

Supporting Inclusiveness in Culture Change at Bloomington Cove Specialty Care

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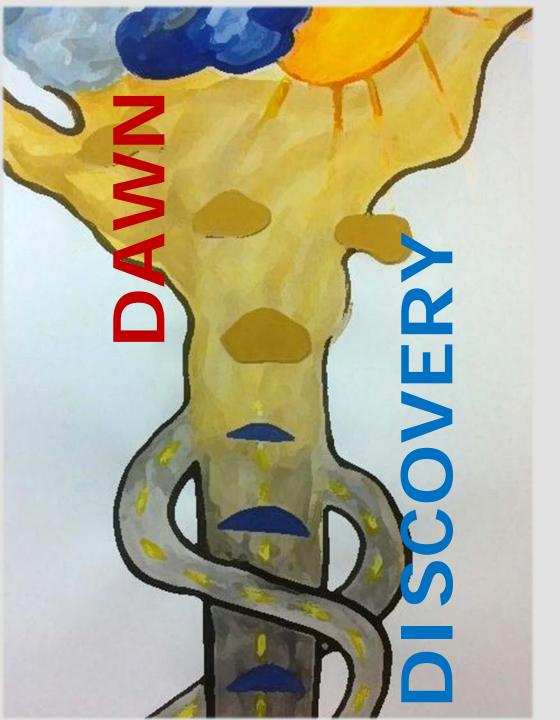


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Bloomington Cove





Purpose

- to share the Bloomington Cove process thus far
- to highlight the speed bumps and enablers experienced on our journey



Apprehension Open to process Confusion January 2011 Excitement Vagueness CCC formed Motivated ne unknown Curiosity Commitment by internal leadership Learning philosophies DAWN & approach Shedding individual agendas Fluctuating Calling on Challenging membership Resident Council assumptions Focussing Modelling AI process on problems Drawing on old Valuing diverse perspectives ways of communicating Being outcome Appreciating the process/ oriented identifying accomplishments August 2011 Launch of CCC **LAUNCH** Validating the project from the outside Working cohesively Facility closure for collective good Negative outlook Family Council rebuilt on new understandings January 2012 Assumptions PSWs bring residents to meetings

READY FOR NEXT PHASE!





Next Steps

- Completing collective analysis of discovery data
- Dialoguing and envisioning 'what should be' and creating aspiration statements reflecting an idealized future for Bloomington Cove —
- Working together to design a plan to begin putting the aspiration statements into practice
- Continuing to document and critically reflect on our process

Thank-you!

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