

## Canada's Economic Interests in the Middle East<sup>1</sup>

Canada–Middle East economic relations have clearly not been a top priority for Canada and are never going to be under any reasonable scenario. Still, Canadian business activity in the Middle East has produced very worthwhile benefits to Canada's economy and to our trading partners. This chapter argues that there are significant potential benefits still to be had in promoting stronger Canada–Middle East relations, particularly with respect to the countries of the rapidly growing Gulf Cooperation Council (GCC). To enjoy these benefits, however, there is a need for enhanced political engagement in the region, as well as a commitment on the part of the Canadian government to forge stronger economic ties, formal and informal, with selected Middle Eastern countries. Canada has developed a number of formal links with the Middle East, most notably a free trade agreement with Israel, and a number of bilateral tax agreements, but there is room to secure further formal links to the region and to foster trade more generally. These formal and informal relationships, accompanied by enhanced strategic governmental contacts and more savvy efforts by Canadian businesses, would likely be rewarded by substantially higher levels of business activity, particularly with the Gulf States.<sup>2</sup>

### Canada–Middle East Trading Patterns: Room for Improvement

With the Middle East representing approximately only 1 percent of Canada's imports and exports, should Canadian officials be investing time and strategic efforts to furthering economic ties with the region? Indeed they should, as the Middle East carries the potential of being a significant economic partner.

While the Middle East might appear to be marginally important to Canada's economy, especially compared to the United States, closer examination reveals that Canada's overall trade with the region is perhaps of greater importance than

initial assumptions suggest. For example, Canada's exports to the GCC are comparable to Canada's exports to India and greater than exports to Brazil or Russia. Specifically, the GCC ranks as equivalent to Canada's 15th export destination; in comparison, India ranks 14th, Brazil ranks 17th, and Russia ranks 20th (see Table 9-1). Canada's business community and trade bureaucrats would be remiss to suggest that Brazil, Russia, or India were insignificant trading partners. Moreover, trade with the Middle East is growing at a steady, healthy rate. Accordingly, the Middle East, and the GCC specifically, have been overlooked by Canada's trade officials.

Over the past 15 years, the Middle East has attracted minimal Canadian export and import trade and investment. Canadian export of goods to the region, totalling approximately \$3.1 billion, account for only 0.71 percent of Canada's total exports (see Table 9-2). Canadian imports from the region, although double the size of exports (\$4.8 billion in 2006) are also minor. Imports from the Middle East surpassed 1 percent of total Canadian imports in 2005 and now represent 1.21 percent of total imports (see Table 9-3).<sup>3</sup> The GCC—a customs union of six Persian Gulf oil-producing states in the process of creating a common currency—has been a particularly important trading partner. While two-way trade between the GCC and Canada declined significantly in the 1980s and '90s, it has recently skyrocketed (see Figure 9-1). Saudi Arabia, Iraq, and Israel have consistently been the most important import partners in the region. Main import products from these countries are oil and

Table 9-1  
Canada's Top Export Partners in 2006

	Exports in 2006 (CA\$ millions)	Rank in 2006	Share of Total Exports
United States	359,258	1	81.6%
United Kingdom	10,133	2	2.3%
Japan	9,416	3	2.1%
China	7,661	4	1.7%
Mexico	4,385	5	1.0%
India	1,677	14	0.4%
Gulf Cooperation Council	1,613	15	0.4%
Brazil	1,338	17	0.3%
Russia	870	20	0.2%
Total Canadian Exports	439,500		

Note: Gulf Cooperation Council = Bahrain, Kuwait, Oman, Qatar, Saudi Arabia, and the United Arab Emirates.

Source: Adapted from Department of Foreign Affairs and International Trade 2007a.

Table 9-2  
Canada's Exports to the Middle East, Selected Years, C\$ millions

	1995	1997	1999	2001	2003	2005	2006	Average Rank over 10 Years
Bahrain	17.6	10.8	12.6	13.6	17.2	28.1	31.1	14
Egypt	153.4	185.7	188.2	221.5	232.0	314.3	411.8	5
Iran	430.5	728.2	540.4	496.7	235.1	274.3	309.0	2
Iraq	0.2	1.2	33.1	6.7	5.4	75.9	144.1	10
Israel	237.4	252.1	298.2	351.3	246.3	431.2	445.7	4
Jordan	12.5	14.7	19.6	33.6	30.8	122.5	56.3	9
Kuwait	64.8	55.4	38.3	62.3	82.3	118.1	90.2	6
Lebanon	57.1	62.8	46.0	32.3	31.1	49.8	60.2	7
Oman	24.3	14.8	11.6	19.3	49.2	22.7	55.9	12
Qatar	11.5	16.3	11.2	26.0	36.7	85.7	104.9	8
Saudi Arabia	521.1	557.7	296.9	339.7	469.0	439.2	543.6	1
Syria	21.7	24.3	21.2	16.6	20.6	66.8	48.3	11
United Arab Emirates	200.9	260.4	181.1	208.8	343.0	587.7	787.3	3
Yemen	19.0	10.1	24.4	36.0	34.0	46.7	27.6	13
<b>Subtotal</b>	1,772.1	2,194.5	1,722.8	1,864.3	1,832.7	2,663.1	3,115.9	
<b>Total Canadian Exports</b>	262,266.6	298,072.0	355,420.3	404,085.0	381,071.4	436,225.9	439,500.4	
<b>Share of Total Canadian Exports</b>	0.68%	0.74%	0.48%	0.46%	0.48%	0.61%	0.71%	

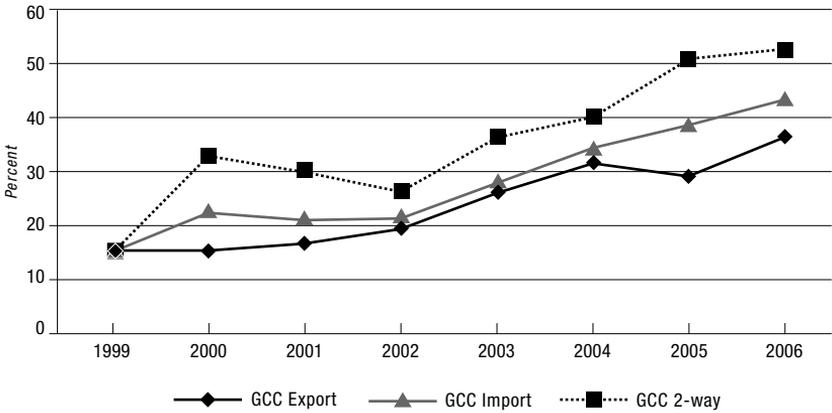
Source: Based on information obtained from the Department of Foreign Affairs and International Trade.

