prohibited.

You must not prop doors open. You must not open doors for people or allow people into residence if they are not personally known to you. By allowing another individual into residence you are assuming responsibility for their behaviour and all consequences as a result, financial or otherwise, including contravention of COVID-19 Rules. All suspicious people and behaviour should be reported to a Don and/or University of Waterloo Police Services, 519-888-4911, https://uwaterloo.ca/police/

Without limiting the foregoing, you are prohibited from entering another resident's room or unit in contravention of any of the laws, regulations, rules and recommendations identified in Section 11.8 above, including any recommendations with respect to social distancing.
12.3 Fire safety
When notified of fire or other emergencies in the building, you must immediately evacuate the building and remain outside until permission to re-enter has been granted by Waterloo personnel. Failure to do so is a major infraction of the law. If you see a fire, you should immediately pull the fire alarm and vacate the building. The discharging, tampering with or operating of any fire prevention or detection apparatus for any purpose other than the control of fire is strictly prohibited.
When vacating the building, you must evacuate the building in a calm and orderly fashion, including appropriate physical distancing when possible. Elevators should not be used when evacuating the building; always use the stairs. When evacuating the building, use the closest exit. If the exit is blocked, find an alternative exit. If time permits, close all windows tightly before leaving the building. Ensure that you are aware of the location of the fire alarms and the exits, and the fire procedures. Maintain a safe physical distance during the evacuation process and when gathering at form-up areas.
You will be assessed a minimum $100 fine, plus additional sanctions in the sole discretion of the University of Waterloo (including eviction for any subsequent or serious offence), for failing to comply with fire safety regulations or protocols.

12.4 Cooking/Appliances
You are prohibited from cooking food in your bedroom. You will store all electrical cooking appliances (i.e. toasters, hot plates, microwaves), in areas with approved kitchen facilities. Automatic shut-off coffee makers or kettles are permitted in residence rooms. You are prohibited from having barbeques or fires on the University of Waterloo residence property.
You are prohibited from lighting/burning candles, incense, or oil lamps, or any appliance requiring combustible fuel in any residence. If you are required to light or burn candles/incense based on religious grounds must seek prior permission from your Residence Life Co-ordinators.
You may not use an extension cord in residence, as they can easily be misused and pose a major fire risk. If you use a space heater, is is mandatory that it be equipped with an auto shut off, be CSA approved for electrical use and be in good condition. You must not overload electrical outlets.

12.5 Storage
You are not permitted to keep bicycles or large personal items in any stairwell, hallway, or common areas in residence.

12.6 Electrical equipment
You must use only CSA, UL-approved or Canadian-certified electrical equipment in residence; the rated wattage of light fixtures must never be exceeded; and only replacement bulbs supplied by the University of Waterloo maintenance staff may be used.
You must leave any unattended electrical equipment turned on (i.e. hair straighteners, lights etc.)

12.7 Weapons and physical violence
You are prohibited from possessing firecrackers, firearms, weapons, or any object the Residence Life Co-ordinator considers dangerous to the health, safety and/or wellbeing of fellow residents, while in residence. Physical violence of any kind is not tolerated and will be dealt with severely, including immediate eviction and other sanctions and consequences, and you may face criminal charges.

12.8 Dangerous behaviour
You must refrain from all dangerous behaviour (e.g. sitting on window sills, being on the roof of any residence, throwing or dropping items from windows). Removing window screens is dangerous and prohibited. Cable should not be run between rooms. Pranks of any kind are deemed a threat to safety and security of other residents and are therefore prohibited. Actions that contravene COVID-19 Rules
shall be deemed dangerous behavior. A breach of this Section 12.8 shall constitute grounds for immediate eviction.

12.9 Stolen property
You must refrain from using another student’s property without prior permission. Stolen property is not permitted in residence (i.e. shopping cart, road signs).

12.10 Harassment and abuse
Freedom from bodily harm, sexual assault, domestic violence, threats, harassment, or damage to personal property by others is a legislated right. You must not deny another resident or staff member of those rights or you will be in breach of the Agreement and may face criminal charges. Complaints or inquiries regarding these issues can be made to the Don, Community Leader, Residence Life Coordinator, or the University Co-ordinator for Conflict Management and Human Rights.

12.11 Alcohol
Residents who choose to consume alcohol while on the University of Waterloo property are expected to do so safely and in a manner that respects the wellbeing and legal obligation of the University of Waterloo and its members. You must be of legal drinking age (19 years of age), as defined by Ontario law, in order to consume alcohol and/or have alcohol consumed in their residence room or suite. In residence, the consumption of alcoholic beverages is restricted to the bedrooms and suites. Open alcoholic beverages are not permitted in hallways, common areas or outside of residence buildings. Beer and glass cooler bottles are not permitted in residence and will be confiscated upon discovery.

