## **Concern Preparation Worksheet**

**NOTE:** This form is *not* to be used in place of formal or informal procedures. It is your responsibility to ensure you are following the appropriate for your concern or complaint.

Describe the Issue
- What happened?
- Who was involved?
- When and where did it occur?
Identify the Impact
How has this affected you?
Academically

Personally
Professionally
Clarify Your Goals
What outcome are you hoping for? (e.g., explanation, resolution, policy change)
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Gather Relevant Information
List any documents, emails, policies, or communications that relate to your concern.

## Draft Your Message

Remember to use respectful and clear language.

Introduction
Dear,
What happened
Why it matters
What you're asking for
Closing

Remember: You don't have to go through this alone. If you're unsure how to proceed, contact the Ombuds