Table 9–3  
Canada's Imports from the Middle East, Selected Years, CA\$ millions

	1995	1997	1999	2001	2003	2005	2006	Average Rank over 10 Years
Bahrain	1.47	2.39	5.10	11.82	11.24	7.61	101.95	10
Egypt	18.84	29.02	40.07	42.08	116.20	142.04	140.15	5
Iran	121.74	506.01	111.54	44.60	63.24	44.47	44.50	4
Iraq	0.07	132.51	163.62	874.06	1,126.30	1,206.43	1,667.88	2
Israel	240.84	314.77	442.69	622.27	620.17	811.26	872.63	3
Jordan	1.16	0.89	0.99	3.92	5.78	8.75	14.58	12
Kuwait	0.04	1.97	3.10	18.86	51.33	60.41	63.78	8
Lebanon	4.28	5.67	15.33	8.21	9.76	10.85	11.70	11
Oman	1.00	0.84	1.59	2.70	7.00	4.66	6.13	14
Qatar	0.51	37.84	6.11	14.33	7.67	46.14	52.17	9
Saudi Arabia	501.83	647.78	429.46	800.44	919.28	1,701.35	1,706.15	1
Syria	27.31	1.37	2.44	61.49	96.93	21.77	25.29	7
United Arab Emirates	5.99	13.65	29.01	72.19	30.22	66.27	93.93	6
Yemen	0.06	28.92	0.26	0.13	0.20	0.19	0.23	13
<b>Subtotal</b>	925.1	1,723.6	1,251.3	2,577.1	3,065.3	4,132.2	4,801.1	
<b>Total Canadian Imports</b>	225,552.9	272,946.3	320,408.7	343,110.5	336,141.3	380,809.6	396,442.9	
<b>Share of Total Canadian Imports</b>	0.41%	0.63%	0.39%	0.75%	0.91%	1.09%	1.21%	

Source: Based on information obtained from the Department of Foreign Affairs and International Trade.

FIGURE 9-1  
Gulf Cooperation Council's Share of Canada's Trade, 1999–2006



Note: Gulf Cooperation Council (GCC) = Bahrain, Kuwait, Oman, Qatar, Saudi Arabia, and the United Arab Emirates.

Source: Based on data obtained from International Trade Canada.

oil products, electrical machinery, precious stones, and pharmaceuticals. On the export side, the United Arab Emirates (UAE), Saudi Arabia, Iran, and, recently, Israel are the main markets for Canadian products, especially vehicles, aircraft products, machinery, cereals, metals, and wood and paper.

While data on service trade are not readily available, some reports estimate it to be in the hundreds of millions of dollars (Veilleux 2004, 21). Unofficial estimates, according to a number of interviews with former officials of the Department of Foreign Affairs and International Trade (DFAIT), suggest that export of Canadian services to the region could be equivalent to that of exports of goods. Based on interviews with officials of Export Development Canada (EDC), EDC unofficially estimates that services could represent 40 percent of overall trade in exports.

In recent years, Canada's exports to the Middle East have been growing rapidly. In 2005 alone, there was a 25 percent increase in exports to the region. Yearly growth rates of Canadian trade with the Middle East were unstable prior to 2003; however, this rate of growth followed the general trend of Canadian exports overall over the past 15 years. Remarkably, Canadian exports to the GCC have risen by 192 percent since 1999 (see Figure 9-1); in comparison, Canadian exports to China have risen by 188 percent. EDC estimates that Canadian exports to the GCC, specifically, are expected to double by 2013. Similarly, Canadian imports from the Middle East have increased by more than 300 percent since 1990, mostly as a result of energy imports. Until 1999, Canada had enjoyed a consistent trade surplus with the Middle East, but subsequently

Canada's trade deficit with the region has increased more than threefold to \$1.5 billion. Canada's growing trade deficit with the Middle East is mainly attributed to rising oil prices.

An examination of the impressive growth in imports and exports to the Middle East suggests that Canada should be interested in forging stronger ties to the region. Notwithstanding political instability in the Middle East, the revenues generated by oil and gas trade as well as the resulting accumulation of wealth and growing middle class, especially in the oil-rich economies of the GCC, open up a number of opportunities for exporters. Countries in the Middle East are among the fastest growing economies in the world. Over the past ten years, growth rates in the Middle East's gross domestic product (GDP) have grown an average of 4.2 percent per annum. Some GCC countries have shown outstanding GDP growth rates, comparable to China and exceeding India and other emerging market economies (see Table 9-4). Qatar's GDP, for example, has grown at 9.4 percent per annum over the past 10 years (Metz and Van Ark 2007, 10). The GCC's foreign reserves have also been accumulating significantly over a number of years (currently at US\$1.6 trillion, compared to China's US\$1.1 trillion), mainly due to increases in oil revenues. These petrodollars need to be recycled or spent and Canada can be considered a safe destination for Gulf investments. It is important to highlight that the Middle East, especially the GCC as the main economic force in the wider region, has demonstrated that it is indeed an important driver of the global economy. The Middle East's GDP growth rate is double that of the member countries of the Organisation for Economic Co-operation and Development (OECD) and significantly higher than the world average (5.4 percent, 2.5 percent, and 3.2 percent respectively in 2006) (World Bank 2006, 4).

