



# WNAG

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Wednesday October 17, 2012

## Present

Lowell Williamson - AHS (Chair)  
Bernie Rutter –ENV (Minutes)  
Nevil Bromley - Arts  
Tim Farrell - IST  
Kevin Oberle - IST  
Ravindri Kulatunga - IST  
Manfred Grisebach - IST  
Steve Nickerson - CSCF  
Ray White - ENG  
Allan Fleming - SCI  
Dave Hinton - IST

### 1) Review of WNAG membership

- Representatives from each faculty and IST have been identified as follows:
  - Arts – Nevil Bromley, Sub: Scott Paterson
  - AHS – Lowell Williamson
  - IST – Manfred Grisebach , Ravindri Kulatunga, Tim Farrell, Kevin Oberle, Will Lewis, Dave Hinton, Mike Patterson
  - ENV – Bernie Rutter
  - ENG – Ray White, Erick Engelke
  - SCI – Allan Fleming
  - Math Naji Alamrony , Sub: Peter Routledge
  - CSCF, Steve Nickerson
- Lowell will send an email to the WNAG mailing list to confirm list membership
- An Exchange group will be created consisting of actual WNAG members

### 2) Calendar Entry for WNAG Meeting

- The WNAG monthly meeting calendar entry may not show up properly on Exchange calendar because it was brought forward from Bookit.

- Tim and Lowell will clean up WNAG meeting bookings
- 3) Moving WNAG website to WCMS
- Bernie and Lowell will coordinate moving the WNAG Website from ISTIIS to WCMS
  - Please forward any out-of-date agendas and minutes to Lowell to be included in the new site
  - New website URL should be <http://www.uwaterloo.ca/WNAG>
- 4) Future improvements to WNAG
- What is our purpose? See mandate on current website (<http://istiis.uwaterloo.ca/wnag/>)
  - Lowell met with Dave Wallace and explained the current operation of the WNAG group
  - Committee was asked “What could IST do to make WNAG better?”
  - Suggestions:
    - Mike Cocker may attend to report on software distribution
    - Should we include research computing in our mandate and/or address it in our meetings?
    - Common IWAG and WNAG reps (currently Manfred and Ravindri) can report between IWAG and WNAG
    - New subcommittee to look at software. Manfred will lead with Mike C, Steve N, Scott P(?)
- 5) Report from Documentation subcommittee
- Lowell and Bernie met with Kris Olafson to get our Wiki set up in WCMS. This is proceeding as Kris’s time permits
  - Tim reported that IST is not able to host AHS’s knowledge base application at this time
  - Most agreed that Request Tracker (RT) is not a useful KB solution
  - Ravindri offered to show examples of excellent knowledgebases to anyone interested
- 6) Report on AD consolidation
- The original project team has been dissolved and the Nexus Governance Committee, consisting of Erick Engelke, Bruce Campbell, Martin Timmerman and Marko Dumancic has had its initial meeting
  - Dave Hinton reported that workstation migration is about 75% complete and they are moving on to the Library next
  - Server migration is presently at 2-3 per week but will pick up once workstations are done
  - IST has Identified 100 applications to migrate to Nexus
  - Many password issues since the September 19 changeovers have been due to expired temporary accounts.
    - Some departments have a pool of generic accounts for temporary logins
    - Conference/visiting groups accounts should go through Sean Mason as he has a procedure for handling this
  - It was suggested that we should invite Sean Mason for a Q&A at the beginning of a future meeting. We should provide a list of questions to Sean beforehand
  - Still some major systems to move over to Nexus.
- 7) SharePoint update from Manfred
- IST-CSS is adding more SharePoint resources
  - IST-CSS is working on SharePoint migration plan to new hardware platform

## 8) Faculty/IST updates

- CSCF
  - CSCF is having some podium login problems and is working on getting more details.
  - Working on a new Racket package
- ENG
  - Login issues with Windows 7 in Labs. Never actually logs them in.
    - ◇ possibly related to temporary profile
    - ◇ Indexing is also being done on the roaming profile despite settings.
    - ◇ Can use delprof2 to clean up profiles
  - WEEF lab still under construction
- ENV
  - Preparing for Winter '13 rebuild. Have requested software requirements from Faculty
- Science
  - Jeff Mason started this week in the position formerly filled by Steph Sempson
- AHS
  - Lookout for Windows Server 2012 training on campus. Should get an email from your CTSC rep. Limited spots available
  - Call for WatITis papers has ended. Selection process now begins.
- Arts
  - Working on migrating the Artsfaculty domain
  - Issue with Perl and Maple and environment variables. IST has seen this as well. Scott P has fixed the Perl problem
  - Waiting for Maple 16
  - Psychology printer driver issues
- IST-Tim
  - Having issues blocking IE9 on some computers. WSUS still does upgrade despite being excluded
  - Symantec 12.1 upgrade rescheduled. Reviewing documentation for prerequisites. Needs extra time for SEP policy change to reach all clients. Tim has a test server running
- IST-Manfred
  - Regarding RPC server unavailable problem. A possible solution has been applied. Waiting to see if problem has been solved. Other possible solutions can be tried. Likely related to Load balancer which balances LDAP which is used by the GPMC
  - Second IST server room on north campus on hold as all options are explored

9) 11:00 meeting adjourned