

Objectives

- Reflect on the discourse, policies, and practices currently used within leisure and therapeutic recreation in long-term care
- Share specific examples of processes and strategies used to align leisure practices and policies with the culture change values
- Envision new possibilities for leisure aligned with the culture change values
- Commit to specific actions we could take as change agents

Culture Change is...

- a movement from the medical/institutional model of care to a relational/community approach supporting living
- an organic on-going process
- a critical examination of the language, values, assumptions, attitudes, practices, approaches and policies embedded within an organization

Culture Change is not...

- an end product or outcome
- solely a quality improvement initiative
- a specific program or model of care that is implemented
- a one-size fits all approach
- a top-down mandate imposed by others

Culture Change Values...

- Choice and selfdetermination
- Dignity and respect
- Nurturing body, mind and spirit
- Knowing and focusing on the person

- Living life
- Enabling, normalizing environments
- Close interdependent relationships
- Collaborative decisionmaking
- Flexibility



Institutional, Medical Model

- Hierarchical structure
- Provider-as-expert approaches
- Program/disease-centred rather than personcentred
- Focus on traditional care and "treatments"
- Scheduled programs and routines
- Reliance on outcome measures
- Exclusive decision-making processes

Small Group Exercise #1

Reflecting on the skit, together discuss the following:

- What examples from the skit are more aligned with the institutional, medical model of care?
- What other examples do you know of that reflect how typical leisure practices, polices and procedures may be misaligned with the culture change values?

Common Implications

- undervaluing of leisure as a human right, as an expression of our humanity
- focus on leisure as diversion or therapy → undermines personhood
- professionalization of activities and recreation → departmentalized approach
- large group programs and too few individually meaningful opportunities
- structured programs and too few spontaneous and selfinitiated opportunities → disrupts the rhythms of daily life

Common Implications (cont'd)

- assessments focus on measuring functional levels or on activities (often past activities)
- limitations experienced often attributed to the illness or disability with little regard for social or environmental factors
- valuing independence over interdependence
- little attention is given to strengths and continued abilities, and how older adults themselves think about recreation and leisure in their lives



Alzheimer Society PC P.E.A.R.L.S.TM www.alzheimer.ca/culturechange

- Person and Family Engagement
- 2 Care
- Processes
- 4 Environment
- Activity & Recreation
- 6 Leadership
- Staffing



Make meaningful activities and experiences possible for each resident!

- Offer customized recreational plans to achieve specific goals and outcomes as determined by the resident.
- Plans are designed to help people express themselves, connect with others, feel a sense of freedom, purpose and fun!

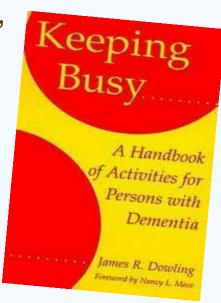
Living and Celebrating Life Through Leisure

Perspective of Current Guides

- focus on the knowledge-bases of "experts"
- privilege specific ways of understanding dementia and leisure activities
- focus on therapy and diversional activities
- exclusive of perspectives of persons living with dementia

Our Perspective

 driven by persons living with dementia and their perspectives



Being Me

Being With

Seeking Freedom

> Finding Balance

Making a Difference

Having Fun Growing and Developing

What is the PiDC Alliance?

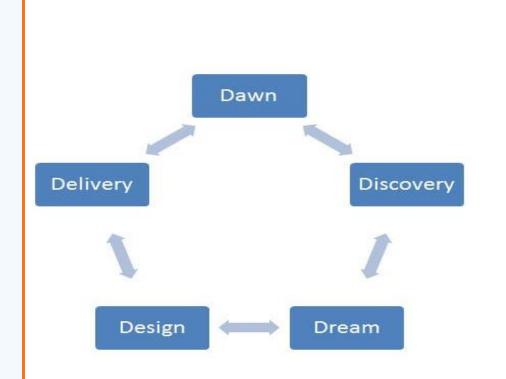
We are a collaborative research network and initiative focused on enhancing the care experiences for persons with dementia, family partners in care, and staff in long-term care homes and community care settings

GOALS

- Understand the culture change process
- Develop and share culture change resources
- Build capacity in dementia care settings
- Enhance the care experience for all

Promoting culture change using Participatory Action Research (PAR) and Appreciative Inquiry (AI)

5 Phases of Appreciative Inquiry



Dawn- building relationships to lay the foundation for change

Discovery- finding the 'best of what is'

Dream- imagining an ideal future

Design- planning for and committing to collaborative change

Delivery- creating the future through innovation and action

Bloomington Cove is committed to embracing partnerships and building enduring relationships

Caring and loving relationships among staff, families, and residents make Bloomington Cove feel like home because we know we belong. Shared social activities that are joyful and fun build strong friendships and partnerships, not only with residents, family and staff, but with the broader community. Staff, residents, families, and other care partners feel pride in their connections with Bloomington Cove and know that they make a difference. Lasting relationships are supported by consistency in staffing. Staff members are empowered and strengthen partnerships as they share in the growth of Bloomington Cove's community. Strong relationships mean that residents, staff and family look out for each other and work to keep each other informed. These strong relationships nurture the spirit and work to reach the core of each resident.

What leisure professionals are doing to foster culture change

Leisure practices and programs can help foster culture change when they provide opportunities to:

- Share personal gifts
- Be spontaneous
- Have choice in how leisure time is spent
- Continue meaningful traditions and experiences
- Have fun, socialize, and live life
- Direct leisure-time experiences
- Forge close interdependent relationships
- Enjoy leisure that focuses on the person



The Role of TR

"Therapeutic recreation can help people realise that what remains when they face [illness], disability and treatment is a life worth living."

(Richter & Kaschalk, 1997, p.42)

Small Group Exercise #2

In your small groups, together:

- <u>imagine</u> new possibilities for leisure, possibilities aligned with the culture change values – what could we be doing differently?
- <u>create</u> a short 2 minute skit that reflects a new leisure practice, procedure or policy that aligns with the culture change values



Watch yourself.

Every minute we change.
It is a great opportunity.
At any point,
we can step out of our frozen selves and our ideas and begin afresh.

(Natalie Goldberg, 1986, Writing Down the Bones)

What Will You Do?



As a change agent in the culture change movement, I commit to...

Please <u>write</u> your action(s) on the "Becoming a Change Agent" sheet on your table.

<u>Place</u> your commitment statement in one of the envelopes and <u>address</u> the envelope to yourself. <u>Leave</u> the envelope on the table.

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