Canada has a trading presence in the Middle East and most notably in the GCC. However, Canada could vastly improve its economic relationship with the region. A comparison of Canada's trade performance with the GCC to other industrialized countries illustrates this point. Canada's exports to the GCC average only 11 percent of those of other OECD members. In other words, for every dollar exported to the GCC by France, Germany, or Italy, for example, Canada exports only 11 cents. In comparison, Canada captures nearly half (46 percent) of the average OECD member's trade with China and India (Lingenfelter, Azzam, and Mann 2005, 1). Thus, while Canada is a strong exporter to China and India, the GCC market is being overlooked.

Another indicative measure of Canadian trade potential in the Middle East is to examine Australia's trade activity in the region. Australia has a similar economy to that of Canada (Ciuriak and Kinjo 2005). By way of example, both countries rank similarly in net exports in most product categories, with the exception of transport equipment and wood products where Canada is one of the top five exporters and Australia is a large importer of both (International

TABLE 9-4  
Gross Domestic Product Growth Rates of the Middle East and  
Brazil, Russia, India, and China

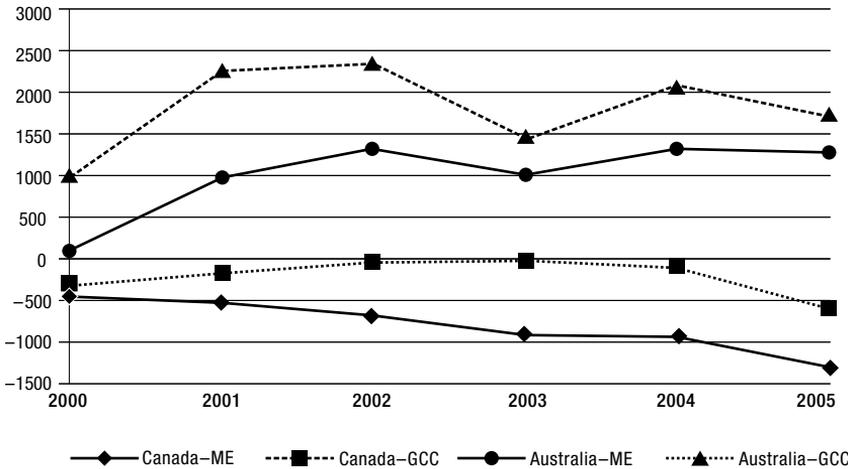
	1995	1998	2001	2004	2005	Average 1995–2005
<b>Gulf Cooperation Council</b>						<b>4.0</b>
Bahrain	3.9	4.8	4.6	5.4	6.9	4.9
Kuwait	4.9	3.7	0.7	6.2	8.5	4.4
Oman	5.0	2.6	7.4	3.1	—	3.5
Qatar	—	—	—	20.8	6.1	9.4
Saudi Arabia	0.2	2.8	0.5	5.3	6.6	3.0
United Arab Emirates	7.9	4.3	8.0	9.7	8.5	6.8
<b>Other Middle East</b>						<b>4.3</b>
Iran	2.7	2.7	3.7	5.1	4.4	4.6
Iraq	—	34.8	-6.6	46.5	—	6.6
Jordan	6.2	3.0	5.3	8.4	7.3	4.8
Lebanon	6.5	3.0	4.5	6.3	1.0	3.4
Syria	5.8	6.3	5.2	3.9	5.1	3.4
Yemen	11.6	6.5	4.6	2.5	2.6	5.1
Egypt	4.5	4.0	3.5	4.2	4.9	4.5
Israel	6.7	3.7	-0.3	4.4	5.2	3.6
<b>Other Economies</b>						
India	7.6	6.0	5.2	8.3	9.2	6.5
China	10.9	7.8	8.3	10.1	10.2	9.3
Brazil	4.2	0.1	1.3	4.9	2.3	2.4
Russia	-4.1	-5.3	5.1	7.1	6.4	3.2

Note: Aggregates for the Gulf Cooperation Council and the other Middle East countries are quoted in Metz and Van Ark (2007, table 1, 10).

Source: World Development Indicators Online, World Bank.

Trade Centre 2007). Canada also has a clear advantage over Australia in terms of product diversification in fresh and processed food and chemicals (International Trade Centre 2007). However, despite the similarities in export performance and competitiveness, Australia has consistently enjoyed a trade surplus with the Middle East, whereas Canada's trade deficit with the region is increasing (see Figure 9-2). Australia is negotiating a free trade agreement with the UAE and has been in free trade discussions with the GCC, for example. Australia appears to have put more effort into fostering strong trade ties with

FIGURE 9-2  
Canada and Australia Trade Balance with Middle East and  
the Gulf Cooperation Council, 2000–2005 us\$ millions



Notes: Gulf Cooperation Council (GCC) = Bahrain, Kuwait, Oman, Qatar, Saudi Arabia, and the United Arab Emirates. Middle East (ME) = GCC, Egypt, Iran, Iraq, Israel, Jordan, Lebanon, Syria, and Yemen.

Source: United Nations Commodity Trade Statistics Database (COMTRADE).

the Middle East, particularly with the GCC. The impression of Canadian government officials formerly stationed in the region is that Australia has made it a formal policy commitment to bring senior government officials into the region and to set up regional trade offices. The payoff has been extraordinary. In the past five years, Australia has increased its exports to the GCC by more than 500 percent (Subcommittee on International Trade, Trade Disputes, and Investment of the Standing Committee on Foreign Affairs and International Trade [SINT] 2005). In absolute terms, Australian exports to the Middle East as a whole are almost double that of Canadian exports in recent years (compare Tables 9-2 and 9-5). It is suggested that Canada, put simply, has a lot of room to grow in its trading relationship with the Middle East and, more specifically, the GCC.