Any person who serves an alcoholic beverage to — or purchases an alcoholic beverage for — any person under the age of 19 is in violation of the law. If you participate in underage drinking or buying alcohol for minors, you may be subject to sanctions, at the discretion of the Residence Life Co-ordinator, including, without limitation, eviction. If you serve any person an excessive amount of alcohol, regardless of his or her age, you can be held legally liable should such person sustain injury.

If you fail to maintain a responsible level of alcohol consumption, or breach this policy, the University of Waterloo may attempt to intervene. The University of Waterloo reserves the right to contact Emergency Services if its representatives feel that a resident or guest has overconsumed and their wellbeing is in question. Any costs associated with this (ambulance fees, for instance) are the responsibility of the individual. In addition, the Residence Life Co-ordinator may impose conditions to address the behaviour, including, but not limited to:

- A meeting with Residence Life Staff
- A behavioural contract
- Completion of an educational sanction
- Privilege restrictions
- Eviction

12.12 Drinking games
Drinking games and the use of instruments and paraphernalia used in unsafe drinking practices (i.e. funnels) to maximize or accelerate the consumption of alcohol are prohibited in all areas of residence. Brewing alcoholic beverages in residence and/or bringing containers of alcoholic beverages for mass consumption (i.e. kegs) into residence is prohibited. Parties held without sanction by Residence Life staff are prohibited.

12.13 Drugs
Per the University of Waterloo’s Policy 29, the University prohibits the smoking or vaporizing of cannabis on University property, except for the purposes of medicinal use which may occur only with appropriate documentation provided to the University (AccessAbility Services for students and Occupational Health for employees). Residents must be of legal drinking age (19 years of age), as defined by Ontario law, in order to consume cannabis and/or have cannabis in their residence room or suite.
You are prohibited from trafficking, possessing, using, or consuming any illegal drug substance in residence or surrounding property. Individuals found to be involved in drug trafficking will be immediately evicted from residence or surrounding property and may face charges under the Criminal Code of Canada. The University of Waterloo reserves the right to prohibit any abuse or excessive use of any substance (including but not limited to over-the-counter substances, prescription or legal drugs) based on the effect to the residence community.

The possession or use of illegal drugs, being party to the consumption or use of illegal drugs by being willfully present during their use or consumption, or return to residence under the influence of illegal drugs, constitutes cause for disciplinary action, up to and including eviction. If you breach this policy, the University of Waterloo may attempt to intervene. The University of Waterloo reserves the right to contact Emergency Services if they feel that a resident's well-being is in question. Any costs associated with this are the responsibility of the individual. In addition, the Residence Life Co-ordinator may impose conditions to address the behaviour, including but not limited to:

- A meeting with Residence Life Staff
- A behavioural contract
- Completion of an educational sanction
- Privilege restrictions
- Eviction

12.14 Smoking

Smoking and smoking related activities (including, but not limited to, vaping and e-cigarettes) are strictly prohibited in all residence buildings and immediate surrounding areas. Consideration for others must prevail at all times. Smoking is permitted 10 metres away from buildings on campus. Residents must take measures to reduce the impact of scent within the community after smoking off-campus or outdoors. Smoking in residence may result in a fine and/or behavioural contract.

12.15 University liability

The University of Waterloo is not liable, directly or indirectly, for any loss of or theft of your personal property, or for damage or destruction of such property, by fire, water, or any other causes. As with any public area, we recommend that you obtain personal property/content insurance.

The University of Waterloo and its governors, agents, employees, directors, trustees, officers and members shall not be liable for, and assume no responsibility whatsoever for, injury to the Student or guests which occurs in the Student’s assigned room or any other part of the residence as a result of the conduct of the Student, guests, or other students and their guests or otherwise, including, without limiting the generality of the foregoing, injuries arising from engaging, participating in, attending or watching a dangerous, careless or reckless activity or fights, contests, games, parties or sporting activities, or from assault, impairment, intoxication, consumption of alcohol, drugs, or harmful or banned substances, or as a result of delivery of alcohol to the residence, whether or not such delivery is permitted by or known to the University of Waterloo, or due to unauthorized entry into cafeteria kitchens or into any other areas of the residence that are not part of the living space in the residence, or arising from damage to or the unauthorized alteration, removal or disabling of any part of the residence, including its windows, doors, locks, railings, or safety or alarm devices, features and fixtures, or due to breach by the Student or guests of any terms of this Agreement or any other unauthorized or unlawful conduct.

