Imagining and Creating Ideal Relational Caring Experiences for All

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PiDC
Partnerships in Dementia Care
Enhancing Dementia Care for Everyone
What is the PiDC Alliance?

A collaborative research network and initiative focused on enhancing the care experiences for persons with dementia, family partners in care, and staff in long-term care homes and community care settings.

**GOALS**

- **Understand** the culture change process
- **Develop** and share culture change resources
- **Build** capacity in dementia care settings
- **Enhance** the care experience for all
Culture Change Coalitions/
Village and Project Advisory Teams

1) Bloomington Cove— “Partnering Together for Change”
2) Village of Wentworth Heights— “Reaching for New Heights”
3) Huron County Partners for Dementia Support
4) Yee Hong Culture Change Coalition
5) Willowgrove “Dream Weavers”
6) Persons with Dementia and Family Care Partner Advisory Group
PiDC Alliance’s 5 Stage Culture Change Process
Using Participatory Action Research and
Appreciative Inquiry

5 Phases of Appreciative Inquiry

**Dawn** - building relationships to lay the foundation for change

**Discovery** - finding the ‘best of what is’

**Dream** - imagining an ideal future

**Design** - planning for and committing to collaborative change

**Delivery** - creating the future through innovation and action
Characteristics of Ideal Care Experiences

* Living with the dignity that comes with feeling “at home” in every part of our lives.
* Being responsive to the needs and choices of residents, family members, and staff.
* Opportunities to learn and contribute to the life of the home.
* Mealtimes have a pleasing family atmosphere.
* Ongoing and multiple meaningful activities.
* Residents, family members, and staff have fun, laugh, and socialize.
* Spaces are private, secure and comfortable, and include the outdoors.
Caring experiences are at their best when there is *nurturing reciprocal and meaningful relationships*.
Compassionate Community
Servant leadership

Labels Destroy Relationships

Labels → No Judgement

Teamwork
Connecting
Caring experiences are at their best when everyone feels valued, appreciated and recognized.
Caring experiences are at their best when there is flexible, consistent, life-affirming and person-centred care.
No Forced Schedule

Flexibility

Reflection
Caring experiences are at their best when there are meaningful, inclusive and engaging activities.
Caring experiences are at their best when living spaces and environments are *safe*, *accessible*, and *feel/are like home*. 
Ideal Culture Change

- Residents
- Staff Engagement
- Community

Innovation
Change the Language
Ownership

Staff = Resident Care Partner

I feel safe

$
Caring experiences are at their best when there is humour, laughter, and fun.
EXCITEMENT

dj

The line's gone so
1: the opening song it all.

Celebration

Joy

Life

carpe diem
Caring experiences are at their best when there is education, knowledge and support.
Well-Being

- Respect
- Changing needs
- Individuality
- Communication
- Language
- Community
- Key players
- Staff engagement
- New philosophy
- "Live it in order to give it"
- Building relationships
- Knowledge relearning
- Unlearning
Ramps to Change

Leadership

Removing Labels

Removing Stigma

Partnerships = Collaboration

Knowledge Exchange

What's next?