Where does Canada have complementarity in trade of goods with the Middle East? What products can Canada provide the Middle East that are needed throughout the region? According to the Trade Specialization Index, Canada has a comparative advantage in almost all products with the exception of mineral products (GCC), chemicals (Egypt, Israel, Saudi Arabia, and Qatar), textiles (Israel, Egypt, Oman, and Bahrain), food (Israel and Egypt), precious metals and stones (Israel and Egypt), and arms and ammunition (Israel).<sup>4</sup> It is no surprise then that the sectoral mix of Canadian–Middle East trade is tilted

TABLE 9-5  
Australia's Trade Balance with the Middle East, 2000-2005,  
US\$ millions

2000	Import	2,197
	Export	3,221
	Trade Balance	1,024
2001	Import	1,701
	Export	3,986
	Trade Balance	2,285
2002	Import	1,460
	Export	3,825
	Trade Balance	2,365
2003	Import	1,872
	Export	3,333
	Trade Balance	1,460
2004	Import	2,256
	Export	4,375
	Trade Balance	2,119
2005	Import	2,360
	Export	4,109
	Trade Balance	1,749

*Note:* Middle East: Bahrain, Egypt, Iran, Iraq, Israel, Jordan, Kuwait, Lebanon, Oman, Qatar, Saudi Arabia, Syria, United Arab Emirates, Yemen.

*Source:* United Nations Commodity Trade Statistics Database (COMTRADE).

in favour of exported machinery, wood, agriculture, aerospace, and automobile products, and in favour of imported natural resources and textiles (see Tables 9-6 and 9-7). Canada has complementary trade with the Middle East, but, more importantly, the potential for growth in noted sectors is also an important source of Canadian economic growth.

To begin, it is important to note that recent Canadian economic growth is increasingly generated by new sectors. In the late 1990s, Canada's economy was dominated by sectors such as high tech, auto manufacturing, and information and communication technologies. Since the beginning of the decade, however, these industries have slowed, while construction, resources, health, education, and related services are currently driving the Canadian economy (Cross 2006, 3.4). By way of example, yearly growth in construction in 2006 was 7.2 percent and oil and gas extraction 3.4 percent, while manufacturing and primary industries (agriculture, forestry, fishing, and hunting) experienced negative growth (Statistics Canada, various tables). An important factor in the weak performance of the manufacturing sector has been increased

TABLE 9-6  
Sectoral Breakdown of Canada's Exports to the Middle East

	Aero- space	Communi- cations & Technology	Biotech/ Pharm- ceuticals	Natural Resources	Agri- culture	Heavy Machin- ery	Con- struction	Wood/ Paper Products	Energy	Textiles	Tourism	Profes- sional Services	Auto- mobile
Egypt	•	•		•	•	•		•				•	
Israel	•	•				•		•					
Jordan	•		•		•	•		•	•				•
Lebanon		•	•		•	•		•			•		•
Syria		•		•	•	•		•	•	•			
Saudi Arabia	•		•		•			•	•				•
United Arab Emirates	•			•	•	•			•				•
Iran					•			•					
Kuwait					•	•	•	•					•

Sources: Department of Foreign Affairs and International Trade (2007b), Canadian Trade Commissioner Service (2006, 2007).

Table 9–7  
Sectoral Breakdown of Canada's Imports from the Middle East

	Communica- tions & Technology	Biotech/ Pharma- ceutical	Natural Resources	Agri- culture	Heavy Machin- ery	Energy	Textiles	Auto- mobile
Egypt			•	•		•	•	
Israel	•	•	•			•		
Jordan			•	•		•	•	•
Lebanon			•	•	•			
Syria			•	•			•	
Saudi Arabia		•	•					
United Arab Emirates		•	•				•	
Iran			•	•			•	
Kuwait			•				•	

Sources: Department of Foreign Affairs and International Trade (2007b), Canadian Trade Commissioner Service (2006, 2007).

competition from emerging countries (for example, China and India). This is especially visible in textiles, clothing, electrical equipment, leather products, and furniture (Industry Canada 2006, 15). On the other hand, computer and electronic products, wood, chemicals, and transportation equipment are currently the most successful manufacturing areas in Canada.

DFAIT (2005) has highlighted key market access priorities with countries in the Middle East. These specified sectors can be correlated to sectors where opportunities for growth and positive ripple effect on the Canadian economy have been suggested by other economic analyses. According to DFAIT, opportunities in the Middle East have been identified in the wood and pulp and paper sectors (Egypt and Syria), equipment and veterinary health products, transportation equipment and machinery, and aircrafts (Jordan), water (Jordan), energy (Syria), information technology and communications (Egypt and Syria), automobiles (Iran), and petrochemical (Egypt) industries. In high-tech products (such as computer, communications equipment), firms have already started diversifying their exports away from the declining United States and United Kingdom markets to more prospective emerging markets (EDC 2007, 61–62). Given the declining exports of Canadian forestry products to the U.S., expansion of trade with the Middle East is an option worth considering. In primary industries, despite overall negative growth, crop production drives economic activity due to the opening of new export markets for wheat and canola products (35). Canada sees trade opportunities in—and seeks further liberaliza-

tion of bilateral trade in—canola oil (Israel, Iran, and Egypt), processed food (Jordan and Iran), dairy products (Jordan), live cattle (Iran) and beef and veal (UAE).

