

DAY ONE

MONDAY • APRIL 7

8:00 - 8:45 am	Information Booth & Registration Don Craig Atrium, Accounting & Finance Wing, Hagey Hall			
8:45 - 10:15 am	Welcome and Opening Remarks OPENING KEYNOTE: CHARLES DUHIGG "The Power of Habit" The Humanities Theatre, Hagey Hall			
10:15 - 10:45 am	Beverages & Nutrition Break* Don Craig Atrium, Accounting & Finance Wing, Hagey Hall			
10:45 am - 12 pm	KEYNOTE: LIONEL LAROCHE "Bridging Cultural Diversity for Competitive Advantage" The Humanities Theatre, Hagey Hall			
12:00 - 1:30 pm	Free Time			
1 1:30 - 2:45 PM	CONCURRENT SESSIONS All sessions (unless noted) will be held in the Accounting & Finance Wing, Hagey Hall			
	SPECIAL PRESENTATION The Cola Road: A Documentary AL 116	Psychological Health & Safety in the Workplace HH 1106	D.E.S.I.G.N.© Your Way to Solutions HH 2107	"What Just Happened?" Conflict & Communication in Organizational Life AL 124
	Navigating Your First Years at Work HH 1102	Problem Solving: Thinking Outside the Box HH 1104	Behind the Curtain: Creating Multimedia Magic AL 105	GROOVE Class: Get Movin' AL 208
2:45 - 3:15 pm	Beverages & Nutrition Break* Don Craig Atrium, Accounting & Finance Wing, Hagey Hall			
2 3:15 - 4:30 pm	CONCURRENT SESSIONS All sessions (unless noted) will be held in the Accounting & Finance Wing, Hagey Hall			
	Waterloo Stories: Turning Passion into Action HH 1101	Problem Solving: Thinking Outside the Box HH 1104	Make e-mail WORK for You! HH 1108	The UWSA: What Have We Done For You Lately AL 124
	"Can I Help You?" Taking Customer Service to the Next Level HH 1102	Psychological Health & Safety in the Workplace HH 1106	Until Today: Facing & Overcoming Any Challenge HH 2107	GROOVE Class: Get Movin' AL 208

* Please Note: Hagey Hall Humanities Theatre allows water only. Water must be in a sealed container. The School of Accounting and Finance classrooms allow all beverages. **No food is permitted in either area.**



DAY TWO

TUESDAY · APRIL 8

VISION Innovation
Intuition Collaboration
Purpose Authenticity
Knowledge

8:00 - 8:45 am	<p align="center">Information Booth & Registration Don Craig Atrium, Accounting & Finance Wing, Hagey Hall</p>			
3 8:45 - 10:00 am	<p align="center">CONCURRENT SESSIONS All sessions (unless noted) will be held in the Accounting & Finance Wing, Hagey Hall</p>			
	<p>“Can I Help You?” Taking Customer Service to the Next Level HH 1101</p>	<p>Delivering Dynamic Presentations HH 1104</p>	<p>Make e-mail WORK for You! HH 1108</p>	<p>The UWSA: What Have We Done For You Lately AL 124</p>
<p>Internationalization: Why bother? What does it have to do with me? HH 1102</p>	<p>Navigating Your First Years at Work HH 1106</p>	<p>D.E.S.I.G.N.© Your Way to Solutions HH 2107</p>	<p>GROOVE Class: Get Movin’ AL 208</p>	
10:00 - 10:30am	<p align="center">Beverages & Nutrition Break* Don Craig Atrium, Accounting & Finance Wing, Hagey Hall</p>			
4 10:30 - 11:45 am	<p align="center">CONCURRENT SESSIONS All sessions (unless noted) will be held in the Accounting & Finance Wing, Hagey Hall</p>			
	<p>Psychological Health & Safety in the Workplace HH 1101</p>	<p>Delivering Dynamic Presentations HH 1104</p>	<p>Until Today: Facing & Overcoming Any Challenge HH 2107</p>	<p>“What Just Happened?” Conflict & Communication in Organizational Life AL 124</p>
<p>Internationalization: Why bother? What does it have to do with me? HH 1102</p>	<p>Make e-mail WORK for You! HH 1108</p>	<p>Behind the Curtain: Creating Multimedia Magic AL 105</p>	<p>GROOVE Class: Get Movin’ AL 208</p>	
11:45 am - 1:15 pm	<p align="center">Free Time</p>			
1:15 - 2:30 pm	<p align="center">KEYNOTE: DAVID USHER “Core Creativity: How to Bring Creativity, Innovation and Inspiration to the Work that You Do” The Humanities Theatre, Hagey Hall</p>			
2:30 - 3:00 pm	<p align="center">Beverages & Nutrition Break* Don Craig Atrium, Accounting & Finance Wing, Hagey Hall</p>			
3:00 - 4:30 pm	<p align="center">CLOSING KEYNOTE: PORTER GALE “The Power of Social Capital and the Four Degree Advantage” The Humanities Theatre, Hagey Hall Thank You and Closing Remarks</p>			