EMPLOYEE RESOURCES

Human Resources
Support for employees, managers, and new hires including advising, accessibility, recruiting, onboarding, compensation, benefits, payroll, and pension.
ext. 35935 uwaterloo.ca/human-resources/hrhelp@uwaterloo.ca

Faculty Association
Represents and protects the interests of regular faculty members in a wide range of areas (e.g. working conditions, tenure and promotion, compensation and benefits).
ext. 33787 uwaterloo.ca/faculty-association

Staff Association
Represents, protects, and advocates for the interests of University support staff in employment relations issues (e.g. working conditions, committee membership, compensation and benefits).
ext. 33566 uwaterloo.ca/staff-association

CUPE Local 793
Represents the interests of unionized staff members in the Food Services and Plant Operations departments.
ext. 36793 uwaterloo.ca/human-resources/support-employees/employee-resources/cupe

Centre for Career Action
Career development for employees through individual appointments and workshops.
ext. 84047 uwaterloo.ca/career-action
Conflict Management and Human Rights
Services for persons dealing with conflict, human rights issues, or workplace harassment.
ext. 49526 uwaterloo.ca/conflict-management-human-rights

Equity Office
Source of expertise to support students, staff and faculty; provide connection to resources and advise on equity, diversity, and inclusion.
ext. 40253 uwaterloo.ca/equity

Organizational and Human Development
Personal and professional development opportunities for employees.
ext. 30238 uwaterloo.ca/organizational-human-development

Secretariat
Guidance and support on governance, policy, privacy matters, and operations resources such as organizational charts.
ext. 32749 uwaterloo.ca/secretariat

Legal and Immigration Services (LIS)
Legal guidance and support on any legal matters related to the University of Waterloo. LIS also provides notary and commissioner services and visa and immigration support.
ext. 37549 uwaterloo.ca/legal-and-immigration-services
SAFETY

Police Services
Upholds University policies and performs law enforcement duties to maintain a safe campus environment.

ext. 22222 | ext. 84911 (emergencies)
uwaterloo.ca/police

Safety Office
Consultation and support on environmental and occupational health and safety matters.

ext. 33587 uwaterloo.ca/safety-office

HEALTH AND WELLNESS

Athletics and Recreational Services
Employee affiliated memberships for intramurals and sport clubs, aquatics, first aid, conditioning, fitness and wellness, and varsity athletics.

ext. 35869 warriors.uwaterloo.ca

Occupational Health
Support for employees in leading a healthy and balanced life including management of sick leave, return to work arrangements, and workplace accommodations.

ext. 36264 or 30338
uwaterloo.ca/occupational-health

Optometry Clinic
Full-service optometry educational institution offering a wide range of products and services to satisfy all vision care needs.

519-888-4062 uwaterloo.ca/optometry-clinics

UW Fitness (Kinesiology)
Services for comprehensive fitness appraisals, small group, and personal training.

ext. 36841 uwaterloo.ca/uw-fitness

LIFESTYLE

Earth Sciences Museum
The museum, through its collections, displays and programs aims to foster a broad and diverse appreciation for all features and processes of planet Earth for all ages, both within and outside the university community.

uwaterloo.ca/earth-sciences-museum
Theatre Centre
Three theatre facilities available for special events and rental to community organizations.

uwaterloo.ca/theatre-centre

Youth Programs and Camps
Educational, fun, and innovative camps for children and youth of all ages.

uwaterloo.ca/youth-programs-and-camps

CAMPUS SERVICES

Campus Map

uwaterloo.ca/map

Parking Services
Source for employees, students, and visitors to obtain parking permits or Grand River Transit corporate discount passes.

ext. 33100 uwaterloo.ca/parking

Visitors Centre
Central source for campus visit initiatives and visitor information.

ext. 33614 uwaterloo.ca/find-out-more/visit-waterloo/visitors-centre

Office of Academic Integrity
Resources for faculties, employees, students, academic support units, and extracurricular associations in making integrity-aligned decisions.

ext. 38562 uwaterloo.ca/academic-integrity

Office of Advancement
Advances the University through fundraising, alumni relations, and communications such as the Keystone Campaign, which supports employee and retiree giving.

ext. 32036 uwaterloo.ca/advancement
Alumni Relations
Outreach initiatives (programs, events, and services) that connect alumni to the institution and to each other.
ext. 32038 [uwaterloo.ca/alumni](http://uwaterloo.ca/alumni)

