MESSAGE FROM THE PRESIDENT

Fall is the time of new beginnings in the academic world, and so we look forward to a new season of activities for UWRA. We may not be able to recapture the energy of frosh week, but we hope to offer something to pique your interest and invite your involvement.

First, there are some changes in the Board to report, following our Annual General Meeting in June.

» Lorraine Beattie concluded her two-year term as President, and we owe her a huge debt of thanks for her outstanding leadership over that time. Lorraine guided the Board with a steady hand, and represented the UWRA with tact and grace. I am humbled to succeed her as President, and will try hard to fill those huge footprints.

» Bob Norman has assumed the position of Vice-President and President-Elect. We are grateful to Bob for agreeing to serve in yet another leadership role.

» Kathy Blom has resigned from the Board and the position of Secretary. Kathy and her husband Jerry plan to spend more time travelling, and we wish them both well in their adventures.

» We welcome Angelo Graham as our newest Board member. You can read more about him elsewhere in this issue.

We now look forward to a new cycle of activities, with something planned for each month this fall.

» We begin our on-campus season with the annual Wine and Cheese Reception on September 30th at the University Club.

» Two Coach Tours are offered – a Big Band Celebration in Port Elgin on September 18th, and a cruise on the Grand River on October 6th.

» The Fall Luncheon will be held at Luther Village on November 10th with Larry Martin as our speaker.

There is more information on all these activities in this issue. Do plan to join us for one or more, as we reconnect with colleagues and expand our horizons.

Shirley Thomson

UW UNITED WAY CAMPAIGN 2010

The University of Waterloo is gearing up for its 2010 United Way Campaign with a campus goal this year to raise $200,000 through the month of October. With your support, the United Way agencies within our community can provide needed services to children, families and newcomers of the Waterloo Region.

The retirees of the University of Waterloo have always been generous in the United Way Campaigns. In 2009, our retirees contributed more than $45,600 or 22.8% towards our record-breaking total of $189,528 in personal donations! We hope that all our faithful contributors – and many new ones – will support the campaign again this year.

Watch for your pledge package in the mail in September, and show that you care! Thank you!
Well, spring has fled, so another WATtimes cannot be far behind.

Thanks as usual to Jan Weber in Graphics for waving her magic wand so cheerfully, although I understand that some changes have been made and I may have to amend the name “Graphics”. (Jan tells me she now works in “Creative Services”. It seems to me that she and her crew have always given WATtimes and this editor very creative services! In fact, Abby van Dongen actually put this issue together, thanks.) Neal and Gerry have supplied their usual Profile and Crostic features. Thanks to everyone else who helped get all the other items organized and out the door. Let me know if anything pleases you and more importantly if anything does not!!

It is definitely old news, but our ex-president is leaving us a few months early to take on the robes of Governor General in Rideau Hall. Surely a man who has raised a herd of horses in the Waterloo region will be able to manage the Queen’s Plate!! Good luck, David, and this flippant comment may finally end my term as Editor.

See you in September, Phil Eastman
Since the last issue, Neal Moogk-Soulis has become a Master of History and a brother-in-law but he will not likely become a sergeant at arms.

Though it was expected when he was young that Morris Fraser would enter a profession as had his brother and sister before him, it is unlikely that his parents expected him to end up retired in Waterloo after an eclectic career. Born in 1922, Morris entered medical school at the University of Edinburgh in 1939. As he said to me recently, he had two choices; he could enroll in the army and likely end up dead; or he could enter medical school and have a better chance of survival.

From medical school he entered directly into the Royal Air Force as a medical officer in 1944. His tour of duty included air bases in England and, after the war, the battered remnants of the British Empire in the Far East which included India, Singapore, Hong Kong and Saigon. He recalled that his tour in the Far East was a wonderful, fascinating and romantic time. Romance arrived while he was a doctor at the RAF hospital in Hong Kong. Among the new batch of nurses to arrive was one who would become his future wife. Joan and Morris were married in the Raffles Hotel in Singapore six months after they met. As the war was over, the demand for medical services in the Far East was returning to a normal level and as a result, they returned to the United Kingdom in 1947.

The Frasers remained in England for a few years while Morris pursued graduate studies and opened up a general practice. Life was hard and austere in England, largely since the country continued to recover from the strain of wartime. For a medical professional, Morris described his English tenure as four miserable years but there was a silver lining. Three children were born: Peter, Niall and Kathryn.

In the early 1950s, a friend told Morris that the RCAF sought British doctors to complement the air force medical corps. Since Morris and his wife both enjoyed their air force life and since Canada sounded like a more exciting place than Britain, Morris joined the RCAF and the family landed in Saint John, New Brunswick in 1952.

Morris spent 11 years in the RCAF, first in Aylmer, then at Air Force Headquarters in Ottawa, and finally in Toronto as the Officer Commanding the School of Aviation (Aerospace) Medicine. A senior desk job did not appeal to Morris and in 1963 he joined the Lovelace Foundation for Aerospace Medicine in Albuquerque, New Mexico. Morris had already been in the United States once when the RCAF had sent him to Ohio State University in 1958 to study in a master’s program that combined aerospace medicine and engineering.

Morris described his tenure at the Lovelace Foundation as a very exciting time where he got to meet a wide variety of people. His combined knowledge of aerospace medicine and engineering meant that he could work on the best way to design a space capsule in which the astronauts could function. He had the opportunity to contribute to both the Gemini and Apollo projects. He met a variety of people including many of the original astronauts whom, Morris noted, were all relatively small because they needed to be able to fit in the relatively small cabins. One memory from that time was the chance to meet two visiting cosmonauts—short, stocky fellows—and he traded an autographed American dollar bill for an autographed Russian ruble.

It was clear to Morris after a few years in Albuquerque that the research funding for the space race could not last forever, and he began to explore other opportunities. Based on the reputation that he had gained through his publications and research he had offers from Harvard University, the University of Colorado at Boulder, New Mexico State University in Albuquerque and the University of Waterloo. Morris had heard the University of Waterloo was looking for strange people, and he and his family were both anxious to return to Canada so he accepted the offer to join the University of Waterloo.