In services, the potential for growth seems to be located in professional, scientific, and technical services (currently growing at approximately 2.8 percent annually) and architectural and engineering services (3.3 percent) (Statistics Canada, various tables). Entertainment, recreation, and accommodation services have also recently experienced accelerated growth (between 3 percent and 5 percent annually). The overall export of Canadian services is not growing significantly at the moment; however, this is mainly a result of the strong Canadian dollar and declining demand in the United States. EDC (2007, 15) estimates that service exports to emerging markets will grow faster than to the U.S. (3 percent to 4 percent and 1 percent respectively).<sup>5</sup> In services, the potential for expansion has been noticed in education (Egypt and Saudi Arabia), consulting, training, software, and financial services (Syria), tourist services (UAE), infrastructure, construction, and engineering (Bahrain, Qatar, Saudi Arabia, and the UAE), and health care (Saudi Arabia) (DFAIT 2005, 136–51; Lingenfelter, Azzam, and Mann 2005).

EDC has also highlighted oil and gas, infrastructure, and environment as key sectors for strong Canadian investment and export potential. In this context, it seems that the market access priorities in the Middle East as identified by DFAIT follow domestic developments in various sectors of the economy. In addition, the fact that the oil-rich economies of the GCC are working toward higher economic diversification, using the oil revenues to increase spending on infrastructure, construction, other non-oil industries, real estate, tourism, and finance is a clear sign that Canada needs to look to the region for potential commercial opportunities.

While Canadian energy companies have traditionally established their presence in the Middle East and include, to name a few, Nexen, Petro-Canada, and BC Gas, companies from other sectors of the economy are becoming increasingly interested in the region. In aerospace, CAE, a Canadian manufacturer of flight simulators, has invested in a large flight training centre in Dubai; in infrastructure, SNC-Lavalin, Bombardier, and Gartner Lee are also well represented in the region. Canso and Cansult have provided engineering and project management expertise throughout the UAE on multi-million-dollar building initiatives. Canada is also increasingly active in providing educational services, such as the College of the North Atlantic–Qatar, and health training such as InterHealth and training of Saudi medical doctors in Canada. A number of Canadian retailers also figure prominently in the GCC, including Aldo, CinnZeo, La Vie en Rose, and Second Cup. The GCC stands out in the Middle East as a place where Canadian businesses can grow at remarkable rates.

## Making the Case for Enhancing Canada–Middle East Economic Ties

Canada has a positive image in the Middle East. The importance of image cannot be overestimated. Canadian businesses are well liked by Middle Easterners, in part owing to the perceived impartiality of Canadian foreign policy in the region and in part owing to the likeability of Canadians. Former parliamentary secretary to the minister of international trade Mark Eyking has even suggested that Canada gained added respect in 2004 for the government's handling of the Iraq crisis (Buchanan 2005). Peter Ventin, vice-president of Consult—one of the most profitable Canadian engineering firms working in the GCC—adds that Canadians have “got an incredible reputation.... Doors are open to us because we're a Canadian firm. That may not be the case if you're an American firm or a British firm, especially in light of the recent political environment in that part of the world” (SINT 2005). During the Middle East's unofficial consumer boycott of U.S. and UK goods in the region, a former Canadian trade representative noted that Canada was an unintended benefactor, with many Arab consumers switching to Canadian-made goods (Seguin 2007). Moreover, Canada is favoured in the region because it is seen as having “no preset agenda” and being a country of diversity and compromise and are therefore considered good business partners (Seguin 2007). Yet, as the president of the Canada-Arab Business Council (CABC) noted, there is a long-standing misperception that Canadian businesses do not perform well in the region (Mann 2007).

Canada's business community has often assumed that U.S. and UK businesses perform better in the Middle East because of their stronger political and historical ties to the region (Mann 2007). Canadian businesses are often surprised that the Middle East has a high income per capita and generally have a misperception that the region is unfriendly to foreign business (Seguin 2007). The CABC president, however, has commented that Gulf businesses noted their preference in dealing with Canadian companies, particularly as opposed to U.S. ones (Mann 2007). Canada, in some respects, has an edge over the United States.

Since 2005, the CABC has brought Canada's potential and growing level of trade with the GCC to the Canadian government's attention in a number of presentations to the Standing Committee on International Trade (CIT). The Canadian government has also taken increased notice of the GCC market, in part owing to the attention raised by the CABC presentations (Mann 2007). In 2006, the government created a special committee to investigate potential opportunities for enhancing Canadian-GCC linkages. The most significant indication of this heightened interest came when Canada's trade minister David Emerson (2007) noted in a speech to the CABC that negotiations on a free trade agreement with the GCC might be launched. He stated that “bilateral trade agreements

in key markets—markets like the Middle East and North Africa—will become a major priority for us in the near term.”

There have been some synergies to push trade further with the Middle East. In 2005 Prime Minister Paul Martin addressed the CABC and stated: “Unfortunately, and I speak to government, I speak to the business community, and I speak to the ambassadors who are here, the simple fact of the matter is we have done little more than scratch the surface of the opportunities that are open to us in the Arab world.” Trade Minister David Emerson made similar remarks in his 2007 address to the CABC:

There’s an awful lot of room for improvement; and just the few conversations I had coming in and meeting people [at the CABC annual meeting], I heard just enormous enthusiasm coming from people of just the highest calibre realizing that there is a window of opportunity here to deal with the Middle East in a way that would bring tremendous benefits to Canada and the region over the next couple of years. (Emerson 2007)

While commentators may have noted Canada’s changed policy with respect to the Middle East under the Harper government, particularly with respect to Canada’s United Nations voting record on issues concerning the Middle East, the CABC believes that this has not filtered negatively to the business community. While Middle Eastern diplomats have complained about Canada’s UN voting during official visits intended to promote business ties with Canada, several individuals in government noted in personal interviews with the authors that this was not nearly as damaging to our reputation as critics have argued. Canada’s ambassador to Saudi Arabia, Roderick Bell, reflected on this by saying:

Some might say we’re coasting on our reputation from the past. I personally think there is merit in that argument and that perhaps in recent years we haven’t deserved the reputation we garnered in the past. Nonetheless, we still have it, more particularly since the events of 9/11. The Canadian position on Middle Eastern issues, and more particularly on Iraq, are extremely valued, and this is not just at the government level.... We really do have a special place in these Arab countries, but we don’t exploit it as much as we should. (SINT 2005)

Without a comprehensive survey of Middle East business and government on perceptions of Canada, the effect of changes to Canada’s Middle East policy under Prime Minister Harper cannot yet be measured. Nevertheless, there appears to be some goodwill banked in the Middle East that continues to serve Canadian businesses positively in the region. Moreover, regardless of which party is in government, both the Liberals and the Conservatives have expressed a strong will to promote Canadian business in, and exports to, the Middle East. The question becomes, then, if there is clear quantitative economic evi-

dence supporting increased Canada–Middle East trade and the Middle East is eager for Canadian business, why has Canada underestimated trade with the Middle East and, specifically, the GCC?