Central Stores
Logistical services for shipping & receiving, freight/mail processing, moving services, paper/e-waste recycling, surplus, and digital imaging.
ext. 33935 [uwaterloo.ca/central-stores](http://uwaterloo.ca/central-stores)

Centre for Extended Learning
Services for online learning (design, development, and support) and professional development (in-class and online courses in various business-related subjects).
519-888-4002 [cel.uwaterloo.ca](http://cel.uwaterloo.ca)  [pd.uwaterloo.ca](http://pd.uwaterloo.ca)

Centre for Teaching Excellence
Support for instructors on teaching, learning, curriculum, and education-based research through consultations, workshops, and online resources.
ext. 33353 [uwaterloo.ca/centre-for-teaching-excellence](http://uwaterloo.ca/centre-for-teaching-excellence)

Communications
Development and delivery of communication vehicles and messaging to internal and external stakeholders. This includes the Daily Bulletin, an electronic news publication for the campus community.
ext. 33580 [uwaterloo.ca/university-communications/internal-communications/daily-bulletin](http://uwaterloo.ca/university-communications/internal-communications/daily-bulletin)  [uwaterloo.ca/marketing-and-strategic-initiatives](http://uwaterloo.ca/marketing-and-strategic-initiatives)

Community Relations and Events
Leadership of events and programs to develop and strengthen collaborative community relationships and recognize University milestones and achievements.
ext. 31882 [uwaterloo.ca/community-relations](http://uwaterloo.ca/community-relations)

Finance
University financial services for purchasing card, travel and other reimbursed expenses, budgeting, invoicing, auditing, capital assets, and financial systems.
ext. 37817 [uwaterloo.ca/finance](http://uwaterloo.ca/finance)

Food Services
Operation of UW Food Services outlets, including fine dining at the University Club.
ext. 35270 [uwaterloo.ca/food-services](http://uwaterloo.ca/food-services)
Catering & Event Services
Services for catering, special events and conference planning.
ext. 84700 uwaterloo.ca/catering

Government Relations
Development and implementation of strategies that enhance and strengthen the University’s relationships with government.
ext. 33605 uwaterloo.ca/government-relations

Information Systems & Technology
Information systems, technology, and services in support of learning, teaching, research, and administrative needs such as University Network Account (WatIAM), email, and the telephone directory.
uwaterloo.ca/information-systems-technology
helpdesk@uwaterloo.ca

Institutional Analysis & Planning
Collection, reporting, and analysis of data and information to support decision-making, planning, and policy development.
ext. 30169 uwaterloo.ca/institutional-analysis-planning

Instructional Technologies and Multimedia Services
(in Information Systems & Technology)
Technical support for instructional services and facilities, video/audio production assistance, and presentation set-up and support for departmental and special events.
ext. 43779 uwaterloo.ca/ist/teaching-learning-research-services

Library
Research and teaching support for faculty and students from Subject Librarians, information resources, research skills, individual and collaborative study spaces.
ext. 84883 (DP), ext. 36913 (DC) uwaterloo.ca/library

Marketing and Strategic Initiatives
Waterloo brand and reputation management. Creative Services provides print design, layout, illustration and multimedia production services to the University community.
ext. 33580 uwaterloo.ca/marketing-and-strategic-initiatives
uwaterloo.ca/creative-services
Office of Research
Support for researchers for grant application and review, research partnerships, management of funding, ethics review, intellectual property, and commercialization.
ext. 32526 uwaterloo.ca/research

Plant Operations
Services campus facilities, including design and construction, maintenance and utilities, custodial and grounds, and key control.
ext. 36318 plantoperations.uwaterloo.ca

Procurement & Contract Services
Execution of University acquisitions and contracts such as procurement of equipment, contracting, supplies, services, project management, and market research.
ext. 84501 uwaterloo.ca/procurement

Print and Retail Solutions
Campus source for departmental and personal purchases, printing needs, textbooks, and courseware orders from the W Store, W Print, New Media Services and Print and Retail Services, and WatCard. A WatCard is an official photo identification for purchases on campus and obtaining library materials. New employees will receive one at no charge.
ext. 39256 retailservices.uwaterloo.ca
ext. 32751 watcard.uwaterloo.ca

STUDENT SERVICES AND GOVERNANCE

AccessAbility Services
Services and support for students with permanent and temporary disabilities.
ext. 35082 uwaterloo.ca/accessability-services

