

Imagining and Creating Ideal Relational Caring Experiences for All

Sherry Dupuis, Carrie McAiney, Kim Lopez, Susan Brown, Jennifer Carson, Lorna deWitt, Darla Fortune, Sian Lockwood, Janet McKeown, and Jenny Ploeg

PiDC

Partnerships
in Dementia Care

Enhancing Dementia Care for Everyone



This research was supported by the Social Sciences and Humanities Research Council



Social Sciences and Humanities
Research Council of Canada

Conseil de recherches en
sciences humaines du Canada

Canada

What is the PiDC Alliance?

A collaborative research network and initiative focused on enhancing the care experiences for persons with dementia, family partners in care, and staff in long-term care homes and community care settings

GOALS

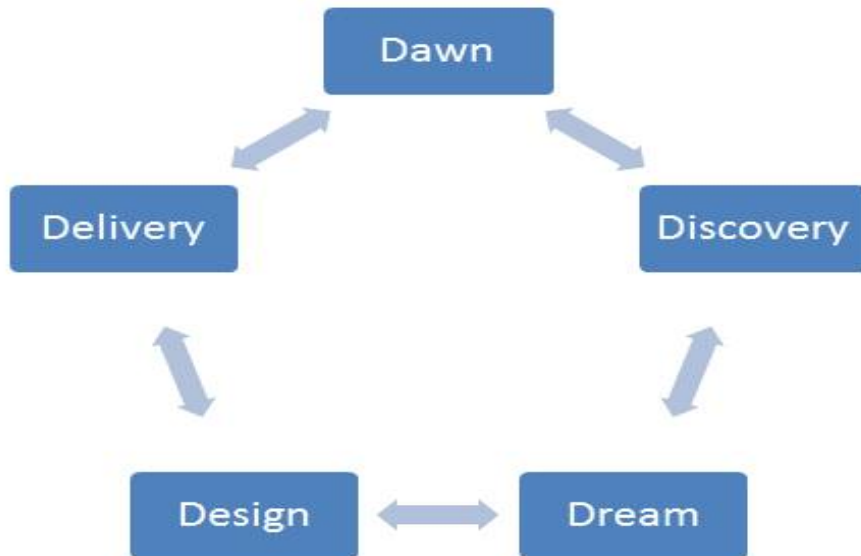
- **Understand** the culture change process
- **Develop** and share culture change resources
- **Build** capacity in dementia care settings
- **Enhance** the care experience for all

Culture Change Coalitions/ Village and Project Advisory Teams

- 1) Bloomington Cove— “Partnering Together for Change”
- 2) Village of Wentworth Heights— “Reaching for New Heights”
- 3) Huron County Partners for Dementia Support
- 4) Yee Hong Culture Change Coalition
- 5) Willowgrove “Dream Weavers”
- 6) Persons with Dementia and Family Care Partner Advisory Group

PiDC Alliance's 5 Stage Culture Change Process Using Participatory Action Research and Appreciative Inquiry