When he arrived at Waterloo, Morris joined what was a unique department in the engineering faculty which eventually became the department of Systems Design Engineering. This department had begun as the Department of Design with a focus on graduate research. As Systems Design Engineering it added an undergraduate curriculum. At other universities this program was classified as Industrial Design. Unlike other engineering departments, the faculty was a heterogeneous mix of people from a variety of backgrounds. Among the faculty was a photographer, a German architect and a film maker with experience at the National Film Board. “We were a mixed group of engineers and other professionals, though I was probably one of the furthest out,” recalled Morris.

Morris recalled the Systems Design department as one of the most innovative at the time. New ideas were received with interest and there was a level of freedom uncommon elsewhere. There were limits in the freedom, but the goal was to educate an all around engineer.
Like the department that he would twice chair, Morris had a
diversity of research interests at Waterloo. Generally, he studied
the role of human anatomical, physiological and psychological
characteristics on design for human use, function and engineering
practice. This work included studies and simulations of aircraft
environments, and of peripheral vision in the control of vehicles,
as well as field studies in the mounting and dismounting of heavy
equipment, and the prevention of repetitive strain injuries. Later,
he studied industrial toxicology and ergonomics. “I was interested
in the interrelationships of the man-machine environment.”

When their children were growing up, Morris provided simple
advice about career choices: don’t go into medicine. Beyond that,
they were encouraged to continue their educations. Their second
son, Niall, pursued a degree in oriental history at the University of
Toronto but later applied to the Systems Design programme at
Waterloo. Morris did not realize that Niall intended to apply until
the paperwork arrived at the department. Niall later joined the
Management Sciences department in the faculty of engineering
before he pursued a consulting career.

Retirement came in 1987, or as Morris put it, it caught up with
him, but that did not stop his research and academic work. He
initiated and developed the Centre for Occupational Health and
Safety at Waterloo. He and his wife retired to Niagara-on-the-
Lake where he mixed research and pleasure. In between rounds
of golf and lawn bowling, he produced five technical books and
one piece of fiction. “In retirement you need some work to keep
you busy and a lot of good play,” he said.

His book of fiction, Candy: The Big Beautiful Golden Retriever,
is a collection of short stories inspired by the many years that
the Frasers bred and boarded golden retrievers on their heritage
farmstead outside Waterloo. At one time there were as many as
four dogs in the house and another twenty living in the kennels.
Morris is a firm believer in an active retirement though he
was briefly slowed down by a stroke. He fully recovered and
relocated back to Waterloo with his wife to live in a retirement
community closer to their two sons. Peter operates a computer
software company in Kitchener and Niall operates his corporate
management consultancy in Waterloo. Kathryn lives in the United
States where she is a writer and educator. The Frasers have nine
grandchildren and two great-grandchildren.

Morris and his wife, Joan, have been married for 63 years. Morris
regularly visits his wife, who lives in a nursing home. “She often
tells me, ‘Morris, we’ve had a wonderful life. You always found
the right thing to do and you always turned jobs into the ones
you wanted,’” Morris said. “From a schoolboy in Edinburgh to a
retired professor in Waterloo has been quite the journey.”
A “FRESH, STREETWISE” CROSTIC — Gerry Toogood, University of Waterloo

Start by answering as many clues as possible. (Semi-colons in some clues are used to separate alternative clues for the same answer.) Next, transfer these letters to the correspondingly numbered squares in the grid. This begins the spelling out of the quotation, reading from left to right, with black squares separating the words. (Words may spill over to the next row; punctuation marks are not included.) Three letters are given.

As you proceed, words and phrases begin forming in the quotation and, working back and forth between the grid and the clue words, you can complete the puzzle. To aid you further, note that the first letters of the clue answers spell out the source of the quotation.

**Clues** (numbers in parentheses indicate number of words)

**A**  Home of the University of Kentucky; Waterloo Road
**B**  Mistakes (in Latin)
**C**  What a mathematically challenged (or very able?) child did. (7)
**D**  Dividing thoroughfare between N and S UW Campuses (3)
**E**  Things available thusly need not be ordered (3)
**F**  Around cities route (2)
**G**  Street on which to find Waterloo Main PO (2)
**H**  Goddess of the Dawn
**I**  Funny but wet, you can see through it (2)
**J**  To put you to sleep for an operation in bygone days — (4) (one US spelling)
**K**  Fringe route named for early UW VIP (3)
**L**  Refusal at breakfast in N. Eng. or Scotland (4, one abbreviated)
**M**  It may be a speciality at Strathclyde Univ(2)
**N**  A car mechanic or Uriah Heep could be so described (2)
**O**  Once known (in part) as Dearborn (2)
**P**  Route followed by Frodo? (at UW!) (3)
**Q**  Copy of a Journal Article, perhaps
**R**  Road which connects with answers D and O
**S**  The first two would have probably duped him/her of his/her share (3)
**T**  By common consent not the elite (2)
**U**  Boston Bruin Great
**V**  A southpaw usually does not KO an opponent with one (2, 1 abbreviated)

**Website:** retirees.uwaterloo.ca
WHAT PENSIONERS AND/OR THEIR DEPENDANTS SHOULD KNOW BEFORE TRAVELLING OUT-OF-COUNTRY

One of the valued components of the University of Waterloo’s extended health plan through Great West Life is the out-of-country emergency travel assistance benefit. This article will explore:

» what constitutes a “medical emergency”
» what out-of-country health coverage an employee and/or dependant with an ongoing medical condition can expect
» whether having a doctor’s verbal or written permission to travel is useful when making an out-of-country claim
» claim eligibility when MEDEX (the emergency assistance service provider) is called prior to seeking medical treatment
» how to submit a claim for emergency medical services when the employee and/or dependant returns home

Please remember that emergency travel coverage with Great West Life is contingent upon maintaining provincial health care. Many provincial health plans have time limitations on the submission of claims, as does Great West Life (15 months).

What constitutes a “medical emergency”?

When you travel, your provincial healthcare plan covers you to a certain extent. For those covered by the University’s extended health care plan and travel assistance benefit, UW’s coverage supplements provincial coverage. The University’s out-of-country health insurance covers the reasonable and customary costs of medically necessary services or supplies relating to the treatment of a “medical emergency.” Medical emergency is defined as an “unforeseen event.” That is, a sudden, unexpected illness or injury or an acute episode of disease requiring immediate medical attention. For example, you and/or your dependant are unfortunately involved in a motor vehicle accident and require immediate medical assistance in a hospital.

