

## Complex problems | Seeing complexity

**The second phase** of this exercise is to read Victor Diamond Mine case brief number two. All the details will be quite similar but the perspective and purpose down at the bottom is quite different. So what I want you to do using this particular perspective and purpose is redo the system diagram that you've just undertaken. Think about the components and think about how they're connected.

**Again, you can begin** with just a list of components and then thinking about putting them in circles or using sticky notes. Then thinking about how they're connected, what the system boundary is, what's in the environment, what's in the context, what scales are involved. Think about a scale above and a scale below. Then think about, explicitly, what the perspective and purpose is.

**I think you'll see** quite a different system diagram.