5 things that have changed because of the COVID-19 pandemic

1. Promoting Prevention
   - Wear a mask
   - Keep 2m apart
   - Wash hands often

2. No Contact Delivery
   - Prescription deliveries require a signature,
     but if that’s not possible, documentation is still necessary.
     *Tip!*
     - “Signature not received upon delivery due to patient quarantining for COVID-19”

3. Virtual Care
   - Explore consultations via video chat or phone
     - Make sure you obtain and document the patient’s consent!
     *Tip!*
     - Use a private, well-lit room and ask the patient to do the same.

4. Controlled Substances
   - Pharmacists (not technicians) can:
     - Accept verbal prescriptions
     - Transfer Rx's to another pharmacist
     - Change formulation/dose/regimens
     - Renew prescriptions
     *Rules vary by province
     - https://www.pharmacists.ca/advocacy/covid-19-information-for-pharmacists/
   - Pharmacists are expected to collaborate with the prescriber prior to adapting or renewing.
     - If not possible, proceed and notify the prescriber within a reasonable amount of time.
   - Consult with the prescriber on different ways to administer methadone and buprenorphine when patients need to quarantine or self-isolate.
     - CAMH / META:PHI / OMA Guidance:

5. Protection During Injections
   - Patients should wear a mask and be screened for COVID symptoms before their flu shot.
   - Pharmacists should consider sessional use of eye protection, masks, and gowns/scrubs.