A medical emergency does not extend beyond the initial period of time required to treat the emergency. Generally, UW’s plan limits expenses to the initial treatment plus one follow-up visit. For example, you or your eligible dependent have a fall and break an arm in Florida. After receiving the initial medical treatment to treat the arm, you elect to continue your stay in Florida. Our plan will pay costs for initial treatment plus one follow-up visit. Costs for further medical expenses/follow ups such as doctor’s bills or follow up x-rays will not be covered. Costs for physiotherapy may be eligible, however are subject to annual plan maximums.

What out-of-country health coverage can a pensioner and/or dependant with an ongoing medical condition expect?

General examples are given to help clarify the coverage offered. Please remember that each out-of-country claim is individually adjudicated on its own merits. Great-West may review your Canadian medical records to determine stability of your medical condition at the time of travel. Typically they will look for “red flags” or warning signs such as changes in medication, questionable test results or investigations noted in your medical file to determine stability of your medical condition.

» You have diabetes and have been stable with medications for a period of time. You routinely have your blood checked in Canada and are going to Spain for three weeks. The costs for appointments to have your blood checked on a routine basis would not be covered under the University’s out-of-country health insurance, as this is not an unforeseen event. However, as stated, you have been stable for a period of time and while out of the country have a medical complication (e.g., hypo/hyper glycemia). Under normal circumstances, costs associated with this incident would be covered as this would be an unforeseen event. As well, any costs related to blood tests associated with this unforeseen incident would be covered.

» You have a heart condition and have had bypass surgery and are considered stable and controlled on medication. If you were to go out of the country and experience a heart-related emergency, then under normal circumstances it would be treated as an unforeseen event and covered by the University’s health insurance plan. If however, you experienced chest pains just prior to leaving Canada, had been to a doctor for those pains and, although under active treatment, chose to travel anyway, your medical emergency would not be covered because it was not an unforeseen event.

» You are being investigated in Canada for back pain. You have seen your doctor and it is recommended that an MRI be undertaken along with further testing which could take as long as three months. You decide to travel to the southern USA in the meantime and while there, experience debilitating pain and go to a hospital for assessment. Further treatment and testing were recommended prior to leaving the country and yet you travelled. This claim would not be covered by the health plan because it is not an unforeseen event.
Is having a doctor’s verbal or written permission to travel useful to Great West Life when adjudicating a claim?

From Great West Life’s perspective, your doctor’s verbal or written permission to travel is not an integral part of claims adjudication. Generally, doctors are not familiar with the terms and conditions of the University’s out-of-Canada emergency health coverage. This does not mean, however, that you should not discuss with your doctor your condition and stability prior to travel. It may give you peace of mind.

What is the claim eligibility when MEDEX (the emergency assistance service provider) is called prior to seeking emergency medical treatment?

MEDEX is an assistance service that offers access 24 hours a day, 7 days a week. It is recommended that when emergency medical treatment is needed, you (or an alternate family member) call MEDEX before treatment (if possible) or as soon as possible after medical treatment is received using the toll-free number of the back of your benefit card (or purple Global Medical Assistance card for pensioners covered under the old benefit plan which does not have a drug card). MEDEX can help you locate hospitals, clinics and physicians, arrange medical evacuation if necessary, and verify insurance coverage. When you or your emergency health care provider calls MEDEX, MEDEX contacts Great West Life to confirm whether your coverage is in force and the levels of benefit coverage. Based on information provided by you at that time, a decision will be communicated to the emergency health care provider as to whether you have coverage. However, MEDEX does not approve the claim or guarantee that the claim will be eligible for reimbursement. In the vast majority of cases, you have provided complete and correct information and the claim is paid without delay by Great West Life. In a minority of cases, additional new information is provided when the claim is submitted and this results in the claim being denied because it was not an unforeseen event (please see above for a definition of “medical emergency”).

In certain circumstances MEDEX can also provide advance payment to the emergency health care provider, subject to Great West Life’s approval.

Before leaving the emergency medical facility or care provider’s office, please ensure you have clarified who will forward the invoice to Great West Life. Are you paying the invoice and seeking reimbursement from Great West Life? Is the hospital forwarding the bill directly to Great West Life? If so, does the hospital have Great West Life’s address on file? the plan number? your ID number? It is highly recommended that if the hospital is forwarding the bill to Great West Life, you ask for a copy of the invoice for your files.

How to submit a claim for emergency medical services to Great West Life when the pensioner and/or dependant returns home?

Two forms are required when submitting an out-of-country emergency medical claim. The forms are available in Human Resources or online at:
http://www.hr.uwaterloo.ca/forms/forms.html

For employees in Ontario, the first form is an Authorization and Release form that allows Great West Life to co-ordinate benefits with the provincial coverage offered through OHIP. (If you live outside Ontario, a similar form is required to co-ordinate coverage with their respective provincial plan. Please contact Great West Life for the appropriate provincial form.) The second form that must be completed is an Out-of-Country Expenses Statement of Claim. These two forms, along with original receipts, should be forwarded to Great West Life Out-of-Country Claims Department, P.O. Box 6000, Winnipeg, Manitoba, Canada R3C 3A5. If the hospital is billing the carrier directly, you can expect to receive these two forms in the mail from Great West Life for completion before the claim can be adjudicated. Claims must be submitted to Great-West Life within 15 months of date incurred to be eligible. We recommend retaining a copy of all receipts and correspondence for your files.

If you have any questions or concerns about out-of-country coverage, please call Great West Life’s customer contact line at 1-800-957-9777.

If after calling Great West Life you have doubts whether your medical condition would be eligible for health insurance coverage, you may want to consider purchasing individual health insurance. The University does not recommend any specific company or product. In addition to banks and financial institutions, some options available include:

- Association of Mature Canadians | www.maturecanadians.ca 1-800-667-0429
- Canadian Snowbird Association | www.snowbirds.org 1-800-563-5104
- CARP | www.carp.ca | 1-877-566-1417
- Manulife | www.coverme.com | 1-877-268-3763
- Sun Life | www.sunlife.ca | 1-888-864-5463
- Great-West Life - Plan Direct | www.greatwestlife.com 1-800-565-4066

As always, individuals are encouraged to shop around and choose the best insurance to suit their individual medical needs.