### **Challenges to Enhancing Canadian Business Interests in the Middle East**

This chapter uses 15 interviews with interested business leaders, stakeholders, parliamentarians, and past and present government bureaucrats to synthesize a number of factors that present challenges to enhancing business in the region. First, as the U.S. monopolizes Canada's official and business interests, there is a declining interest for much else. Why do Canadian trade officials not pursue trade in regions such as the Middle East? A number of interviewees noted that while there is interest in DFAIT and EDC to exploit new markets, the emphasis is more often placed on the better known emerging market economies called the BRICS: Brazil, Russia, India, and China. In a sense, Canada wears "blinders" when pursuing trade opportunities beyond the BRICS. Dwain Lingenfelter (2005), the vice president (international relations) of Nexen, says that "it's much more difficult to get ministers to lead trade missions to the Middle East than I think it is to India or Brazil or China. At least the record would show that there are many more ministers going to those countries than going to the Middle East. And so I think this is just one part of it, but I think we all have to do our part." This sentiment exists despite the EDC's observation, similarly echoed in many interviews, that it is relatively easier to conduct business in the Gulf than in India or China.

Second, part of the difficulty in selling the idea that the Middle East, and specifically the GCC, is worthy of business and bureaucratic interest is that the Middle East and GCC populations are relatively small (Mann 2007). Business and the bureaucracy are more impressed by and interested in exporting to larger consumer markets, such as India and China. It is simply more impressive to boast that Canada has secured stronger ties with a market of more than 1 billion than to boast ties with a Middle East market of 250 million or a GCC market of 35 million.

Third, there are strong perceived political risks associated with conducting business in the region. Undoubtedly, business has been dissuaded by the news headlines about Iraq, Lebanon, and Israel and Palestine. The CABC has painstakingly reminded Canada's business communities that, apart from several states, the region is relatively safe. Moreover, the region is relatively transparent and, compared to other emerging market economies, it is relatively "easy to do business" there. That said, some countries in the region make it difficult for business people to travel and visit the region. Saudi Arabia and Libya, in particular, have cumbersome visa application processes that make it a challenge for Canadian business people to travel to their countries.

Fourth, in conducting business in the GCC, cultural nuances need to be respected. Gulf states can be highly image conscious. There is a strong involvement of royal family members in key portfolios in Gulf governments. It is important for Canada to send senior ministers to the Gulf states, where their counterparts will often be members of the royal family (Lingenfelter, Azzam, and Mann 2005; Mann 2007). Ambassador Bell emphasizes the importance of this issue in promoting economic ties, saying that “culture values face-to-face contact, but believe me, Arab culture puts a premium on it. We need the Prime Minister there, we need ministers there, and we need MPs [ministers of Parliament] there” (Bell, quoted in SINT 2005). Canadian businesses involved in the region have picked up this theme. Paul Mariamo (quoted in CIIT 2007, 4), senior vice-president of SNC-Lavalin, states that “we would love to see our Prime Minister or minister there often, promoting our product. We can fight companies, but we cannot fight governments. We need you to fight the governments for us; we cannot do it ourselves.” In other words, Canadian businesses need the political support of Canadian government officials to help promote strong bilateral economic relationships. Sending bureaucrats in lieu of ministers to important trade meetings in the GCC does not help trade negotiations with the region. This is something that the European Union has learned in its trade negotiations with the GCC (Saleh 1999).

Canadian businesses operating in the Gulf have asked for stronger involvement of Canadian MPs, but it seems difficult for MPs and politicians to travel without risking the potential criticism of the media. As Nexen’s Lingenfelter (quoted in CIIT 2007, 8) commented, “no one wants to be on what might be determined as a political junket in the media. No one wants to be away when the House has a vote, but believe me, that’s not helping us in the international work that we work in.” Furthermore, in the current context of a Canadian minority government, it was noted that it has been difficult to arrange ministerial level trade negotiations in the Middle East because of the possible call for an election (Mann 2007). Canadian businesses operating in the Middle East have repeatedly stressed the need for stronger visibility of Canadian MPs and government members to help augment the stature of Canada’s business community in the region (CIIT 2007). The CIIT’s trade mission to the region in June 2007 was a promising step in the right direction.

Fifth, Canadian embassies need to be better represented in the Middle East. Canada’s embassies serve a vital function in promoting bilateral economic relations. While Canada has embassies in many Middle East countries, there are a number of important posts remaining to fill. Qatar, Oman, Yemen, Bahrain, and Iraq are still waiting for a permanent Canadian mission. A number of these countries have actively sought a Canadian embassy to help foster stronger bilateral trade (Lingenfelter, Azzam, and Mann 2005). According to Lingenfelter, DFAIT has allocated a fixed budget to manage Canadian embassies

and opening an embassy in a new post is rationalized only when there is a closing of another post (CIIT 2007, 11). While this is not effective government policy in any way, some argue that the government has failed to view embassies as investments in Canadian business and economic growth. Instead, it has rationalized embassies as a zero-sum cost (David Hutton, quoted in CIIT 2007, 50). A number of people interviewed for this chapter noted with frustration the closing of Canadian offices in Osaka and Fukuoka in Japan, Milan in Italy, and St. Petersburg in Russia, which are all key business markets abroad. The overarching problem, however, is the lack of DFAIT capacity in fulfilling competing and rising demands. Moreover, Canadian embassies in the Middle East are overwhelmed with offering visa and immigration services, making trade and investment promotion a relatively lower priority.