The University of Waterloo shall not be liable for the failure to provide accommodation or meet its obligations under the Agreement when such failure is caused by or attributable to: (a) acts of God; (b) flood, fire, earthquake, or explosion; (c) war, hostilities (whether war is declared or not), terrorist threats or acts, riot or other civil unrest; (d) government order, policy, guideline or law; (e) actions, embargoes or blockades; (f) action or inaction by any governmental authority; (g) national, regional or local (including the University of Waterloo) emergency; (h) strikes or other labour interruptions; (i) failure of public utility services; (j) outbreak of disease or pandemic, or (k) any other events or
circumstances which are beyond the reasonable control of the University of Waterloo (collectively referred to herein as "Force Majeure Events").

In the event that the residence cannot open and/or must close, in whole or in part, for any such Force Majeure Event, the University of Waterloo will attempt to notify you in advance. The University of Waterloo is not liable for any claims you may suffer or losses you may incur as a result of such Force Majeure Event. There shall be no compensation to you in any form whatsoever for loss, inconvenience or discomfort suffered as a result of Force Majeure Events or other circumstances which are beyond the control of the University of Waterloo, and the University of Waterloo assumes no responsibility or obligation to find or provide alternative living arrangements for you in such circumstances.

In the event that the residence cannot open and/or must close due to the actions of third parties with respect to planned or unforeseen renovation or construction, which are beyond the control of the University of Waterloo but not a Force Majeure Event, the University of Waterloo will attempt to notify you in advance and will attempt, but is under no obligation, to provide substitute accommodation on- or off-campus.

12.16 Emergency Contact

You shall provide the University of Waterloo with and shall allow the University of Waterloo to contact your emergency contact or next of kin, at the discretion of the University of Waterloo, in case of emergency or in cases where a resident’s conduct represents a risk to the safety, security, and/or well-being of the resident or other community members, or where the resident is incapacitated, regardless of your age.

In addition to the foregoing, if you require emergency medical assistance, or emergency assistance of any sort, you agree that the University of Waterloo has your irrevocable consent to contact the your emergency contact(s) or next of kin, if determined at the discretion of the University of Waterloo to be appropriate in the circumstances for the purposes of dealing with the emergency requiring the assistance.

If your emergency contact(s) changes during the Term, then you agree to notify the University of Waterloo immediately.

13.0 Rules and regulations

13.1 Enforcing the rules

Residence Life staff have the responsibility of enforcing residence rules, regulations, and the terms of the residence contract. When you accept your Residence Contract, you agree to abide by the direction and authority of Dons, Residence Life Co-ordinators (RLCs), and other University of Waterloo representatives. Residence Life staff have the authority to notify the University of Waterloo about your conduct and apply sanctions against you if you violated the rules or of you undermine the authority of the Don or any other and other University of Waterloo representative. Sanctions are applied after careful consideration of what the University of Waterloo determines is best for the student, best for the community, and best for the University of Waterloo.

13.2 Resident responsibilities

You must comply with requests made by residence staff and University of Waterloo officials. These requests include those pertaining to established regulations, policies and guidelines and COVID-19 Rules. They also include attending community and/or individual meetings hosted in a virtual setting. Your conduct is governed by this Agreement and other residence guidelines and directives issued by the University of Waterloo including, without limitation, University of Waterloo policies and procedures. Should your need for support and assistance exceed the resources available, or should you not actively participate in residence sanctions, you may be required to leave residence. You may
also be required to leave residence if your behaviour gives rise to concerns for your own wellbeing, or the wellbeing of others in residence.

13.2.1 COVID-19 Responsibility
You must comply with all directions of residence staff and University of Waterloo representatives related to COVID-19, including but not limited to any directions to comply with any COVID-19 Rules of the Region of Waterloo Public Health and Emergency Services to minimize the transmission and harms of COVID-19 (see https://www.regionofwaterloo.ca/en/health-and-wellness/2019-novel-coronavirus.aspx for details). These requests may include requests to ensure proper social distancing, avoiding all gatherings of people who are not in your immediate family/household, and communicating to reslife@uwaterloo.ca if you feel unwell or have symptoms of COVID-19. If you report symptoms of COVID-19 and have received the recommendation of a medical professional, you may be moved into a residence unit intended for self-isolation. Residents must self-isolate for 14 days in this residence unit and will receive direction from University of Waterloo residence staff while maintaining physical distancing practices.