In general, the examples given above are for illustration purposes only—all situations are unique and individual cases are adjudicated based on the circumstances of the claim.

We hope you stay healthy and have a wonderful trip.
BUREAUCRACY — by Ken Woolner, recalled by Phil Eastman

The title of the Crostic in the previous issue made me think of a spoof article by Ken Woolner, an early professor in our Physics Department. It appeared in Phys 13 News in 1976, and was later carried, at their request, in the The Journal of Irreproducible Results.

The following simple mathematical model might represent a first approximation to the workings of a bureaucracy. Does your Board fit this model?

Suppose that in a given time, an individual can make 4 “decisions”, or write 4 “memoranda”.

Then a “department” of two individuals can write 6 memoranda (to appear exterior to the department), and these are also of higher “quality” than those due to the lone individual, benefitting from the internal discussion.

Likewise, a department of 3 individuals, — still only 6 external memoranda are produced, but the quality is now even greater.

With a 4-individual department, we are much better off than with the original single individual, — the output is the same, but the quality is extremely high!!

Unfortunately, there is no way of appraising a 5-individual department, which has attained a “black hole” condition of complete internalism.

If “Ne” is the daily number of external memoranda due to a department of “n” individuals, each of whom can write “m” memoranda per day, then we see that

\[ Ne = n(m-n+1). \]

Ken Woolner

FACULTY OF ARTS TO CELEBRATE 50 YEARS

The Faculty of Arts is celebrating its 50th Anniversary this year. The Dean has asked that we pass along this announcement, together with his invitation, to retired faculty, staff and other friends of the Arts.

The Faculty of Arts is celebrating its 50th Anniversary and I invite you to be part of this amazing journey. This event needs one important ingredient: you. Here’s how you can get involved.

» First, please send us your Waterloo memories and pictures for our virtual scrapbook*.

» Second, come out to the 50th celebration event! The evening will include entertainment, awards, buskers, memories, and a glimpse into the future of the Faculty of Arts.

THE EVENT:
FRIDAY, OCTOBER 22, 2010 AT 7:00 PM
Humanities Theatre,
Hagey Hall of the Humanities,
Complimentary Parking in H Lot
$10 per person includes a 50th Anniversary gift, entrance to the theatre, hors d’oeuvres, and a drink ticket.

Register by Friday, October 15, 2010.

We look forward to seeing you and celebrating 50 years together!
Ken Coates, Dean of Arts

To send in your memories and photos:

Visit: [http://artsat50.uwaterloo.ca/](http://artsat50.uwaterloo.ca/) and click on Contact Us or mail in your memories and photos to Christine White Woods, Office of the Dean, PAS Building room 2423, University of Waterloo, 200 University Ave. W., Waterloo, ON N2L 3G1

To Register: Visit: [http://artsat50.uwaterloo.ca/](http://artsat50.uwaterloo.ca/)
Or contact Marie O’Brien-Stockie, 519-888-4567 ext. 38514 or by email at: mobriens@uwaterloo.ca.
RECENT EVENTS – photos by Redina Caracaz

SPRING LUNCHEON

SPACE MUSEUM

AGM

CASALOMA
COMING EVENTS

UWRA ANNUAL WINE AND CHEESE
Thursday September 30th, 2010
3:00 - 5:00 pm at the University Club

Plan to join us for our annual kick-off to a new year of UWRA activities. Complimentary cheese, cold canapés and hot hors d’oeuvres will be served. Each retiree who is a paid-up member of UWRA will receive two tickets for ‘on the house’ drinks.

Additional drink tickets can be purchased @$5.00 each. New and renewal annual memberships will be available at the door for $10.00 and Life Memberships for $100.00.

Free parking will be available in the University Club Lot and in the adjacent Lot M. Anyone wishing a ride should contact Robin Banks (519 884-8984). This is always a relaxed and enjoyable afternoon. Please come and renew old acquaintances.

MARK YOUR CALENDARS FOR OUR FALL LUNCHEON! — Pat Cunningham

Reserve your place early to meet with fellow retirees at our Fall Luncheon in the Great Hall, Sunshine Centre/Luther Village on the Park. Bring a guest! (Neither you nor your guest need be a member of UWRA; one of you simply needs to be a UW retiree.)

Our speaker will be Larry Martin, professor emeritus of the School of Planning and a former associate dean, Environmental Studies. The title of his presentation is Enriching Our Hobbies and Pastimes Through Photography.

Larry will focus on his personal adventure with digital photography, especially since his retirement in 2003, and how his interests have evolved. He will explore the emotional attachment he has developed for the “stories” he has uncovered while skiing, sailing, kayaking, hiking, off-road biking, and exploring by auto the back roads of Ontario and beyond. Larry will illustrate these stories with some of his own projected images and prints. Hopefully, his presentation will encourage us all to consider how photography might play a more important role in our own pursuit of leisure.

Do plan to join us for what promises to be a fascinating presentation.

If you would like to attend but need a ride, please call Robin Banks at 519-884-8984.

UWRA FALL LUNCHEON
Wednesday, November 10, 2010, 139 Father David Bauer Dr., Waterloo

Special presentation by Larry Martin
“Enriching Our Hobbies and Pastimes Through Photography”

Cash bar: 11:30 am    Lunch: 12 noon    Tickets: $25 each    Unbelievable door prizes

For tickets, please fill in the form below and mail to:
Pat Cunningham, 88 McCarron Cres., Waterloo, ON N2L 5N2 Telephone: 519-888-0334

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UWRA Fall LUNCHEON, Wednesday, November 10, 2010

Name(s) __________________________________________________________________________________________________________________________
Address ___________________________________________________________________________________________________________________________
________________________________________________________________________ Postal Code ________________________ Phone _______________________________________

No. of Tickets _______ Amount enclosed __________________________________________

Please make cheques payable to UWRA. Deadline for ticket sales is Wednesday, Nov. 3, 2010

Note re: Luther Village:
There is limited free parking in designated areas. You may park at the Waterloo Recreation Centre and walk across the foot bridge to the Great Hall in Luther Village’s Sunshine Centre.
This fall, we will be returning to the Grand River for another enjoyable luncheon cruise, where we will learn about our “home” watershed. Also, I am very excited that we will be bringing back the big band era with a visit to the Canadian Big Band Celebration in Port Elgin! This promises to be a day to remember! Please join us on these outings and spend some time with old friends.