Finally, airline links between Canada and the Middle East, particularly the GCC, need to be improved significantly. Business travellers going to the Gulf, for example, must stop in Europe, adding significant costs in time and money. For a number of years, Canada had only three flights to the UAE via Brussels per week; in contrast, Australia had more than 60 flights a week to the country (Hutton, quoted in CIIT 2007, 5). Australian businesses also transit through the UAE to get to Europe, making business contact convenient even if incidental to Australian-European travel. This is an added advantage to Australian businesses. Providing Middle East and Gulf airlines with enhanced access to Canadian airports via landing rights, called open skies agreements, is a policy decision requiring the attention of the highest levels of government (5). Canadian businesses may likely start pressuring the Canadian government, as had been the case with businesses dealing with China, to increase air services to the Middle East as trade ties continue to strengthen.

In 2005, the UAE's Etihad Airlines started offering three direct flights between the region and Toronto and Emirates Airlines is scheduled to begin flying to Toronto in fall 2007. The Canadian government, however, has tried to protect Air Canada from Gulf competitors that can offer travellers, specifically those going to the Indian subcontinent, an alternate air route. Needless to say, however, business travel made cumbersome and difficult will deter bilateral trade and investment relations, and an integrated approach that considers industry, economic, and safety concerns needs to be considered.

### **Steps Forward in Strengthening Economic Ties**

In April 2007, a *Maclean's* cover article entitled "Land of the Timid ... Home of the Careful" essentially argued that Canadian businesses have an aversion to international branding and risk (Mandel-Campbell 2007). This is far from the truth for those Canadian companies trying to expand business opportunities in the Middle East. There are indeed real challenges to enhancing trade with

the Middle East, particularly when the business community and public at large have a misconstrued image of the region. However, the Canadian government needs to enhance its political commitments to pursuing closer ties with the Middle East by initiating an integrated study of the issues that inhibit stronger economic ties.

Taking stock of Canada's formal arrangements and links with the Middle East reveals how Canada's institutional links with the region remain underdeveloped. Canada has only four free trade agreements in the world, only one of which is with a country in the region, Israel. Under the Mulroney government in the early 1990s, Israel had actively pursued closer economic ties with Canada and raised the idea of a bilateral free trade agreement. However, the Mulroney government was preoccupied with the Canada-U.S. free trade agreement and did not want to pursue yet another politically contentious bilateral trade agreement. Prime Minister Jean Chrétien raised the issue with Israeli prime minister Yitzhak Rabin when they met in 1994.

The main motivations for the Canada-Israel Free Trade Agreement (CIFTA) were to strengthen economic relations and create a framework for promoting investment and cooperation (DFAIT 1996).<sup>6</sup> Despite Chrétien's support for the idea, Canadian foreign affairs political officers remained wary, whereas trade officials in the same department argued that Canadian firms needed a free trade agreement with Israel to level the playing field with the EU and American competitors that enjoyed tariff-free access (the EU in 1975 and the U.S. in 1985 had both concluded free trade agreements with Israel) (Spector 1996; see also Andrew Moroz, quoted in Standing Senate Committee of Foreign Affairs 1996). In contrast, Canadian producers and industries, such as telecommunications, were paying tariffs of 10 percent to 25 percent to export into Israel. This discrepancy presented a considerable disadvantage to Canadian exporters. Additional free trade agreements in the region could help level the playing field abroad.

Analysts have recommended that DFAIT's attention would be better spent furthering multilateral trade agreements, instead of bilateral trade agreements (Goldfarb 2005). That said, multilateral trade talks, such as the Doha talks of the World Trade Organization (WTO), are not accelerating fast enough to meet the needs of the Canadian business community. Many countries, including our partners in the North American Free Trade Agreement (NAFTA), are ahead of the game in signing free trade agreements with important trading partners. Canada has tended to approach bilateral trade agreements with caution, ensuring that they are comprehensive and bullet-proof. In any case, the stretched capacity of DFAIT means that Canada cannot keep up with its competitors in trade negotiations.

In February 2007, the Harper government announced that it would make bilateral free trade agreements an important government policy by committing

greater financial resources to trade negotiations. However, DFAIT cannot train individuals in complex trade negotiation fast enough to meet the demands of the business community. In June 2007 DFAIT concluded the agreement with the European Free Trade Association (EFTA) countries and is currently in negotiations with South Korea, Singapore, and four Central American states. Trade negotiations with Peru, Columbia, and the Caribbean Community and Common Market (CARICOM) are also on the horizon. DFAIT has argued that an agreement with Japan would be worthwhile as well. Simply put, the possibility of an advanced trade agreement being negotiated with the GCC anytime soon is unlikely. DFAIT has not yet begun a comprehensive exploration process with the region.

