



# WNAG

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Wednesday May 15, 2013

## Present

Lowell Williamson – AHS (Chair)  
Bernie Rutter –ENV (Minutes)  
Manfred Grisebach - IST  
Allan Fleming - SCI  
Will Lewis – IST  
Colin Bell – IST  
Nevil Bromley - Arts  
Naji Alamrony – Math  
Ray White – IST

## Agenda Items

### 1) XP Workstations

- There is a total of 874 Windows XP workstations in Nexus
- There are 299 in ADS
- ~1000 to retire before next april
- Arts plans to upgrade as part of their rollover project between August and September
- Science is deploying new machines on 7 and retiring XP,
- Science has some with embedded XP and cannot upgrade
- Math has 2 test machines
- AHS has 12 that can be upgraded. The rest are embedded in a device
- IST to focus on machines people log into, not embedded
- ENV addressing by attrition, will upgrade if required
- Will: we need communication re EOL of XP
- Colin: IST IS has no official stance yet. There is no audit statement at this time, will put it on Jason's radar.
- Plan to possibly design network to isolate machines
- follow up - get position from Jason Testart
- Lowell - message to WNAG as reminder of limited support time left on XP
- ENG - informed departmental people, major labs are all w7, offices upgrading through attrition

## 2) Application Contacts

- Still volunteers required
- Lowell: WNAG's list for internal use, IWAG's list for external facing
- Please still check your IT departments for volunteers

## 3) Documentation Committee

- Currently at <https://mindtouch.uwaterloo.ca>
- Colin is working on authentication - CAS is not working well
- Backups are configured
- Available for limited beta in about a week

## 4) AD consolidation

- Colin: changes in IST – Bruce Campbell now operationalizing AD consolidation
- Colin will send an addition to change procedure where operations manager can be selected by IST for pre-approving some classes of changes
- Sending proposed addition to WNAG mailing list by end of May 16th
- Regarding Eng2K DC that was moved. It was moved in February when monitoring tooling not in place
- IST is working on Netrix tool
- Manfred – getting approval to retire nausicaa and eng2k. They are working to get people off those specific servers
- Nevil: When will there be DNS changes in infoblox? Colin will talk to Dave. Dave is working with Jason Gorrie

## 5) IWAG Update

- Lowell went to IWAG May 5
  - Procedures/communication for managed software deployment (Natasha)
  - Mike Cocker will collaborate with ISS regarding procedures to update Java.
  - Another popular topic at IWAG is managing Acrobat. Phil Knipe to investigate.
  - Will Lewis to talk to Stephen Markan about SharePoint usability improvements in Nexus.
  - WNAG update. This will be a regular item on the IWAG agenda.
  - Access to Office 2013
- Next initiatives:
  - Windows XP to Windows 7 – how many Windows XP machines do we have? Plan to move to Windows 7.
  - Office 2010 – how many are running older versions? Plan to move them.

## 6) Packaging Applications

- Some people have approached IST to do packaging.
- IST provided packages but not GPO's
- IST moving to SCCM management - away from GPO
- SCCM presentation in July 11. LHN - ask Lowell for details
- IST moving forward with SCCM 2012 with delegation of control

## 7) Common Services

- Do we need to pursue common services?
- Mike Cocker and Daniel Delattre are collaborating on common services. Issues can be escalated to WNAG if required

## 8) Faculty Updates

- Naji – Math
  - Math is now using Terminal Server for Nexus access
- Ray - ENG
  - one lab is closed for summer renos
  - working on new grad student lab
  - planning and testing for fall deployment
- Nevil - Arts
  - Moved all Arts Undergrads profiles to fileQ
  - Bill Eickmeier in Psychology is noticing some deployed software version problems and the GPO test tool for XP no longer works in Windows 7
  - A faculty member in English - wants to use the Lord of the Rings game online beta version on windows VM's on Macs and in a Windows lab in HH. Deployment has been troublesome
- Bernie- ENV
  - preparation for Fall 2013 - w7x64 in all labs along with software updates to 64 bit versions
  - Also working on Windows 8 automated deployment – some new computers are arriving with no Windows 7 support.
- Lowell - AHS
  - Upgrading their print, dhcp, file server to Windows Server 2012
  - One printer is not working properly - cannot connect to queue on penguin
  - Lowell will send printer migration tool to Nevil
- Allan – Science
  - Mirko Vucicevich is working on using spare computing cores in the 120 seat lab to simulate a super computer. Mirko will be demonstrating the results at CanHEIT.
- Manfred – IST
  - App-V client will be officially licensed here at the end of the month once the campus agreement is in place.
  - Podiums are currently running Windows 7 32 bit.
  - Podium updates showed eight different models of podium computers
  - Podium work is ongoing until July
- Will – IST
  - The Dell preferred site has been updated and now has Ultrabooks that do not support Windows 7, only Windows 8.