

GreenShield's Compound Policy



Compounds are medications that are not available commercially and must be prepared by a pharmacist (could be oral, topical, or injectable).

In the past, an increasing number of claims for compounds have been submitted, many lacking proof of effectiveness and no corresponding improvement in the quality of care. It is GreenShield's responsibility to examine prescription drug utilization and ensure we have policies and practices in place that provide plan members with access to the appropriate level of health care at all times.

Topical compounds

The compound will be considered eligible only if the base is a topical drug listed on the GreenShield Topical Extemporaneous Compound Policy as an eligible base, and if the other ingredients in the compound are also listed on the GreenShield Topical Extemporaneous Compound Policy as eligible ingredients. GreenShield will allow for compounding two or more creams/ointments that are existing benefits of your drug plan with or without additional eligible ingredients. The full GreenShield Topical Extemporaneous Compound Policy is available for your pharmacist on providerconnect.ca.

1.888.525.7587
greenshield.ca

What is not eligible...

These types of compounds are not considered eligible benefits:

- Compounds for cosmetic purposes such as baldness, dry skin, or facial wrinkles.
- Any compound (oral, topical, injectable, etc.) that duplicates the formulation of a manufactured pharmaceutical product even if that product is currently backordered from the manufacturer.
- Unproven compounds (e.g., drugs intended for oral use that are compounded into a topical mixture).
- Compounds in which only pure chemicals (i.e., powder) are used. This is in contrast to compounds that are made with manufactured tablets or capsules.
- Any compounded item that is considered experimental in nature (e.g. bioidentical hormone replacement therapy).

Questions?

Should you have any questions regarding GreenShield's Compound Policy, please do not hesitate to contact our Customer Service Centre at 1.888.525.7587.