Graduate Studies Office | Postdoctoral Office
Graduate Studies Office: Support and resources for graduate admissions, records, scholarships, regulations, and programs.
Postdoctoral Office: Support and resources for postdoctoral fellows.
ext. 35209 uwaterloo.ca/graduate-studies
uwaterloo.ca/postdoctoral
Registrar’s Office
Support for students and employees on all undergraduate student enrollment services from recruitment to graduation.

ext. 32268  uwaterloo.ca/registrar

Student Success Office
Programs, services, and initiatives to support students’ academic and personal success.

ext. 84410  uwaterloo.ca/student-success

Writing and Communication Centre
Writing and communication support for students and employees.

ext. 30436  uwaterloo.ca/writing-and-communication-centre

Waterloo Undergraduate Student Association (WUSA)
Services and supports for undergraduate students, including undergraduate student government, student voice and operation of commercial and student-run services such as Orientation.

ext. 84042  uwaterloo.ca/waterloo-undergraduate-student-association

Graduate Student Association
Services and support for graduate students, including graduate student government and student voice.

ext. 36015  uwaterloo.ca/graduate-student-association

ENTREPRENEURSHIP

Accelerator Centre
Development and commercialization of technology companies such as the David Johnston Research + Technology Park and the Stratford Campus.

519-342-2400  acceleratorcentre.com

Conrad Business, Entrepreneurship and Technology Centre
Entrepreneurship programs for students such as student residence, workspaces, events, and mentorship.

519-888-4567, ext. 38381  uwaterloo.ca/conrad-business-entrepreneurship-technology
**GreenHouse**
Focused on social innovation and entrepreneurship for students, such as a student residence, workspaces, events and mentorship programs.
519-885-1460  greenhouse@uwaterloo.ca

**Velocity**
Entrepreneurship programs for students such as student residence, workspaces, events, and mentorship programs.
519-804-2240  velocity.uwaterloo.ca

## DIVERSITY

**Glow Centre for Sexual & Gender Diversity**
Centre for sexual and gender diversity.

**HeForShe**
The University of Waterloo's commitment to achieve comprehensive, long-term and sustainable gender equity.
[www.uwaterloo.ca/heforshe](http://www.uwaterloo.ca/heforshe)

**RAISE**
Racial Advocacy for Inclusion Solidarity and Equity (RAISE), seeks to address racism and xenophobia through three pillars of Education and Advocacy, Peer-to-Peer Support, and Community Building.
ext. 37599  [wusa.ca/services/racial-advocacy-inclusion-solidarity-and-equity-raise](http://wusa.ca/services/racial-advocacy-inclusion-solidarity-and-equity-raise)

**Sexual Violence Prevention and Response Office**
Provides support to all students, staff and faculty who have experienced, or have been impacted by, sexual violence. This includes: providing a safe space for folks to come and share in as little or as much detail about their experience; discussing resources, both on- and off-campus, that could provide further support; and exploring potential next steps, which could include safety planning, formal and informal options, workplace and/or academic accommodations.

**Senior Director Indigenous Initiatives**
Services to facilitate the sharing of Indigenous knowledge, provide culturally information, and support services for all members of the University of Waterloo.
Contact: j2becker@uwaterloo.ca
Women’s Centre
Resources, support, and education on topics relating to women’s issues and feminism for students of all genders.
ext. 33457 fed.ca/women

ACCESSIBILITY AND INCLUSIVITY
Accessible Parking and Entrances
uwaterloo.ca/map

Accessibility | Human Resources
uwaterloo.ca/human-resources/accessibility

Building Accessibility
uwaterloo.ca/accessibility-services

Multi-Faith Prayer Spaces
uwaterloo.ca/chaplains/multi-faith-prayer-spaces

Inclusive Washrooms
uwaterloo.ca/equity/equity-initiatives/inclusive-washrooms

FACULTIES
Academic department chairs and support staff are available to provide assistance.

Faculty of Applied Health Sciences
ext. 31346 uwaterloo.ca/applied-health-sciences

Faculty of Arts
ext. 38246 uwaterloo.ca/arts

Faculty of Engineering
ext. 33348 uwaterloo.ca/engineering

Faculty of Environment
ext. 33463 uwaterloo.ca/environment

Faculty of Mathematics
ext. 36757 uwaterloo.ca/math

Faculty of Science
ext. 33363 uwaterloo.ca/science