## Section 1: Program information

|  |  |  |  |
| --- | --- | --- | --- |
| Sponsor |   | Business Change Manager |   |
| **Priority** |  Low / Medium / High | [**Program Phase**](https://uwaterloo.ca/it-portfolio-management/methodologies/program-management) |  Definition / Benefit Delivery |

## Section 2: Proposed change request data (to be completed by requestor)

|  |  |  |  |
| --- | --- | --- | --- |
| Requested By | [Requestor Name] | Requestor Role | [role on project] |
| Description of proposed changeDescribe process, deliverable or item that requestor wants changed |  |
| Benefit/Reason for ChangeWhy is this change needed? Should link to Charter objectives |  |

## Section 3: Approval to investigate (if investigation required)

|  |  |  |  |
| --- | --- | --- | --- |
| Program Manager |  | Date |   |
| Program Sponsor |  | Date |   |
| Assigned to: |   | Date |   |

## Section 4: Impact analysis

|  |  |
| --- | --- |
| Change Request Reason Code | **<use one of the valid change request reasons listed on last page>** |
| Scope Impact |   |
| Budget Impact | *Eg. The original amount was $ and amount will increase/decrease by this change order* |
| Schedule Impact | *Eg. The program time will increase/decrease by x months.**The estimated date of completion therefore is x* |
| Business impact |  |
| Analyst recommendation |  |

## Section 5: Change request approval (to be completed by Change Authority)

|  |  |  |  |
| --- | --- | --- | --- |
| Approved By |  | Date |  |
| Comments |  | Status | Approved / Rejected |
| Approved By |  | Review Date |  |
| Comments |  | Status | Approved / Rejected |

|  |  |
| --- | --- |
| Change Status | Under Review / Approved /Rejected |

**Change Request Reason Codes**

*Choose the one that most aptly categorizes the main reason for the change.*

| **Change Request Reason Codes** | **Definition** |
| --- | --- |
| Scope - Addition to scope | Original plan did not included required activities  |
| Scope – Removal of scope | Need to remove scope/work activities from the plan |
| Budget - increase | Estimates in original budget were not accurate or missed |
| Budget - reduction | Budget reduced through no fault of program. Program needs to be re-scoped/planned to accommodate |
| Resource- activities underestimated (Resources can include people, product/release level, rooms, scheduling downtime with business, hardware, et cetera) | Work activities underestimated (too optimistic) or taking longer than expected. Note: for external work activities, use Vendor code. |
| Resource - activities missed (Resources can include people, product/release level, rooms, scheduling downtime with business, hardware, et cetera) | Work activities missed in original planNote: for external activities missed, use Vendor code. |
| Resources - not available as planned(Resources can include people, product/release level, rooms, scheduling downtime with business, hardware, et cetera) | Resources not available as planned. Note: for external availability, use Vendor code. |
| Timeline - impacted by new constraints | Schedule/timeline impact by new constraints (process, business requirements, regulatory, budget, et cetera) |
| Timeline – dependency missed/changes | Schedule/timeline impact by missed dependency |
| Timeline – program component delays | Schedule/timeline impact by delays with program component (initiative or project) |
| Quality of deliverables | The deliverables produced internally are incomplete, inadequate and do not satisfy the goals, objectives, and/or benefits. Note: for external issues, use Vendor code. |
| Vendor  | Issues related to vendor including: construction delays, work activities, delays/availability, underestimated, quality of deliverables, missed activities  |