Because our coach trips are very popular and tend to fill up quickly, please make your reservations early to avoid disappointment! At this time of writing in early July, there is still space available for both trips.

SATURDAY, SEPTEMBER 18, 2010
CANADIAN BIG BAND CELEBRATION
Come with us as we travel back in time to the 1930’s and ‘40’s and the unforgettable music of the big bands! The town of Port Elgin welcomes us to the beautiful Canadian Auto Workers’ Family Education Centre, situated on the shores of Lake Huron, for an afternoon of music at the Canadian Big Band Celebration, that is guaranteed to leave us wanting more!

After enjoying a pleasant morning drive through rich farmland, we will arrive at Aunt Mabel’s Country Kitchen, located on the southern edge of Port Elgin. Home cooking is featured there and we will be served a tasty lunch including soup, quiche and dessert!

Then, it’s off to the CAW hall and the big band show, which will keep our toes tapping from 1:30 pm until 5:00 pm! Three bands will perform for us during the afternoon and there is a dance floor for those wishing to demonstrate their agility! Smart casual attire is suggested.

Following the show, we will be treated to a buffet dinner in the CAW hall and will be joined by the musicians. A great opportunity to chat with the music makers, themselves! Several reports that I have heard give rave reviews about the food served there!

After dinner, we set out for Waterloo with memories of a great day and humming tunes all the way home!

Cost: $105 dollars for UWRA members and guests; $110 dollars for non-members. Price includes motor coach, coffee break, entertainment, luncheon cruise, all taxes and gratuities.

Coach departure time and location: 9:00 am, UW parking lot X (behind Optometry). Free parking for UWRA cars has been arranged with UW Parking Services. Please arrive at least ten minutes prior to departure time to obtain your free parking permit. Returning to Waterloo at approximately 9:30 pm.

WEDNESDAY, OCTOBER 6, 2010
GRAND RIVER CRUISING
In early fall, the days are often warm and sunny and perfect for a lazy cruise along our favourite waterway – the Grand River!

We begin our day with a pleasant drive south to Caledonia, where our riverboat is berthed. Before boarding, we will have time to enjoy a coffee and muffin and be entertained by The Blazing Fiddles, a live music group! Also, we will be shown a video about the Grand River and the craft shop and bakery will be open for browsing.

Once on board, we begin our three hour cruise, during which we will be served a delicious roast beef lunch, with bar service available. As we cruise, the captain will provide commentary on the passing sights of interest. On the return trip, refreshments will be served.

The dining area of the vessel is fully enclosed in case of inclement weather, while an outdoor promenade deck is available for strolling.

Cost: $73 dollars for UWRA members and guests; $78 dollars for non-members. Price includes motor coach, coffee break, entertainment, luncheon cruise, all taxes and gratuities.

Coach departure time and location: 9:30 am, UW parking lot X (behind Optometry). Free parking for UWRA cars has been arranged with UW Parking Services. Please arrive at least ten minutes prior to departure time to obtain your free parking permit. Returning to Waterloo at approximately 5:30 pm.

CANCELLATION POLICY
Because we must pay our suppliers for numbers reserved in advance, we regret that we cannot offer refunds for cancellations made within seven days of the trip departure date. We do maintain a waiting list when applicable and if a replacement can be found within a reasonable time, a refund may then be made. If you find on the morning of departure that you must cancel, please call Terry Weldon at (519) 744-3246, at least one hour before departure time to avoid delaying the group. Thank you.

RESERVATIONS
For reservations and information, contact Rediña Caracaz, B-435 Bairstow Cr., Waterloo, ON, N2K 2H7. Email: rcaracaz@sympatico.ca. Phone: (519) 885-6719. Please make cheques payable to UW Retirees’ Association and mail to Rediña’s address shown above. For further information, contact Terry Weldon at: email:terryweldon@rogers.com. Phone (519) 744-3246.

WEB SITE
Please note that all trip details can be found on our web site at http://retirees.uwaterloo.ca. Click on “Social Events & Tours” and then on “for more information...”.

Website: retirees.uwaterloo.ca
IT’S TIME TO SAY THANK YOU RETIREEs; NO MORE FUN AND GAMES!

Over a 39 year period many UW people who are now retired or are part of the “passing parade” worked behind the scenes and had a hand in making the “Games Museum” the special resource that it became. Now that the museum no longer exists, it’s a fitting time to say thank you to so many retired people who played multiple roles at UW and who were also “museum workers”. Here is some of the “back story” of UW’s history presented so one may appreciate how all this came about.

In the fall of 1971, Burt Matthews, the then President of UW formally dedicated the “GamesMuseum” as a new university resource. It was housed in a conference room on the 6th floor of the Mathematics and Computer Building. About 50 or so sets of game equipment and a number of related reference books were placed on open shelves along the walls. These objects were brought to UW by Elliott Avedon when he joined the faculty. A Gazette front page feature article by Chris Redmond commemorated the event.

At first this resource was primarily used by coop students who worked in many recreation settings. The collection was defuse, ranging from one of a kind hand carved wooden Caribbean game boards, to mass produced printed Indo-Chinese boxed games, to Braille adapted game boards. The collection was the result of gifts Avedon had received from former graduate students whom he had taught at Columbia University. Responding to UW coop student’s increasing questions about certain ethnic populations and games, fostered research and acquisition of additional game equipment. As word got around about the “GamesMuseum”, the visitor population grew – a professor who wanted to bring a scout troop, a teacher who wanted to bring a class, an instructor who wanted to bring a church group, etc. A coop student was hired to maintain visitor afternoon and evening hours.

It was apparent that this one room was not adequate as the resource continued to grow. Many people in the UW Community began to donate objects and references to the collection. A local citizens group advising on acquisition recommended focusing on games that were “Canadian” and reflected the “Canadian Mosaic”. The then Faculty of Physical Education and Recreation was housed in a number of campus buildings. Thinking it was more meaningful to house faculty in related disciplines in the same quarters, the Department of Recreation with the “GamesMuseum” was moved off-campus to a UW building on Philip Street. The museum was housed in two rooms with an adjacent parking lot and it grew... and it grew... and it grew...

