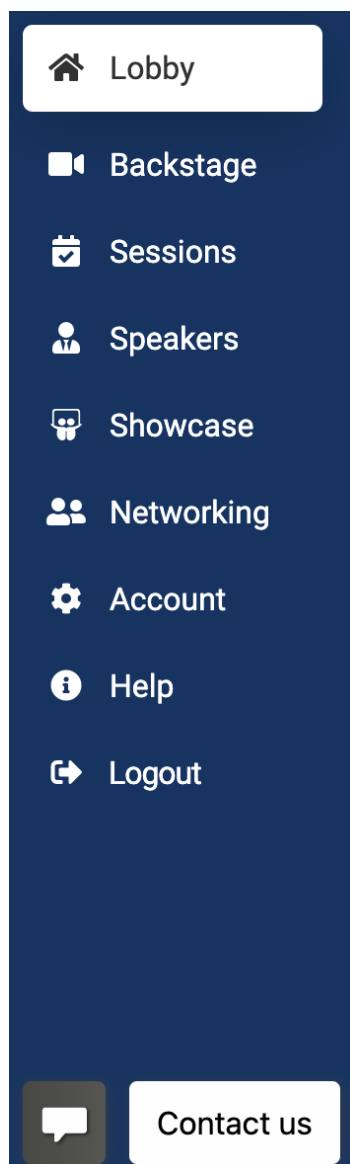# UWTL 2022
Know Before You Go

April 27-28 | [PheedLoop Conference Site](#)| #UWTL2022

UWTL (University of Waterloo Teaching and Learning Conference) 2022 is taking place **Wednesday, April 27th** to **Thursday, April 28th, 2022**. You will be able to access the conference website (on the PheedLoop platform) starting on **April 26, 2022**.

- Want to read up on all the amazing sessions occurring during UWTL 2022? Access the session descriptions and full conference schedule via the [conference program](#).

Supported Browsers and Devices

The optimal setup for PheedLoop is using Google Chrome on a laptop or desktop with an internet connection that offers at least 5 Mbps download speed. Other supported browsers include Mozilla Firefox and Apple Safari. Laptop and desktop devices are recommended to ensure you can participate in all aspects of the conference.

Getting Started

1. You will receive an email from <no-reply@pheedloop.com> titled "Virtual Event Portal Access." This will contain your account's email, temporary password, and a button labeled "Visit Virtual Portal" to access the conference site for the first time.
2. Once you are logged into the UWTL 2022 Conference site, you can change your password under "Account". You can access the conference site from now on using https://pheedloop.com/uwtl2022/ and entering your email address and password.
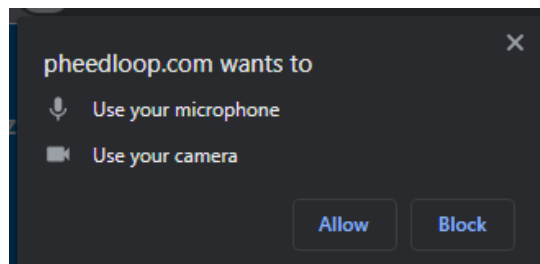
Troubleshooting

If you are having issues accessing PheedLoop, we suggest:

1. Using a different browser
2. Accessing the site in a private/incognito window in your browser
3. Disabling any operating system level VPNs (Virtual Private Network) or firewalls which may be blocking a specific website
4. If all else fails, try restarting your computer.

You can easily contact the conference committee in the PheedLoop site by clicking the **Contact Us** button (see image on the left). Tech support from the conference committee will contact you immediately to resolve your technical issue.
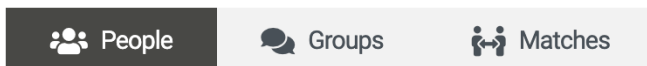
Allowing PheedLoop to Access Your Microphone and Camera

The first time you enter a session or access Networking you will be prompted to allow PheedLoop to use your camera and microphone. Click Allow to proceed.