13.3 Acceptable conduct
The expectation of acceptable conduct, including the adherence to COVID-19 Rules, applies to all of your on-campus conduct, including in connection with residence student organization activities. The expectation of acceptable conduct also applies to your off-campus conduct in direct connection with:
1. Field trips, floor trips, committee organized events and the University of Waterloo or residence coordinated volunteer work;
2. Any residence activity sponsored, conducted or authorized by the University of Waterloo, their respective residence administration and/or student organizations;
3. Any activity that causes (or was likely to cause) destruction of property belonging to the University of Waterloo, or causes (or was likely to cause) harm to the health and safety of members of the University of Waterloo community;
4. Any activity that brings the University of Waterloo, or the residence operations into disrepute.

13.4 Sanctions
The University of Waterloo reserves the right to determine appropriate sanctions even if you withdraw from residence, are no longer enrolled in classes, or subsequently fail to meet the definition of a student while a disciplinary matter is pending. Sanctions may include but are not limited to:
13.4.1 Fines
13.4.2 Community Service
13.4.3 Health Assessment
13.4.4 Educational Sanction
13.4.5 Behavioural contract
13.4.6 Relocation
13.4.7 Eviction

You should be aware that unacceptable conduct within a residence community may result in sanctions or non-academic discipline. These could impact potential residency at any of the other residences of the University of Waterloo and the Federated University and Affiliated University Colleges.

13.4.1 Fines
Fines are often issued for, but not limited to, tampering with fire safety equipment, and property damage. All fines are set at the discretion of the University of Waterloo. Residence Life staff have the authority, on behalf of the University of Waterloo, to issue floor/community fines to you when responsibility for behaviour and/or damage in your community is not assumed by the individual(s) responsible. If deemed appropriate, the Residence Life Co-ordinator will levy a fine in writing and the fine will be applied to your student account through Quest. Academic marks and other processes will be withheld until all fines have been paid.
13.4.2 Community service
You may be requested by the University of Waterloo, and you hereby agree upon such request, to perform
some form of community service within the residence facility.

13.4.3 Health assessment
You may be requested by the University of Waterloo, and you hereby agree upon such request, to attend
a mandated professional health assessment or a minimum number of counselling sessions to ensure
your safety and well-being.

13.4.4 Educational sanction
You may be requested by the University of Waterloo, and you hereby agree upon such request, to
research a topic relating to your behaviour and share it with other members of the community, attend a
mandatory counselling session(s), and/or a designated workshop or program.

13.4.5 Relocation
We reserve the right to move you to a different residence at any time as a result of your disturbance
to the community and/or breach of this Agreement. Relocation may result in an additional charge
and/or adjustment of fees depending on your new room type, location and meal plan requirements.
You may also be relocated into a different residence building to promote physical distancing and
individual space in response to COVID-19 Rules and the University of Waterloo’s pandemic and
emergency response objectives.

13.4.6 Eviction
Eviction is typically reserved for circumstances where you have seriously breached the expectations for
living in residence and/or infringed on the comfort and/or safety of other residents. However, the
University of Waterloo reserves the right to evict you as a result of any breach of this Agreement.

13.5 Legal proceedings
It must be emphasized that the University of Waterloo’s system of non-academic discipline should not
be regarded as a substitute for the civil or criminal law but rather as an additional and complementary
system. You continue to be subject to provincial and federal laws while in residence, and violations of
those laws may also constitute a violation of the definition of acceptable resident behaviour. In such
instances, the University of Waterloo may proceed with disciplinary action independently of any criminal
proceeding involving the same conduct and may impose sanctions against you for inappropriate
conduct even if such criminal proceeding is not yet resolved or is resolved in your favour.

13.6 University discipline
The University of Waterloo may refer violations of any of these Terms and Conditions to Waterloo
Regional Police, appropriate University of Waterloo officials, and/or Residence Directors at the
Federated University & Affiliated Colleges. This may result in further investigation and disciplinary action,
including action under Waterloo Policy 71 (Student Discipline).

13.7 Disciplinary appeals process
In order to appeal disciplinary action and/or eviction from residence, a student must submit a Notice of
Appeal to the Assistant Director, Student Development and Residence Experience or their designate,
within 10 business days of the action and/or eviction being appealed. Submission of a Notice of Appeal
does not change or delay the disciplinary action in question and the student is expected to carry out the
sanction that has been imposed. An outline of the appeal process and the Notice of Appeal are available
from the University of Waterloo’s residences website.