5 Phases of Appreciative Inquiry



Dawn- building relationships to lay the foundation for change

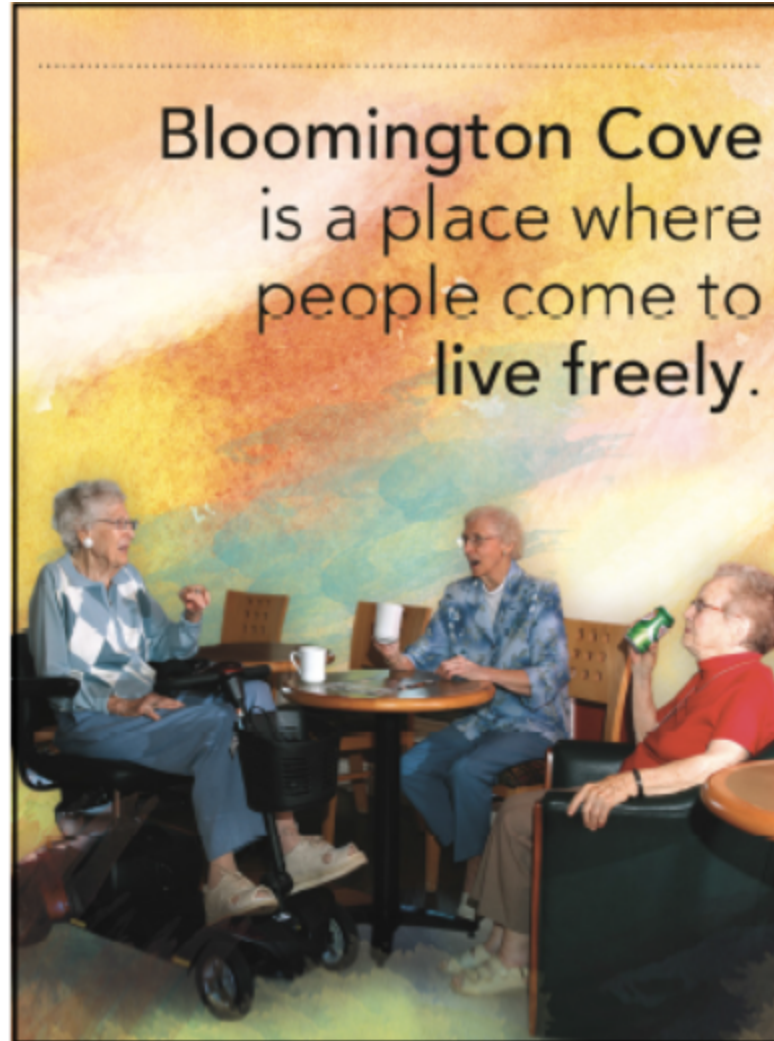
Discovery- finding the 'best of what is'

Dream- imagining an ideal future

Design- planning for and committing to collaborative change

Delivery- creating the future through innovation and action

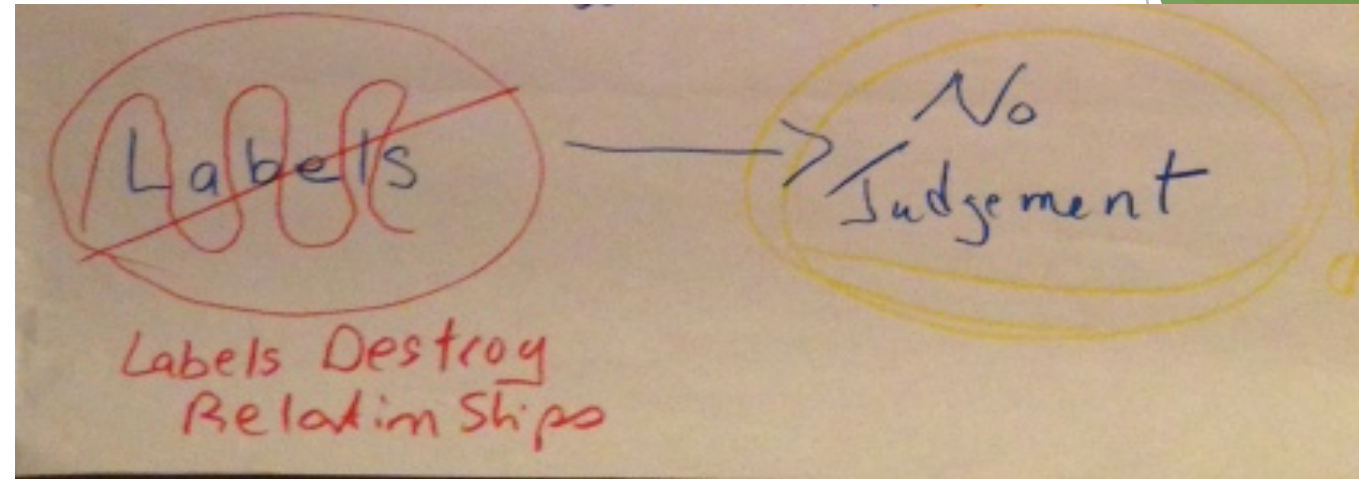
Characteristics of Ideal Care Experiences



- * *Living with the dignity that comes with feeling "at home" in every part of our lives.*
- * *Being responsive to the needs and choices of residents, family members, and staff*
- * *Opportunities to learn and contribute to the life of the home.*
- * *Mealtimes have a pleasing family atmosphere.*
- * *Ongoing and multiple meaningful activities.*
- * *Residents, family members, and staff have fun, laugh, and socialize.*
- * *Spaces are private, secure and comfortable, and include the outdoors.*

