WNAG

Wednesday January 16, 2012

Present

Lowell Williamson - AHS (Chair)
Bernie Rutter –ENV (Minutes)
Nevil Bromley - Arts
Tim Farrell - IST
Kevin Oberle - IST
Ravindri Kulatunga - IST
Manfred Grisebach - IST
Mike Cocker – IST
William Lewis - IST
Ray White – ENG
Erick Engelke - ENG
Colin Bell – IST
Hari Chotara – MFCF
Steven Nickerson – CSCF

Agenda Items

1) IT Communities Strategic Plan – Dave Wallace

- Dave Wallace gave a presentation on the IT Communities Strategic Plan
  - purpose and Goals chart V6.0 processes,
  - vision 2018 fully defined strategic objectives living strategic process - 5 yr view
  - Faculty IT to focus on research and teaching support
  - IST to focus on infrastructure support
  - Goals:
    - ◊ empower/optimize users
    - ◊ define IT accountabilities
    - ◊ secure reliable usable information
  - core values:
    - ◊ service

- ◊ openness and collaboration
- ◊ knowledge and creativity
- ◊ operational excellence
- 25 member task force is doing analysis – good draft expected in about a month

2) Common applications / Software Ownership
- Manfred showed the latest common applications spreadsheet
- Lowell is working on assigning contacts to applications
- Nevil - Mike's software queries should filter through faculty computing to end users
- Will - this information should be IT internal
- Manfred - should identify a faculty contact for apps
- Ray - identify who requires it and who is the primary user (faculty)
- Colin – identify what classes use these products to teach?
- Will – should IST have a contact if the package goes campus wide
- Lowell will prep a list for WNAG review

3) Documentation
- Waiting on WCMS. Should be update by end of month

4) AD Consolidation
- Colin - executive steering committee to meet
- All Tools will need to be documented and usage will be determined by constituency IT admins
- Must make sure all issues are tracked
- Auditors expect high resolution R.A.I.D. log
- Currently only tracking changes that require domain or enterprise admin access

5) Faculty/IST updates
- Collin – IST
  - o Securing windows SANS course
  - o Any interest in scheduling a bulk securing Windows, AD course?
- Kevin – IST
  - o Oracle's quarterly patch Tuesday yesterday.
  - o working with apps to update quest and Jobmine looking at CAS for PeopleSoft apps
- Nevil - Arts
  - o noticed in helpdesk various faculty's students asking to scratch
  - o Transferring undergraduates to arts graduates don't get moved to arts OU. checking with Sean to automate -
  - o Manfred - check the pending file. Nevil can do it in AD
- Lowell – AHS - need to add minutes errors and omissions item to agenda for future meetings
- SPSS 21 - no notification that it was ready
- Bernie – Start of term activities
- Ray – ENG continuing power problems - again last Monday given 3 day notice
- Tim – IST - SEP - some machines get into bad state during upgrade. Download folder gets corrupt. Working on cleanup. Home computers are not accessible and getting high bandwidth use.

- Manfred – IST - some tasks current y done by Dave Hinton and Manfred will now be redirected to the NTMaint queue
- Hidden objects - Trevor - will enable script to hide users in Hidden OU's in Nexus. Some processes that look for users will be affected. Governance Committee approval pending. There will be a wider notice from Pat Lafranier
- Learning about Windows Server 2012 - looking for interest in presentations from outside IST, leveraging MS premium support