13.8 Disclosure of Information
The University of Waterloo is restricted from providing any private information regarding students to third
parties (including parents and/or guardians). Room numbers, addresses, phone numbers, account
balances, student conduct history, grades, conformation of occupancy, etc., are all considered personal
information under the Freedom of Information and Protection of Privacy Act (FIPPA), and cannot be
released without a student's written permission (absent any applicable exemption under the FIPPA
provisions together with sufficient evidence that the rights being exercised under such applicable
exemption are not being used for personal objects that are not those of the Student).
14.0 People and services

14.1 Student Development and Residence Experience
Dons and Community Leaders are upper-year students who have a real passion for residence. They live and work in your building and are on call to help everyone get acquainted, answer questions, and uphold policies and rules. You’ll also meet the full-time professional Residence Life Co-ordinators (RLCs) responsible for educational and social programming, resolving conduct issues and more.

14.3 Residence Services
Who do you see if you've locked yourself out of your room, have a question, or just want to play pool? Your residence Front Desk Assistant (FDA). REV, V1, and UWP FDAs are on duty 24-hours a day, seven days a week. CLV and MKV FDAs are on duty from 8 a.m. to 12 midnight, seven days a week. Residence Services Front Desk hours and operations are subject to change as a result of COVID-19, low occupancy scenarios, and/or staff resources.

14.4 Residence IT Service Desks
The Residence IT Service Desks are available to provide online support to students. The Residence IT Services Desks provide a number of free services to residents. Services include, but are not limited to;

- General troubleshooting
- Wireless troubleshooting
- Computer reformatting and operating system installation
- Office 365 support
- Malware removal
- Data recovery

14.5 Residence Facilities
We know you’re busy. And while we expect all students to maintain basic cleanliness in residence, in traditional-style residences, University of Waterloo staff will clean the washrooms and common areas on each floor daily. In suite-style residences, staff clean the common areas (i.e. hallways, laundry facilities, lounges, buildings) daily. We pride ourselves on maintaining a great home for all residents. If an item in your room needs repair, please contact your Residence Facility Coordinator email account.

All residents are required to use any residence facilities and common areas in compliance with all COVID-19 Rules, including in accordance with physical distancing practices.

14.6 Occupancy and Marketing Services
Have questions about living on or off campus? The Waterloo Housing Services Office is here to help. Located in the Student Life Centre, staff can provide details on special accommodation needs, University of Waterloo residences applications, information on important deadlines, and residence tour requests.

And, if you need off-campus housing, this office can support you on your search. Very handy for students searching for off-campus housing on their co-op terms.

The Student hereby confirms that she has received, read, and understands the Residence Contract, these Terms and Conditions and University of Waterloo policies, regulations and procedures and agrees that the foregoing forms part of this Agreement, and the Student hereby agrees to comply with all of the foregoing. The University of Waterloo reserves the right to amend or make additional rules and regulations concerning the room and/or the residence, which shall form part of this Agreement and you hereby agree to be bound by such amendments or additions. Any breach of any such policies shall be considered a breach of this Agreement. This Agreement is governed by, and is to be construed and interpreted in accordance with, the laws of the Province of Ontario and
the laws of Canada applicable in that Province and you attorn to the the non-exclusive jurisdiction of the courts of the Province of Ontario to determine all issues arising from this Agreement.

If you are 18 years or older, you must have this Agreement signed by your parent or guardian. You will not be permitted to move into residence until you (and your parent or guardian, if applicable) have completed and signed this Agreement.
15.0 Additional information

15.1 Contact information
University of Waterloo
200 University Avenue West
Waterloo, ON
519-888-4567, ext. 32679
housing@uwaterloo.ca
https://uwaterloo.ca/housing/

15.2 Links for more information
- Waterloo Residences uwaterloo.ca/housing/
- UWaterloo Off-Campus Housing uwaterloo.ca/off-campus-housing/
- Visiting the campus uwaterloo.ca/future-students/
- Meal Plans uwaterloo.ca/food-services/
- Waterloo Important Dates Calendar uwaterloo.ca/registrar/important-dates/calendar
- Waterloo Policies and Regulations
  - uwaterloo.ca/secretariat/policies-procedures-guidelines/policies-alphabetical-index
- Ontario Human Rights Commission ohrc.on.ca/en
- Policy 29 – Smoking uwaterloo.ca/secretariat/policies-procedures-guidelines/policy-29
- Policy 33 – Ethical Behaviour uwaterloo.ca/secretariat/policies-procedures-guidelines/policy-33
- Policy 42 – Prevention of and Response to Sexual Violence uwaterloo.ca/secretariat/policies-procedures-guidelines/policy-42
- Policy 70 – Student Petitions and Grievances uwaterloo.ca/secretariat/policies-procedures-guidelines/policy-70
- Policy 71 – Student Discipline uwaterloo.ca/secretariat/policies-procedures-guidelines/policy-71
- Policy 72 – Student Appeals uwaterloo.ca/secretariat/policies-procedures-guidelines/policy-72