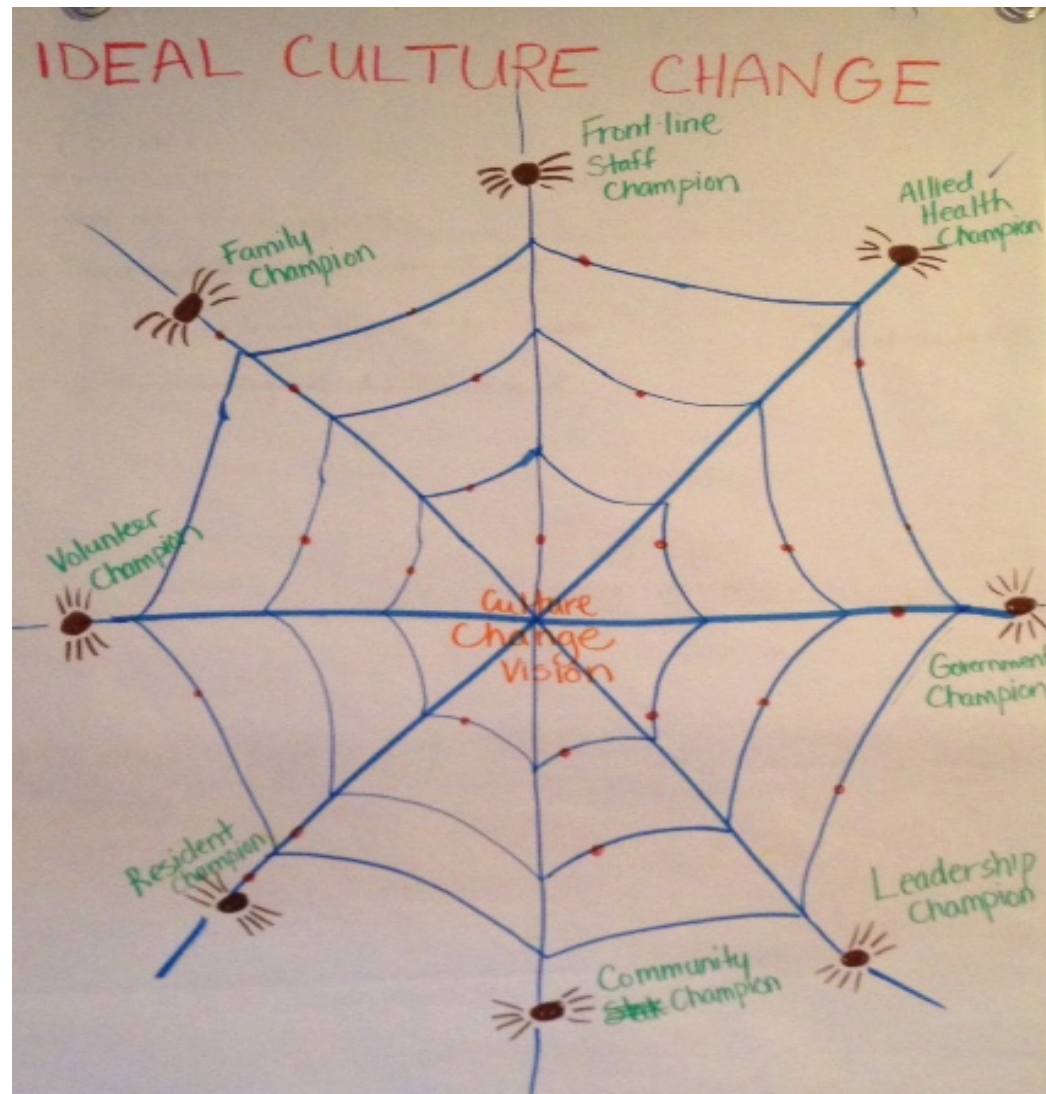
Caring experiences
are at their best
when there is
*nurturing
reciprocal and
meaningful
relationships*