When it was eventually moved to what was to become Burt Matthews Hall, the museum featured a structured visitor’s gallery with exhibit furniture, a packing storage room, a conservation storage room, and two small offices. Special grants were provided by the Canadian Government to enhance the setting for people with disability, and each year the Provincial Government provided an operations grant. Over the years a number of faculty members at UW and elsewhere served as guest curators for the changing exhibits. UW Recreation faculty supervised graduate research assistants who worked in the museum responding to public, government, and academic queries and contracts, and also supervised undergraduate coop students who functioned as docents.

Because this was UW, early on the “GamesMuseum” became involved with computing, and not just early computer games. At first computing was used as a simple database device on an early microcomputer keeping an inventory of collection objects. Later there were experiments with software that might lend itself to other museum tasks. From these beginnings, UW hosted the first Canadian Local Museum Wide-Area Network, and explored many commercial database programs for museum collections management. The “GamesMuseum” was one of the early resources on campus (thanks to Terry Stewart) to create and maintain a World-Wide-Web Site. As of now, an average of 25,000 people a month from 160 countries makes use of this UW Site.

Thus, many people working behind the scenes at UW had a hand in making the “Games Museum” the special resource that it became. Up front were the Building Services people who cleaned the Public Gallery with care – vigilant not to damage an object on exhibit; Heating, Cooling, Lighting, and Delivery personnel who responded to requests for service whenever exhibits were changed; Security Guards ever watchful of the objects on display during times the building was closed, but also on special holidays and during “blockbuster” exhibits. Backing them up were people in the Finance Department, Purchasing Department, and Administrative Services. David Peters, the Risk Manager for many years, was responsible for processing all of the annual paper work Queen’s Park and Ottawa required of public museums. There were others who “greased the wheels” in the President’s Office, the Vice-President Academic’s Office, and the Secretariat.

Most of these people are current members of the Retirees Association or have joined the Passing Parade. To all of them it is time to say “Thank You”. After almost 40 years of service, during the summer of 2009 the “Games Museum” Public Gallery was permanently closed and dismantled. Most of the collection has now been transferred to the Canadian Museum of Civilization in Ottawa where it becomes part of the national holdings. A few objects have been distributed to local museum in the region. Currently, the Website is still being hosted by UW. The physical area which housed the museum in Burt Matthews Hall is now being
torn out and remodeled for other purposes. For those Retirees who may ask why UW decided to close the “Games Museum”, some say it’s because those responsible decided to change the academic focus of the Faculty, consequently hiring academics that did not have an interest in games and civilization. In any event, UW Retirees can feel proud that they have had a hand in the growth and development of this resource over the years. In fact, some retirees who donated an object to the collection might go to the Canadian Museum of Civilization in Ottawa and see that object on exhibit. Certainly, thousands of people from many different places will now have an opportunity to view the “Games Museum” collection for generations to come.

Editor’s Note: Elliott Avedon deserves a special thank you for his efforts in this unique area. My grandchildren and I spent some happy times in the Games Museum while it was still on campus. 

PCE

Effective June 1, 2010, UW’s insurer, Great-West Life has consolidated their contact number to 1-800-957-9777. Callers to the old number will be directed to the new number over the next several months. Contact numbers for assistance with emergency medical expenses outside Canada remain the same. The numbers can be accessed on the reverse of your pay-direct drug card or on the Human Resources website at: http://www.hr.uwaterloo.ca/benefits/medical/emergencycontact.html

Glenda Rutledge,
CHRP, Benefits Coordinator, Human Resources,
University of Waterloo, 200 University Ave. W.,
519-885-1211 ext. 36120

UW RECREATION COMMITTEE – FOR UW EMPLOYEES AND RETIREEs!

The UWRC invites UW employees (past and present) to the following events:

THURSDAY, AUGUST 26, 2010
National Cherry Popsicle Day – 12 noon – 1:00 pm
Biology 1, Room 271
Come enjoy a popsicle and watch the improv comedy of TOTE theatre.
Register by email: UWRC@uwaterloo.ca.

THURSDAY, SEPTEMBER 30, 2010
The Healthy Vegetarian. Why You Don’t Need Meat
12 noon to 1:00 pm, Math and Computer Building, Room 5158
Register by email: UWRC@uwaterloo.ca

WEDNESDAY, OCTOBER 13, 2010
Balance Disorders, Dizziness and Vertigo
12 noon to 1:00 pm, Location: TBA
Register by email: UWRC@uwaterloo.ca

SUNDAY, NOVEMBER 28, 2010
Peter Pan Pantomime at St. Jacob’s Country Playhouse
4:00 pm show
Cost: $34 per adult (regular price $39 or $42 when HST applied); 18 and under $21 (book through UWRC and save the HST)
Note: Please email Shirley at schatten@uwaterloo.ca to reserve your tickets. We hope to get a group of 20 or more together so the discount applies.

Special note to Retirees
The UWRC hopes to organize a series on retirement. If you wish to be part of a panel talking about “What I Wish I Had Known Before I Retired”, please email UWRC@uwaterloo.ca or call ext. 33857.

We hope to see you soon. Further events are being planned for the Fall 2010 term. Watch the web site for more details: http://www.UWRC.uwaterloo.ca.

Verna Keller (on behalf of the UW Recreation Committee)

Answers to a “Fresh Streetwise” crostic, page 5

The quote is by S. Leacock, from “The Magic Of Eating Out Of Doors”, as follows.

“As every good chemist knows, air is made up of equal parts of oxygen, hydrogen, nitrogen, iron and alcohol, with just a little touch of the rarer elements, argol and gogol. Now these are the very things that support life and they are found in fresh air. But the air must be fresh, not ordinary indoor air, filled with feathers, dust, dried ink _ heaven knows what”

The clue answers appear below.

A Lexington B Errata C Added two and two and got three D Columbia Street West E Off the shelf F Conestoga Parkway G King North H Eos I Aqueous Humour J The anesthetist used ether K Ira Needles Boulevard L No OJ thanks, Hinny M Glasgow History N Oily fellow O University Avenue P The Ring Road Q Offprint R Fischer-Hallman S Diffident third heir T Ordinary people U Orr V RH Hit W Seagram
NEW BOARD MEMBER – ANGELO GRAHAM

I’m delighted to report that Angelo Graham was elected to the UWRA Board of Directors at the Annual General Meeting in June. Angelo is a UW grad who worked at the University for more than three decades in two departments: first as Facilities Manager in the Library, and then as Safety and Workplace Safety Insurance Board Officer in the Safety Office. He was responsible for introducing the Workplace Hazardous Management Information System to the campus in a form endorsed by all, and led Ontario universities in introducing WHMIS training for students. He also served in volunteer positions in the Staff Association and UW fund-raising campaigns. Angelo retired from UW in 2005, and was made an Honorary Member of the University in 2007. He now finds more time for two of his passions in particular – restoring a vintage sports car and visiting his grandchildren in Ottawa. Many of us had the opportunity to work with Angelo at UW, and we are grateful to him for agreeing to share his considerable talents with the Board.

