I want to be able to ramp up research quickly while getting used to my T.A. duties as fast as possible. I work at all hours of the day or night.”
Motivation

Paresh primarily is looking to use the library for course preparation Materials for the course he T.A.s, completing research for his thesis (including conducting literature reviews). He typically requires large quantity of books and is likely to be looking for specialized/unique materials such as journal articles and theses.

Frustrations

Due to the highly specialized nature of his research, Paresh needs access to inter-library loans. However he is sometimes discouraged by the duration, wait time and is concerned over the possibility of steep fines for late return. Since he has several competing priorities (teaching, studying and researching), he often works in the evening and into the early hours of the morning and finds this frustrating because he views his progress as being impeded because of requiring access to the physical resources and is not well versed in using the library remotely via proxy. In addition he is unfamiliar with jargon used and views it as an obstacle to getting what he needs.

Ideal Experience

Paresh is looking for a variety of resources in his discipline via an exhaustive research compendium.

- Easy remote access and help
- Subject guides/consultation with his Liaison librarian
- Inter-library loans
- Available search tools
- Course material reservations
- Enhanced privileges to support research
- Thesis submission and guidelines
- Improving research skills via workshops

Fast Facts

- Dedicated to Research
- Explores full breadth of research
- Strong belief in quality of library
- Awareness of own limitations
- Likely to seek help
- Discerning
- Patient but busy
- Comfortable with technology
- Information literate
- Unfamiliar with Waterloo tech

Adaptibility: 8/10
Patience: 7/10
Likelihood to Request Help: 7/10
Technical Aptitude: 9/10
Experience w/ using library: 9/10
Self-Sufficiency: 8/10
Curiosity: 7/10