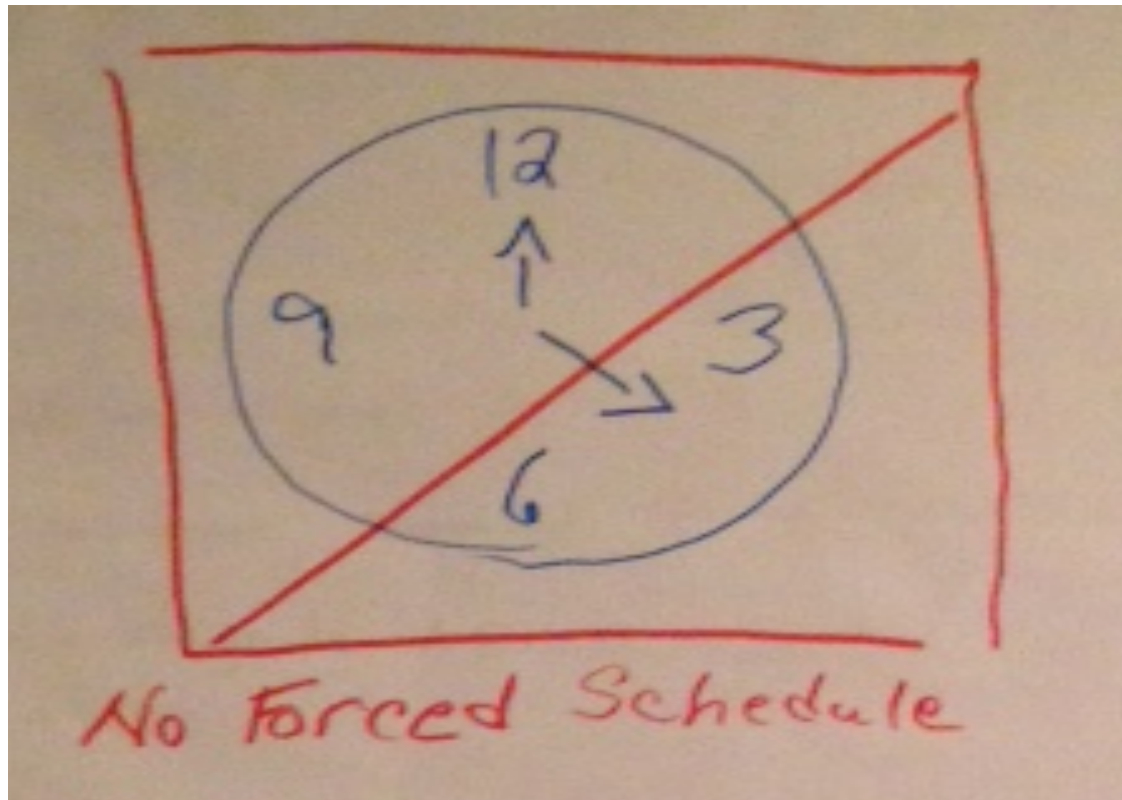
Caring
experiences are
at their best
when everyone
feels valued,
appreciated
and recognized





