

### **WNAG**

Wednesday November 21, 2012

### Present

Lowell Williamson - AHS (Chair)
Bernie Rutter –ENV (Minutes)
Nevil Bromley - Arts
Tim Farrell - IST
Kevin Oberle - IST
Ravindri Kulatunga - IST
Manfred Grisebach - IST
Mike Cocker – IST
William Lewis - IST
Ray White - ENG
Allan Fleming - SCI
Dave Hinton – IST
Colin Bell – IST
Hari Chotara – MFCF

## Agenda Items

#### 1) Possible improvements to WNAG and future directions

- The group discussed possible overlap between the WNAG and IST's Windows Advisory Group (IWAG)
  - Some IST members are on both committees and will cross-report for now
  - IWAG is in rebuild phase at the moment
- WNAG agenda will be posted to the website (uwaterloo.ca/WNAG) prior to the monthly meeting
- Balance of group membership from faculties and IST.
  - There are eight faculty representatives vs. seven IST reps.
  - IST representation is essential from different areas of IST i.e. Securtiy, IS, CSS, CS, etc.
  - Group is still small enough to facilitate discussion, sharing of experience.
- WNAG traditionally represented Students/Teaching side. Do we sufficiently represent Staff/Administrative side?

- Documentation subcommittee is in the process of deploying a closed, centrally hosted site for WNAG specific documentation.
- Lowell to report to Dave Wallace and will invite Dave to our January meeting
- Ray to add Colin to WNAG mailing list

#### 2) Moving WNAG website to WCMS

- The new website is at uwaterloo.ca/WNAG
- Lowell asked once again for anyone with missing agendas or minutes to forward them to him so they can be posted on the new site
- Allan will forward written minutes to Lowell for transcription
- Lowell will ask Steven N. for old agendas
- New news section post anything significant
- Documentation will be on a wiki awaiting IST scheduling

#### 3) Common Applications and Services

- This was also discussed at IWAG
- WNAG members looking at this are Steven N., Mike C., Manfred G. and Nevil B. as well as Daniel Delattre of ENG.
- The spreadsheet of "common applications" was distributed to WNAG by Manfred via email
- Group members' opinions were varied as to what constituted common applications
- We should have a list of corporate applications
- · Gotham font licensing issues have been resolved
- How should this proceed?
  - Faculty reps to identify list of common applications for labs and offices
  - Need to identify lowest common denominator
  - Is "common application" the right term? We have:
    - ♦ student common applications
    - ♦ staff common applications
    - ♦ global common applications
    - ♦ applications common within a faculty
  - Are we changing how individual computing offices manage their environments?
  - Manfred will send updated spreadsheet to each faculty.
    - faculties to go through list to identify their common applications and send back to Manfred

#### 4) Firefox Update

- Ravindri reported that Firefox ESR version 17 is out now
- That's the version our corporate support vendors are certifying on
- Corporate applications currently certified on ESR 10 (January)
- Will take 12 weeks to certify or we can self-certify with vendors when support for ESR 10 expires
- There are 23 corporate applications to be certified
- Not all corporate applications support Firefox

#### 5) Documentation Subcommittee

• See notes in section 1 above

#### 6) AD consolidation Update

- Colin reported to CTSC last week
- Getting clarity from CTSC on phase 3 project charter defining top level permissions
- Dave Wallace and Olga Vechtomova are project sponsors
- IST to assume top level control/admin Documentation/ SLA / change mgmt

- Governance body to be established and extended to all faculties
- CTSC decisions escalated to high level governance group CTSC grievance resolution mechanism to be established
- Dates have been determined for next phases with completion targeted in June 2013.
- Nevil discussed faculty monitoring / auditing / SW management
- Dave Hinton reported that his group is dealing with duplicate GUID management in Nexus related to imaging practices.

# 7) Faculty/IST updates

- Math Hari nothing more to report
- IST CS Will nothing more to report
- ENG Ray nothing more to report
- ENV Bernie- W13 lab build preparation
- Arts Nevil Scott P. reports Terminal Server licencing problems since SEP 12 update
- IST CSS Tim SEP 12, new update coming with Windows 8 and Apple OS/X support
- IST CSS Manfred deadline approaching for Software packaging for W13
- SCI Alan nothing more to report
- IST-IS Kevin PeopleSoft update in October
  - Quest is testing
  - HR Tax updates
- Arts Renison students need to move from artsfile to files
- Last day to register for WatlTis
- 8) 11:00 meeting adjourned