Shirley Thomson

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**RECENT RETIREES**

<table>
<thead>
<tr>
<th>Name</th>
<th>Position</th>
<th>Department</th>
<th>Hire</th>
<th>Retire</th>
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<tbody>
<tr>
<td>Marie McDonald</td>
<td>Food Services Assistant</td>
<td>Food Services</td>
<td>Sep-76</td>
<td>1-May-10</td>
</tr>
<tr>
<td>Mark Cochrane</td>
<td>Mechanic II</td>
<td>Plant Operations</td>
<td>Jun-79</td>
<td>1-May-10</td>
</tr>
<tr>
<td>John Rodrigo</td>
<td>Custodian I</td>
<td>Plant Operations</td>
<td>Sep-79</td>
<td>1-May-10</td>
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<tr>
<td>Ann Snider</td>
<td>Secretary to the President</td>
<td>Conrad Grebel College</td>
<td>Sep-81</td>
<td>1-May-10</td>
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<tr>
<td>Paul Critchley</td>
<td>Casual Employment</td>
<td>Co-op Education and Career Services</td>
<td>Jan-00</td>
<td>1-May-10</td>
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<tr>
<td>William Oldfield</td>
<td>Networked Information Research Associate</td>
<td>Library</td>
<td>Sep-78</td>
<td>1-May-10</td>
</tr>
<tr>
<td>Shirley W. Thomson</td>
<td>Co-op Advisor – Arts, Environment &amp; Architecture</td>
<td>Co-op Education and Career Services</td>
<td>Dec-97</td>
<td>1-May-10</td>
</tr>
<tr>
<td>Mark Cochrane</td>
<td>Stationery Engineer 4th Class</td>
<td>Plant Operations</td>
<td>Jun-79</td>
<td>1-May-10</td>
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<tr>
<td>Peter Woolstencroft</td>
<td>Associate Professor</td>
<td>Political Science</td>
<td>Jul-70</td>
<td>1-May-10</td>
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<tr>
<td>Catharine Gilbertson</td>
<td>Assoc Provost, Student Serv and Human Res</td>
<td>Assoc Provost, Student Serv and Human Res</td>
<td>Nov-73</td>
<td>1-May-10</td>
</tr>
<tr>
<td>Norman Ball</td>
<td>Associate Professor</td>
<td>Systems Design Engineering</td>
<td>Jul-89</td>
<td>1-May-10</td>
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<tr>
<td>Douglas Payne</td>
<td>Manager</td>
<td>Information Systems Technology</td>
<td>Jun-74</td>
<td>1-Jun-10</td>
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<tr>
<td>Adelio Pereira</td>
<td>Custodian</td>
<td>Plant Operations</td>
<td>Apr-04</td>
<td>1-Jun-10</td>
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<tr>
<td>Pauline Bevers</td>
<td>Administrator</td>
<td>Centre for Sight Enhancement</td>
<td>Oct-86</td>
<td>1-Jun-10</td>
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<tr>
<td>William Poole</td>
<td>Director, Centre for Cultural Management</td>
<td>Drama and Speech Communication</td>
<td>Jan-90</td>
<td>1-Jun-10</td>
</tr>
<tr>
<td>Ruth Ann Walters</td>
<td>Technician</td>
<td>Earth and Environmental Sciences</td>
<td>Nov-87</td>
<td>1-Jun-10</td>
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<tr>
<td>Harold Weber</td>
<td>Custodian</td>
<td>Plant Operations</td>
<td>Nov-91</td>
<td>1-Jul-10</td>
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<tr>
<td>Jane Buyers</td>
<td>Associate Professor</td>
<td>Fine Arts</td>
<td>Jul-88</td>
<td>1-Jul-10</td>
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<tr>
<td>Richard Gesinghaus</td>
<td>Printing Machine Operator</td>
<td>Graphic Services</td>
<td>May-73</td>
<td>1-Jul-10</td>
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<tr>
<td>Wendell Prime</td>
<td>Technologist</td>
<td>Kinesiology</td>
<td>Jul-75</td>
<td>1-Jul-10</td>
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<tr>
<td>Michael Best</td>
<td>Professor</td>
<td>Combinatorics and Optimization</td>
<td>Jul-71</td>
<td>1-Jul-10</td>
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<tr>
<td>Jim Goodwin</td>
<td>Electrician</td>
<td>Plant Operations</td>
<td>Jan-88</td>
<td>1-Aug-10</td>
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<tr>
<td>Robert McNair</td>
<td>Media Specialist</td>
<td>School of Architecture</td>
<td>Sep-82</td>
<td>1-Aug-10</td>
</tr>
<tr>
<td>Robert Truman</td>
<td>Director</td>
<td>Institutional Analysis and Planning</td>
<td>Jul-73</td>
<td>1-Aug-10</td>
</tr>
<tr>
<td>Lynn Johnson</td>
<td>Information Systems Specialist</td>
<td>Information Systems and Technology</td>
<td>Oct-73</td>
<td>1-Aug-10</td>
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<tr>
<td>Allan Swan</td>
<td>Chief Stationary Engineering</td>
<td>Plant Operations</td>
<td>Nov-04</td>
<td>1-Aug-10</td>
</tr>
<tr>
<td>Mikhail Geilikman</td>
<td>Research Associate Professor</td>
<td>Earth Sciences</td>
<td>Dec-95</td>
<td>1-Aug-10</td>
</tr>
</tbody>
</table>
PASSING PARADE

Ross Hecktus passed away January 29, 2010. Ross was employed at UW in the Plant Operations department from December 1967 through to his retirement as of December 31, 1993. He is survived by his spouse, Carole, also a UW retiree.

