WNAG

Wednesday July 17th, 2013

Present

Lowell Williamson – AHS (Chair)
Bernie Rutter –ENV (Minutes)
Jim Johnston– Math
Dave Hinton – IST
Colin Bell – IST
Nevil Bromley - Arts

Agenda Items

1) **Folder Redirection**
   - We should review how everyone is doing folder redirection, possibly standardize where possible
2) **Preparing labs for exams**
   - Lowell will be organizing a meeting to discuss handing exams in labs
   - Currently all faculties and IST handle this differently and requirements are quite variable
3) **Q drive**
   - Need to look at the state of the Q: or software distribution drive, hosted on freebsd boxes in faculties
   - Math and Arts are using them
   - Servers in AHS and ENV are broken and not updating
   - ENV is currently using a windows server for SW deployment – moving to SCCM
4) **Documentation Committee**
   - Colin has built a WNAG group
   - Server location is https://mindtouch.uwaterloo.ca
   - There is a template to make simple kb articles
   - We can add more templates - committee to brainstorm
   - modifying the template doesn't change existing articles
5) **AD consolidation**
   - Standard change to allow IST to do all updates on DC's
   - Work continues on policies, procedures and governance

- Project next steps are to address permissions/privileged accounts

6) IWAG Update
- Java is being updated in Academic support
- using SCCM to update and manage Acrobat
- working on Windows XP to Win7 upgrades
- working on Office 2010 upgrades

7) Faculty/IST Updates
- Bernie - ENV planning to use SCCM to rebuild labs for fall
- Dave H. - DNS report came in late yesterday - need to review and will send out updated lists
- Colin – working on change processes and requests
- Jim -netapps dns switched and vdi machines dns switched, more next mnth
- Nevil migrating artsfaculty to Nexus
- Nevil having issues with Dropbox on Arts machines
- Lowell - Optiplex 9010 all in one on loan from Dell for evaluation – contact Lowell for demo
- AHS Labs were 64 bit last term
- SAS being very painful to install in AHS labs
- AHS is in VDI project with IST to use SPSS in a stats class