WNAG

September 15, 2010

Present

Tim Farrell: IST (Chair)

Lowell Williamson: AHS (Secretary)

Erick Engelke: Engineering

Bernie Rutter: ENV

Steph Sempson: Science

Ray White: Engineering

Nevil Bromley: Arts

Manfred Grisebach: IST

Dave Hinton: IST

OnBase (Lowell)

- IE causing issues with connecting to OnBase (blank screen appears)
- No one else in NEXUS is having this issue

Communicating Server Downtime (Nevil)

- Issue with SPSS due to a stats course that is always taught in the winter term
- Request for more information about scheduled downtime
- A suggestion of a centralized place to notify, similar to IST
- Send a message to WNAG mailing list
- Issue is not that servers are down but the lack of communication

Domain Consolidation

- Top priority is to determine the order of things that is to be done
  - Hierarch or Software Distribution
  - Discussion of benefits of both OU based and Security Group based software distribution
  - Engineering reiterated their belief that Microsoft System Center should not be part of a consolidated domain

Watlam to Nexus password synchronization issues (Nevil)

- first we had issues with the scratch creation process not creating N drive space for roughly 2 months
- right now if someone cannot remember their nexus password (staff, faculty who don't use nexus) they must change their watiam password to fix it and the 1 day password history stops changing it right back
- not sure if when students scratch it sets their nexus password and if not they must change watiam to set nexus
- new faculty (or staff who take a course and need a nexus account) know their watiam password but must change it to set their nexus password when given a new password by IT staff for their nexus account
- some profs only come in for night courses so communication with IT staff is through email and I ask them to change their password from the initial one given them

- "I can understand why the synchronization is needed or beneficial but it is causing some problems which could be solved if there was a method they could set their nexus password without changing watiam and without visiting IT help desks"

Round Table

Arts
- Windows 2008 R2 server rebuilt to address Print Management issues
- 1/3 of printers still do not work

IST
- IE released on January 10
- No issues reported yet

Engineering
- Sharcnet room has added extra computers and is becoming very 'hot'
- Will be sending out an email to ask about the groups preference as to when software updates happen
    - Likely to occur during Reading Week
- Office 2010 is nearly ready to deploy now that Hon has a KMS server up and running