Francis Margaret Scott passed away February 10, 2010. Francis was the widow of Professor William George Scott.

Lillian Woolford, wife of retiree Professor R. Graham Woolford, died February 25, 2010.

Maria Ditner passed away February 27, 2010. Maria started working at UW in August 1973. She worked in Village Two as a Housekeeper. Maria retired on May 1, 1985. She was predeceased by her spouse, Sylvester.


Nellie Bastedo passed away March 15, 2010. Nellie began her employment in July 1975. She was a Reference Librarian in the Library at the time she retired on June 1, 1984.

Douglas Pearce passed away April 5, 2010. Mr. Pearce began his employment at UW in September 1970 and held the position of Assistant Operating Budget Analyst, VP, Finance and Operations. He retired September 1, 1981. Douglas is survived by his wife, Frances.

Barbara Brubacher died April 7, 2010. Barbara started working at St. Paul’s College January 1968. She was the Business Manager at the time of her retirement on November 1, 1983. Barbara is survived by her husband, Russell.

Professor Rex Guest passed away April 9, 2010. Professor Guest started his employment in December 1957 in the Chemistry Department. He retired December 1, 1972. Professor Guest was predeceased by his spouse, Margaret.

Ivan Howe passed away April 17, 2010. Ivan began his employment at UW in June 1967. He worked in Plant Operations as an Electrician and retired on December 1, 1987. He is predeceased by his spouse, Vivian.

Elsie MacDonald passed away April 19, 2010. Elsie was the spouse of retiree, Alphonse MacDonald who worked in Plant Operations and retired March 1, 1995.

Carlos Radic passed away April 24, 2010. Carlos started at UW in December 1974 and was a Custodian in Plant Operations. He retired August 1, 1998. Carlos was predeceased by his wife, Fanny, who died in August 2006.

Philip Simpson died May 1, 2010. Phil began working in Plant Operations in September 1973. He held the position of Maintenance Supervisor prior to his retirement on April 1, 2009. Phil is survived by his wife, Valerie.


Professor Jack Gray passed away May 8, 2010. Professor Gray began his employment at UW in September 1966 as Associate Professor in English. He retired on September 1, 1990.

John (Jack) Robb passed away May 13, 2010. Jack started working at UW in November 1974. He was hired as the Director of Accounting in Financial Services and later became Director of Financial Services. Prior to his retirement on May 1, 1998, Jack held the position of University Treasurer. He is survived by his wife, Helen.

Professor Paul Keresztes died May 15, 2010. Professor Keresztes began his employment at UW in September 1961. He was a professor in the Classical Studies department prior to his retirement on September 1, 1987. He is survived by his spouse, Sylvia.

Professor Arthur Cowan passed away May 18, 2010. Professor Cowan started his career at UW in September 1957 and went on to found the Department of Physics. He was the Chair of the department for 12 years. Professor Cowan retired on September 1, 1989. He is survived by his spouse, Flora Cross.

Gladys May Bell passed away May 21, 2010. Gladys (May) began working at UW in December 1967. She was a cashier in the Bookstore prior to her retirement on May 1, 1985. Gladys was predeceased by her husband, David.

Stefi Cizman passed away May 30, 2010. Stefi started at UW in August 1969 and worked in Food Services, Village II as a Food Services Assistant. She retired January 1, 1990.

Gwen Lipke died June 9, 2010. Gwen began her employment at UW in August 1968. She started as a Clerical Assistant in what was then the Personnel Department. Gwen was very well known throughout the University community for her caring and compassion. She retired from her position as Employee Benefits Assistant in Human Resources as of September 1, 1994. She is survived by her husband, Don, who is also a UW Retiree.


Fridric Rampelt passed away June 24, 2010. Fridric started working at UW in October 1979. He was a Custodian in Plant Operations. Fridric retired December 1, 1991. He is survived by his wife, Christine.

Professor Ladis Kristof died June 15, 2010. Professor Kristof began at UW in July 1969 and worked in Political Science for two years before moving on to teach at Portland State University in Portland, Oregon. He is survived by his spouse, Jane Kristof.


Eleanor Nancy Honsberger, the wife of retiree Ross Honsberger, passed away July 5, 2010.

Lynn Watt died July 7, 2010. Professor Watt started at UW in September 1966 in the Electrical Engineering Department. During his time at Waterloo, he served three terms as Dean of Graduate Studies and in other administrative areas such as his role on the Executive Council. Professor Watt retired as of September 1, 1990. He is survived by his wife, Ainslie.

Website: retirees.uwaterloo.ca
MEMBERSHIP IN UWRA

The bylaws of UWRA defines membership as follows:

Categories of membership:
1. Annual Subscribing Members (ASM) – those retirees who pay the annual fee (currently $10).
2. Lifetime Subscribing Members (LSM) – those retirees who pay the lifetime fee (currently $100).
3. Associate Members (AM) – those retirees who elect not to pay either the annual or lifetime fee.

What is your membership status?
The line above your name, in the mailing address printed below, shows the status of your membership: for example, DEC2009 indicates that you are an ASM with your fee paid up to that date. LIFE2004 shows that you became an LSM in 2004, while an empty space reveals that you are an AM of UWRA.

To become a Life or Annual subscribing member, or to renew an annual membership, please complete the form below. This application form is printed in each issue of WATtimes as a reminder to members, and is not intended to suggest that paid up members are in arrears. On those occasions when paid up members send in an extra payment, it is our custom to extend the expiry date by one year.

Please note: Changes of addresses should be sent directly to Wanda Speek in Human Resources, GSC, Room 130.

UWRA MEMBERSHIP APPLICATION & RENEWAL FORM (from Vol. 16/1)

Date __________________________________ Amount: ☐ Annual (calendar year) $10.00 ☐ Lifetime $100.00

Name ________________________________

Address ____________________________________________________________________________________________
________________________________________________________________________ Postal Code _________________

Email ___________________________________________________ Telephone _____________________________

Now send this form to the Membership and Records Coordinator
Judy Van Evra, 97 Claremont Avenue, Kitchener, ON N2M 2P7, along with a cheque payable to UWRA.

THANKS!

RETURN UNDELIVERABLE CANADIAN ADDRESSES TO
UW Retirees’ Association
University of Waterloo
200 University Avenue West
Waterloo, Ontario N2L 3G1

Publications Mail
Registration No. 40065122