Although further bilateral free trade agreements with most countries in the wider Middle East are not recommended, the GCC is nonetheless a region worthy of Canadian attention. The U.S. has been pursuing multiple trade agreements throughout the Middle East with small, relatively less important economies in hopes of achieving peace in the region (Momani 2007). This is not an approach that Canada should replicate. While DFAIT has always maintained that the agreement served economic interests, Canada's motivations for negotiating CIFTA were also political and geopolitical. The same could be said for the potential trade negotiations with Jordan announced in the summer of 2007 by Stephen Harper (Prime Minister's Office 2007). At the Standing Senate Committee on Foreign Affairs on the eve of the CIFTA signing, Senator Pierre De Bané expressed scepticism that the creation of CIFTA was motivated on economic grounds:

We all know the size of the trade between our country and Israel, and if we were interested in having a level playing field, I can give you a lot of other markets where we do not have a level playing field because of their agreements with the European Union. The reason here—everybody knows. As a Canadian, I applauded when that agreement in principle was announced, because it was our gift to that region—we wanted to encourage them in the peace process. This is it. You have your own point of view about what kind of spin to give to this, but let me tell you that it is essentially a political gesture on the part of Canada, and you cannot, with all due respect, hide it with an economic rationale. (De Bané, quoted in Standing Senate Committee on Foreign Affairs 1996)

Nevertheless, since the implementation of CIFTA, bilateral trade between Canada and Israel has more than doubled, from \$567 million in 1997 to an all-time high of more than \$1.2 billion in 2005 (DFAIT 1999, 2006, 27).<sup>7</sup> Free trade, as per CIFTA and many other American bilateral trade agreements with Middle East countries, is presumed to promote peace in the region and thereby to help to achieve geopolitical ends, rather than simply economic ones (Momani 2007).

Regardless of U.S. motivations to sign free trade agreements with Middle East partners, Canada clearly reacts to U.S. trade agreements with enhanced interest. Canadian businesses worry that they will shut out Canadian business. The U.S.-Moroccan FTA, for example, has generated worries in Canada's business community, particularly among wheat exporters. There is indeed some rationale in having a similar trade web within NAFTA. Similarly, once the GCC concludes its nearly completed trade agreement with the EU, Canadian businesses may put pressure on the Canadian government to level the playing field. The fact remains, however, that Canadian trade negotiators are stretched to the limit. The unprecedented amount of bilateral free trade negotiations recently undertaken by Canada indicates that the GCC cannot possibly be on the near horizon of the government's trade agenda. Moreover, due to DFAIT's limited resources and capabilities in negotiating trade agreements, there is a greater need for Canada to pursue a commercial rationale as opposed to a geopolitical one.

If Canadian trade officials are stretched to the limit, what can be done in the short term? For now, Canadian trade officials can negotiate additional foreign investment protection and promotion agreements (FIPAS). It has been suggested that a free trade agreement, for example, can require 30 highly trained DFAIT employees to negotiate and manage at any given time, whereas, a FIPA requires only six, with some cooperation from the Department of Finance. Canada has signed two FIPAS with Lebanon and Egypt in 1997 (in force 1999) and 1996 (in force 1997), respectively. The agreements contain provisions for the treatment of established investment, expropriation, transfer of funds and performance requirements, taxation measures, and dispute settlement, among others. FIPA negotiations with Jordan have just been completed (Prime Minister's Office 2007) and the groundwork has been laid for talks with Kuwait.

Double taxation agreements can also help to promote stronger Canada-Middle East business ties without committing a large amount of DFAIT resources. Cooperation on taxation agreements (also known as agreements on the avoidance of double taxation) have been signed with Israel, Jordan, Kuwait, Lebanon, Oman, and the UAE. An older agreement with Egypt (1983) is currently being renegotiated and talks with Iran are ongoing. In addition to formal government-to-government agreements, Canadian agencies have also expressed interest in deepening links to countries in the Middle East. EDC, for example, will open a regional office in Abu Dhabi in January 2008. This will be one of 11 regional offices placed in emerging market economies throughout the world. Strengthening EDC office resources in the Middle East would also be a useful policy.

## Conclusion

Canada–Middle East economic relations are an under-appreciated dimension of Canadian trade and foreign policy. Beyond CIFTA, Canada has no other free trade agreement with the region, and only a small number of formal economic agreements—a shortcoming that needs to be addressed. A free trade agreement with the GCC would be beneficial and would be a welcomed signal for Canadian foreign investment, but DFAIT's limited capacity makes this proposal less likely in the short term. The challenges noted in advancing trade in the Middle East, and most importantly in the GCC, however, are political ones. Indeed, there is a real need for enhanced political commitment on the part of the Canadian government to help enhance Canadian business activity in the Middle East. Expanding embassy services to include more trade commissioners would similarly be valuable in many more Middle East postings. Finally, it is clear that there is a greater need for personal involvement of senior government members in Canada's trade policy with the Middle East. The prime minister, members of Parliament, and even Canadian senators could be useful in opening many doors to lucrative business opportunities that will effectively help Canada's economy grow and prosper, and improve relations between Canada and the Middle East generally.

## Notes

- 1 The authors are grateful to Dan Ciuriak for his suggestions and comments on an earlier draft and to those interviewed in Ottawa.
- 2 For an interesting history of Canada–GCC relations, see Bookmiller (2006).
- 3 Unless otherwise noted, statistics quoted in the text are authors' calculations based on International Trade Canada data.
- 4 Using Statistics Canada data, the Trade Specialization Index is calculated (by sector) as a ratio of net exports (exports less imports) to total trade (exports plus imports). The index ranges from  $-1$  when there are no exports, which reveals comparative disadvantage, to  $+1$  when there are no imports, which reveals comparative advantage.
- 5 For more information on Canada's export potential in various sectors see EDC (2007).
- 6 The content of the CIFTA focuses on goods trade and the related elimination of tariffs. It also contains provisions on rules of origin, national treatment, and customs procedures. No commitments were included on trade in services, intellectual property, or investment. Tariffs on most industrial products were removed when the agreement came into force. The few remaining tariffs were phased out over the following three years (DFAIT 1996, Annex 2.1.1). The provisions of the CIFTA were expanded in 2003 to include approximately 80 percent of two-way trade in agricultural and food products (Agriculture and Agri-Food Canada 2003). The CIFTA also contains provisions on the establishment of the Canada–Israel Trade Commission,

which is a binding dispute settlement system that includes a panel of experts, and an enforcement mechanism.

- 7 In comparison, Canada's total trade increased by approximately 60 percent over the same period (DFAIT 1999, 2006).

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