Networking

If you want to connect with your colleagues throughout the conference, explore the Networking tab. You can access open networking groups to chat with other conference attendees under **Groups** (taking place during breaks in the conference). **Matches** allow you to answer a few questions regarding your role and interests in teaching and learning, and then have PheedLoop identify other colleagues who share similar interests.
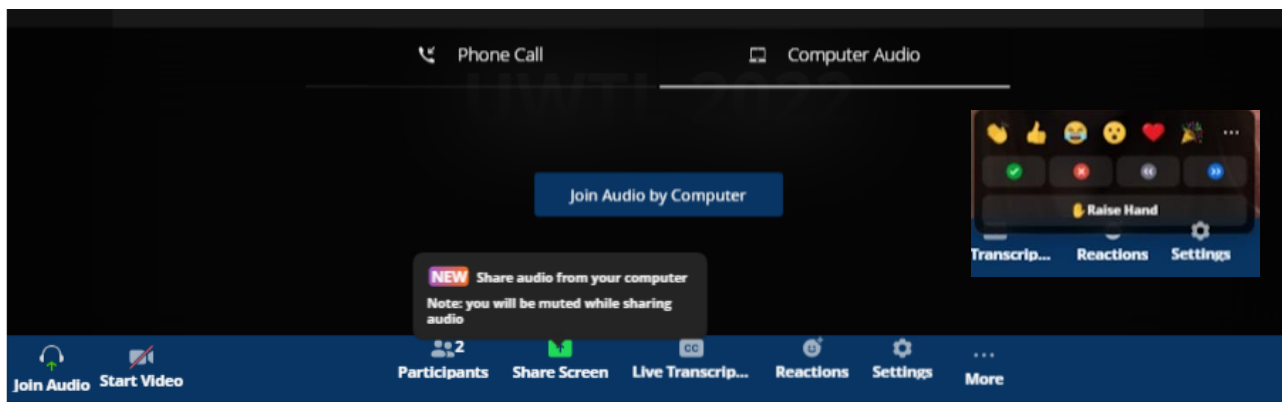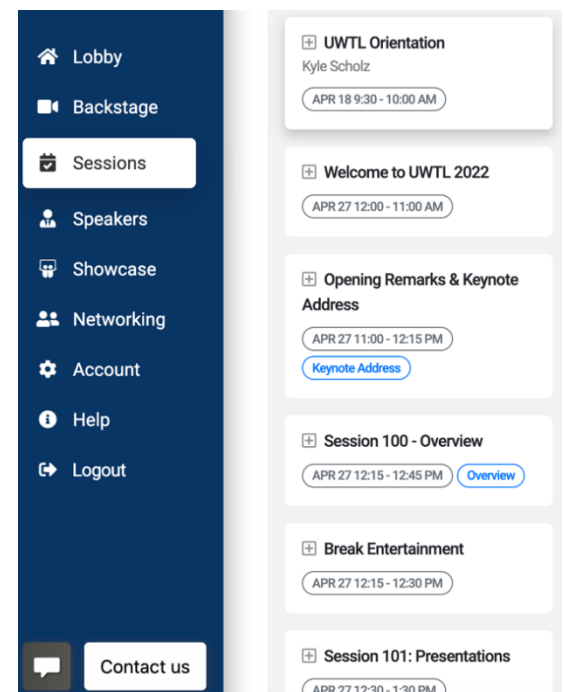
Accessing Sessions and Using Zoom in PheedLoop

Click on the **Sessions** menu. Find and click on the session you will be attending.

When you enter the session before its start time, you will see a message that the session will begin soon. The session will automatically begin at the start time listed. Presentations will begin with pre-recorded presentations, followed by a live Q&A period in Zoom, whereas panels or workshops will begin in Zoom immediately. When the Zoom session begins, you will be asked to 'Join Audio by Computer' in order to hear the presenters and ask your own questions.

There will be different functions available to use including mute/unmute audio, start/turn off video, and enabling live transcription.

Please keep your audio muted during sessions unless otherwise instructed by the facilitator/speaker.
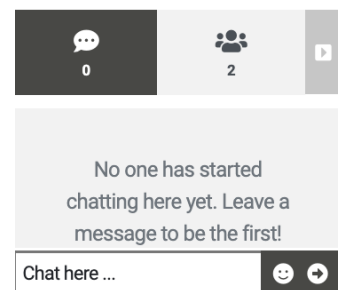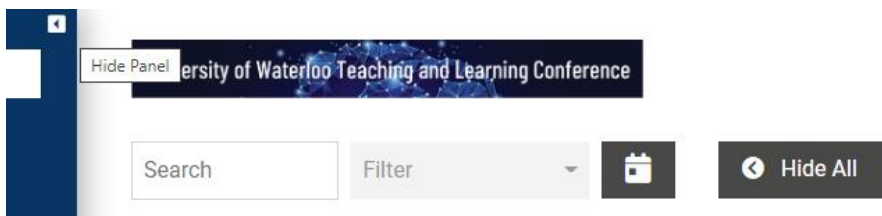
Under **Reactions**, you can access various reactions (such as raising your hand).

Communicating with Colleagues on PheedLoop

Please feel free to chat with your fellow colleagues and presenters throughout the conference. During **all sessions,** and in the general lobby chat, communication will take place in PheedLoop.

Customizing your PheedLoop Screen

Need more space to view presentations? Click on 'Hide All' to hide other sessions. You can also click the little arrow at the top of the navigation pane to hide it as well.

Accessibility Options in PheedLoop

PheedLoop has accessibility features built into the conference platform that you can modify for your own conference experience. Click the person icon in the top right-hand corner of the PheedLoop conference website to see a menu of Accessibility Adjustments. Any adjustments you make will only be visible to you.