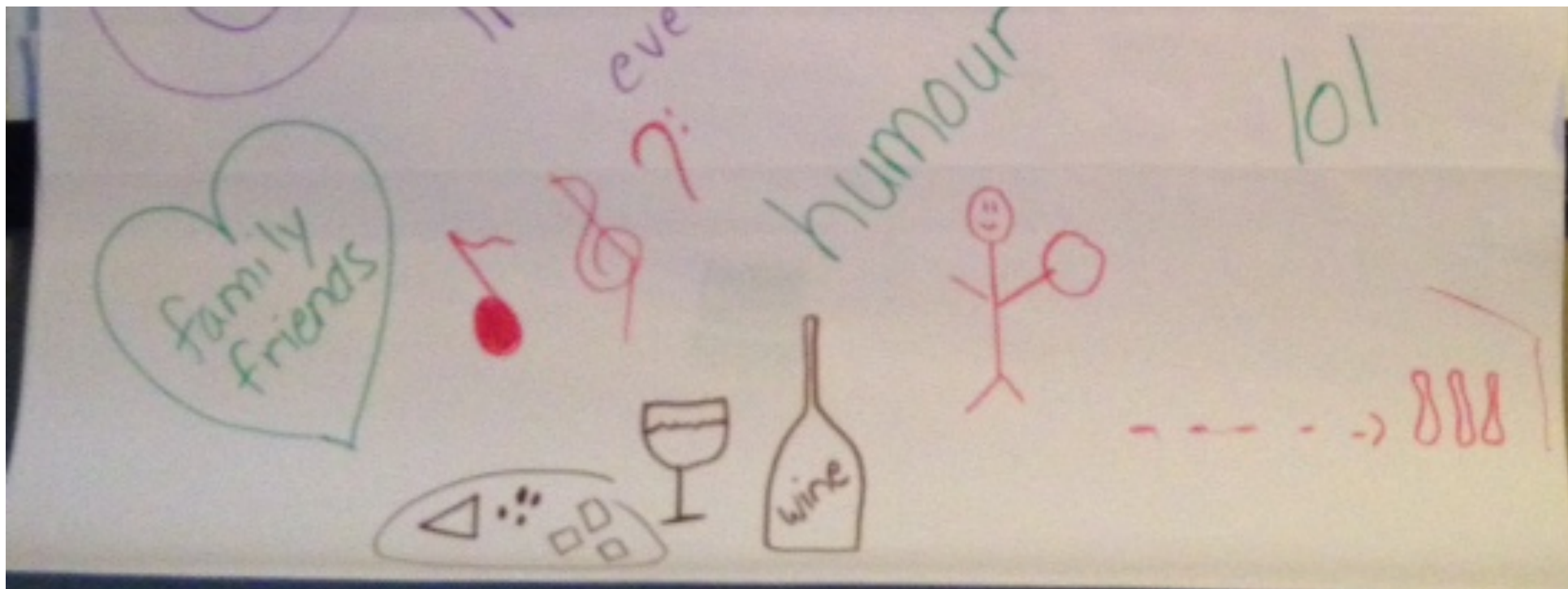
Caring experiences
are at their best
when there is
*flexible, consistent,
life-affirming and
person-centred care*





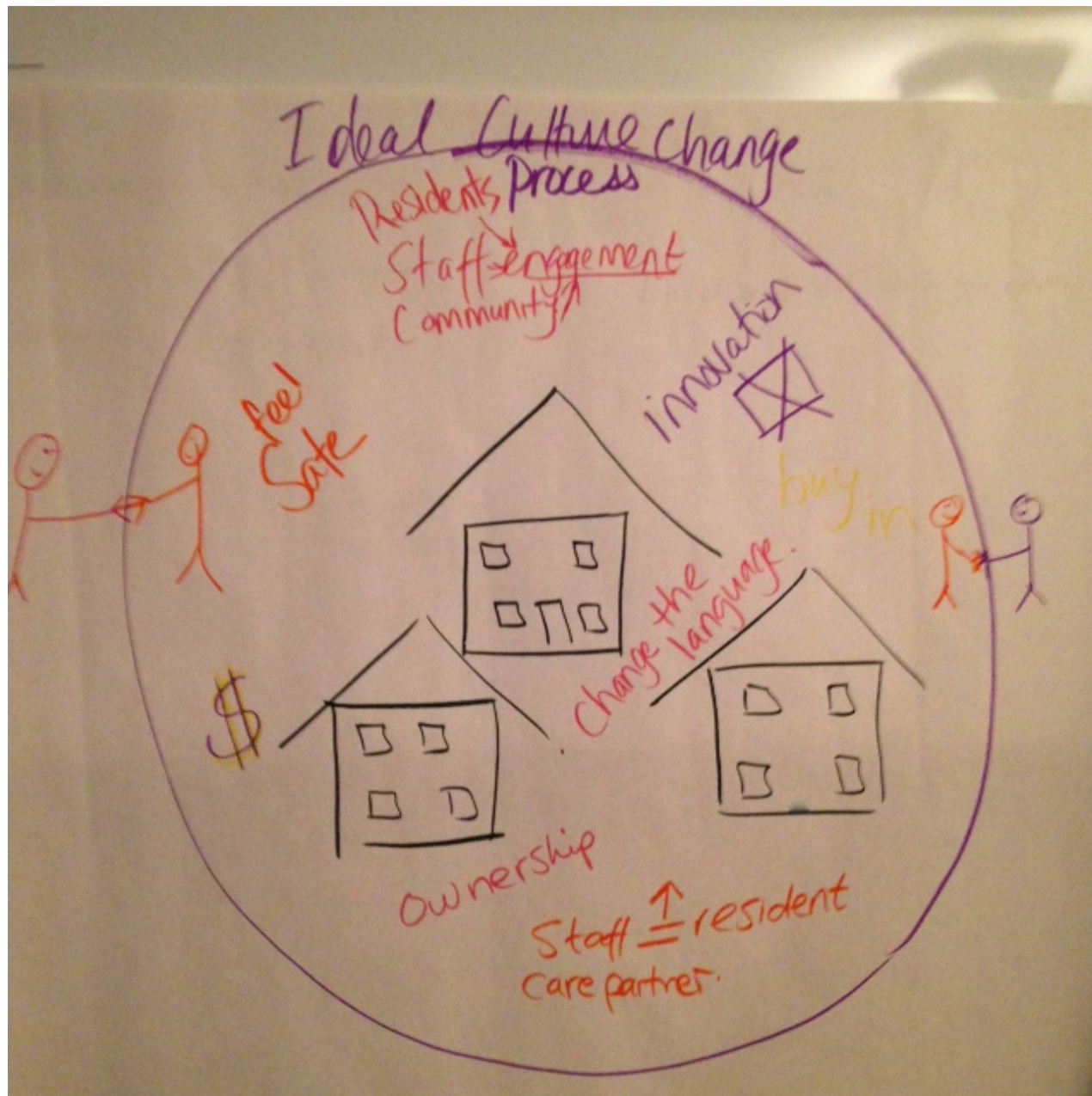
Caring experiences
are at their best
when there are
*meaningful,
inclusive and
engaging activities*





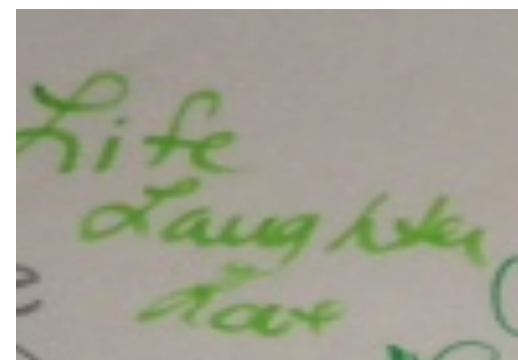
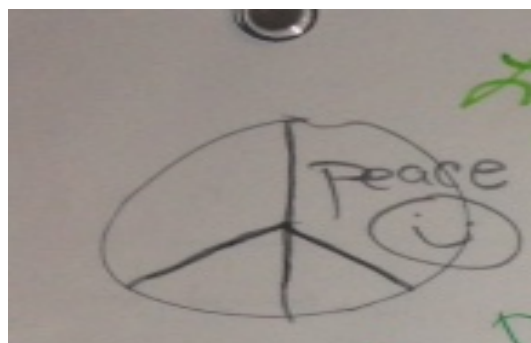
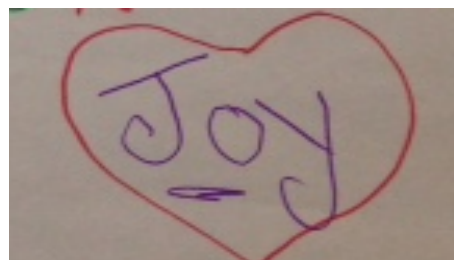
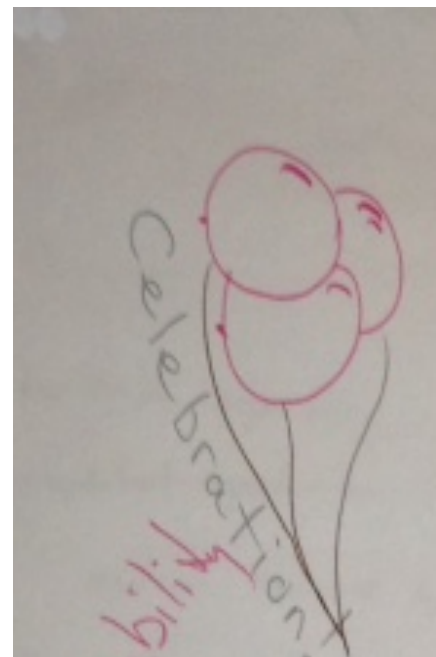
Caring experiences
are at their best
when living spaces
and environments
are *safe,*
accessible, and
feel/are like home





Caring experiences
are at their best
when there is
*humour, laughter,
and fun*





Caring
experiences are
at their best when
there is
*education,
knowledge and
support*





RAMPS TO CHANGE

